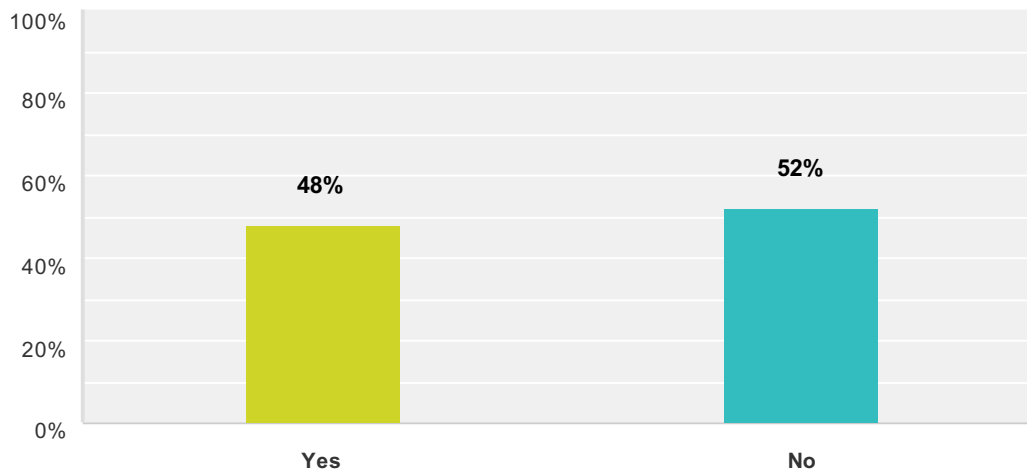


# 2014 Biennial Citizen Survey

## Q2 On PUBLIC CONTACT: Have you tried to contact the City of Whitehorse to seek a service or to get information in the past year?

Answered: 434 Skipped: 3

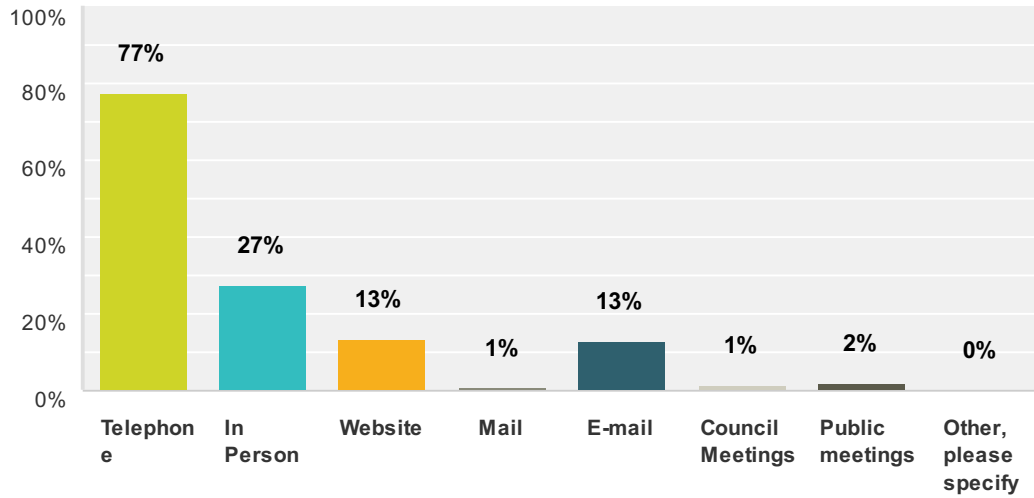


Answer Choices	Responses
Yes	48% 208
No	52% 226
Total	434

## 2014 Biennial Citizen Survey

### Q3 If YES above, how did you try to contact the City? (SURVEYOR: Please read list, allow multiple answers)

Answered: 211 Skipped: 226



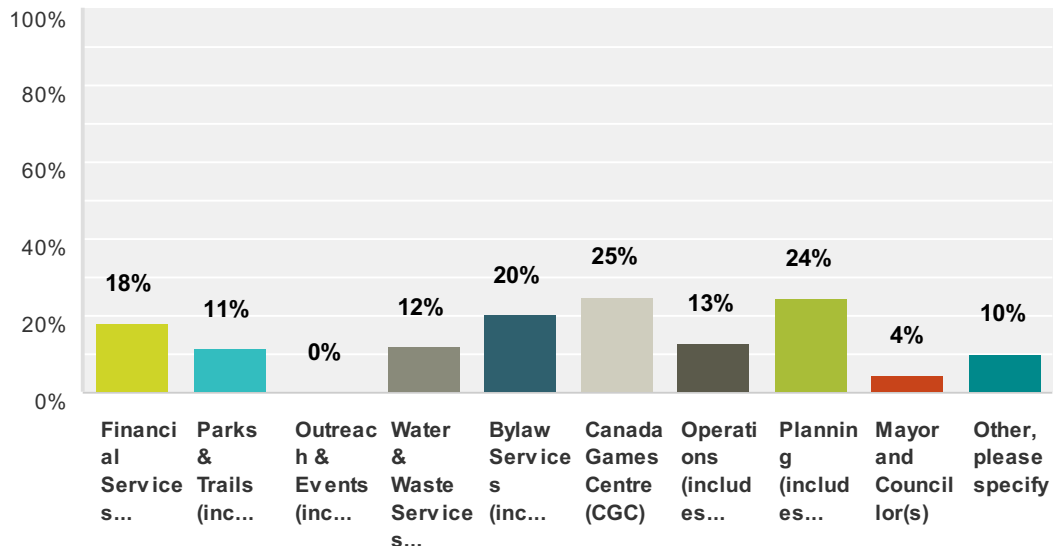
Answer Choices	Responses
Telephone	77% 163
In Person	27% 58
Website	13% 28
Mail	1% 2
E-mail	13% 27
Council Meetings	1% 3
Public meetings	2% 4
Other, please specify	0% 1
<b>Total Respondents: 211</b>	

#	Other, please specify	Date
1	BY LAW CAME IN PERSON TO MY HOUSE TOLD ME TO MOVE MY SKIDOO TRAILER ON MY LAWN.	5/15/2014 2:31 PM

## 2014 Biennial Citizen Survey

### Q4 If YES above, which departments did you try to contact? (SURVEYOR: Please read list, allow multiple answers)

Answered: 210 Skipped: 227



Answer Choices	Responses
Financial Services (includes taxes & utilities)	18% 38
Parks & Trails (includes cemeteries)	11% 24
Outreach & Events (includes Seniors Tea, Volunteer of the Year)	0% 1
Water & Waste Services (includes garbage, water & sewer)	12% 25
Bylaw Services (includes animal control, parking meters)	20% 43
Canada Games Centre (CGC)	25% 53
Operations (includes roads, snow removal, building maintenance)	13% 27
Planning (includes Building Inspections)	24% 51
Mayor and Councillor(s)	4% 9
Other, please specify	10% 21
<b>Total Respondents: 210</b>	

#	Other, please specify	Date
1	HANDICAPPED SERVICES	5/22/2014 7:49 PM
2	CITY COMMITTEES	5/22/2014 2:21 PM
3	GENERAL INQUIRIES	5/21/2014 8:07 PM
4	MEDIA/PUBLIC RELATIONS	5/15/2014 8:05 PM
5	FIRE DEPARTMENT, SECURITY	5/11/2014 2:08 PM
6	BUSINESS LICENCE	5/10/2014 7:11 PM
7	ZONING	5/10/2014 1:06 PM

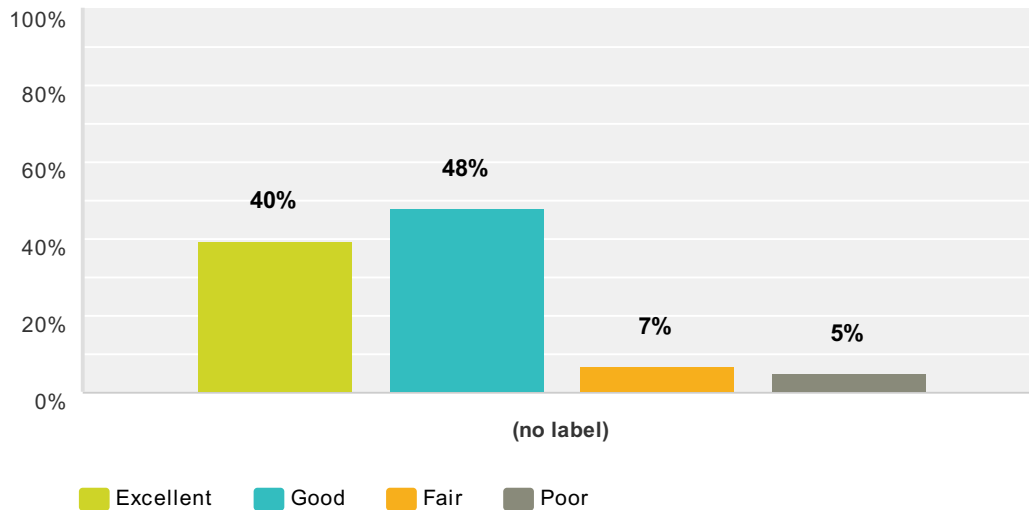
## 2014 Biennial Citizen Survey

8	BUSINESS LICENSE	5/9/2014 11:28 AM
9	BUSINESS LICENCE	5/9/2014 10:47 AM
10	BUSINESS LICENCE	5/8/2014 7:21 PM
11	CALLED ABOUT SOMETHING ON THE ROAD	5/8/2014 7:04 PM
12	HOMEOWNERS GRANT	5/8/2014 7:02 PM
13	BURNING PERMIT	5/7/2014 2:16 PM
14	BUSINESS LICENCES	5/7/2014 1:08 PM
15	called the main number	5/6/2014 2:21 PM
16	homeowners grant	5/6/2014 10:54 AM
17	general inquires reception area process is flawed	5/4/2014 7:18 PM
18	to find out owners of properties	5/4/2014 1:39 PM
19	husband callde not her does not know	5/2/2014 1:24 PM
20	human resources	5/1/2014 3:19 PM
21	transit	5/1/2014 11:30 AM

## 2014 Biennial Citizen Survey

### Q5 If YES above, how easy was it to find out who to contact? (SURVEYOR: Read options)

Answered: 210 Skipped: 227



	Excellent	Good	Fair	Poor	Total	Average Rating
(no label)	40% 83	48% 101	7% 15	5% 11	210	1.78

#	Any additional comments, please specify	Date
1	the website is horrible and confusing and have to dig for info. the cgc is not clear and phones numbers for dept. on website	5/22/2014 6:57 PM
2	ASKED FOR A MESSAGE TO BE PASSED ON. THERE WAS NO RESPONSE	5/21/2014 8:07 PM
3	FINDING SOMEONE IN OPERATIONS WAS VERY HARD	5/16/2014 10:51 AM
4	IT WASN'T THAT STRAIGHT FORWARD. NEED A DIRECTORY TO SEARCH BY PROBLEM OR QUESTION OR BY TOPIC	5/15/2014 4:27 PM
5	very poor at city hall, but others were good	5/15/2014 9:34 AM
6	IT WASN'T UNTIL I WENT IN PERSON THE THIRD TIME THAT SOMEONE CAME TO SEE WHAT MY PROBLEM WAS	5/14/2014 7:30 PM
7	WEBSITE SLOW TO RESPOND	5/13/2014 8:08 PM
8	THE CITY NEEDS A MORE VISIBLE EMERGENCY NUMBER	5/8/2014 7:04 PM
9	THE WEBSITE DESIGN IS POOR.	5/8/2014 12:44 PM
10	website excellent	5/7/2014 5:04 PM
11	THE PERSON WAS OUT OF THE OFFICE AND FORGOT TO CALL BACK	5/7/2014 2:16 PM
12	line was continuously busy	5/6/2014 2:21 PM
13	people are spread out all over the city	5/2/2014 8:05 PM
14	they were on holidays	5/2/2014 7:38 PM
15	got the runaround...and don't like voicemail	5/2/2014 9:35 AM
16	nothing on website concerning my questions	5/1/2014 12:34 PM
17	webpage is terrible...no names, etc. to contact	4/30/2014 6:47 PM

# 2014 Biennial Citizen Survey

18

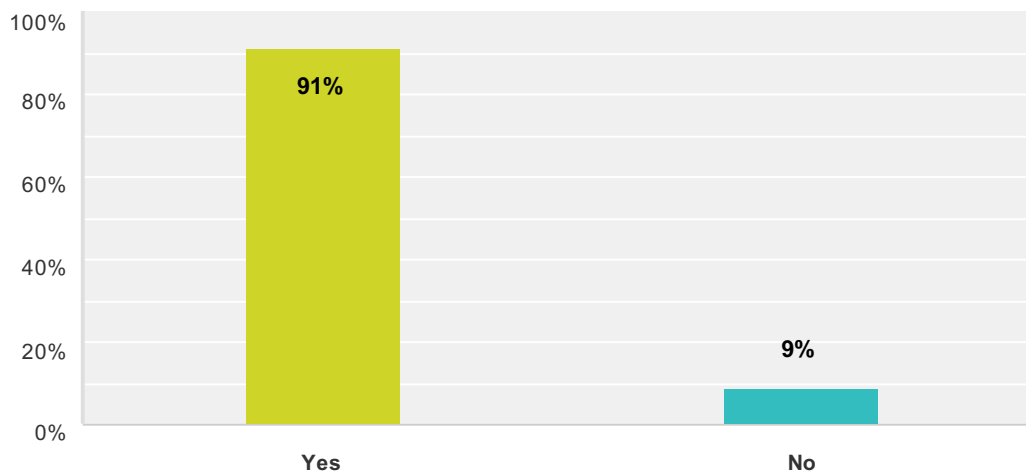
they didn't phone me back

4/30/2014 2:56 PM

# 2014 Biennial Citizen Survey

## Q6 When contact was made, were they easy to talk to?

Answered: 203 Skipped: 234



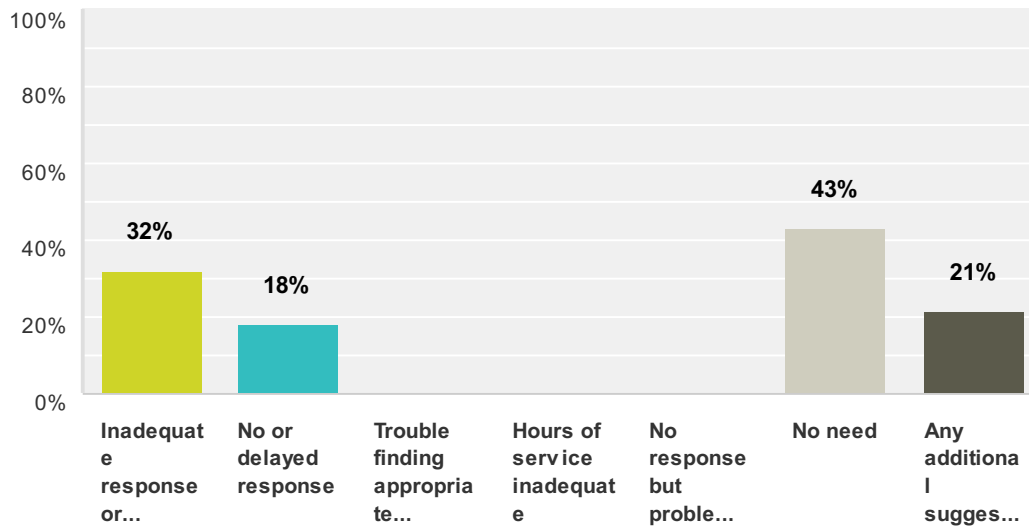
Answer Choices	Responses	Count
Yes	91%	185
No	9%	18
<b>Total</b>		<b>203</b>

#	Any additional suggestions or comments?	Date
1	THE GIRLS AT THE DESK OF THE CGC ARE ALWAYS GREAT TO TALK TO	5/22/2014 9:21 PM
2	at cgc, bylaw were awesome. water sewer dept were very snarky, when i asked some questions about my bill. they don't be on phone. very frustrating	5/22/2014 6:57 PM
3	COULDN'T FIGURE OUT WHO TO CONTACT SO LEFT A MESSAGE	5/21/2014 8:07 PM
4	JUST WAS ON WEBITE	5/21/2014 2:25 PM
5	Wrong information received.	5/19/2014 3:23 PM
6	SENT EMAIL BUT WHEN I WENT INTO THE FRONT OFFICE SERVICE WAS POOR	5/18/2014 1:31 PM
7	ONLINE	5/15/2014 12:55 PM
8	she did not understand very well she was asian, she had to ask for help and did not seem to care	5/15/2014 9:34 AM
9	A LITTLE BIT SHORT	5/10/2014 7:11 PM
10	A LOT OF ANNOUNCEMENTS BEFORE I COULD GET THROUGH	5/8/2014 11:17 AM
11	USED WEBSITE	5/7/2014 7:03 PM
12	very helpful, followed up	5/7/2014 5:04 PM
13	DID NOT MAKE CONTACT	5/7/2014 2:16 PM
14	dont know husband called	5/2/2014 1:24 PM
15	both confused	5/1/2014 5:35 PM
16	see above	5/1/2014 12:34 PM
17	AT PERMITTING WAS NOT FRIENDLY AND SLOW RESPONSE TIME, MSGS NOT PASSED ON	4/30/2014 8:40 PM

# 2014 Biennial Citizen Survey

## Q7 If NO above, why not? (SURVEYOR: Read list, allow multiple answers)

Answered: 28 Skipped: 409



Answer Choices	Responses
Inadequate response or unhelpful	32% 9
No or delayed response	18% 5
Trouble finding appropriate Council contact	0% 0
Hours of service inadequate	0% 0
No response but problem solved	0% 0
No need	43% 12
Any additional suggestions or comments?	21% 6
<b>Total Respondents: 28</b>	

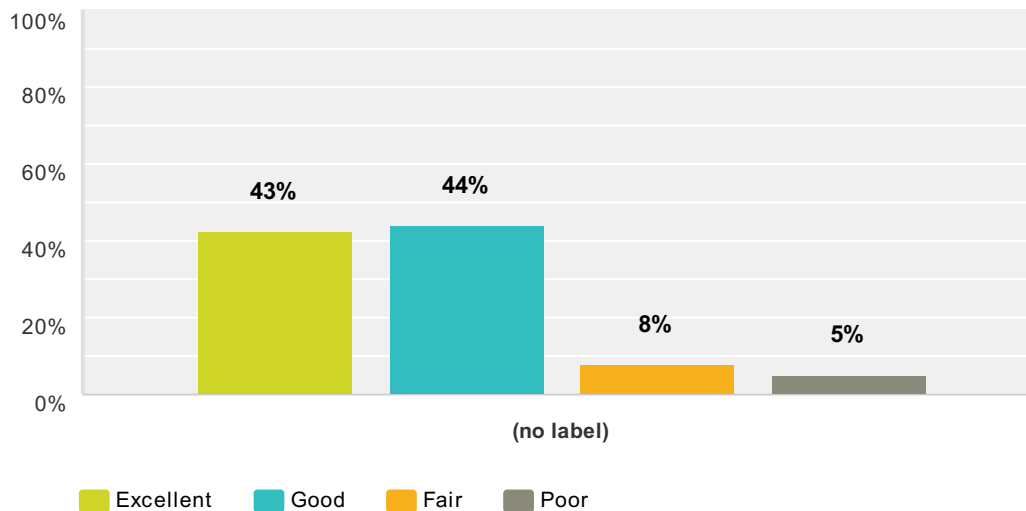
#	Any additional suggestions or comments?	Date
1	PARTICIPATION WITH ADMINISTRATION AND CITY COUNCIL IS DISAPPOINTING. NOT HELPFUL AND THEY DO NOT SEEK FURTHER INPUT	5/22/2014 2:21 PM
2	WHEN I GOT TO THE COUNTER, SHE PUT UP AN OUT TO LUNCH SIGN AND LEFT ME STANDING THERE	5/18/2014 1:31 PM
3	THERE SEEMED TOP BE MIXED MESSAGES AND CONFUSION WITH PLANNING AND INSPECTIONS CONCERNING WATER HOOK-UPS	5/13/2014 2:59 PM
4	SEE ABOVE	5/8/2014 11:17 AM
5	I couldn't understand them	5/6/2014 2:21 PM
6	DID NOT GET MY ANSWER OR DID NOT KNOW WHERE TO DIRECT YOU TO. THE QUESTION WAS TO FIND OUT WHEN TO TURN OFF MY HEAT TRAYS OFF. AND NO ONE KNEW THE ANSWER. COULD NOT FIND ANYTHING ON WEBISTE THEN WHEN I CALLED THE LADTY SAID SHE DID NOT KNOW AND THAT IT WILL BE IN THE NEWSPAPER, TOLD HER THAT I DONT READ THE PAPER. REQUEST TO PUT ON WEBSITE	5/1/2014 10:47 AM



## 2014 Biennial Citizen Survey

### Q8 With respect to contacting the City for whatever reason, how would you rate the overall service you received? (SURVEYOR: Read options)

Answered: 211 Skipped: 226

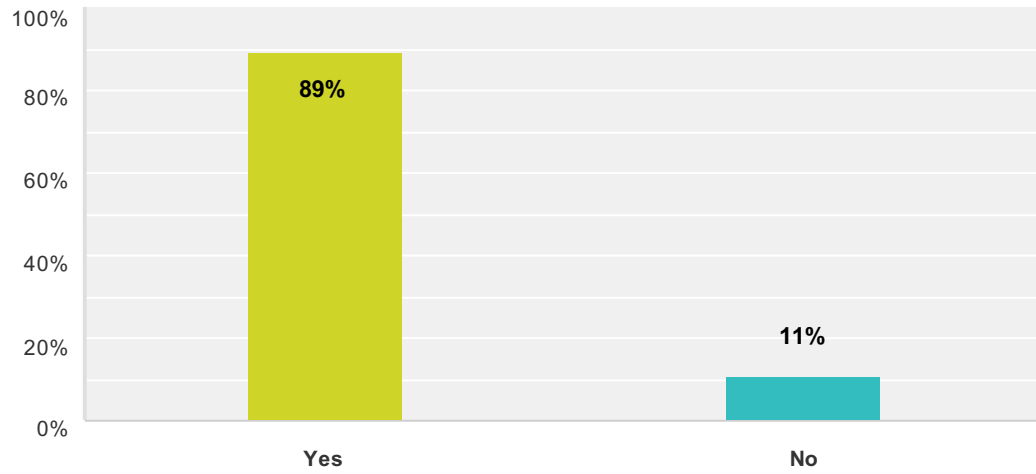


	Excellent	Good	Fair	Poor	Total	Average Rating
(no label)	43% 90	44% 93	8% 17	5% 11	211	1.76

# 2014 Biennial Citizen Survey

## Q9 On PUBLIC INPUT: Is there sufficient public input on City initiatives?

Answered: 422 Skipped: 15

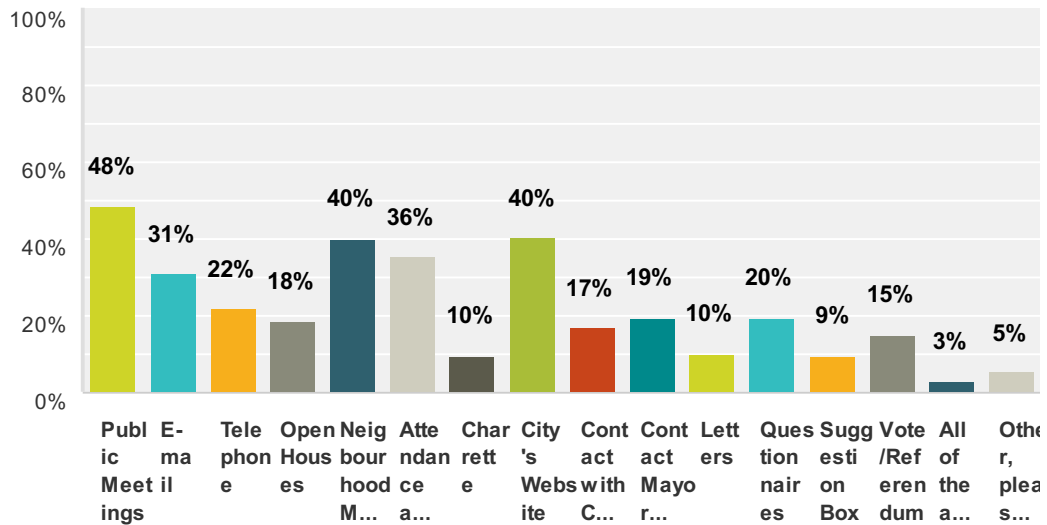


Answer Choices	Responses	
Yes	89%	376
No	11%	46
<b>Total</b>		<b>422</b>

# 2014 Biennial Citizen Survey

## Q10 How would you like to provide INPUT into City initiatives? (SURVEYOR: Read list, allow multiple answers)

Answered: 431 Skipped: 6



Answer Choices	Responses	
Public Meetings	48%	208
E-mail	31%	133
Telephone	22%	95
Open Houses	18%	79
Neighbourhood Meetings	40%	173
Attendance at Council Meetings	36%	154
Charette	10%	42
City's Website	40%	174
Contact with City staff	17%	73
Contact Mayor and/or Council	19%	83
Letters	10%	44
Questionnaires	20%	85
Suggestion Box	9%	40
Vote/Referendum	15%	64
All of the above	3%	12
Other, please specify	5%	23
<b>Total Respondents: 431</b>		

#	Other, please specify	Date
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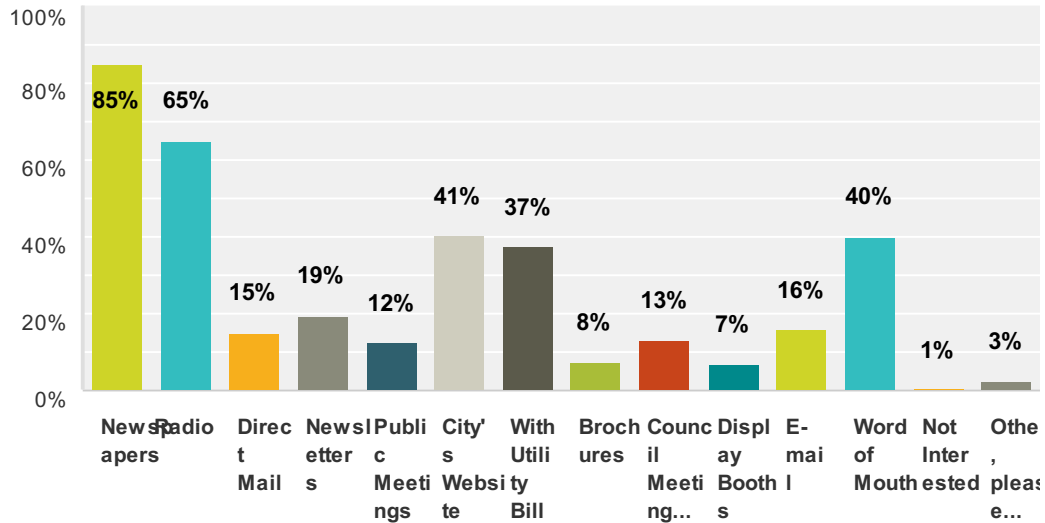
## 2014 Biennial Citizen Survey

1	online survey that i can do myself	5/22/2014 6:57 PM
2	ON-LINE SURVEY OR POLL	5/21/2014 9:16 PM
3	questionnaires with postage paid	5/20/2014 7:42 PM
4	direct mail	5/20/2014 7:23 PM
5	SURVEYS	5/20/2014 10:08 AM
6	DEPENDS ON WHAT IT WAS ABOUT AND WORK ON THE FRONT END	5/16/2014 2:14 PM
7	SOMETIMES HARD TO FIGURE WHICH IS CITY AND WHICH IS YTG	5/16/2014 10:22 AM
8	D/K	5/14/2014 7:30 PM
9	survery	5/13/2014 7:31 PM
10	D/K BECAUSE I'M HARD OF HEARING	5/12/2014 5:37 PM
11	I DONT FEEL THE CITY SHOULD BE ABLE TO CHANGE STREET NAMES.	5/8/2014 3:29 PM
12	PUBLIC FORUM	5/8/2014 12:44 PM
13	not really	5/7/2014 5:04 PM
14	COMMUNITY ASSOCIATION	5/7/2014 2:16 PM
15	mailed out survey	5/7/2014 10:50 AM
16	through the internet	5/6/2014 6:34 PM
17	my answers are all kind of the middle becasue it really depends on what the issue. if it was important issue i would say yes to everything	5/5/2014 1:11 PM
18	general public participation very poor	5/4/2014 7:18 PM
19	anything on line	5/3/2014 2:15 PM
20	timeframe is narrow, hard to coordinate	5/3/2014 10:08 AM
21	no longer even try...just so frustrated	5/2/2014 9:35 AM
22	I don't feel that they listen to us at public meetings	5/1/2014 4:04 PM
23	not interested in participating in any of the above	4/30/2014 7:36 PM

# 2014 Biennial Citizen Survey

## Q11 How do you keep, or would you like to be kept, INFORMED about City business? (SURVEYOR: Read list, allow multiple answers)

Answered: 434 Skipped: 3



Answer Choices	Responses
Newspapers	85% 368
Radio	65% 282
Direct Mail	15% 66
Newsletters	19% 84
Public Meetings	12% 54
City's Website	41% 176
With Utility Bill	37% 162
Brochures	8% 33
Council Meetings on Video	13% 56
Display Booths	7% 31
E-mail	16% 70
Word of Mouth	40% 174
Not Interested	1% 3
Other, please specify	3% 11
<b>Total Respondents: 434</b>	

#	Other, please specify	Date
1	SOCIAL MEDIA	5/21/2014 9:16 PM
2	PART OF THE NEWSPAPER ELECTRONICALLY	5/21/2014 8:07 PM

## 2014 Biennial Citizen Survey

3	SOCIAL MEDIA SUCH AS FACEBOOK	5/13/2014 9:10 PM
4	I CALL AND MAKE MY PRESENCE KNOWN	5/13/2014 8:08 PM
5	SOCIAL MEDIA	5/10/2014 3:37 PM
6	my councillor has facebook page that is very informative - Jocyln	5/5/2014 10:03 AM
7	new mayor and council are such an improvement	5/3/2014 7:08 PM
8	councillor facebook pages	5/3/2014 11:19 AM
9	hard to get interested, not a simple process. used to get involved but not anymore....unfriendly environmental	5/2/2014 8:05 PM
10	don;t feel informed until i read it in the paper	5/2/2014 3:31 PM
11	ELECTRONIC ATTACHMENT	5/1/2014 10:47 AM

## 2014 Biennial Citizen Survey

### Q12 How do you feel the City of Whitehorse could improve it's communications with the public?

Answered: 112 Skipped: 325

#	Responses	Date
1	DOING A GREAT JOB	5/23/2014 7:49 PM
2	GETTING DIRECT OR CORRECT ANSWERS TO QUESTIONS	5/23/2014 3:47 PM
3	BY EMAILS	5/23/2014 1:23 PM
4	GOOD JOB	5/23/2014 11:20 AM
5	be nicer on the phone. i feel when i call they don't care and that i am just wasting there time. make me not want to call the city, have customer service skills in person and on phone. they laughed at my when i went to city of whse main building it is very stagnet the front staff.	5/22/2014 6:57 PM
6	ON ISSUES WHICH EFFECT THE ENTIRE POPULATION THEY SHOULD GET MORE INPUT NOT JUST FOCUS GROUPS	5/22/2014 2:21 PM
7	ADVERTISING IN THE PAPER AND RADIO	5/22/2014 1:14 PM
8	I FEEL THERE IS SOMETIMES TOO MUCH CONSULTATION	5/21/2014 9:16 PM
9	DONT KNOW BUT NEED MORE TIME TO NOTIFY PEOPLE OF WORKSHOPS AND MAYBE MORE REMINDERS FOR MEETINGS	5/21/2014 2:25 PM
10	sports and rec needs more organization for example for minor soccer and who to contact.	5/20/2014 7:42 PM
11	More infomation in the newspaer, changing council meeting fomat	5/20/2014 7:33 PM
12	ADS ON BUSES	5/20/2014 4:33 PM
13	I'D LIKE TO SEE THINGS PUT ON A VOTE OR REFFERENDUM	5/19/2014 3:26 PM
14	More Emails	5/19/2014 3:23 PM
15	No comment	5/19/2014 2:25 PM
16	HAVE FRIENDLIER STAFF ON COUNTER	5/18/2014 1:31 PM
17	I THINK THEY TRY REALLY HARD ALREADY	5/17/2014 3:21 PM
18	HAVE A BROADER SCOPE OF AGES, CITY OF WHITEHORSE BILLBOARD, UPCOMING INIATIVES BEHIND PLEXIGLASS AT CITY HALL SO PEOPLE WH	5/16/2014 2:14 PM
19	MAKING THEMSELVES AVAILABLE TO THE PUBLIC, PARTICULARLY THE PUBLIC WHO DOESN'T GET OUT. (PEOPLE WHO ARE BLIND, IN WHEELCHAIRS, THE DEAF, IN EARLY STAGES OF DEMENTIA, ETC)	5/16/2014 10:51 AM
20	D/K	5/15/2014 8:23 PM
21	D/K	5/15/2014 8:05 PM
22	D/K	5/15/2014 5:36 PM
23	D/K	5/15/2014 4:51 PM
24	ITS GETTING BETTER	5/15/2014 3:39 PM
25	IF THE CITY CAN INFORM PEOPLE OF THE USE OF ATV ON THE TRAILS THAT IT SHOULD NOT BE ALOUD	5/15/2014 2:31 PM
26	BIG IMPROVEMENT WITH NEW CITY COUNCIL	5/15/2014 12:55 PM
27	PUBLIC MEDIA LIKE TWITTER OR FACEBOOK	5/15/2014 12:46 PM

## 2014 Biennial Citizen Survey

28	THE CITY DOES A GOOD JOB. THEY ARE USING THE CGC AS A GOOD VENUE FOR INFORMATION.	5/15/2014 11:53 AM
29	BE MORE OPEN ABOUT TELEPHONING COUNCILLORS WITH CONCERNS	5/15/2014 11:07 AM
30	nnedbetter managment of employees	5/15/2014 9:34 AM
31	THE CITY COULD USE FACEBOOK	5/14/2014 10:00 PM
32	D/K	5/14/2014 7:30 PM
33	threw adversting campaign taht informs people of what different dept are operate threw the city, info on how to get contact info on intiatives	5/14/2014 6:31 PM
34	d/k	5/14/2014 6:29 PM
35	D/K	5/14/2014 3:53 PM
36	MORE COMPUTER BASED INPUT	5/14/2014 1:17 PM
37	GENERALLY THE STAFF ARE GOOD BUT THEY HAVE TO FOLLOWUP LETTERS OF CONCERN FROM THE PUBLIC.	5/13/2014 9:10 PM
38	FACE BOOK PAGE	5/13/2014 8:30 PM
39	more newspAPER	5/13/2014 7:55 PM
40	STOP WASTING MONEY GETTING INFORMATION OUT. DO MORE DIGITALLY	5/13/2014 7:42 PM
41	CONTACT CITIZENS BEFORE PROCESS, NOT AFTER	5/13/2014 4:51 PM
42	LET PEOPLE MORE AWARE OF WHATS GOING ON INSTEAD OF AFTER THE FACT	5/13/2014 10:29 AM
43	LISTEN TO PUBLIC CONSULTATION MORE	5/12/2014 8:38 PM
44	D/K	5/12/2014 8:12 PM
45	THE CITY NEEDS TO BE MORE OPEN IN WHAT'S GOING ON	5/12/2014 5:37 PM
46	MAYBE WITH MORE LETTERS/NOTICES IN THE MAIL	5/12/2014 4:49 PM
47	WEBSITE NEEDS TO BE BETTER NEED IMPROVEMENT WITH FRONT DESK WHEN PERSON IS CALLING IN ON TELEPHONE	5/11/2014 8:50 PM
48	D/K	5/10/2014 7:42 PM
49	LESS CUMBERSOME WEBSITE	5/10/2014 7:39 PM
50	D/K	5/10/2014 5:50 PM
51	PARKING MEETING - WHERE IS THE MONEY FOR A PARKING GARAGE. NOT FORTHCOMING ENOUGH	5/9/2014 8:04 PM
52	really good job, with the current coucil	5/9/2014 7:28 PM
53	D/K	5/9/2014 5:14 PM
54	D/K	5/9/2014 3:52 PM
55	MORE INFORMATION EITHER BY MAIL OR EMAIL. ESPECIALLY IF THERE IS A FEE INCREASE.	5/9/2014 11:28 AM
56	UPDATE THE WEBSITE WITH A NEWS PAGE OR A BLOG WITH UPDATES	5/8/2014 7:04 PM
57	THE NEWSPAPER CAN BY BIAS SOMETIMES SO I WOULD LIKE TO NOT HAVE INFORMATION THAT WAY	5/8/2014 5:10 PM
58	MORE ON THE RADIO. BRING BACK THE 'CITY PAGE' IN THE NEWSPAPER.	5/8/2014 3:29 PM
59	LISTEN TO THE PEOPLE	5/8/2014 2:49 PM
60	HAVE COUNCILORS REPRESENT SECIFIC REGIONS OF WHITEHORSE. THAT WAY I KNOW I'M SPEAKING TO THE RIGHT PERSON.	5/8/2014 12:44 PM
61	MORE LEAD TIME ON ANNOUNCEMENTS AND ALSO MORE ANNOUNCEMENTS	5/8/2014 12:14 PM
62	MOST PEOPLE NOWADAYS ARE ON LINE, LESS OF A PAPER TRAIL	5/8/2014 10:52 AM



## 2014 Biennial Citizen Survey

63	doing ok	5/7/2014 8:32 PM
64	PUBLISH MORE ABOUT WHAT HAPPENS DURING THE COUNCIL MEETINGS IN THE NEWSPAPER.	5/7/2014 7:26 PM
65	SOME ISSUES ARE OVER-CONSULTED AND OTHER TIMES NOT CONSULTED AT ALL (TRAFFIC)	5/7/2014 7:03 PM
66	don't know	5/7/2014 5:04 PM
67	I DON'T THINK THEY CAN DO ANYTHING MORE. WE ARE VERY WELL INFORMED.	5/7/2014 2:16 PM
68	EARLIER CONSULTATION	5/7/2014 2:09 PM
69	more mailed out information	5/7/2014 10:50 AM
70	I FOUND THAT MONIES WERE SPENT BEFORE THE MEETING TOOK PLACE. I THINK THE LPUBLIC SHOULD BE CONSULTED EARLIER.	5/7/2014 10:15 AM
71	more on website	5/6/2014 7:58 PM
72	D/K	5/6/2014 7:46 PM
73	INFORM OF US OUR TAXES GOING UP	5/6/2014 7:10 PM
74	D/K	5/6/2014 7:10 PM
75	d/k	5/6/2014 6:34 PM
76	does a very good job	5/5/2014 1:11 PM
77	when there is an issue, and until the 9th hr. then people show up. city does a good job though	5/4/2014 7:18 PM
78	when there are meetings, reach out to a wider audience	5/3/2014 4:29 PM
79	on-line content is appreciated.	5/3/2014 2:15 PM
80	more timely meetings	5/3/2014 10:08 AM
81	by not slipping things through, very subtly	5/2/2014 8:05 PM
82	don't know what items are coming up in the council meeting until after they are done and am unaware how to find out about it	5/2/2014 3:31 PM
83	COW DOES NOT LISEN ANYWAY. SO WHAT IS THE PONIT	5/2/2014 12:37 PM
84	encourage people to attend council meetings	5/2/2014 10:26 AM
85	PRETTY GOOD AS IS	5/2/2014 10:04 AM
86	easier if people sign up for online newsletter and if they do this already advertise them more. Direct mail not junk mail.	5/1/2014 8:27 PM
87	More public meetings/open houses. Make more of an effort to reach out to affected parties and be more direct.	5/1/2014 6:34 PM
88	Newsletter could be more frequent and there could more contact from the other departments well	5/1/2014 6:25 PM
89	know what each dept is responsible for and what there jobs are for example where to go to get a permit	5/1/2014 5:35 PM
90	not happy with cell phone tower location	5/1/2014 4:55 PM
91	posting through newspapers on line and better radio ads re: meetings	5/1/2014 1:54 PM
92	website could be more accessible...easier to navigate	5/1/2014 12:34 PM
93	more info directly to household, more commuinty meetings	5/1/2014 11:36 AM
94	monthly email newsletter	5/1/2014 11:30 AM
95	getting more info	5/1/2014 11:09 AM
96	IMPROVMENTS TO THE WEBSITE, UPDATED INFO, IMPROVING LINK TO FIND INFO	5/1/2014 10:47 AM
97	PLANNING	5/1/2014 10:07 AM

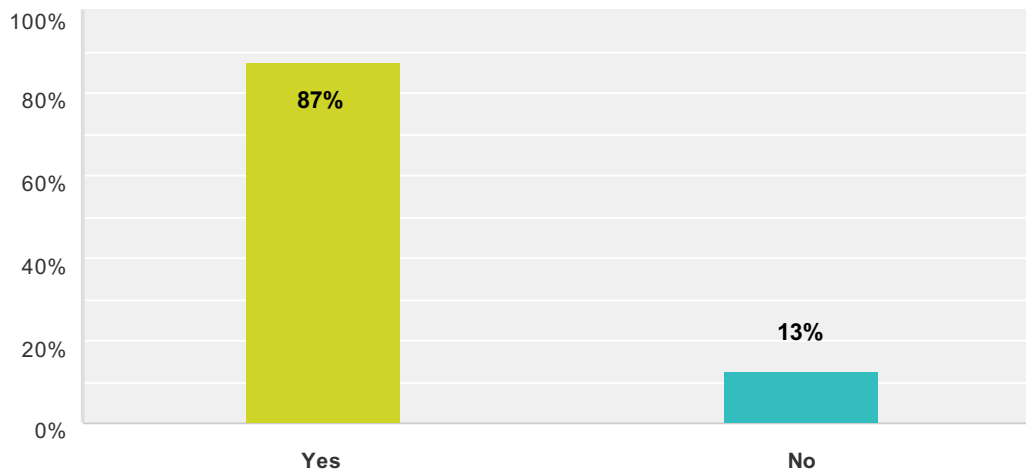
## 2014 Biennial Citizen Survey

98	RADIO ADDS AND NEWSPAPERS	5/1/2014 9:37 AM
99	electronic emails...community emails	5/1/2014 9:24 AM
100	doing a good enough job	4/30/2014 7:36 PM
101	fix up the website. Budget information is too brief and non informative.	4/30/2014 6:47 PM
102	more online engagement	4/30/2014 6:02 PM
103	getting people more involved with decisions	4/30/2014 4:48 PM
104	have public consultation before decision is made	4/30/2014 4:04 PM
105	doing very good	4/30/2014 2:30 PM
106	NEWSPAPER AND EMAIL	4/30/2014 2:13 PM
107	doing good	4/30/2014 2:08 PM
108	no suggestions...they are doing a good job	4/30/2014 1:26 PM
109	QUARLTY REPORT	4/30/2014 1:23 PM
110	happy with	4/30/2014 12:01 PM
111	NEWSPAPER	4/30/2014 11:47 AM
112	doing a good job	4/30/2014 11:40 AM

# 2014 Biennial Citizen Survey

## Q13 On COMMUNITY & RECREATION SERVICES, Do you or any member of your family use the Canada Games Centre (CGC)?

Answered: 427 Skipped: 10

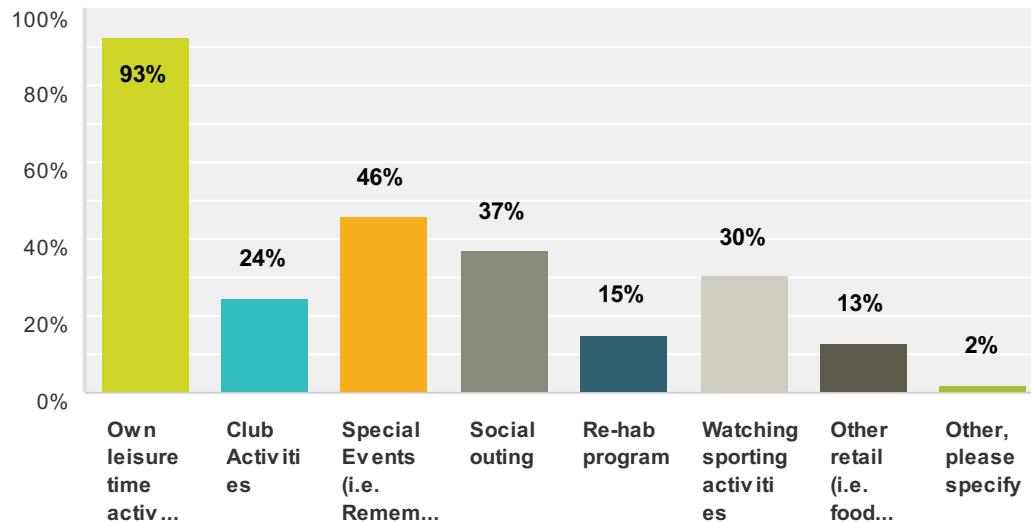


Answer Choices	Responses	
Yes	87%	373
No	13%	54
<b>Total</b>		<b>427</b>

## 2014 Biennial Citizen Survey

### Q14 If YES, how are you currently using the Canada Games Centre? (SURVEYOR: Read list, allow multiple answers)

Answered: 380 Skipped: 57



Answer Choices	Responses	
Own leisure time activity and/or workouts	93%	352
Club Activities	24%	93
Special Events (i.e. Remembrance Day)	46%	175
Social outing	37%	141
Re-hab program	15%	57
Watching sporting activities	30%	115
Other retail (i.e. food services)	13%	50
Other, please specify	2%	7
<b>Total Respondents: 380</b>		

#	Other, please specify	Date
1	DROP IN CLASSES	5/23/2014 4:41 PM
2	rollerderby	5/22/2014 6:59 PM
3	MEETING ROOMS	5/22/2014 1:16 PM
4	MEETING FACILITIES	5/15/2014 4:27 PM
5	BIRTHDAY PARTIES	5/15/2014 11:55 AM
6	(NEVER ENOUGH PARKING AT THE CANADA GAMES CENTRE)	5/8/2014 3:55 PM
7	miss the coffee shop, and the juice is expensiv, just want a good cup of coffee	5/1/2014 11:39 AM

## 2014 Biennial Citizen Survey

### Q15 If NO, why not? (please specify)

Answered: 51 Skipped: 386

#	Responses	Date
1	WE'D HAVE TO TRAVEL INTO TOWN	5/23/2014 3:50 PM
2	NOT INTERESTED	5/23/2014 2:54 PM
3	I GO TO THE GYM IN MY NEIGHBOURHOOD	5/23/2014 2:28 PM
4	EXPENSE AND NO TIME	5/22/2014 7:23 PM
5	SENIORS	5/22/2014 6:53 PM
6	NOT INTERESTED	5/22/2014 4:14 PM
7	ILLNESS	5/21/2014 8:10 PM
8	NO INTEREST TO USE	5/17/2014 6:34 PM
9	NOT INTO SPORTS	5/16/2014 4:31 PM
10	HEALTH ISSUES	5/16/2014 1:39 PM
11	TOO OLD	5/16/2014 10:57 AM
12	EXPENSE	5/15/2014 8:24 PM
13	I GO OUTDOORS	5/15/2014 8:07 PM
14	LIVE OUT OF TOWN	5/15/2014 7:58 PM
15	NOTHING OF INTEREST	5/15/2014 7:29 PM
16	I DON'T LIKE DRIVING UP THAT HILL	5/15/2014 5:37 PM
17	I DO MY WORKOUTS AT ANOTHER GYM	5/15/2014 4:54 PM
18	TOO OLD	5/15/2014 11:35 AM
19	not interested	5/14/2014 8:13 PM
20	Active in other ways	5/14/2014 6:40 PM
21	EXPENSE	5/14/2014 4:29 PM
22	IT'S NOT SOMETHING I DO	5/14/2014 2:45 PM
23	MORE OF AN OUTDOORS PERSON	5/13/2014 3:00 PM
24	Do other things	5/12/2014 7:49 PM
25	i dont have money	5/12/2014 6:11 PM
26	IN OUR 80'S	5/12/2014 1:54 PM
27	Do other activities	5/10/2014 8:25 PM
28	EXPENSE	5/10/2014 7:13 PM
29	I DON'T SWIM AND I DON'T RUN IN CIRCLES. I SKI	5/10/2014 5:07 PM
30	NOT A SWIMMER, DON'T RUN INSIDE	5/10/2014 11:01 AM
31	Not interested	5/9/2014 7:44 PM
32	Do other things	5/9/2014 7:13 PM
33	I HAVE NO REASON TO GO THERE.	5/8/2014 3:29 PM
34	I DON'T LIKE DRIVING UP THE TWO MILE HILL.	5/7/2014 7:28 PM

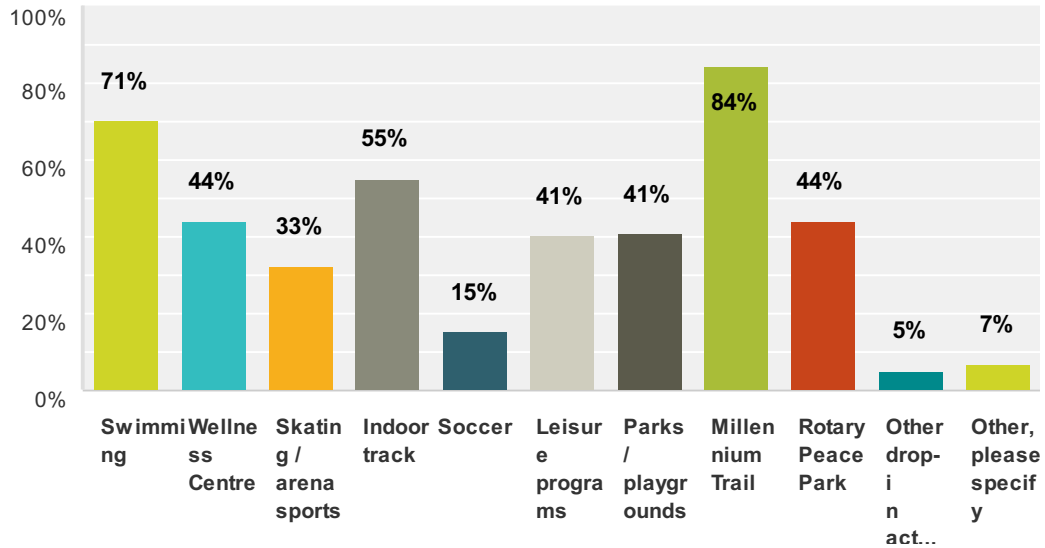
## 2014 Biennial Citizen Survey

35	dont have time, the hours need to be later	5/5/2014 1:14 PM
36	health problem	5/5/2014 11:03 AM
37	84 yrs. old - use treadmill at home	5/5/2014 10:04 AM
38	older and limited	5/2/2014 4:36 PM
39	not an active person	5/2/2014 1:11 PM
40	uses a cane and had heart attck	5/2/2014 12:06 PM
41	haven't had the opportunity yet	5/1/2014 8:00 PM
42	not interested in indoor sports	5/1/2014 4:05 PM
43	only in the past	5/1/2014 2:50 PM
44	llive in country	5/1/2014 1:22 PM
45	too expensive	5/1/2014 11:10 AM
46	too old	5/1/2014 10:06 AM
47	WALK OUTSIDE, DAUGHTER IS IN DANCE, WORKING ALOT	4/30/2014 8:42 PM
48	too old	4/30/2014 7:37 PM
49	once I am retired I plan on using it	4/30/2014 6:30 PM
50	I don't have access...prosthetic leg..just got out of hospital but hoping to use it in the future	4/30/2014 4:49 PM
51	age and affordability	4/30/2014 2:09 PM

# 2014 Biennial Citizen Survey

## Q16 What Community & Recreation Services programs or services did you and/or your family use? (SURVEYOR - Read list. Allow multiple answers)

Answered: 398 Skipped: 39



Answer Choices	Responses	
Swimming	71%	281
Wellness Centre	44%	176
Skating / arena sports	33%	130
Indoor track	55%	219
Soccer	15%	61
Leisure programs	41%	162
Parks / playgrounds	41%	163
Millennium Trail	84%	336
Rotary Peace Park	44%	175
Other drop-in activities	5%	19
Other, please specify	7%	27
<b>Total Respondents: 398</b>		

#	Other, please specify	Date
1	STAIRS ON BLACK STREET	5/23/2014 5:43 PM
2	FARMERS MARKET	5/22/2014 9:24 PM
3	THE TRAIL BEHIND GRANGER	5/21/2014 11:38 AM
4	MOUNTAIN BIKING TRAILS	5/19/2014 4:24 PM
5	SKI TRAILS	5/19/2014 3:27 PM

## 2014 Biennial Citizen Survey

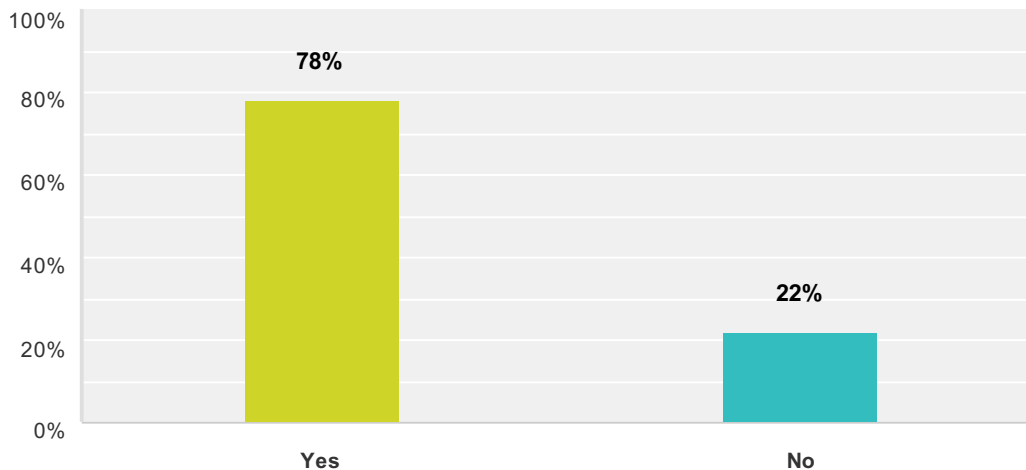
6	KIDS CAMPS	5/17/2014 3:23 PM
7	TECHNOLOGY FOR SENIORS	5/16/2014 10:59 AM
8	BASEBALL PARK	5/14/2014 7:33 PM
9	SHIPYARD PARK	5/14/2014 3:55 PM
10	ELDER ACTIVE EVENTS	5/12/2014 5:44 PM
11	AGED	5/10/2014 7:13 PM
12	MEETING ROOMS	5/10/2014 5:53 PM
13	FARMERS MARKET AND THE FRANK SLIM BUILDING	5/10/2014 5:07 PM
14	SHIPYARDS PARK	5/10/2014 3:41 PM
15	SHIPYARDS PARK - FARMERS MARKET	5/8/2014 5:13 PM
16	BIRTHDAY PARTIES	5/8/2014 3:55 PM
17	EVENTS AT SHIPYARD PARK	5/8/2014 12:49 PM
18	RUN FOR MOM	5/7/2014 10:16 AM
19	FARMERS MARKET AT SHIPYARDS PARK	5/6/2014 7:49 PM
20	play area at CGC	5/5/2014 7:35 PM
21	DONT LIKE HOW COW HAS TO HAVE DOGS ON LEASH ON PUBLIC TRAILS	5/2/2014 12:41 PM
22	shipyards park	5/1/2014 5:38 PM
23	NO EQUIPMENT FOR DISABLED PEOPLE	5/1/2014 2:33 PM
24	TABLES AT FAR OF END OF CANADA GAMES CENTRE FOR MEETINGS.	5/1/2014 10:52 AM
25	GYMNASTICS GYM	5/1/2014 9:41 AM
26	CURLING CLUB	4/30/2014 7:55 PM
27	cooking programs were all sold out	4/30/2014 2:58 PM



# 2014 Biennial Citizen Survey

## Q17 Have you read the Whitehorse Active Living Guide in the past year?

Answered: 425 Skipped: 12

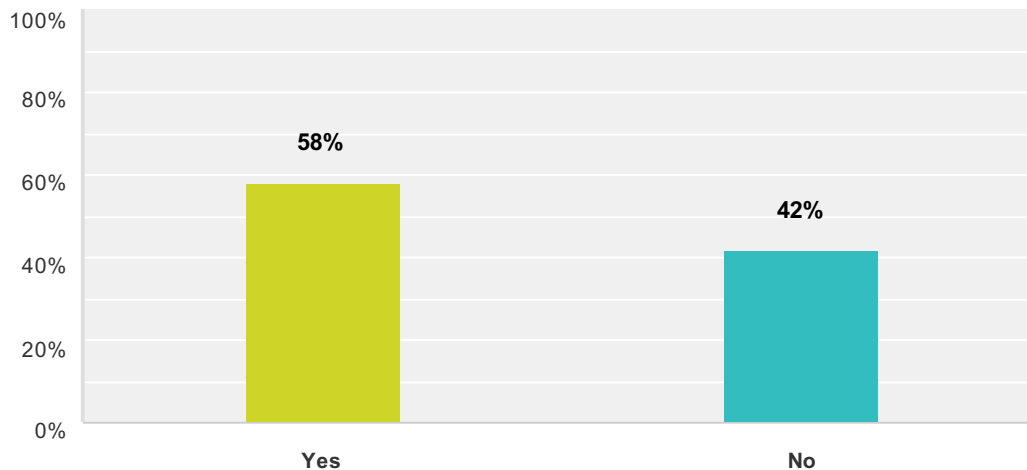


Answer Choices	Responses	
Yes	78%	333
No	22%	92
<b>Total</b>		<b>425</b>

# 2014 Biennial Citizen Survey

## Q18 If YES, did you register for a recreation program or service?

Answered: 390 Skipped: 47



Answer Choices	Responses	
Yes	58%	226
No	42%	164
<b>Total</b>		<b>390</b>

## 2014 Biennial Citizen Survey

### Q19 If NO, why not? (SURVEYOR: Please specify)

Answered: 183 Skipped: 254

#	Responses	Date
1	OUT OF TOWN WHEN I WANTED TO JOIN	5/23/2014 8:18 PM
2	DIDN'T FIND ANYTHING I WANTED	5/23/2014 5:43 PM
3	NO REASON	5/23/2014 5:14 PM
4	NOTHING REALLY CAUGHT MY EYE	5/23/2014 4:41 PM
5	WE'VE BEEN TRAVELLING A LOT	5/23/2014 3:50 PM
6	FULL	5/23/2014 3:37 PM
7	NO INTEREST	5/23/2014 2:54 PM
8	NO INTERESTS	5/23/2014 2:37 PM
9	APPLIED TOO LATE	5/23/2014 2:34 PM
10	NO INTERESTS	5/23/2014 2:28 PM
11	NO INTERESTS	5/23/2014 2:01 PM
12	WERE FULL	5/23/2014 11:21 AM
13	TOO BUSY	5/22/2014 9:24 PM
14	IN SCHOOL	5/22/2014 7:23 PM
15	NO INTERESTS	5/22/2014 6:53 PM
16	bad year husband died	5/22/2014 6:26 PM
17	NO INTERESTS	5/22/2014 4:14 PM
18	NOT INTERESTED	5/22/2014 3:47 PM
19	TOO BUSY WITH WORK SCHEDULES	5/22/2014 2:26 PM
20	WAS NOT IN TOWN	5/22/2014 10:16 AM
21	JUST FLIPPDE THREW IT	5/21/2014 2:26 PM
22	NO TIME	5/21/2014 11:38 AM
23	Nothing appeals this year	5/20/2014 7:35 PM
24	sceduling	5/20/2014 7:25 PM
25	WAS ALREADY FULL	5/20/2014 4:15 PM
26	NOTHING INTERESTED ME	5/19/2014 7:15 PM
27	TOO BUSY	5/19/2014 3:27 PM
28	Busy	5/19/2014 3:26 PM
29	busy being active	5/19/2014 2:27 PM
30	NO IT WAS FULL	5/18/2014 4:10 PM
31	ALL FULL - HAPPENS A LOT	5/18/2014 1:31 PM
32	NO INTEREST	5/17/2014 6:34 PM
33	NO INTERESTS	5/16/2014 7:55 PM
34	THEY WERE FULL - SWIMMING LESSONS	5/16/2014 7:18 PM

## 2014 Biennial Citizen Survey

35	NOT INTERESTED	5/16/2014 4:31 PM
36	NO INTERESTS	5/16/2014 1:48 PM
37	NO INTERESTS	5/16/2014 12:40 PM
38	I NEED TO FIND THE TIME AND THE ENERGY.	5/16/2014 10:59 AM
39	EXPENSE	5/16/2014 10:57 AM
40	NO INTEREST	5/15/2014 8:24 PM
41	LIVING OUT OF TOWN	5/15/2014 7:58 PM
42	NO INTERESTS	5/15/2014 7:29 PM
43	NO INTERESTS	5/15/2014 7:11 PM
44	DIDN'T FIND ANYTHING I LIKED	5/15/2014 5:37 PM
45	TIMING OF AN EVENT OR NOTHING APPEALED TO ME.	5/15/2014 4:27 PM
46	BAD LEGS	5/15/2014 1:50 PM
47	NOT INTERESTED	5/15/2014 11:35 AM
48	HUSBAND ILL	5/15/2014 11:08 AM
49	to busy but will this fall	5/15/2014 9:35 AM
50	DIDN'T FIND ANYTHING I WANTED	5/14/2014 10:09 PM
51	not intrested	5/14/2014 8:13 PM
52	TOO OLD FOR THAT	5/14/2014 7:36 PM
53	Active in other ways	5/14/2014 6:40 PM
54	NOTHING INTERESTED ME	5/14/2014 6:33 PM
55	EXPENSE	5/14/2014 4:29 PM
56	HEALTH REASONS	5/14/2014 3:55 PM
57	THERE DOESN'T SEEM TO BE MANY PROGRAMS SPECIFIC TO OLDER SENIORS	5/13/2014 9:14 PM
58	WORKING	5/13/2014 8:08 PM
59	my mom did	5/13/2014 7:57 PM
60	no time	5/13/2014 7:32 PM
61	active	5/13/2014 7:02 PM
62	NO INTEREST	5/13/2014 4:51 PM
63	UNUAWARE	5/13/2014 4:34 PM
64	NOT A JOINER	5/13/2014 4:16 PM
65	THEY WERE FULL	5/13/2014 3:50 PM
66	TOO BUSY	5/13/2014 12:57 PM
67	NO INTEREST	5/13/2014 11:30 AM
68	DIDN'T FIND ANYTHING I WANTED TO DO	5/12/2014 8:41 PM
69	BECAUSE OF AN INJURY	5/12/2014 8:16 PM
70	Do other things	5/12/2014 7:49 PM
71	Do my own thing	5/12/2014 7:40 PM
72	UNAWARE	5/12/2014 7:07 PM
73	no money	5/12/2014 6:11 PM
74	busy	5/12/2014 5:52 PM

## 2014 Biennial Citizen Survey

75	just scanned it	5/12/2014 5:37 PM
76	NO TIME	5/12/2014 4:55 PM
77	NOTHING APPEALED TO ME	5/12/2014 4:25 PM
78	NO INTERESTS	5/12/2014 3:44 PM
79	NO INTERESTS	5/12/2014 3:18 PM
80	NO TIME	5/12/2014 2:33 PM
81	NOT INTERESTED	5/12/2014 1:54 PM
82	COSTS	5/11/2014 8:50 PM
83	UNAWARE	5/11/2014 7:48 PM
84	NO TIME	5/11/2014 2:09 PM
85	NO INTERESTS	5/11/2014 12:32 PM
86	didn't bother	5/10/2014 8:25 PM
87	no time	5/10/2014 7:40 PM
88	UNAWARE	5/10/2014 7:13 PM
89	Do my own thing	5/10/2014 7:13 PM
90	I JUST GOT A COPY AND MA STILL GOING THROUGH IT.	5/10/2014 5:53 PM
91	NOTHING INTERESTED ME BUT I'M NOT REALLY A PERSON WHO TAKES CLASSES	5/10/2014 5:07 PM
92	too busy	5/10/2014 3:22 PM
93	NO INTERESTS	5/10/2014 1:36 PM
94	NOTHING OF INTEREST AT THIS TIME	5/10/2014 11:01 AM
95	GONE FOR WINTERS	5/10/2014 10:38 AM
96	NO INTERESTS	5/9/2014 8:46 PM
97	not interested	5/9/2014 8:11 PM
98	Not interested	5/9/2014 7:44 PM
99	too busy	5/9/2014 7:30 PM
100	ATTEND THE ACQUIFIT PROGRAM	5/9/2014 7:29 PM
101	Didn't bother	5/9/2014 7:13 PM
102	Didn't see it	5/9/2014 6:24 PM
103	Not interested	5/9/2014 6:20 PM
104	THERE WASN'T ANYTHING THAT INTERESTED ME	5/9/2014 5:17 PM
105	TOO BUSY. WE NEED MORE BIKE TRAILS.	5/9/2014 3:56 PM
106	DISABLED	5/9/2014 10:06 AM
107	NO INTEREST	5/8/2014 7:22 PM
108	NOT ENOUGH TIME THIS YEAR	5/8/2014 7:07 PM
109	NOTHING I WAS INTERESTED IN YET. BUT I HAVE SIGNED UP FOR THINGS IN THE PAST	5/8/2014 3:55 PM
110	NOTHING INTERESTED ME.	5/8/2014 3:29 PM
111	ON THE ROAD A LOT	5/8/2014 2:49 PM
112	NOTHING INTERESTED ME.	5/8/2014 12:49 PM
113	SOME OF THE TIMING WASN'T RIGHT FOR ME.	5/8/2014 12:16 PM
114	SCHEDULE DID NOT MEET MY NEEDS	5/8/2014 11:50 AM

## 2014 Biennial Citizen Survey

115	SCHEDULE DIDN'T WORK FOR ME.	5/8/2014 11:41 AM
116	DO HAVE THE TIME	5/8/2014 10:27 AM
117	DIDN'T KNOW ABOUT IT	5/7/2014 7:32 PM
118	DIDN'T FIND ANYTHING THAT APPEALED TO ME.	5/7/2014 7:28 PM
119	I WASN'T BORED ENOUGH TO SIGN UP FOR ANYTHING YET	5/7/2014 3:10 PM
120	COSTS	5/7/2014 2:32 PM
121	WASN'T PHYSICALLY ABLE TO	5/7/2014 2:18 PM
122	couldn't find anything I wanted to do	5/7/2014 10:51 AM
123	NOT A LOT OF SPARE TIME	5/7/2014 10:16 AM
124	TOO BUSY WITH A TODDLER	5/6/2014 7:49 PM
125	NO TIME, BECAUSE OF HEALTH	5/6/2014 7:13 PM
126	COURSE WAS FULL	5/6/2014 7:13 PM
127	Didn't bother	5/6/2014 6:29 PM
128	no reason	5/6/2014 10:29 AM
129	Didn't read	5/5/2014 8:42 PM
130	too busy	5/5/2014 8:27 PM
131	not interested	5/5/2014 7:45 PM
132	Away a lot	5/5/2014 7:18 PM
133	too busy	5/5/2014 4:32 PM
134	NO NEED	5/5/2014 2:23 PM
135	dont have time and dont care	5/5/2014 1:14 PM
136	heallth	5/5/2014 11:03 AM
137	no interest	5/5/2014 10:41 AM
138	not interests me	5/5/2014 10:04 AM
139	nothing of interest	5/5/2014 9:51 AM
140	I don't think I'm old....I don't want to play with seniors	5/4/2014 7:20 PM
141	costs	5/4/2014 3:40 PM
142	too busy	5/4/2014 2:03 PM
143	too much work	5/4/2014 1:05 PM
144	don't have one	5/4/2014 11:42 AM
145	unaware	5/3/2014 6:32 PM
146	unaware	5/3/2014 4:31 PM
147	was at university	5/3/2014 4:05 PM
148	unaware of it	5/3/2014 3:34 PM
149	76 yrs old	5/3/2014 3:07 PM
150	not interested	5/3/2014 2:43 PM
151	costs	5/3/2014 2:02 PM
152	away all winter, too busy in summer	5/3/2014 10:33 AM
153	too expensive	5/2/2014 4:36 PM
154	too expensive	5/2/2014 4:15 PM

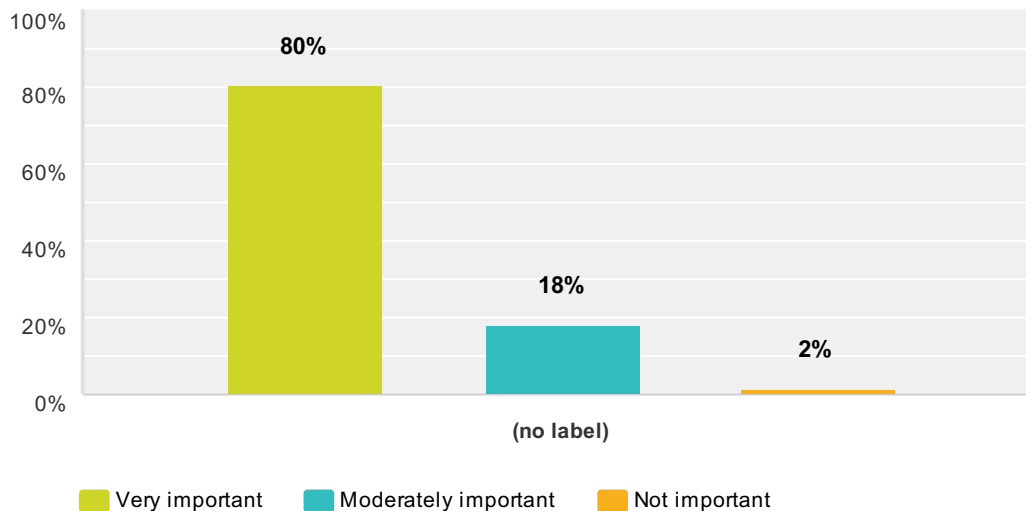
## 2014 Biennial Citizen Survey

155	what I was interested conflicted with my schedule	5/2/2014 3:35 PM
156	not intersted	5/2/2014 1:27 PM
157	uses a cane and taking it easy	5/2/2014 12:06 PM
158	too busy	5/2/2014 11:19 AM
159	do our own thing	5/1/2014 8:39 PM
160	too busy at this time	5/1/2014 8:00 PM
161	too busy with school	5/1/2014 7:43 PM
162	working too much	5/1/2014 7:00 PM
163	Active enough already but think they are great	5/1/2014 6:36 PM
164	nothing of interest	5/1/2014 6:25 PM
165	BECASUE YOU TRIED FOR THE COOKING BUT WAS ALREADY FULL	5/1/2014 4:38 PM
166	too busy walking	5/1/2014 4:30 PM
167	too busy	5/1/2014 2:50 PM
168	not interested	5/1/2014 1:22 PM
169	too expensive	5/1/2014 11:10 AM
170	HAVE NOT SEE IT IN THE NEWSPAPER, HAVE IT EMIALED THAT THERE IS ANEW ITEM ON CITY WEBSITE	5/1/2014 10:52 AM
171	BUSY WITH OTHER THINGS	5/1/2014 10:10 AM
172	too old	5/1/2014 10:06 AM
173	I DONT SEE IT AROUND ANYMORE, I HAVE TO PICK IT UP	4/30/2014 8:42 PM
174	previously	4/30/2014 8:09 PM
175	too old	4/30/2014 7:37 PM
176	BUSY SUMMER	4/30/2014 7:31 PM
177	too busy working	4/30/2014 6:30 PM
178	in hospital for an extended time	4/30/2014 4:49 PM
179	have'nt had it	4/30/2014 2:31 PM
180	PERSONAL ISSUIES	4/30/2014 2:15 PM
181	cost	4/30/2014 2:09 PM
182	to busy	4/30/2014 1:26 PM
183	DO YOUR OWN THING, AND NOT INTRESTED	4/30/2014 11:50 AM

## 2014 Biennial Citizen Survey

### Q20 What value do you and your family place on Community & Recreation Services programs or services? (SURVEYOR: Read options)

Answered: 424 Skipped: 13



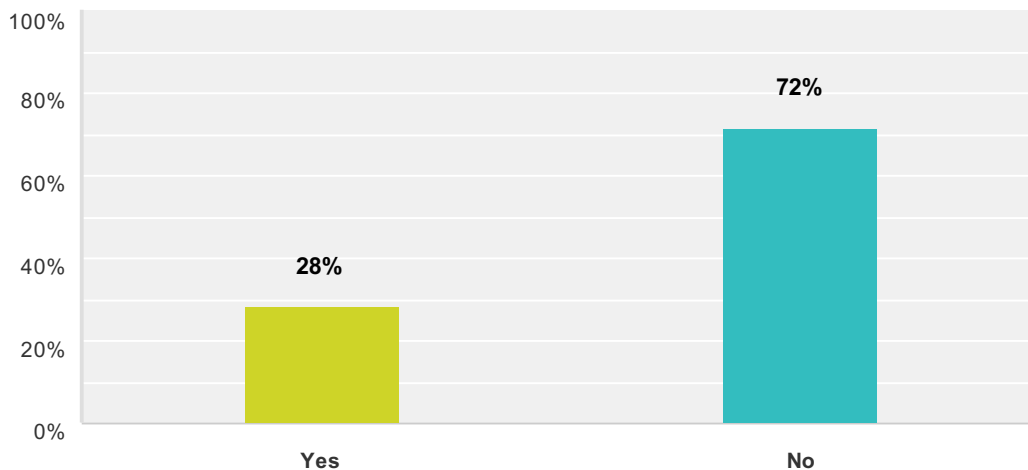
	Very important	Moderately important	Not important	Total	Average Rating
(no label)	80% 341	18% 76	2% 7	424	1.21



# 2014 Biennial Citizen Survey

## Q21 Do you or any member of your family participate in community activities that use school facilities?

Answered: 429 Skipped: 8

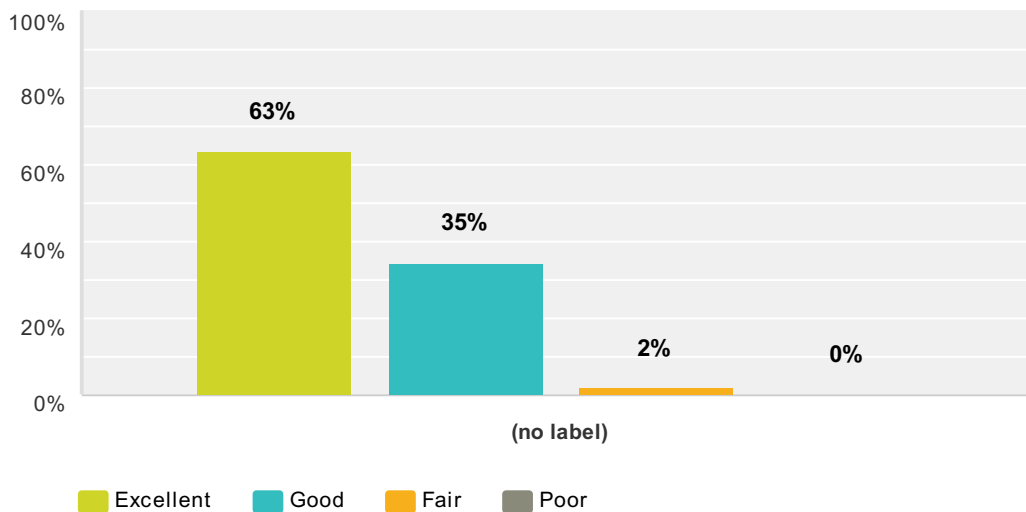


Answer Choices	Responses
Yes	28% 121
No	72% 308
<b>Total</b>	<b>429</b>

# 2014 Biennial Citizen Survey

## Q22 How would you rate your overall satisfaction level with Community & Recreation Services programs and services? (SURVEYOR: Read options)

Answered: 426 Skipped: 11

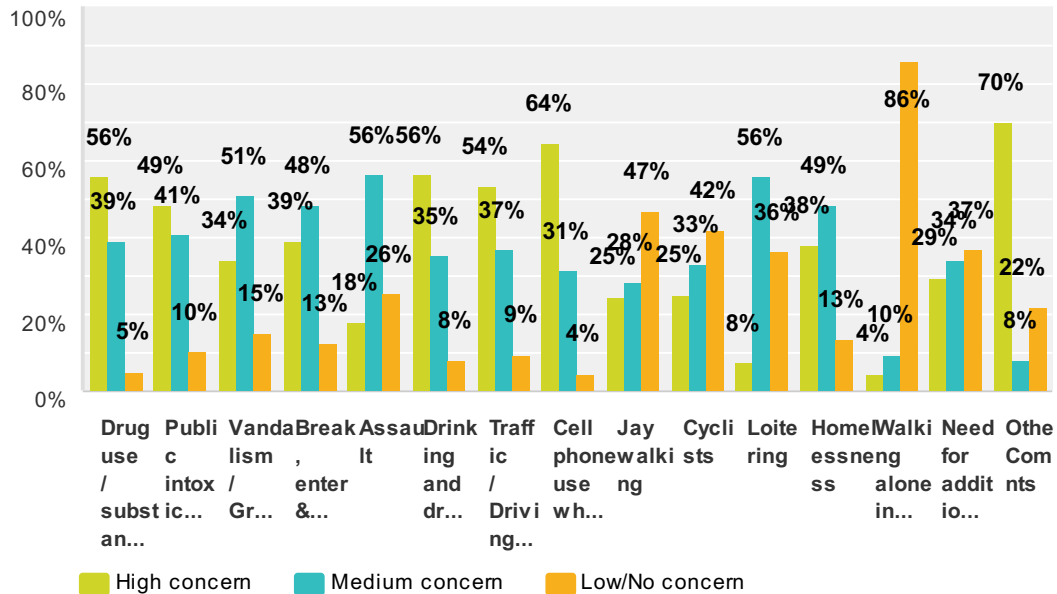


	Excellent	Good	Fair	Poor	Total	Average Rating
(no label)	63% 270	35% 147	2% 8	0% 1	426	1.39

# 2014 Biennial Citizen Survey

## Q23 On SAFETY & SECURITY, what do you think are the City's biggest public safety problems? (SURVEYOR: Please read each item, answers are multiple choice, move to next item)

Answered: 430 Skipped: 7



	High concern	Medium concern	Low/No concern	Total	Average Rating
Drug use / substance abuse	56% 240	39% 166	5% 22	428	1.49
Public intoxication	49% 208	41% 175	10% 44	427	1.62
Vandalism / Graffiti	34% 145	51% 217	15% 65	427	1.81
Break, enter & theft	39% 166	48% 206	13% 54	426	1.74
Assault	18% 76	56% 240	26% 109	425	2.08
Drinking and driving	56% 242	35% 152	8% 35	429	1.52
Traffic / Driving / Speeding	54% 229	37% 159	9% 40	428	1.56
Cell phone use while driving	64% 275	31% 134	4% 19	428	1.40
Jay walking	25% 105	28% 121	47% 201	427	2.22
Cyclists	25% 106	33% 141	42% 180	427	2.17
Loitering	8% 33	56% 239	36% 156	428	2.29
Homelessness	38%	49%	13%		

## 2014 Biennial Citizen Survey

Comments	50%	75%	100%		
	161	206	57	424	1.75
Walking alone in your neighbourhood	4% 19	10% 41	86% 365	425	2.81
Need for additional policing / security	29% 124	34% 143	37% 156	423	2.08
Other Comments	70% 35	8% 4	22% 11	50	1.52

#	Additional Comment	Date
1	I'D LIKE TO SEE MORE GENERAL ENFORCEMENT OF LAWS AND BYLAWS INSTEAD OF A COMPLAINT DRIVEN PROCESS	5/23/2014 5:26 PM
2	MORE POLICING ALONG RIVER DANGER OF WILDLIFE IN TOWN	5/23/2014 3:45 PM
3	MORE PRESENCE DOWNTOWN AT NIGHT	5/23/2014 2:51 PM
4	more police downtown	5/23/2014 2:29 PM
5	MORE NEED FOR TRAFFIC CONTROL, RUNNING RED LIGHTS	5/23/2014 11:25 AM
6	CYCLISTS WANT ALL THE RIGHTS BUT DON'T FOLLOW THE RULES	5/22/2014 8:15 PM
7	MORE POLICING DOWNTOWN AND NEIGHBOURHOODS	5/22/2014 7:54 PM
8	MORE OF NEIGHBOURHOOD WATCH	5/22/2014 7:29 PM
9	MORE POLICING DOWNTOWN	5/22/2014 7:01 PM
10	police need more training in domestic disputes, and also investigation unit for break and enter. rcmp need more training in human contact	5/22/2014 6:35 PM
11	MORE POLICING DOWNTOWN AND ON THE WATERFRONT	5/22/2014 4:14 PM
12	WE NEED THE ADDITIONAL SECURITY OF BICYCLE RCMP	5/21/2014 8:28 PM
13	CAR SHOPPING SEEMS TO BE A PROBLEM	5/21/2014 7:29 PM
14	MORE PATROLS IN TAKHINI	5/21/2014 6:10 PM
15	MORE POLICING DOWNTOWN	5/21/2014 4:09 PM
16	Aggressive driving	5/20/2014 7:46 PM
17	MORE POLICING DOWNTOWN	5/20/2014 7:42 PM
18	MORE POLICING DOWNTOWN	5/20/2014 7:12 PM
19	MORE OFFICERS NEEDED	5/20/2014 4:53 PM
20	MORE VISABLE POLICING	5/20/2014 4:22 PM
21	MORE POLICING ISN'T THE ISSUE, ITS WHAT TO DO WITH LOITERING PEOPLE AND WHERE TO PLACE THEM	5/20/2014 1:20 PM
22	MAKE SURE HAVE ROOM FOR CYCLISTS POLICE UNDER-RESOURCED	5/20/2014 12:58 PM
23	BEGGERS ASKING FOR YOU CART BECASUE I AM A SINGLE MOM WITH 3 KIDS AND SOEMTIMES I AM SCARED WHEN I AM SHOPPING LIKE AT SUPERSTORE	5/20/2014 10:16 AM
24	FOCUS MORE ON DRUG SELLING	5/19/2014 7:45 PM
25	MORE POLICING IN DOWNTOWN	5/19/2014 7:32 PM
26	MORE SECURITY IN COPPER RIDGE	5/19/2014 7:10 PM
27	Some areas in downtown core should be addressed in terms of loitering	5/19/2014 2:45 PM
28	MORE POLICE PRESENCE IN PARKS, DOWNTOWN, DRINKING ESTABLISHMENTS, GOLF COURSES	5/18/2014 8:09 PM
29	MORE POLICING IN REGARDS TO TRAFFIC AND CELL PHONE USE	5/18/2014 1:33 PM

## 2014 Biennial Citizen Survey

30	MORE SECURITY AT SUMMER EVENTS	5/17/2014 11:01 AM
31	MORE POLICING DOWNTOWN AND RIVERDALE	5/17/2014 10:41 AM
32	MORE POLICING IN DOWNTOWN AND RESIDENTIAL	5/16/2014 8:23 PM
33	MORE POLICE PRESENCE THROUGHOUT THE CITY	5/16/2014 2:22 PM
34	POLICE PRESENCE IN DOWTOWN AREA	5/16/2014 1:55 PM
35	MORE SECURITY AT SPECIAL EVENTS	5/16/2014 12:43 PM
36	MORE POLICING ALONG RIVER	5/16/2014 11:23 AM
37	VISUALLY IMPARED OBSTICALES SUCH AS BROKEN SIDEWALKS, DISRUPTIONS IN PAVEMENT.	5/16/2014 11:17 AM
38	ADDITIONAL POLICING IN PROSPECT PARK	5/15/2014 8:25 PM
39	MORE POLICING IN DOWNTOWN ESPECIALLY AT NIGHT	5/15/2014 8:04 PM
40	MORE POLICE PRESENCE	5/15/2014 7:34 PM
41	CITY SHOULD LPAY FOR THE OWN POLICE FORCE	5/15/2014 7:16 PM
42	LIGHTED CROSS WALK (AT MCDONALDS ON 2ND) IS VERY DANGEROUS. AND CROSSWALK ON 4TH BY TIM HORTONS IS DANGEROUS. ALSO ROUND ABOUTS ARE POORLY DESIGN.	5/15/2014 4:29 PM
43	MORE POLICING ON TRAILS	5/15/2014 3:39 PM
44	BYLAW MUST CONTROL CYCLISTS NOT WEARING HELMETS	5/15/2014 1:02 PM
45	DOG POOP. PEOPLE NEED TO MONITOR THEIR PETS. IT IS A BIG HEALTH CONCERN. THERE NEEDS TO BE MORE ENFORCEMENT	5/15/2014 12:05 PM
46	downtown more police in the evening	5/15/2014 9:44 AM
47	POLICE PRESENCE IS NEEDED DOWNTOWN	5/14/2014 8:41 PM
48	MORE POLICING IN DOWNTOWN AND TRAILS	5/14/2014 7:24 PM
49	MORE POLICE PRESENCE NEEDED	5/14/2014 7:10 PM
50	MORE POLICING DOWNTOWN	5/14/2014 2:06 PM
51	MORE SECURITY ON MILLENIUM TRAIL AT NIGHT	5/14/2014 1:28 PM
52	MORE POLICE PRESENCE	5/14/2014 10:47 AM
53	MORE POLICING AT NIGHT	5/14/2014 10:03 AM
54	MORE POLICING DOWNTOWN	5/13/2014 8:25 PM
55	CYCLISTS HAVE TO KNOW THE RULES OF THE ROAD INCREASE IN RESPONSE TIME IS NEEDED	5/13/2014 8:08 PM
56	I THINK LOITERING AT THE CANADA GAMES CENTRE IS VERY HIGH. IT'S NOT WELL SUPERVISED. IF THEY'RE MISUSING THE FACILITY THEY NEED TO BE KICKED OUT	5/13/2014 7:53 PM
57	MORE POLICE PRESENCE AT THE WATERFRONT	5/13/2014 7:39 PM
58	MORE POLICING IN COPPER RIDGE	5/13/2014 4:18 PM
59	MORE POLICE PRESENCE	5/13/2014 3:55 PM
60	MORE POLICE PRESENCE NEEDED IN CITY	5/13/2014 11:49 AM
61	MORE FLASHING LIGHTS AT CROSSWALKS MORE POLICE PRESENCE DOWNTOWN	5/13/2014 11:30 AM
62	MORE POLICE PRESENCE IN DOWNTOWN AREA ESPECIALLLY AFTER DARK	5/13/2014 10:31 AM
63	NOT ENOUGH SERVICES FOR DRUG AND ALCOHOL ABUSE -= ADVOCATE TO YTG CYCLISTS IN WINTERTIME ARE A HAZARD NEED A COUNSELLOR OR MENTAL HEALTH WORKER TO WORK WITH THE POLICE	5/12/2014 8:47 PM
64	MORE BYLAW ACTION	5/12/2014 8:24 PM

## 2014 Biennial Citizen Survey

65	MORE POLICE PRESENCE IN CITY	5/12/2014 7:14 PM
66	MORE POLICING IN COPPER RIDGE, MORE OF A POLICE PRESENCE IS NEEDED	5/12/2014 4:39 PM
67	JAYWALKERS MUST BE FINED CYCLISTS RIDING TWO OR THREE ABREAST MORE OF A POLICE PRESENCE	5/12/2014 3:51 PM
68	EXTRA SECURITY BY THE RIVER - DOESN'T LOOK GOOD FOR TOURISTS	5/12/2014 3:23 PM
69	CYCLISTS DO NOT ABIDE BY THE RULES MORE POLICING DOWNTOWN	5/12/2014 1:10 PM
70	CYCLISTS NEED TO TAKE CARE	5/12/2014 11:58 AM
71	CYCLISTS SHOULD BE LICENCED OR HAVE TRAINING	5/11/2014 7:24 PM
72	MORE POLICING IS NEEDED	5/11/2014 2:38 PM
73	MORE POLICE PRESENCE IN NEIGHBOURHOODS, NEED OF CITY POLICE	5/11/2014 2:20 PM
74	MORE TRAFFIC ENFORCEMENT IS NEEDED NOISE VIOLATIONS WITH TRUCKS	5/11/2014 1:46 PM
75	MORE POLICING DOWNTOWN	5/11/2014 12:38 PM
76	MORE POLICING DOWNTOWN/UNITED CHURCH AREA	5/10/2014 8:51 PM
77	MORE POLICING DOWNTOWN	5/10/2014 7:44 PM
78	MORE ROADCHECKS FOR DRINKING CYCLISTS MUST BE STOPPED FOR INFRACTIONS	5/10/2014 7:23 PM
79	MORE POLICING DOWNTOWN MORE VISABILITY	5/10/2014 6:55 PM
80	I WISH BYLAW WOULD DO SOMETHING ABOUT EDUCATING THE PUBLIC ON USING ROUND-ABOUTS	5/10/2014 6:04 PM
81	PASSING ON THE RIGHT HAND SIDE. THIS AREA IS TERRIBLE. WHERE ARE THEY GOING IN SUCH A HURRY.	5/10/2014 4:02 PM
82	MORE POLICING IN DOWNTOWN	5/10/2014 1:41 PM
83	MORE POLICING DOWNTOWN, LIQUOR STORE AREA	5/10/2014 1:11 PM
84	MORE POLICING DOWNTOWN AND TAYLOR STREET	5/10/2014 11:41 AM
85	ADDITIONAL POLICING ON RIVERFRONT. A PRESENCE IS NEEDED...ON FOOT OR BICYCLE	5/10/2014 11:15 AM
86	CYCLISTS IN WINTER IS A BIG PROBLEM	5/9/2014 8:51 PM
87	MORE POLICING IN DOWNTOWN, MAHS POINT, CLAYBANKS	5/9/2014 8:32 PM
88	MORE POLICING IN DOWNTOWN	5/9/2014 7:48 PM
89	MORE POLICING IN DOWNTOWN	5/9/2014 7:34 PM
90	CYCLISTS RIDING SIDE BY SIDE...ABIDE BY THE RULES OF THE ROAD....SHOULD BE FINED	5/9/2014 3:14 PM
91	POLICING DOWNTOWN...MORE OF A PRESENCE IS NEEDED...WALK THE BEAT	5/9/2014 10:16 AM
92	MORE POLICING IN THE DOWNTOWN CORE	5/8/2014 8:25 PM
93	MORE SECURITY BY CLAY BANKS	5/8/2014 8:02 PM
94	NEED TO DEAL WITH PROBLEMS LIKE FIRE AT THE CGC, PRIMARILY A PARENTING PROBLEM...	5/8/2014 7:37 PM
95	MORE SECURITY RE: CAR THEFT OF CONTENTS	5/8/2014 7:09 PM
96	MORE POLICING IN DOWNTOWN CORE	5/8/2014 3:07 PM
97	MORE POLICING BECAUSE OF SPEEDING AND SNOW MACHINES AND MOTORCYCLES	5/8/2014 2:49 PM
98	EASILY THE WORST PROBLEM IN TOWN IS CELL PHONE USE. MORE PATROLS NEEDED	5/8/2014 2:10 PM
99	MORE SECURITY DOWNTOWN..MORE POLICE PRESENCE	5/8/2014 11:24 AM
100	MORE POLICING DOWNTOWN AND RIVERFRONT, CLAY CLIFF AREA	5/8/2014 10:58 AM
101	EXTRA SECURITY IN RIVERDALE AND DOWNTOWN	5/8/2014 10:34 AM

## 2014 Biennial Citizen Survey

102	MORE POLICING IN DOWNTOWN AND PARK	5/8/2014 10:15 AM
103	SKATEBOARDERS	5/7/2014 7:40 PM
104	CYCLISTS HAVE TO FOLLOW THE RULES	5/7/2014 7:39 PM
105	NOTICEABLE CROWD LOITERING AFTER HOURS DOWNTOWN. MORE SECURITY....BEAT COPS INSTEAD OF DRIVING AROUND...OBVIOUS PRESENCE	5/7/2014 7:13 PM
106	TOUGHER ON CELL PHONES MORE POLICING ON MILLEUIM TRAIL (MAYBE CAMERAS)	5/7/2014 2:41 PM
107	LIGHTING AND SIGNAGE (ACROSS FROM THE AIRPORT TURNING INTO HILLCREST)	5/7/2014 2:29 PM
108	MORE SECURITY DOWNTOWN AND SKATEBOARD PARK	5/7/2014 2:16 PM
109	DOWNTOWN NEAR THE RIVER IS HIGHER FOR DRUG USE AND ALCHOL	5/6/2014 7:51 PM
110	CYCLISTS HAVE TO LEARN TO SHARE THE ROAD. MORE RCMP WALKING THE BEAT	5/6/2014 2:50 PM
111	more security in business areas	5/6/2014 2:21 PM
112	CYCLIST IN THE WINTER TIME IS VERY HIGH, PEOPLE DRIVE REALLY FAT IN NORTHSTAR DRIVE, PEOPLE SPEED UP FOR PLAYGROUNDS,	5/5/2014 2:37 PM
113	homeless is very hard for marginalise people. becasue no one will rent to them.	5/5/2014 1:25 PM
114	cyclists are a big problem in the winter	5/5/2014 11:13 AM
115	adults are riding on the sidewalk, bylaw needs to enforce	5/5/2014 10:09 AM
116	lack of enforcement of helmet wear of bicycles	5/4/2014 7:48 PM
117	extra policing in downtown	5/4/2014 7:06 PM
118	more downtown policing, black st. gully, shipyards to downtown	5/4/2014 2:31 PM
119	bike lane is needed on 2nd avenue	5/4/2014 1:51 PM
120	more police at night \cell phone use MUST be enforced RCMP should be more visable	5/4/2014 1:12 PM
121	cyclists think they own the road	5/3/2014 7:21 PM
122	traffic control is needed more	5/3/2014 6:39 PM
123	takhini west has problems with vehicle break-ins. There is poor infrastructure for cyclists..using sidewalks	5/3/2014 4:45 PM
124	downtown area needs more policing (salvation army, clay cliffs, etc.)	5/3/2014 3:27 PM
125	copper ridge, grizzly and falcon ever since bar opened	5/3/2014 11:08 AM
126	more policing in the downtown area	5/3/2014 10:42 AM
127	downtown should be patrolled more	5/2/2014 6:46 PM
128	downtown, riverfront, by the cliffs need more policing	5/2/2014 4:45 PM
129	bylaw should be more on top of cyclists	5/2/2014 4:20 PM
130	drug use should not be the city issue, RCMP issue as well as drinking and driving. Cyclists in winter are a big hazard.	5/2/2014 3:56 PM
131	texting is a bigger issue than talking on phone whilke driving	5/2/2014 2:32 PM
132	more policiing on friday evenings	5/2/2014 1:16 PM
133	THE ROUND ABOUTS SLOW EVERYTHING. THESE ARE VERY DANGEROUS	5/2/2014 12:54 PM
134	cyclists using sidewalks, almost hitting me more security in downtown core at night, rotary park,etc.	5/2/2014 12:07 PM
135	these questions are poorly developed. Questionaire should be made by person understanding the validity and reliabilty of this type of questioning is unfair	5/2/2014 11:32 AM
136	additional policing downtown	5/1/2014 8:27 PM
137	No excessive concerns.	5/1/2014 6:25 PM
138	old town by cliff needs more security, perhaps to clear area a bit more of trees	5/1/2014 3:38 PM

## 2014 Biennial Citizen Survey

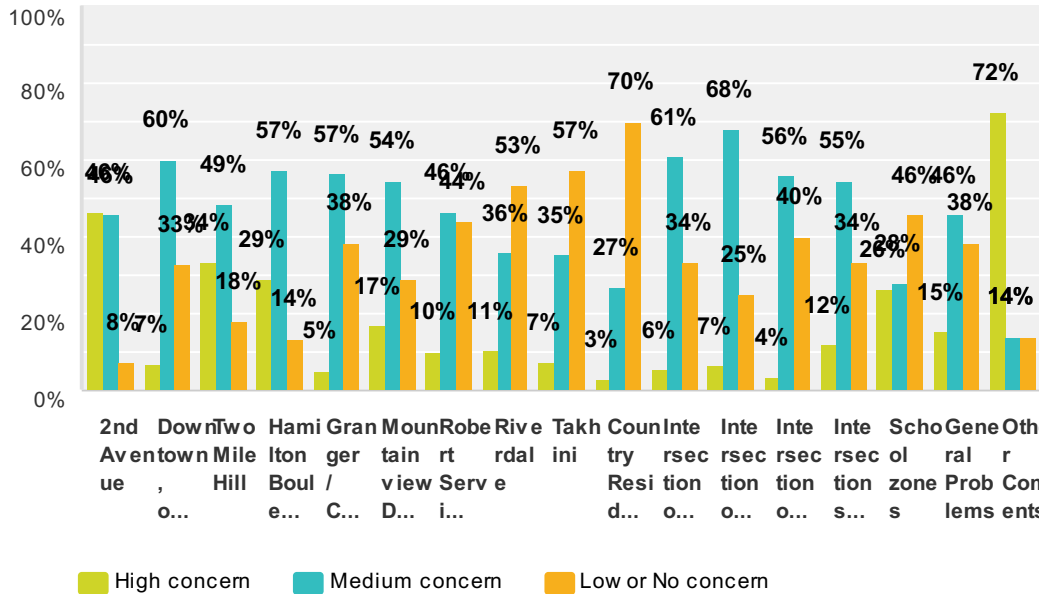
139	downtown and riverdale need more policing	5/1/2014 3:20 PM
140	during rendezvous, more checkpoints during grad time	5/1/2014 2:02 PM
141	anything i rated high in	5/1/2014 12:41 PM
142	neighbourhood patrols, speeding	5/1/2014 11:38 AM
143	downtown area/old town area	5/1/2014 10:11 AM
144	SUFFICIENT ECONOMIC HOUSING WOULD HELP WITH HOMELESSNESS.	5/1/2014 10:08 AM
145	more policing on highways and streets	5/1/2014 9:18 AM
146	POLICE DRIVE AROUND NEIGHBOURHOOD	4/30/2014 8:52 PM
147	downtown core needs more policing	4/30/2014 8:25 PM
148	202 INTERSECTION FOR JAY WAKLING	4/30/2014 7:42 PM
149	more policing in the downtown core in the evening	4/30/2014 6:37 PM
150	more policing in the area of main where park is...they go up there and drink	4/30/2014 4:49 PM
151	need citizens on patrol and like tasteful graffiti	4/30/2014 4:05 PM
152	wolves and foxes in my yard...at ponderosa	4/30/2014 3:04 PM
153	more policing in downtown	4/30/2014 2:32 PM
154	roundabouts are dangerous,	4/30/2014 1:34 PM
155	SEEMS LIKE IN THE CITY THE TOURIST WOULD FIND OFFENSIVE, LIKE PUBLIC DRINKING. SAFETY OF CITY WORKERS, THIS WAS ON TAMMARCK WITH A SWEEPER MACHINE, HE WAS SPEEDING AROUND 40KM AN HOUR	4/30/2014 12:49 PM



# 2014 Biennial Citizen Survey

## Q24 If Traffic / Driving / Speeding is a problem, where? (SURVEYOR - Read each item, answers are multiple choice, move to next item)

Answered: 402 Skipped: 35



	High concern	Medium concern	Low or No concern	Total	Average Rating
2nd Avenue	46% 182	46% 181	8% 30	393	1.61
Downtown, other than 2nd Avenue	7% 28	60% 234	33% 129	391	2.26
Two Mile Hill	34% 131	49% 190	18% 70	391	1.84
Hamilton Boulevard	29% 111	57% 220	14% 52	383	1.85
Granger / Copper Ridge	5% 19	57% 215	38% 145	379	2.33
Mountainview Drive / Porter Creek / Crestview	17% 65	54% 211	29% 112	388	2.12
Robert Service Way (South Access)	10% 38	46% 180	44% 170	388	2.34
Riverdale	11% 41	36% 138	53% 205	384	2.43
Takhini	7% 28	35% 136	57% 220	384	2.50
Country Residential	3% 12	27% 101	70% 262	375	2.67
Intersection of Hamilton Boulevard and Falcon Drive (near Ecole Emilie-Tremblay)	6% 21	61% 228	34% 126	375	2.28
Intersection of Hamilton Boulevard, Lazulite Drive and Thompson	7% 21	68% 228	25% 83	375	2.28

## 2014 Biennial Citizen Survey

Intersection of Hamilton Boulevard, Lazare Drive and Thompson Drive (near Herbie's Gas Bar)	7% 25	55% 257	45% 95	377	2.19
Intersection of Hamilton Boulevard and McIntyre Drive (Racetrack Gas Station)	4% 14	56% 212	40% 151	377	2.36
Intersections in general	12% 46	55% 213	34% 131	390	2.22
School zones	26% 103	28% 108	46% 178	389	2.19
General Problems	15% 14	46% 42	38% 35	91	2.23
Other Comments	72% 42	14% 8	14% 8	58	1.41

#	Additional Comment	Date
1	SPEEDING THROUGH WHITEHORSE ELEM AND ELIJAH SMITH SCHOOLS	5/23/2014 7:34 PM
2	INTERSECTION OF HICKORY AND WANN ROAD. ROUND-ABOUT ON MOUNTAINVIEW;PEOPLE DON'T KNOW HOW TO USE ROUND-ABOUTS IN GENERAL	5/23/2014 5:26 PM
3	NEED A TURNING LANE TO ENTER THE SECOND ENTRANCE TO COUCH ROAD. ALSO NEED MORE ENFORCEMENT OF THE SPEED ZONES ALONG THE ALASKA HIGHWAY	5/23/2014 4:51 PM
4	POOR USE OF SIGNALING IS A REAL PROBLEM	5/23/2014 3:58 PM
5	SPEEDING RANGE ROAD AND PEOPLE DRIVING THROUGH AMBER AND RED LIGHTS	5/23/2014 3:45 PM
6	CATHOLIC SCHOOL IN PORTER CREEK	5/23/2014 2:58 PM
7	RUNNING RED LIGHTS. INTERSECTIONS NEED CAMERAS AND CROSSWALKS NEED FLASHING LIGHTS	5/23/2014 11:16 AM
8	CATHOLIC SCHOOL IN PORTER CREEK HAS SPEEDERS	5/23/2014 10:46 AM
9	WE NEED TO FIGURE OUT A WAY TO EDUCATE EVERYONE ON THE PROPER USE OF TRAFFIC CIRCLES AND ROUND-ABOUTS. SOME PEOPLE HAVEN'T GOT A CLUE.	5/22/2014 9:29 PM
10	SPEEDING THROUGH WHITEHORSE ELEM. AND TAKHINI ELEM.	5/22/2014 8:15 PM
11	SPEEDING THROUGH TAKHINI AND WHITEHORSE ELEMENTARY	5/22/2014 7:54 PM
12	light by mcdonalds is horrible, mark the street with paint cant see the lanes and also cross walks, dont know what lane you are in, hospital intersection for poeple turning left and there is no sensor and still backs up, 6th ave round about is very dangerous and no feeling of safty	5/22/2014 7:12 PM
13	SPEEDING AT TAKHINI SCHOOL	5/22/2014 3:56 PM
14	THE INTERSECTION OF 2ND AND 4TH IS A PROBLEM. ALSO THE CROSSWALK BY THE YUKON INN IS NOT VERY USEFULL.	5/21/2014 9:26 PM
15	SPEEDING ON LEWES BLVD AND ALSEK	5/21/2014 6:29 PM
16	WHITEHORSE ELEMENTARY	5/20/2014 8:06 PM
17	Qwalin mall 4th ave unitech shop/tags Tailgating	5/20/2014 7:46 PM
18	12 TH AVENUE IN PORTER CREEK IS A SPEEDWAY	5/20/2014 7:42 PM
19	KLONDIKE AND TESLIN ARE SPEED ZONES	5/20/2014 4:22 PM
20	FLASHING LIGHTS AT CROSSWALKS	5/20/2014 12:58 PM
21	FH COLLINS AND ELIJAH SMITH SCHOOLS	5/19/2014 7:32 PM
22	TRAFFIC CIRCLES. THE CIRCLE ON BLACK AND 6TH IS INEFFECTIVE. MILES CANYON ROAD OFF SOUTH ACCESS SHOULD HAVE A TRAFFIC LIGHT.	5/19/2014 3:36 PM
23	INTERSECTION IN FRONT OF SUPERSTORE, CUTTING CORNERS, ROUNABOUTS	5/18/2014 8:09 PM
24	SPEEDING FH COLLINS	5/18/2014 4:15 PM

## 2014 Biennial Citizen Survey

25	HILLCREST IS NOW 40 KM/HR AND HAS SLOWED DOWN TRAFFIC, ESPECIALLY THE CITY BUSES	5/18/2014 1:33 PM
26	SYCAMORE STREET IS A RACEWAY WITH CARS IN SUMMER AND SNOWMOBILES IN THE WINTER	5/17/2014 6:43 PM
27	SELKIRK/FH COLLINS HAVE SPEEDERS	5/16/2014 7:24 PM
28	FLASHING LIGHTS AT ALL CROSSWALKS RIVERDALE TRAFFIC IS BAD AT SCHOOLTIMES	5/16/2014 4:38 PM
29	WANN ROAD IS VERY HIGH, A LOT OF DIRT BIKES, SOME ON SIDEWALKS.	5/16/2014 2:22 PM
30	SOUTH ACCESS SHOULD BE HIGHER SPEED LIMIT	5/16/2014 1:55 PM
31	12TH AVENUE IS A SPEED ZONE	5/16/2014 12:43 PM
32	PEOPLE RUNNING LATE AMBER AND RED LIGHTS. INTERSECTION OF BLACK & SECOND, PEOPLE RUN THE LIGHT. POOR LANE MARKINGS AT THE TOP OF 2 MILE HILL. NEED ADVANCE GREEN AT MAIN & 2ND.	5/16/2014 11:17 AM
33	SCHOOL ZONES SHOULD TRAFFIC INDICATORS	5/15/2014 7:34 PM
34	PORTER CREEK SECONDARY HAS SPEEDERS	5/15/2014 7:16 PM
35	FALCON DRIVE IS A PLACE WHERE PEOPLE SPEED ALONG	5/15/2014 4:29 PM
36	SPEEDERS AT FH COLLINS SCHOOL	5/15/2014 3:15 PM
37	TOO MANY PEOPLE GO THROUGH AMBER LIGHTS AND RED LIGHTS	5/15/2014 12:49 PM
38	HAMILTON BLVD AND FALCON (LAST INTERSECTION)	5/15/2014 12:05 PM
39	4TH AVENUE SPEEDERS	5/15/2014 11:18 AM
40	HAMILTON BLVD IS DESIGNED FOR 90 KM/HR AND THE SPEED LIMIT IS TOO LOW	5/14/2014 7:42 PM
41	SPEEDING AT SELKIRK SCHOOL	5/14/2014 7:24 PM
42	WHITEHORSE ELEM AND FH COLLINS	5/14/2014 4:34 PM
43	RANGE ROAD AND TAKHINI ELEMENTARY ARE SPEED ZONES DRIVER INGNORING STOP SIGNS	5/14/2014 1:46 PM
44	DROPPING KIDS OFF AT SCHOOL ON SIDE OF THE ROAD ON LEWES BLVD. RED LIGHT CAMERAS AT INTERSECTIONS	5/14/2014 1:28 PM
45	INTERSECTIONS WITH ALASKA HIGHWAY. 12TH AVENUE IN PORTERCREEK	5/13/2014 9:25 PM
46	INTERSECTION OF HAMILTON BLVD AND ALASKA HIGHWAY - THE WARNING LIGHT TIMING ISN'T RIGHT. IN GENERAL, PEOPLE TEND TO RUN YELLOW LIGHTS	5/13/2014 8:45 PM
47	MORE SPEED TRAPS	5/13/2014 8:08 PM
48	TRAFFIC CIRCLES ARE THE WRONG SIZE. DO WE REALLY NEED THAT MANY?	5/13/2014 7:53 PM
49	NOT ENOUGH TURN SIGNALS	5/13/2014 7:39 PM
50	SPEED LIMIT IS TOO LOW ON HAMILTON BLVD	5/13/2014 7:14 PM
51	pine and 12 go to fast	5/13/2014 7:09 PM
52	2ND AND 4TH SHOULD BE ONE WAY STREETS	5/13/2014 5:00 PM
53	PEOPLE DONT TOUCH AT INTERSECTIONS OR RED LIGHTS BEFORE THEY TURN	5/13/2014 4:25 PM
54	HAMILTON BLVD SPEED SHOULD BE 70 NEIGHBOURHOODS SHOULD BE 40 BUSES ARE SPEEDING THROUGH RESIDENTIAL	5/13/2014 11:49 AM
55	THE TRAILS BEHIND COPPER RIDGE ARE BEING DAMAGED BY PEOPLE CUTTING DOWN TREES TO GET BY THE BARRIER...THEY ARE RACING ATVS AND SNOWMOBILES THROUGH HERE	5/13/2014 11:30 AM
56	SPEEDERS ON WANN ROAD	5/13/2014 10:31 AM
57	SECONDARY BRIDGE TO RIVERDALE, HOW ARE THEY GOING TO EVACUTE IN CAUSE OF EMERGENCY	5/12/2014 7:55 PM

## 2014 Biennial Citizen Survey

58	PEOPLE REALLY NEED TO WATCH OUT FOR PEDESTRIANS. DRIVERS ALWAYS SEEM TO BE IN SUCH A HURRY.	5/12/2014 6:03 PM
59	4TH AVE AND STREET BY WALMART, THERE IS NOT SPACE FOR BIKES, BANKS ON MAIN SHOULD HAVE A TURNING LANE, OR A TURNING ARROW	5/12/2014 5:07 PM
60	TRAFFIC LIGHTS IN GENERAL ARE A CONCERN	5/12/2014 4:31 PM
61	MORE ACCESS AND MERGE LANES	5/12/2014 3:51 PM
62	ELIJAH SMITH HAS SPEEDERS	5/12/2014 2:37 PM
63	INTERSECTION AT ALASKA HWY - COMING UP 2 MILE HILL TRYING TO BEAT THE LIGHT	5/12/2014 1:10 PM
64	FALCON DRIVE - BUSES ARE SPEEDING THROUGH MY AREA	5/12/2014 11:33 AM
65	INTERSECTION OF 2ND AND STEELE ST. IS HARD TO SEE PEDESTRIANS	5/11/2014 7:24 PM
66	SPEEDING AT LEWES BLVD	5/11/2014 2:38 PM
67	CAMERAS AT INTERSECTIONS	5/11/2014 2:20 PM
68	DAWSON ROAD - ITS VERY HARD TO TURN ON TO THE HIGHWAY - NO VISIBILITY CAMERAS AT INTERSECTIONS	5/10/2014 8:51 PM
69	CAMERAS SHOULD BE AT INTERSECTIONS	5/10/2014 8:11 PM
70	EVERY ROUND-ABOUT; NEED MERGE LANES ON OTHER INTERSECTIONS ON HAMILTON BLVD	5/10/2014 7:53 PM
71	THE INTERSECTION OF 4TH AND 2ND IS A DANGEROUS PLACE. THERE SHOULD HAVE BEEN A ROUND-ABOUT AT THE HOSPITAL CORNER INSTEAD OF THE TRAFFIC LIGHT.	5/10/2014 6:04 PM
72	DRIVERS NEED TO KEEP THEIR EYES OPEN FOR PEDESTRIANS AND CYCLISTS. PEOPLE NEED TO GO SLOWER	5/10/2014 5:14 PM
73	INTERSECTION OF HAMILTON BLVD AND ALASKA HIGHWAY. ALASKA HIGHWAY-PEOPLE PASSING ON THE RIGHT. WE NEED MORE LEFT TURN LANES. INTERSECTION OF 4TH & SECOND	5/10/2014 4:02 PM
74	ELIJAH SMITH SCHOOL	5/9/2014 8:32 PM
75	ALASKA HIGHWAY FROM CARCROSS CUTOFF TO THE DOWNTOWN	5/9/2014 5:25 PM
76	SCHWATKA ROAD, LONG LAKE ROAD	5/9/2014 4:04 PM
77	I LIVE IN PORTER CREEK AND THE TRAFFIC AND SPEEDING UP HERE IS A REAL PROBLEM. SOMEONE IS GOING TO GET KILLED.	5/9/2014 12:29 PM
78	12TH AVE AND PINE IS A SPEED ZONE	5/9/2014 10:57 AM
79	SUPPOSED TO BE NON MOTORIZED TRAILS IN OUR AREA	5/9/2014 10:31 AM
80	TAKHINI SCHOOL ZONE	5/8/2014 7:37 PM
81	THERES A LOT OF TAILGATING	5/8/2014 5:24 PM
82	BY THE JEHOVAH WITNESS HALL...I HAVE CALLED THE RCMP ON THIS NUMEROUS TIME	5/8/2014 3:07 PM
83	THE TRAFFIC CIRCLE ON HAMILTON BLVD IS A BOTTLE NECK. MAKE ALL TRAFFIC CIRCLES 2 LANE. PEOPLE RUSH AND SPEED TO GET THERE FIRST. ALSO TRAFFIC LIGHTS ARE CRAZY. PEOPLE RUN RED AND AMBER LIGHTS ALL THE TIME.	5/8/2014 1:05 PM
84	PEOPLE RUN YELLOW LIGHTS A LOT	5/8/2014 12:23 PM
85	TAKHINI ELEM.	5/8/2014 11:24 AM
86	traffic circles...lights at Black St.....islands cant be seen...serve no purpose...just damage vehicles	5/7/2014 8:48 PM
87	ROBERT CAMPBELL BRIDGE AND THE ROUNDABOUTS	5/7/2014 7:40 PM
88	SPEED LIMIT IS TOO LOW ON THE SOUTH ACCESS	5/7/2014 7:13 PM
89	traffic circles in riverdale and porter creek...not everyone stops for pedestrians	5/7/2014 5:20 PM
90	HILLCREST; HIGH CONCERN (SPEEDING)	5/7/2014 10:52 AM

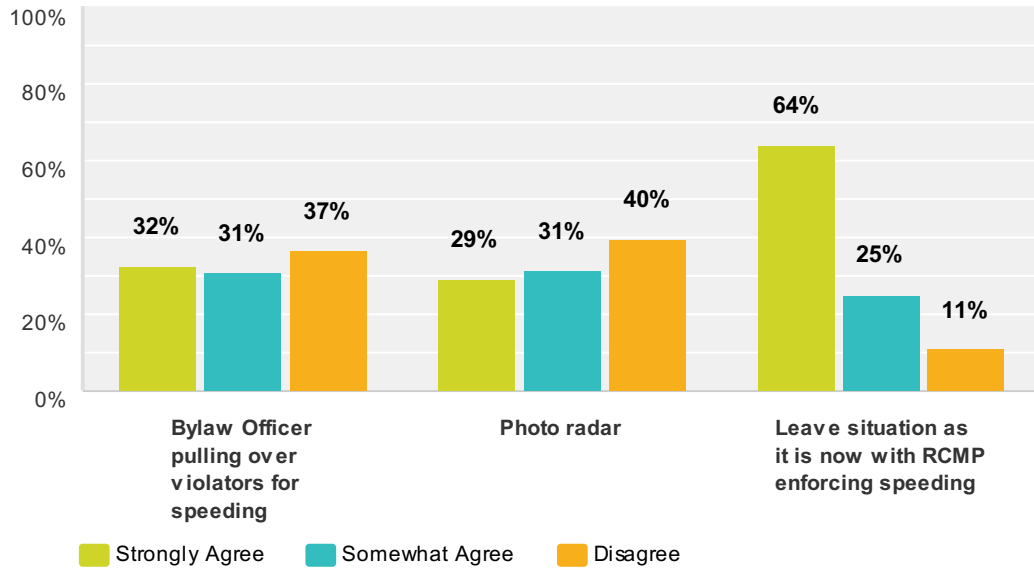
## 2014 Biennial Citizen Survey

91	MORE INFORMATION TO HELP EDUCATE PEOPLE ON THE USE OF ROUNDABOUTS. I LIKE WHEN THE SIGNS INDICATING YOUR SPEED ARE AT SCHOOL ZONES.	5/6/2014 8:01 PM
92	INTERSECTION OF ALASKA HIGHWAY AND HAMILTON BLVD IS A HIGH CONCERN AREA AS WELL AS PEDESTRIAN CROSSING SECOND AVENUE	5/6/2014 6:47 PM
93	wann road	5/5/2014 7:51 PM
94	4th and Back is a concern	5/5/2014 7:43 PM
95	more patrolling of cowley creek subdivision for speeders	5/5/2014 7:14 PM
96	DONT PUT CROSS WALKS WITH BUS STOPS ON 2ND AVE EXAMPLE BY PIZZA HUT. PEOPLE DONT KNOW HOW TO USE MERGING LANE AT FALCON DRIVE, HAMILTON AND FALCON THE SECOND ENTRANCE YOU CAN NOT SEE PEOPLE CROSSING THE ROAD AND MIGHT HIT THEM. NORTHSTAR DRIVE BY THE PLAYGROUND INCLUDING CITY BUSES THEY ALL SPEED.	5/5/2014 2:37 PM
97	Porter creek high school	5/4/2014 4:32 PM
98	12th avenue is speed area	5/4/2014 2:09 PM
99	bus parking on 2nd have no pull outs, pedestrations crossing 2nd by bus stop are hard to see bigger signage in school areas	5/4/2014 1:51 PM
100	Elijah Smith School Zone is bad with speeders	5/4/2014 1:12 PM
101	extension of Hamilton Blvd should be higher speed limit	5/3/2014 7:21 PM
102	2 mile hill trying to beat lights...should have cameras on range road. Miles Canyon has speeders	5/3/2014 4:45 PM
103	takhini school is very bad	5/3/2014 3:11 PM
104	where clyde wann road meets the alaska hwy is dangerous.	5/3/2014 10:42 AM
105	12th Avenue is very bad, Jack Hulland School has speeders driving by	5/2/2014 4:45 PM
106	Lewes Blvd school zone Porter Creek	5/2/2014 3:56 PM
107	2nd ave is a main conduit...should have more lanes and more crosswalks with flashing lights. pothole and breaking pavement at the top of 2 mile right hand lane exit needs to be repaired	5/2/2014 2:32 PM
108	driving threw stop signs near 12th ave and alot of people cut you off, lights switch faster than others, the yellow lights are not all the same amount of time, portercreek high school zone alot of speeders.	5/2/2014 12:54 PM
109	left turn signal at second and main	5/2/2014 12:07 PM
110	TRAFFIC CIRCLES FOR EXAMPLE THE ONE IN RIVERDALE IS SO SMALL. THEY HAVE TO BE LARGER SCALE SO THEY ARE EASY TO GET AROUND.	5/2/2014 10:20 AM
111	4th and 2nd intersection dangeruos	5/1/2014 5:50 PM
112	schools zones model city of edmonton policy	5/1/2014 11:50 AM
113	ALASKA HIGHWAY AND 2 MILE HILL INTERSECTION FOR MEDIUM CONCERN	5/1/2014 11:03 AM
114	PLAYGROUND ZONE ON PINE NOT WELL DISPLAYED	5/1/2014 10:08 AM
115	SCHOOL PARKING LOTS SPEEDING AND CRAZING DRIVING	4/30/2014 8:52 PM
116	how safe is the roundabout in Riverdale....its more trickier for children to cross...roundabout is too small	4/30/2014 8:43 PM
117	INGRIM WITH HAMILTON INTERSECTION, HIGH CONCERN	4/30/2014 8:04 PM
118	2ND AVE NO LEFT HAND TURN DURING RUSH HOUR. LUNCH HOUR ON 4TH AVE IS BUSY,	4/30/2014 7:42 PM
119	need for another bridge into riverdale , there are 4 schools in riverdale and morning and afternoon and 90% of pamets pick up kids and traffic is crazy. morning and 3pm and tons of school buses	4/30/2014 1:34 PM
120	SPEEDING EVERYONE IN WHITEHORSE, AND JAY WALKING IS BAD	4/30/2014 12:01 PM
121	people not stopping at crosswalks	4/30/2014 11:40 AM

# 2014 Biennial Citizen Survey

## Q25 Should the City enforce speed limits?

Answered: 429 Skipped: 8

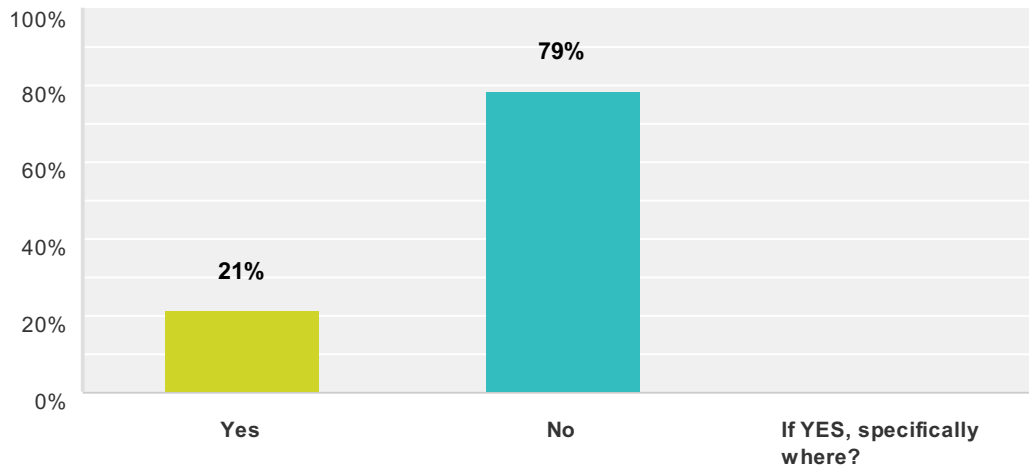


	Strongly Agree	Somewhat Agree	Disagree	Total	Average Rating
Bylaw Officer pulling over violators for speeding	32% 139	31% 133	37% 157	429	2.04
Photo radar	29% 124	31% 133	40% 168	425	2.10
Leave situation as it is now with RCMP enforcing speeding	64% 274	25% 106	11% 47	427	1.47

# 2014 Biennial Citizen Survey

## Q26 Are dogs running at large a problem for you? (SURVEYOR: Try to get name of subdivision)

Answered: 429 Skipped: 8



Answer Choices	Responses
Yes	21% 92
No	79% 337
If YES, specifically where?	0% 0
<b>Total</b>	<b>429</b>

#	If YES, specifically where?	Date
1	TAKHINI	5/23/2014 8:41 PM
2	HILLCREST - DOGS AND CATS	5/23/2014 3:17 PM
3	INGRAM	5/23/2014 2:51 PM
4	BUT DOG DROPPINGS ARE A PROBLEM	5/23/2014 2:43 PM
5	MILLINEUM TRAIL GREY MT. SCHOOL	5/23/2014 2:29 PM
6	PORTER CREEK	5/23/2014 2:05 PM
7	MARY LAKE	5/23/2014 1:27 PM
8	DIEPPE DRIVE IN TAKHINI	5/22/2014 8:15 PM
9	NORTHLAND TRAILER PARK	5/22/2014 7:54 PM
10	DOWNTOWN	5/22/2014 1:24 PM
11	DOWNTOWN. THEY ARE A TRAFFIC CONCERN OFTEN ON 6TH AVENUE	5/21/2014 9:26 PM
12	PARK BY CARPIQUET ROAD	5/21/2014 6:10 PM
13	WHEN I AM MOUTAIN BIKING DOGS CHASE AFTER ME	5/21/2014 2:33 PM
14	not a huge problem but not often live downtown	5/20/2014 7:31 PM
15	TAKHINI	5/20/2014 4:42 PM
16	KLONDIKE	5/20/2014 4:22 PM
17	HIDDEN VALLEY	5/20/2014 10:16 AM

## 2014 Biennial Citizen Survey

18	COPPER RIDGE AND WOLF CREEK AND MARY LAKE AREAS	5/19/2014 7:32 PM
19	FALCON DRIVE	5/19/2014 7:10 PM
20	Not in the city or along highways	5/19/2014 3:42 PM
21	DOWNTOWN	5/19/2014 3:36 PM
22	At Home	5/19/2014 2:45 PM
23	MARY LAKE	5/18/2014 4:15 PM
24	COPPER RIDGE	5/16/2014 11:23 AM
25	RIVERDALE	5/15/2014 5:45 PM
26	LOGAN. DOGS OFF LEASH (PEOPLE USING THE TRAIL CLOSE TO MY HOUSE) DOG POOP IS GETTING OUT OF HAND. DOG OWNERS NEED TO BE MORE RESPONSIBLE REGARDING THEIR . PEOPLE ARE LETTING THEIR DOGS OUT AT NIGHT TO RUN FREE.	5/15/2014 4:29 PM
27	COPPER RIDGE DOGS RUNNING LOOSE	5/15/2014 1:02 PM
28	DOGS POOPING AT LARGE IS A PROBLEM	5/15/2014 12:05 PM
29	takaini north everyone	5/14/2014 6:43 PM
30	GRANGER	5/14/2014 4:34 PM
31	MCINTYRE	5/14/2014 2:48 PM
32	DOWNTOWN, PORTER CREEK	5/14/2014 10:47 AM
33	RUBY LANE	5/13/2014 8:25 PM
34	CRESTVIEW	5/13/2014 8:08 PM
35	PORTER CREEK	5/13/2014 7:53 PM
36	hilcrest	5/13/2014 7:39 PM
37	portecreek	5/13/2014 7:09 PM
38	NORTHLAND	5/13/2014 4:25 PM
39	COPPER RIDGE	5/13/2014 4:18 PM
40	HILLCREST	5/12/2014 8:47 PM
41	PEOPLE NEED TO CLEAN UP AFTER THEIR DOGS; ESPECIALLY ON THE MILLENIUM TRAIL.	5/12/2014 5:01 PM
42	TESLIN ROAD	5/12/2014 11:15 AM
43	LEWES BLVD AND KLONDIKE ROAD	5/11/2014 2:38 PM
44	CRESTVIEW	5/11/2014 1:46 PM
45	HIDDEN VALLEY	5/11/2014 12:38 PM
46	COPPER RIDGE	5/10/2014 7:53 PM
47	NORTHSTAR	5/10/2014 7:44 PM
48	HYLAND CRESCENT	5/10/2014 1:41 PM
49	PINERIDGE	5/10/2014 10:43 AM
50	PORTER CREEK - TAMARACK	5/9/2014 8:51 PM
51	GREENBELT IN COPPER RIDGE	5/9/2014 8:32 PM
52	MT SIMA	5/9/2014 7:12 PM
53	MCPHERSON. (THE CITY IS QUICK TO RESPOND TO ISSUES)	5/8/2014 5:24 PM
54	MCINTYRE (YOUR FENCE HEIGHT SHOULD BE IN DIRECT RELATION TO YOUR DOGS SIZE)	5/8/2014 4:10 PM
55	PORTER CREEK	5/8/2014 3:29 PM
56	RIVERDALE	5/7/2014 7:40 PM



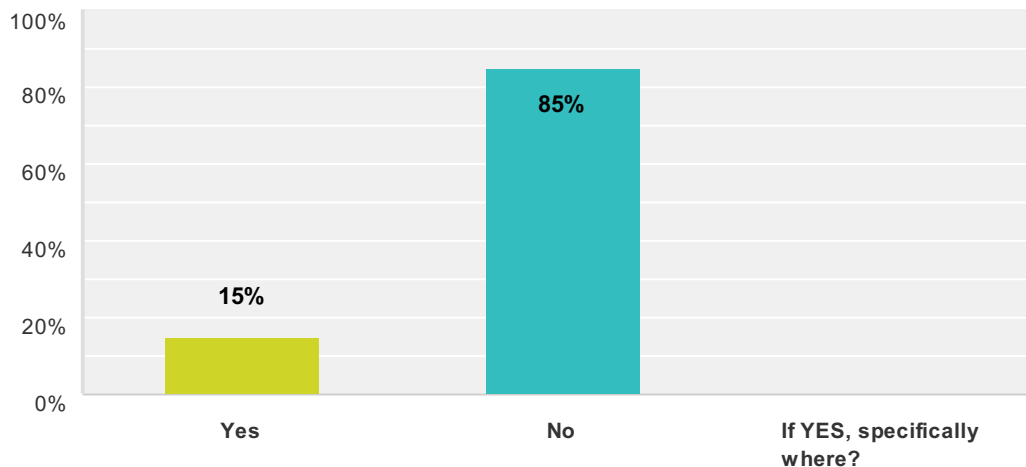
## 2014 Biennial Citizen Survey

57	HILLCREST	5/7/2014 2:41 PM
58	valleyview	5/6/2014 8:05 PM
59	RIVERDALE	5/6/2014 8:01 PM
60	riverdale	5/6/2014 7:30 PM
61	downtown parks	5/6/2014 2:21 PM
62	northland trailer park	5/6/2014 10:40 AM
63	mountainview drive	5/6/2014 10:14 AM
64	wann road	5/5/2014 7:51 PM
65	porter creek = south end	5/5/2014 7:14 PM
66	JUST PEOPLE NEED TO PICK UP DOG POO. DOGS SHOULD BE BANNED FROM PUBLIC EVENTS IN PARKS.	5/5/2014 2:37 PM
67	but i think that it should be yes for people afraid of dogs	5/5/2014 1:25 PM
68	range road	5/5/2014 9:32 AM
69	liard st.	5/4/2014 7:26 PM
70	ingraham	5/4/2014 2:46 PM
71	hillcrest trails	5/4/2014 2:31 PM
72	northland trailer park	5/3/2014 3:39 PM
73	takhini	5/3/2014 2:55 PM
74	dogs are running loose all over and bylaw should be enforcing	5/3/2014 1:35 PM
75	I see them everywhere	5/3/2014 11:39 AM
76	pioneer cemetary	5/3/2014 10:42 AM
77	hillcrest	5/3/2014 10:18 AM
78	Mt. Sima	5/2/2014 6:34 PM
79	Fir street - don't clean up messes	5/2/2014 4:45 PM
80	betwven granger and yukon college	5/2/2014 11:32 AM
81	riverdale	5/1/2014 8:27 PM
82	On the trails	5/1/2014 7:07 PM
83	copper ridge	5/1/2014 7:06 PM
84	Mary Lake	5/1/2014 6:25 PM
85	mcintyre subdivision	5/1/2014 3:20 PM
86	falcon drive	5/1/2014 2:33 PM
87	porter creek	5/1/2014 2:02 PM
88	McPherson	5/1/2014 1:27 PM
89	mcintyre village coming into copper ridge	5/1/2014 11:38 AM
90	northland and takhini trailer court	5/1/2014 11:14 AM
91	topaz	4/30/2014 9:08 PM
92	CRESTVIEW	4/30/2014 8:52 PM
93	greenbelt around riverdale	4/30/2014 8:25 PM
94	RIVERDALE	4/30/2014 2:25 PM
95	takini trailer park	4/30/2014 2:10 PM

## 2014 Biennial Citizen Survey

### Q27 Do howling and/or barking dogs present a problem for you? (SURVEYOR: Try to get name of subdivision)

Answered: 428 Skipped: 9



Answer Choices	Responses
Yes	15% 65
No	85% 363
If YES, specifically where?	0% 0
<b>Total</b>	<b>428</b>

#	If YES, specifically where?	Date
1	GRIZZLY CIRCLE	5/23/2014 8:00 PM
2	PORTER CREEK	5/23/2014 2:05 PM
3	MARY LAKE	5/23/2014 1:27 PM
4	RIVERDALE	5/22/2014 8:45 PM
5	did not want to say, but the owners fault i hear alot in the city, the fine should be for a negletful owner	5/22/2014 7:12 PM
6	DOWNTOWN	5/22/2014 1:24 PM
7	SAME AREA	5/21/2014 6:10 PM
8	DOWNTOWN, ON BLACK STREET	5/21/2014 2:33 PM
9	Rainbow RD	5/20/2014 7:46 PM
10	downtown	5/20/2014 7:31 PM
11	HIDDEN VALLEY	5/20/2014 10:16 AM
12	I DON'T LIKE THE DOGS RUNNING LOOSE ON THE TRAIL	5/19/2014 7:25 PM
13	DOWNTOWN	5/19/2014 3:36 PM
14	At Home	5/19/2014 2:45 PM
15	PORTER CREEK	5/17/2014 6:43 PM

## 2014 Biennial Citizen Survey

16	DOWNTOWN - SOUTH END	5/16/2014 1:38 PM
17	PINE ST	5/16/2014 12:43 PM
18	PORTER CREEK	5/15/2014 7:34 PM
19	HILLCREST	5/15/2014 1:36 PM
20	DOWNTOWN	5/15/2014 11:18 AM
21	PORTER CREEK	5/14/2014 10:03 AM
22	PORTER CREEK	5/13/2014 7:53 PM
23	hilcrest on summit road	5/13/2014 7:39 PM
24	portercreek	5/13/2014 7:09 PM
25	NORTHLAND	5/13/2014 4:25 PM
26	HILLCREST	5/13/2014 3:55 PM
27	PORTER CREEK	5/13/2014 10:31 AM
28	PORTER CREEK	5/12/2014 8:28 PM
29	STERNWHEELER	5/12/2014 5:07 PM
30	ARKELL	5/12/2014 3:51 PM
31	SAME AREA	5/11/2014 2:38 PM
32	NORTHSTAR	5/10/2014 7:44 PM
33	RIVERDALE	5/10/2014 1:11 PM
34	TAMARACK	5/9/2014 8:51 PM
35	RIVERDALE	5/9/2014 11:37 AM
36	PORTER CREEK	5/8/2014 3:29 PM
37	TAKHINI NORTHLAND RIVER RIDGE LANE	5/8/2014 11:24 AM
38	12 TH AVENUE	5/8/2014 10:58 AM
39	END OF 12TH AND HICKEROY	5/8/2014 10:34 AM
40	neighbours	5/7/2014 8:48 PM
41	lazulite	5/6/2014 8:23 PM
42	RIVERDALE	5/6/2014 8:01 PM
43	northland trailer	5/6/2014 10:40 AM
44	liard st.	5/4/2014 7:26 PM
45	northland trailer park	5/3/2014 3:39 PM
46	takhini	5/3/2014 2:55 PM
47	mcperson	5/3/2014 2:22 PM
48	juniper street	5/3/2014 1:35 PM
49	mile 918 takhini	5/3/2014 11:08 AM
50	pine and 11th	5/2/2014 8:38 PM
51	Fir Street	5/2/2014 4:45 PM
52	porter creek C - almond place behind and down the street	5/2/2014 2:32 PM
53	waterfront place	5/2/2014 12:07 PM
54	downtown/hanson st	5/2/2014 10:33 AM
55	copper ride	5/2/2014 10:09 AM

## 2014 Biennial Citizen Survey

56	liard road (little white yappy road)	5/2/2014 9:51 AM
57	copper ridge1	5/2/2014 9:20 AM
58	riverdale	5/1/2014 8:27 PM
59	cowley creek	5/1/2014 6:47 PM
60	takhini north	5/1/2014 4:11 PM
61	riverdale	5/1/2014 3:38 PM
62	falcon drive	5/1/2014 2:33 PM
63	PORTER CREEK, WALNUT CRESENT DONT KNOW HOUSE BUT THE 1 DOG IS OUTSIDE AND BARKS ALL DAY BECASUE HE IS LONLEY.	5/1/2014 11:03 AM
64	CRESTVIEW	4/30/2014 8:52 PM
65	COPPER RIDGE NEIGHBORHOOD DOGS	4/30/2014 8:04 PM

## 2014 Biennial Citizen Survey

### Q28 How many pets do you have in your household? (SURVEYOR: Number only, not breed)

Answered: 403 Skipped: 34

Answer Choices	Responses
Dog	92% 370
Cat	63% 252
Other	39% 159

#	Dog	Date
1	0	5/23/2014 8:41 PM
2	1	5/23/2014 8:22 PM
3	0	5/23/2014 8:00 PM
4	2	5/23/2014 7:34 PM
5	1	5/23/2014 5:51 PM
6	1	5/23/2014 5:26 PM
7	1	5/23/2014 4:51 PM
8	0	5/23/2014 3:58 PM
9	2	5/23/2014 3:45 PM
10	0	5/23/2014 3:24 PM
11	0	5/23/2014 3:17 PM
12	0	5/23/2014 2:58 PM
13	1	5/23/2014 2:51 PM
14	0	5/23/2014 2:43 PM
15	0	5/23/2014 2:29 PM
16	0	5/23/2014 2:05 PM
17	1	5/23/2014 1:27 PM
18	0	5/23/2014 1:16 PM
19	1	5/23/2014 11:25 AM
20	0	5/23/2014 11:16 AM
21	0	5/23/2014 10:46 AM
22	0	5/23/2014 10:27 AM
23	1	5/22/2014 9:29 PM
24	1	5/22/2014 8:45 PM
25	1	5/22/2014 8:30 PM
26	2	5/22/2014 8:15 PM
27	1	5/22/2014 7:54 PM
28	1	5/22/2014 7:29 PM

## 2014 Biennial Citizen Survey

29	1 but only in summer	5/22/2014 7:12 PM
30	1	5/22/2014 7:01 PM
31	0	5/22/2014 6:35 PM
32	0	5/22/2014 3:56 PM
33	1	5/22/2014 2:35 PM
34	0	5/22/2014 1:24 PM
35	0	5/22/2014 10:18 AM
36	1	5/21/2014 9:26 PM
37	0	5/21/2014 8:28 PM
38	0	5/21/2014 7:29 PM
39	2	5/21/2014 6:29 PM
40	0	5/21/2014 6:10 PM
41	0	5/21/2014 2:33 PM
42	1	5/20/2014 8:06 PM
43	2	5/20/2014 7:50 PM
44	1	5/20/2014 7:46 PM
45	1	5/20/2014 7:12 PM
46	1	5/20/2014 6:57 PM
47	1	5/20/2014 4:53 PM
48	0	5/20/2014 4:42 PM
49	0	5/20/2014 4:22 PM
50	0	5/20/2014 1:20 PM
51	1	5/20/2014 12:58 PM
52	1	5/20/2014 10:16 AM
53	0	5/19/2014 7:45 PM
54	1	5/19/2014 7:32 PM
55	0	5/19/2014 7:25 PM
56	0	5/19/2014 7:10 PM
57	0	5/19/2014 4:32 PM
58	1	5/19/2014 4:12 PM
59	2	5/19/2014 3:42 PM
60	1	5/19/2014 3:36 PM
61	2	5/18/2014 8:09 PM
62	4	5/18/2014 4:15 PM
63	1	5/18/2014 1:33 PM
64	1	5/17/2014 7:23 PM
65	1	5/17/2014 7:04 PM
66	0	5/17/2014 6:43 PM
67	1	5/17/2014 3:29 PM
68	1	5/17/2014 11:01 AM

## 2014 Biennial Citizen Survey

69	0	5/16/2014 8:52 PM
70	1	5/16/2014 8:36 PM
71	2	5/16/2014 8:23 PM
72	0	5/16/2014 8:00 PM
73	1	5/16/2014 7:24 PM
74	1	5/16/2014 4:38 PM
75	0	5/16/2014 2:53 PM
76	2	5/16/2014 2:22 PM
77	1	5/16/2014 1:55 PM
78	0	5/16/2014 1:41 PM
79	0	5/16/2014 1:38 PM
80	2	5/16/2014 12:43 PM
81	1	5/16/2014 11:23 AM
82	0	5/16/2014 11:17 AM
83	0	5/16/2014 11:01 AM
84	1	5/16/2014 10:30 AM
85	2	5/15/2014 8:53 PM
86	1	5/15/2014 8:31 PM
87	0	5/15/2014 8:25 PM
88	0	5/15/2014 8:14 PM
89	1	5/15/2014 8:04 PM
90	0	5/15/2014 7:34 PM
91	0	5/15/2014 7:16 PM
92	2	5/15/2014 5:45 PM
93	1	5/15/2014 5:00 PM
94	0	5/15/2014 4:29 PM
95	1	5/15/2014 3:39 PM
96	1	5/15/2014 3:15 PM
97	0	5/15/2014 2:41 PM
98	0	5/15/2014 1:54 PM
99	2	5/15/2014 1:36 PM
100	1	5/15/2014 1:02 PM
101	1	5/15/2014 12:49 PM
102	2	5/15/2014 12:05 PM
103	1	5/15/2014 11:38 AM
104	0	5/15/2014 11:18 AM
105	1	5/15/2014 10:56 AM
106	1	5/14/2014 10:12 PM
107	0	5/14/2014 10:03 PM
108	1	5/14/2014 8:48 PM

## 2014 Biennial Citizen Survey

109	0	5/14/2014 8:41 PM
110	1	5/14/2014 8:26 PM
111	0	5/14/2014 7:42 PM
112	1	5/14/2014 7:42 PM
113	1	5/14/2014 7:24 PM
114	1	5/14/2014 7:10 PM
115	1	5/14/2014 6:54 PM
116	0	5/14/2014 6:43 PM
117	1	5/14/2014 6:42 PM
118	2	5/14/2014 6:42 PM
119	1	5/14/2014 6:41 PM
120	0	5/14/2014 4:34 PM
121	0	5/14/2014 4:15 PM
122	0	5/14/2014 4:02 PM
123	0	5/14/2014 2:48 PM
124	1	5/14/2014 2:06 PM
125	0	5/14/2014 1:46 PM
126	1	5/14/2014 1:28 PM
127	1	5/14/2014 10:47 AM
128	0	5/14/2014 10:03 AM
129	1	5/13/2014 9:25 PM
130	0	5/13/2014 8:45 PM
131	2	5/13/2014 8:44 PM
132	0	5/13/2014 8:25 PM
133	1	5/13/2014 8:24 PM
134	0	5/13/2014 8:08 PM
135	0	5/13/2014 8:04 PM
136	1	5/13/2014 7:53 PM
137	0	5/13/2014 7:39 PM
138	2	5/13/2014 7:14 PM
139	1	5/13/2014 5:00 PM
140	1	5/13/2014 4:38 PM
141	0	5/13/2014 4:25 PM
142	1	5/13/2014 4:18 PM
143	0	5/13/2014 3:52 PM
144	1	5/13/2014 3:00 PM
145	2	5/13/2014 1:02 PM
146	1	5/13/2014 11:49 AM
147	1	5/13/2014 11:30 AM
148	0	5/12/2014 8:47 PM



## 2014 Biennial Citizen Survey

149	1	5/12/2014 8:43 PM
150	1	5/12/2014 8:28 PM
151	1	5/12/2014 8:24 PM
152	0	5/12/2014 7:55 PM
153	1	5/12/2014 7:51 PM
154	1	5/12/2014 7:34 PM
155	1	5/12/2014 7:19 PM
156	1	5/12/2014 6:12 PM
157	0	5/12/2014 6:03 PM
158	1	5/12/2014 5:54 PM
159	0	5/12/2014 5:01 PM
160	1	5/12/2014 4:39 PM
161	0	5/12/2014 4:31 PM
162	1	5/12/2014 3:51 PM
163	2	5/12/2014 3:23 PM
164	0	5/12/2014 1:59 PM
165	1	5/12/2014 1:10 PM
166	0	5/12/2014 11:58 AM
167	2	5/12/2014 11:33 AM
168	0	5/12/2014 11:15 AM
169	2	5/12/2014 8:56 AM
170	2	5/11/2014 8:52 PM
171	1	5/11/2014 7:53 PM
172	0	5/11/2014 7:24 PM
173	0	5/11/2014 2:58 PM
174	0	5/11/2014 2:38 PM
175	2	5/11/2014 2:20 PM
176	1	5/11/2014 1:46 PM
177	1	5/11/2014 12:38 PM
178	0	5/11/2014 9:11 AM
179	1	5/10/2014 8:51 PM
180	1	5/10/2014 8:29 PM
181	1	5/10/2014 8:11 PM
182	1	5/10/2014 7:53 PM
183	0	5/10/2014 7:44 PM
184	1	5/10/2014 7:42 PM
185	0	5/10/2014 7:23 PM
186	0	5/10/2014 6:55 PM
187	0	5/10/2014 6:04 PM
188	2	5/10/2014 5:14 PM

## 2014 Biennial Citizen Survey

189	1	5/10/2014 4:16 PM
190	1	5/10/2014 4:02 PM
191	0	5/10/2014 1:41 PM
192	0	5/10/2014 1:11 PM
193	0	5/10/2014 11:41 AM
194	0	5/10/2014 11:15 AM
195	0	5/10/2014 10:43 AM
196	0	5/10/2014 10:10 AM
197	1	5/10/2014 9:46 AM
198	1	5/9/2014 8:51 PM
199	0	5/9/2014 8:51 PM
200	1	5/9/2014 8:32 PM
201	1	5/9/2014 8:13 PM
202	2	5/9/2014 7:48 PM
203	1	5/9/2014 7:34 PM
204	1	5/9/2014 7:12 PM
205	0	5/9/2014 6:53 PM
206	1	5/9/2014 6:27 PM
207	1	5/9/2014 5:25 PM
208	0	5/9/2014 4:04 PM
209	1	5/9/2014 3:14 PM
210	2	5/9/2014 1:41 PM
211	2	5/9/2014 1:21 PM
212	2	5/9/2014 12:29 PM
213	0	5/9/2014 11:37 AM
214	0	5/9/2014 10:57 AM
215	1	5/9/2014 10:16 AM
216	1	5/8/2014 8:54 PM
217	0	5/8/2014 8:25 PM
218	1	5/8/2014 8:02 PM
219	0	5/8/2014 7:37 PM
220	1	5/8/2014 7:14 PM
221	2	5/8/2014 7:09 PM
222	0	5/8/2014 5:24 PM
223	1	5/8/2014 4:10 PM
224	3	5/8/2014 3:29 PM
225	1	5/8/2014 3:07 PM
226	0	5/8/2014 2:49 PM
227	1	5/8/2014 1:05 PM
228	1	5/8/2014 12:23 PM

## 2014 Biennial Citizen Survey

229	1	5/8/2014 11:58 AM
230	0	5/8/2014 10:58 AM
231	2	5/8/2014 10:34 AM
232	1	5/8/2014 10:15 AM
233	none	5/7/2014 8:48 PM
234	0	5/7/2014 7:40 PM
235	1	5/7/2014 7:39 PM
236	1	5/7/2014 7:13 PM
237	0	5/7/2014 6:51 PM
238	na	5/7/2014 5:20 PM
239	1	5/7/2014 3:23 PM
240	0	5/7/2014 2:41 PM
241	0	5/7/2014 2:29 PM
242	1	5/7/2014 2:16 PM
243	0	5/7/2014 1:17 PM
244	2	5/7/2014 10:52 AM
245	2	5/7/2014 10:25 AM
246	1	5/7/2014 10:00 AM
247	3	5/6/2014 8:50 PM
248	0	5/6/2014 8:23 PM
249	0	5/6/2014 8:05 PM
250	0	5/6/2014 8:01 PM
251	1	5/6/2014 7:23 PM
252	2	5/6/2014 6:47 PM
253	2	5/6/2014 2:21 PM
254	2	5/6/2014 11:28 AM
255	0	5/6/2014 11:02 AM
256	0	5/6/2014 10:40 AM
257	0	5/6/2014 10:14 AM
258	2	5/5/2014 7:51 PM
259	0	5/5/2014 7:43 PM
260	0	5/5/2014 7:26 PM
261	1	5/5/2014 7:14 PM
262	1	5/5/2014 4:36 PM
263	2	5/5/2014 3:54 PM
264	0	5/5/2014 2:27 PM
265	1	5/5/2014 1:25 PM
266	0	5/5/2014 11:13 AM
267	0	5/5/2014 10:45 AM
268	0	5/5/2014 10:09 AM

## 2014 Biennial Citizen Survey

269	0	5/5/2014 9:53 AM
270	1	5/5/2014 9:42 AM
271	1	5/5/2014 9:32 AM
272	1	5/4/2014 7:48 PM
273	1	5/4/2014 7:26 PM
274	0	5/4/2014 6:50 PM
275	1	5/4/2014 4:32 PM
276	0	5/4/2014 4:05 PM
277	1	5/4/2014 3:45 PM
278	1	5/4/2014 2:46 PM
279	0	5/4/2014 2:31 PM
280	1	5/4/2014 2:09 PM
281	1	5/4/2014 1:51 PM
282	0	5/4/2014 1:12 PM
283	1	5/4/2014 11:46 AM
284	1	5/4/2014 11:16 AM
285	1	5/3/2014 8:39 PM
286	0	5/3/2014 8:08 PM
287	2	5/3/2014 7:43 PM
288	0	5/3/2014 7:21 PM
289	2	5/3/2014 6:39 PM
290	0	5/3/2014 4:45 PM
291	1	5/3/2014 4:14 PM
292	2	5/3/2014 4:05 PM
293	0	5/3/2014 3:27 PM
294	0	5/3/2014 3:11 PM
295	0	5/3/2014 2:55 PM
296	2	5/3/2014 2:22 PM
297	0	5/3/2014 2:06 PM
298	0	5/3/2014 1:51 PM
299	1	5/3/2014 1:35 PM
300	1	5/3/2014 1:17 PM
301	1	5/3/2014 11:39 AM
302	0	5/3/2014 11:26 AM
303	2	5/3/2014 11:08 AM
304	1	5/3/2014 10:42 AM
305	1	5/3/2014 10:18 AM
306	2	5/3/2014 9:52 AM
307	0	5/2/2014 8:55 PM
308	0	5/2/2014 8:38 PM

## 2014 Biennial Citizen Survey

309	1	5/2/2014 8:18 PM
310	2	5/2/2014 7:47 PM
311	0	5/2/2014 6:46 PM
312	1	5/2/2014 6:34 PM
313	1	5/2/2014 4:45 PM
314	0	5/2/2014 4:20 PM
315	2	5/2/2014 3:01 PM
316	0	5/2/2014 2:32 PM
317	0	5/2/2014 1:16 PM
318	2	5/2/2014 12:54 PM
319	0	5/2/2014 12:07 PM
320	0	5/2/2014 11:32 AM
321	0	5/2/2014 10:33 AM
322	0	5/2/2014 10:20 AM
323	0	5/2/2014 10:09 AM
324	0	5/2/2014 9:51 AM
325	1	5/2/2014 9:20 AM
326	1	5/1/2014 8:45 PM
327	2	5/1/2014 8:37 PM
328	1	5/1/2014 8:27 PM
329	2	5/1/2014 8:05 PM
330	0	5/1/2014 7:48 PM
331	1	5/1/2014 7:27 PM
332	0	5/1/2014 7:06 PM
333	1	5/1/2014 6:47 PM
334	1	5/1/2014 5:50 PM
335	1	5/1/2014 5:04 PM
336	1	5/1/2014 4:45 PM
337	0	5/1/2014 4:35 PM
338	1	5/1/2014 4:11 PM
339	1	5/1/2014 3:38 PM
340	2	5/1/2014 3:20 PM
341	2	5/1/2014 2:50 PM
342	0	5/1/2014 2:33 PM
343	2	5/1/2014 2:02 PM
344	1	5/1/2014 1:27 PM
345	1	5/1/2014 12:41 PM
346	0	5/1/2014 11:50 AM
347	0	5/1/2014 11:38 AM
348	0	5/1/2014 11:03 AM

## 2014 Biennial Citizen Survey

349	1	5/1/2014 10:25 AM
350	1	5/1/2014 10:11 AM
351	0	5/1/2014 10:08 AM
352	0	5/1/2014 9:52 AM
353	1	5/1/2014 9:36 AM
354	2	5/1/2014 9:18 AM
355	1	4/30/2014 8:52 PM
356	2	4/30/2014 8:43 PM
357	2	4/30/2014 8:25 PM
358	1	4/30/2014 7:09 PM
359	1	4/30/2014 6:37 PM
360	1	4/30/2014 6:10 PM
361	1	4/30/2014 4:49 PM
362	1	4/30/2014 4:05 PM
363	1	4/30/2014 3:04 PM
364	2	4/30/2014 2:32 PM
365	0	4/30/2014 2:10 PM
366	1	4/30/2014 1:34 PM
367	1	4/30/2014 1:29 PM
368	1	4/30/2014 12:49 PM
369	0	4/30/2014 12:01 PM
370	1	4/30/2014 11:40 AM
<b>#</b>	<b>Cat</b>	<b>Date</b>
1	0	5/23/2014 8:41 PM
2	0	5/23/2014 8:00 PM
3	2	5/23/2014 7:16 PM
4	2	5/23/2014 5:51 PM
5	0	5/23/2014 5:26 PM
6	0	5/23/2014 4:51 PM
7	0	5/23/2014 3:58 PM
8	1	5/23/2014 3:24 PM
9	0	5/23/2014 3:17 PM
10	0	5/23/2014 2:58 PM
11	0	5/23/2014 2:43 PM
12	0	5/23/2014 2:29 PM
13	0	5/23/2014 2:05 PM
14	1	5/23/2014 1:27 PM
15	0	5/23/2014 1:16 PM
16	1	5/23/2014 11:25 AM
17	0	5/23/2014 11:16 AM

## 2014 Biennial Citizen Survey

18	0	5/23/2014 10:46 AM
19	0	5/23/2014 10:27 AM
20	1	5/22/2014 9:29 PM
21	1	5/22/2014 7:29 PM
22	2	5/22/2014 7:12 PM
23	2	5/22/2014 7:01 PM
24	1	5/22/2014 6:35 PM
25	1	5/22/2014 4:14 PM
26	0	5/22/2014 3:56 PM
27	1	5/22/2014 2:35 PM
28	0	5/22/2014 1:24 PM
29	0	5/22/2014 10:18 AM
30	0	5/21/2014 9:26 PM
31	0	5/21/2014 8:28 PM
32	0	5/21/2014 7:29 PM
33	0	5/21/2014 6:10 PM
34	1	5/21/2014 4:09 PM
35	0	5/21/2014 2:33 PM
36	1	5/20/2014 8:06 PM
37	2	5/20/2014 7:42 PM
38	1	5/20/2014 7:12 PM
39	0	5/20/2014 6:57 PM
40	0	5/20/2014 4:42 PM
41	0	5/20/2014 4:22 PM
42	0	5/20/2014 1:20 PM
43	1	5/20/2014 10:16 AM
44	1	5/19/2014 7:45 PM
45	2	5/19/2014 7:32 PM
46	0	5/19/2014 7:25 PM
47	0	5/19/2014 7:10 PM
48	0	5/19/2014 4:32 PM
49	0	5/19/2014 4:12 PM
50	1	5/19/2014 3:42 PM
51	1	5/19/2014 3:36 PM
52	1	5/17/2014 7:23 PM
53	0	5/17/2014 6:43 PM
54	0	5/17/2014 3:29 PM
55	1	5/17/2014 10:41 AM
56	0	5/16/2014 8:52 PM
57	0	5/16/2014 8:00 PM

## 2014 Biennial Citizen Survey

58	1	5/16/2014 4:38 PM
59	0	5/16/2014 2:53 PM
60	2	5/16/2014 1:55 PM
61	0	5/16/2014 1:41 PM
62	0	5/16/2014 1:38 PM
63	0	5/16/2014 11:23 AM
64	0	5/16/2014 11:17 AM
65	1	5/16/2014 11:01 AM
66	0	5/16/2014 10:30 AM
67	0	5/15/2014 8:31 PM
68	0	5/15/2014 8:25 PM
69	0	5/15/2014 8:14 PM
70	1	5/15/2014 8:04 PM
71	0	5/15/2014 7:16 PM
72	0	5/15/2014 5:45 PM
73	0	5/15/2014 5:00 PM
74	0	5/15/2014 4:29 PM
75	0	5/15/2014 2:41 PM
76	0	5/15/2014 1:54 PM
77	0	5/15/2014 12:49 PM
78	1	5/15/2014 12:05 PM
79	2	5/15/2014 11:44 AM
80	0	5/15/2014 11:18 AM
81	1	5/15/2014 9:44 AM
82	0	5/14/2014 10:12 PM
83	0	5/14/2014 10:03 PM
84	1	5/14/2014 8:48 PM
85	1	5/14/2014 8:41 PM
86	1	5/14/2014 7:42 PM
87	2	5/14/2014 7:10 PM
88	0	5/14/2014 6:43 PM
89	0	5/14/2014 6:42 PM
90	1	5/14/2014 6:41 PM
91	0	5/14/2014 4:34 PM
92	0	5/14/2014 4:15 PM
93	0	5/14/2014 4:02 PM
94	0	5/14/2014 2:48 PM
95	0	5/14/2014 1:46 PM
96	0	5/14/2014 1:28 PM
97	0	5/14/2014 10:03 AM



## 2014 Biennial Citizen Survey

98	0	5/13/2014 9:25 PM
99	0	5/13/2014 8:45 PM
100	1	5/13/2014 8:44 PM
101	0	5/13/2014 8:25 PM
102	0	5/13/2014 8:08 PM
103	0	5/13/2014 8:04 PM
104	0	5/13/2014 7:53 PM
105	0	5/13/2014 7:39 PM
106	3	5/13/2014 7:09 PM
107	0	5/13/2014 4:25 PM
108	1	5/13/2014 1:02 PM
109	4	5/13/2014 10:31 AM
110	0	5/12/2014 8:47 PM
111	0	5/12/2014 8:43 PM
112	0	5/12/2014 8:28 PM
113	0	5/12/2014 7:55 PM
114	1	5/12/2014 7:14 PM
115	0	5/12/2014 6:03 PM
116	1	5/12/2014 5:07 PM
117	0	5/12/2014 5:01 PM
118	3	5/12/2014 4:39 PM
119	0	5/12/2014 4:31 PM
120	1	5/12/2014 2:37 PM
121	0	5/12/2014 1:59 PM
122	0	5/12/2014 11:58 AM
123	0	5/12/2014 11:15 AM
124	1	5/11/2014 7:53 PM
125	0	5/11/2014 7:24 PM
126	0	5/11/2014 2:58 PM
127	0	5/11/2014 2:38 PM
128	1	5/11/2014 2:20 PM
129	0	5/11/2014 9:11 AM
130	0	5/10/2014 7:53 PM
131	0	5/10/2014 7:44 PM
132	0	5/10/2014 7:23 PM
133	0	5/10/2014 6:55 PM
134	1 (THERE SHOULD BE A LEASH LAW FOR CATS TOO)	5/10/2014 6:04 PM
135	0	5/10/2014 5:14 PM
136	0	5/10/2014 4:02 PM
137	0	5/10/2014 1:41 PM

## 2014 Biennial Citizen Survey

138	0	5/10/2014 1:11 PM
139	0	5/10/2014 11:41 AM
140	0	5/10/2014 11:15 AM
141	0	5/10/2014 10:43 AM
142	0	5/10/2014 10:10 AM
143	0	5/9/2014 8:51 PM
144	2	5/9/2014 8:32 PM
145	1	5/9/2014 7:46 PM
146	2	5/9/2014 7:34 PM
147	0	5/9/2014 6:53 PM
148	0	5/9/2014 5:25 PM
149	1	5/9/2014 4:04 PM
150	0	5/9/2014 12:29 PM
151	1	5/9/2014 11:37 AM
152	0	5/9/2014 10:57 AM
153	1	5/9/2014 10:31 AM
154	1	5/8/2014 8:54 PM
155	0	5/8/2014 8:25 PM
156	0	5/8/2014 7:37 PM
157	0	5/8/2014 7:14 PM
158	2	5/8/2014 5:24 PM
159	0	5/8/2014 4:10 PM
160	0	5/8/2014 3:29 PM
161	0	5/8/2014 2:49 PM
162	2	5/8/2014 2:10 PM
163	0	5/8/2014 1:05 PM
164	1	5/8/2014 12:23 PM
165	0	5/8/2014 11:58 AM
166	0	5/8/2014 10:58 AM
167	2	5/8/2014 10:34 AM
168	0	5/7/2014 7:40 PM
169	0	5/7/2014 6:51 PM
170	na	5/7/2014 5:20 PM
171	0	5/7/2014 3:23 PM
172	0	5/7/2014 2:41 PM
173	0	5/7/2014 2:29 PM
174	0	5/7/2014 1:17 PM
175	0	5/7/2014 10:52 AM
176	1	5/7/2014 10:25 AM
177	0	5/6/2014 8:50 PM

## 2014 Biennial Citizen Survey

178	0	5/6/2014 8:23 PM
179	0	5/6/2014 8:05 PM
180	1	5/6/2014 8:01 PM
181	1	5/6/2014 7:51 PM
182	1	5/6/2014 7:30 PM
183	2	5/6/2014 7:23 PM
184	1	5/6/2014 6:47 PM
185	1	5/6/2014 2:50 PM
186	0	5/6/2014 11:02 AM
187	0	5/6/2014 10:40 AM
188	0	5/6/2014 10:14 AM
189	0	5/5/2014 7:43 PM
190	0	5/5/2014 7:26 PM
191	0	5/5/2014 2:27 PM
192	0	5/5/2014 11:13 AM
193	0	5/5/2014 10:45 AM
194	0	5/5/2014 10:09 AM
195	0	5/5/2014 9:53 AM
196	1	5/4/2014 7:06 PM
197	0	5/4/2014 6:50 PM
198	0	5/4/2014 4:05 PM
199	0	5/4/2014 2:31 PM
200	1	5/4/2014 1:12 PM
201	0	5/3/2014 8:08 PM
202	1	5/3/2014 7:43 PM
203	0	5/3/2014 7:21 PM
204	1	5/3/2014 6:39 PM
205	0	5/3/2014 4:45 PM
206	1	5/3/2014 3:39 PM
207	0	5/3/2014 3:11 PM
208	0	5/3/2014 2:55 PM
209	0	5/3/2014 2:22 PM
210	0	5/3/2014 2:06 PM
211	0	5/3/2014 1:51 PM
212	1	5/3/2014 11:39 AM
213	0	5/3/2014 11:26 AM
214	0	5/2/2014 8:55 PM
215	2	5/2/2014 7:18 PM
216	0	5/2/2014 6:46 PM
217	0	5/2/2014 4:45 PM

## 2014 Biennial Citizen Survey

218	0	5/2/2014 4:20 PM
219	1	5/2/2014 3:56 PM
220	0	5/2/2014 2:32 PM
221	1	5/2/2014 1:34 PM
222	0	5/2/2014 1:16 PM
223	0	5/2/2014 12:07 PM
224	0	5/2/2014 11:32 AM
225	1	5/2/2014 10:58 AM
226	0	5/2/2014 10:20 AM
227	00	5/2/2014 10:09 AM
228	0	5/2/2014 9:51 AM
229	1	5/1/2014 8:37 PM
230	0	5/1/2014 7:48 PM
231	0-	5/1/2014 7:06 PM
232	1	5/1/2014 5:50 PM
233	0	5/1/2014 4:35 PM
234	1	5/1/2014 2:50 PM
235	o	5/1/2014 2:33 PM
236	1	5/1/2014 2:02 PM
237	0	5/1/2014 11:50 AM
238	0	5/1/2014 11:38 AM
239	1	5/1/2014 11:14 AM
240	0	5/1/2014 11:03 AM
241	0	5/1/2014 10:08 AM
242	0	5/1/2014 9:52 AM
243	1	4/30/2014 9:08 PM
244	2	4/30/2014 7:38 PM
245	0	4/30/2014 6:10 PM
246	1	4/30/2014 4:05 PM
247	0	4/30/2014 2:32 PM
248	0	4/30/2014 2:10 PM
249	1	4/30/2014 1:29 PM
250	1	4/30/2014 12:13 PM
251	0	4/30/2014 12:01 PM
252	0	4/30/2014 11:40 AM
<b>#</b>	<b>Other</b>	<b>Date</b>
1	0	5/23/2014 8:41 PM
2	0	5/23/2014 5:51 PM
3	0	5/23/2014 5:26 PM
4	0	5/23/2014 4:51 PM

## 2014 Biennial Citizen Survey

5	0	5/23/2014 3:58 PM
6	0	5/23/2014 3:24 PM
7	0	5/23/2014 3:17 PM
8	0	5/23/2014 2:43 PM
9	0	5/22/2014 9:29 PM
10	0	5/22/2014 6:35 PM
11	0	5/22/2014 2:35 PM
12	0	5/22/2014 1:24 PM
13	0	5/22/2014 10:18 AM
14	0	5/21/2014 9:26 PM
15	0	5/21/2014 8:28 PM
16	0	5/21/2014 2:33 PM
17	0	5/20/2014 4:22 PM
18	0	5/20/2014 1:20 PM
19	0	5/19/2014 7:25 PM
20	0	5/19/2014 4:32 PM
21	0	5/19/2014 4:12 PM
22	0	5/19/2014 3:36 PM
23	0	5/17/2014 6:43 PM
24	0	5/17/2014 3:29 PM
25	0	5/16/2014 8:52 PM
26	0	5/16/2014 1:41 PM
27	0	5/16/2014 11:17 AM
28	0	5/16/2014 11:01 AM
29	0	5/15/2014 8:31 PM
30	0	5/15/2014 8:25 PM
31	0	5/15/2014 8:14 PM
32	0	5/15/2014 7:16 PM
33	0	5/15/2014 5:45 PM
34	0	5/15/2014 5:00 PM
35	0	5/15/2014 4:29 PM
36	0	5/15/2014 2:41 PM
37	0	5/15/2014 1:54 PM
38	0	5/15/2014 12:49 PM
39	0	5/15/2014 12:05 PM
40	0	5/14/2014 10:12 PM
41	0	5/14/2014 10:03 PM
42	0	5/14/2014 7:42 PM
43	0	5/14/2014 6:43 PM
44	0	5/14/2014 6:42 PM

## 2014 Biennial Citizen Survey

45	0	5/14/2014 4:34 PM
46	0	5/14/2014 4:15 PM
47	0	5/14/2014 4:02 PM
48	0	5/14/2014 2:48 PM
49	0	5/14/2014 1:46 PM
50	0	5/14/2014 1:28 PM
51	0	5/14/2014 10:03 AM
52	0	5/13/2014 9:25 PM
53	0	5/13/2014 8:45 PM
54	0	5/13/2014 8:25 PM
55	0	5/13/2014 8:08 PM
56	0	5/13/2014 8:04 PM
57	0	5/13/2014 7:53 PM
58	0	5/13/2014 7:39 PM
59	0	5/13/2014 4:25 PM
60	SNAKE	5/13/2014 3:56 PM
61	0	5/12/2014 8:47 PM
62	0	5/12/2014 8:43 PM
63	0	5/12/2014 8:28 PM
64	0	5/12/2014 7:55 PM
65	0	5/12/2014 6:03 PM
66	0	5/12/2014 5:01 PM
67	1	5/12/2014 4:39 PM
68	0	5/12/2014 4:31 PM
69	0	5/12/2014 1:59 PM
70	0	5/12/2014 11:15 AM
71	1	5/12/2014 8:56 AM
72	0	5/11/2014 7:24 PM
73	0	5/11/2014 2:58 PM
74	0	5/11/2014 2:38 PM
75	0	5/11/2014 9:11 AM
76	1- HAMSTER	5/10/2014 7:53 PM
77	0	5/10/2014 7:44 PM
78	0	5/10/2014 7:23 PM
79	0	5/10/2014 6:55 PM
80	0	5/10/2014 6:04 PM
81	0	5/10/2014 5:14 PM
82	0	5/10/2014 4:02 PM
83	0	5/10/2014 1:41 PM
84	1	5/10/2014 1:11 PM

## 2014 Biennial Citizen Survey

85	0	5/10/2014 11:41 AM
86	0	5/10/2014 11:15 AM
87	0	5/10/2014 10:43 AM
88	0	5/10/2014 10:10 AM
89	0	5/9/2014 8:51 PM
90	GEEKO / FISH	5/9/2014 7:12 PM
91	0	5/9/2014 6:53 PM
92	0	5/9/2014 5:25 PM
93	0	5/9/2014 4:04 PM
94	0	5/9/2014 12:29 PM
95	0	5/9/2014 11:37 AM
96	0	5/9/2014 10:57 AM
97	TURTLE	5/8/2014 8:54 PM
98	0	5/8/2014 8:25 PM
99	0	5/8/2014 7:37 PM
100	0	5/8/2014 7:14 PM
101	0	5/8/2014 5:24 PM
102	HAMSTER, RABBIT, 2 BIRDS	5/8/2014 4:10 PM
103	0	5/8/2014 3:29 PM
104	0	5/8/2014 1:05 PM
105	0	5/8/2014 12:23 PM
106	0	5/8/2014 11:58 AM
107	0	5/7/2014 7:40 PM
108	na	5/7/2014 5:20 PM
109	0	5/7/2014 3:23 PM
110	0	5/7/2014 2:41 PM
111	0	5/7/2014 2:29 PM
112	0	5/7/2014 1:17 PM
113	0	5/7/2014 10:52 AM
114	0	5/6/2014 8:05 PM
115	FISH	5/6/2014 8:01 PM
116	FISH	5/6/2014 7:20 PM
117	0	5/6/2014 6:47 PM
118	0	5/6/2014 11:02 AM
119	0	5/6/2014 10:40 AM
120	0	5/5/2014 7:43 PM
121	0	5/5/2014 7:26 PM
122	FISH	5/5/2014 2:37 PM
123	0	5/5/2014 10:45 AM
124	0	5/5/2014 10:09 AM

## 2014 Biennial Citizen Survey

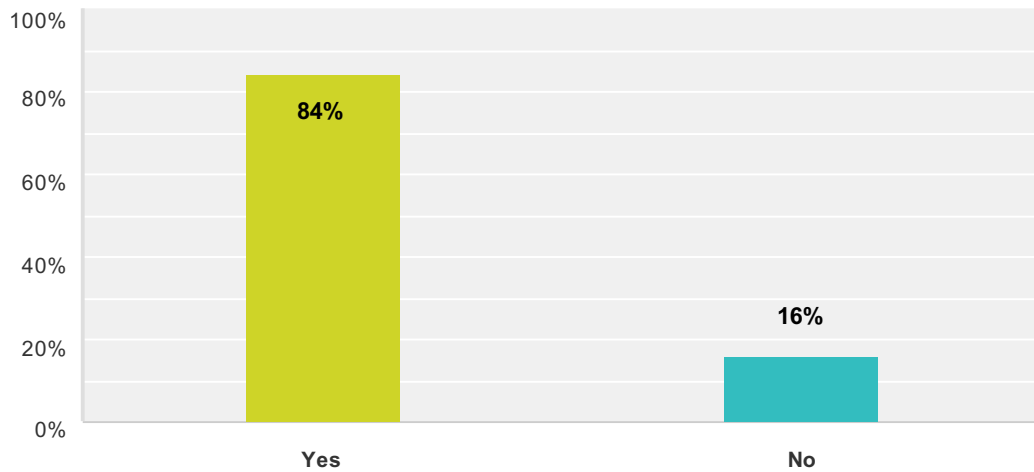
125	2 frogs	5/4/2014 7:48 PM
126	0	5/4/2014 1:12 PM
127	0	5/3/2014 8:08 PM
128	0	5/3/2014 7:21 PM
129	0	5/3/2014 4:45 PM
130	0	5/3/2014 3:11 PM
131	0	5/3/2014 2:55 PM
132	birds and fish	5/3/2014 2:22 PM
133	0	5/3/2014 2:06 PM
134	0	5/3/2014 11:26 AM
135	0	5/2/2014 8:55 PM
136	0	5/2/2014 6:46 PM
137	0	5/2/2014 4:45 PM
138	0	5/2/2014 4:20 PM
139	0	5/2/2014 2:32 PM
140	0	5/2/2014 1:16 PM
141	0	5/2/2014 12:07 PM
142	0	5/2/2014 10:20 AM
143	0	5/2/2014 10:09 AM
144	0	5/2/2014 9:51 AM
145	1	5/1/2014 8:37 PM
146	pot belly pig	5/1/2014 7:48 PM
147	rabbit	5/1/2014 7:27 PM
148	0	5/1/2014 4:35 PM
149	o	5/1/2014 2:33 PM
150	2 ferrets 2 birds	5/1/2014 2:02 PM
151	0	5/1/2014 11:50 AM
152	0	5/1/2014 11:03 AM
153	0	5/1/2014 10:08 AM
154	1 BIRD	4/30/2014 8:52 PM
155	0	4/30/2014 4:05 PM
156	0	4/30/2014 2:32 PM
157	3 BIRDS	4/30/2014 2:25 PM
158	0	4/30/2014 12:01 PM
159	fish	4/30/2014 11:40 AM



## 2014 Biennial Citizen Survey

**Q29 (SURVEYOR - Map of off-leash area in your binder) As per Section 45(1) of the Animal Control Bylaw, areas 100 meters from the perimeter around all subdivisions, roads, developed parks, or paved trails are off leash areas. This includes country residential subdivisions, urban areas, and other private property within the City of Whitehorse. Were you aware that the City had designated off-leash areas?**

Answered: 428 Skipped: 9

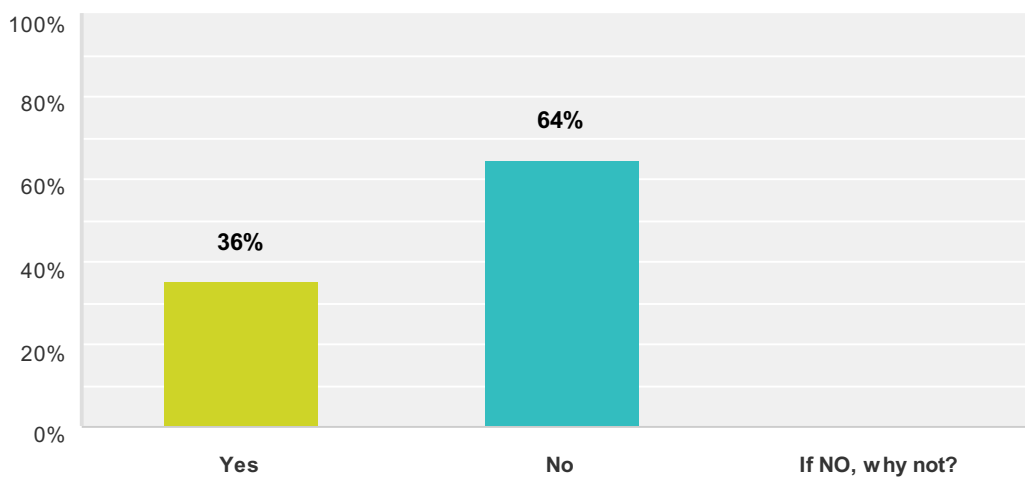


Answer Choices	Responses
Yes	84% 360
No	16% 68
<b>Total</b>	<b>428</b>

# 2014 Biennial Citizen Survey

## Q30 Do you use off-leash areas?

Answered: 411 Skipped: 26



Answer Choices	Responses	Count
Yes	36%	146
No	64%	265
If NO, why not?	0%	0
<b>Total</b>		<b>411</b>

#	If NO, why not?	Date
1	NO PETS	5/23/2014 8:41 PM
2	NO DOGS	5/23/2014 8:00 PM
3	NO DOGS	5/23/2014 7:16 PM
4	WE TAKE OUR DOG OUT ON A LEASH	5/23/2014 5:26 PM
5	NO DOGS	5/23/2014 3:17 PM
6	NO PETS	5/23/2014 2:58 PM
7	NEVER OFF THE LEASH	5/23/2014 2:51 PM
8	NO PETS	5/23/2014 2:29 PM
9	NO PETS	5/23/2014 2:05 PM
10	LIVE IN MARY LAKE	5/23/2014 1:27 PM
11	NO PETS	5/23/2014 1:16 PM
12	LIVE IN COUNTRY	5/23/2014 11:25 AM
13	NO DOGS	5/23/2014 11:16 AM
14	NO DOGS	5/23/2014 10:46 AM
15	NO DOGS	5/23/2014 10:27 AM
16	MY DOG RUNS LOOSE IN OUR BACKYARD	5/22/2014 9:29 PM
17	UNAWARE	5/22/2014 8:45 PM
18	DOGS ARE NOT LET OFF LEASH	5/22/2014 8:15 PM

## 2014 Biennial Citizen Survey

19	NO DOGS	5/22/2014 4:14 PM
20	NO PETS	5/22/2014 3:56 PM
21	NO ANMIMALS	5/22/2014 10:18 AM
22	PEOPLE REALLY NEED TO USE POOP BAGS	5/21/2014 8:28 PM
23	NO PETS	5/21/2014 7:29 PM
24	NO PETS	5/21/2014 6:10 PM
25	NO DOGS	5/21/2014 4:09 PM
26	NO PETS	5/21/2014 2:33 PM
27	NO PETS	5/21/2014 11:45 AM
28	LIVE IN COUNTRY	5/20/2014 8:06 PM
29	DO DOGS	5/20/2014 7:42 PM
30	NO PETS	5/20/2014 4:42 PM
31	NO PETS	5/20/2014 4:22 PM
32	NO PETS	5/20/2014 1:20 PM
33	UNAWARE	5/20/2014 12:58 PM
34	CAT	5/19/2014 7:45 PM
35	NO PETS	5/19/2014 7:10 PM
36	NO DOG	5/19/2014 4:32 PM
37	I GO TO THE PARK AT THE END OF MY STREET	5/19/2014 3:36 PM
38	UNAWARE	5/18/2014 8:09 PM
39	LIVE INCOUNTRY	5/18/2014 4:15 PM
40	LITTLE DOG DOESN'T GO OFF LEASH	5/18/2014 1:33 PM
41	NO PETS	5/17/2014 6:43 PM
42	NO DOGS	5/17/2014 10:41 AM
43	NOPETS	5/16/2014 8:52 PM
44	LIVE IN COUNTRY	5/16/2014 8:23 PM
45	NO DOGS	5/16/2014 8:00 PM
46	LIVE IN COUNTRY	5/16/2014 4:38 PM
47	NO PETS	5/16/2014 2:53 PM
48	DOGS ARE ALWAYS ON LEASH	5/16/2014 2:22 PM
49	LIVE IN COUNTRY	5/16/2014 1:55 PM
50	NO DOGS	5/16/2014 1:38 PM
51	NO DOGS	5/16/2014 11:01 AM
52	LIVE IN COUNTRY	5/16/2014 10:30 AM
53	LIVE IN COUNTRY	5/15/2014 8:53 PM
54	NO PETS	5/15/2014 8:25 PM
55	LIVE IN COUNTRY	5/15/2014 8:04 PM
56	NO PETS	5/15/2014 7:34 PM
57	NO PETS	5/15/2014 7:16 PM
58	I WALK THEM ON A LEASH	5/15/2014 5:45 PM

## 2014 Biennial Citizen Survey

59	NOT AWARE OF THEM	5/15/2014 5:00 PM
60	NO DOG	5/15/2014 4:29 PM
61	DOG TOO SMALL	5/15/2014 3:15 PM
62	NO PETS	5/15/2014 1:54 PM
63	SMALL DOG	5/15/2014 1:02 PM
64	NO PETS	5/15/2014 11:18 AM
65	NO DOGS	5/14/2014 8:41 PM
66	NO DOG	5/14/2014 7:42 PM
67	LIVES IN COUNTRY	5/14/2014 6:41 PM
68	NO DOGS	5/14/2014 4:34 PM
69	NO DOGS	5/14/2014 4:15 PM
70	DON'T HAVE A PET	5/14/2014 4:02 PM
71	NO DOGS	5/14/2014 1:46 PM
72	NO DOGS	5/14/2014 10:03 AM
73	DON'T HAVE A PET	5/13/2014 8:45 PM
74	LIVE IN COUNTRY	5/13/2014 8:44 PM
75	NO PETS	5/13/2014 8:25 PM
76	NO DOGS	5/13/2014 8:08 PM
77	OUR DOG WAS ATTACKED ONE TIME AND NOW WE JUST KEEP HER ON A LEASH	5/13/2014 7:53 PM
78	NO PETS	5/13/2014 7:39 PM
79	LITTLE UNSOCIAL DOG	5/13/2014 4:18 PM
80	MY SNAKE DOES NOT NEED A WALK	5/13/2014 3:56 PM
81	NO DOGS	5/13/2014 3:55 PM
82	NO DOGS	5/13/2014 3:52 PM
83	NO DOGS	5/13/2014 10:31 AM
84	NO DOGS	5/12/2014 8:47 PM
85	MY DOG IS ONLY OFF LEASH IN MY OWN YARD	5/12/2014 8:28 PM
86	NO PETS	5/12/2014 7:55 PM
87	NO DOGS	5/12/2014 7:14 PM
88	i cant walk	5/12/2014 6:12 PM
89	because my dog is small	5/12/2014 5:54 PM
90	no animals	5/12/2014 5:44 PM
91	I HAVE A CAT	5/12/2014 5:07 PM
92	NO PETS	5/12/2014 5:01 PM
93	DOGS ARE OFF LEASH	5/12/2014 4:39 PM
94	DON'T HAVE PETS	5/12/2014 4:31 PM
95	DOG IS IN TRUCK WITH ME	5/12/2014 3:51 PM
96	NO DOGS	5/12/2014 2:37 PM
97	NO PETS	5/12/2014 1:59 PM
98	IN COUNTRY	5/12/2014 1:10 PM

## 2014 Biennial Citizen Survey

99	NO PETS	5/12/2014 11:58 AM
100	NO PETS	5/12/2014 11:15 AM
101	LLIVE IN COUNTRY	5/12/2014 8:56 AM
102	HUGE YARD IN COUNTRY RESIDENTIAL	5/11/2014 8:52 PM
103	NO PETS	5/11/2014 7:24 PM
104	NO PETS	5/11/2014 2:58 PM
105	PETS	5/11/2014 2:38 PM
106	LIVE IN COUNTRY	5/11/2014 12:38 PM
107	NO LPETS	5/11/2014 9:11 AM
108	LIVES OUT IN COUNTRY	5/10/2014 8:11 PM
109	THEY'RE TOO FEW AND FAR BETWEEN	5/10/2014 7:53 PM
110	NO PETS	5/10/2014 7:44 PM
111	NO PETS	5/10/2014 7:23 PM
112	NO PETS	5/10/2014 6:55 PM
113	NO DOG	5/10/2014 6:04 PM
114	NO PETS	5/10/2014 1:41 PM
115	NO DOGS	5/10/2014 1:11 PM
116	NO PETS	5/10/2014 11:41 AM
117	NO PETS	5/10/2014 11:15 AM
118	NO PETS	5/10/2014 10:43 AM
119	NO PETS	5/10/2014 10:10 AM
120	NO PETS	5/9/2014 8:51 PM
121	DOG DOESN'T GET ALONG WITH OTHER DOGS	5/9/2014 8:32 PM
122	NO DOGS	5/9/2014 7:34 PM
123	IN COUNTRY	5/9/2014 7:12 PM
124	NO PETS	5/9/2014 6:53 PM
125	UNAWARE	5/9/2014 3:14 PM
126	MY DOGS ARE LITTLE AND ARE ON LEASH WHEN OUTSIDE.	5/9/2014 12:29 PM
127	NO PETS HAVE AN ISSUE WITH PEOPLE WHO DON'T PICK UP DOGGIE DO	5/9/2014 10:57 AM
128	JUST A CAT	5/9/2014 10:31 AM
129	UNAWARE	5/9/2014 10:16 AM
130	KEEP DOG ON LEASH	5/8/2014 8:54 PM
131	NO PETS	5/8/2014 8:25 PM
132	NO PETS	5/8/2014 7:37 PM
133	MY DOG IS SMALL AND VERY HAPPY TO BE LOOSE IN THE BACKYARD	5/8/2014 7:14 PM
134	I HAVE A SMALL DOG IN MY YARD	5/8/2014 4:10 PM
135	WE HAVE A FENCED YARD FOR OUR DOGS	5/8/2014 3:29 PM
136	NO PETS	5/8/2014 2:49 PM
137	NO DOGS	5/8/2014 2:10 PM
138	I LIVE IN COUNTRY RESIDENTIAL.	5/8/2014 12:23 PM

## 2014 Biennial Citizen Survey

139	WE LIVE NEAR A BUSH	5/8/2014 11:58 AM
140	NO PETS	5/8/2014 10:58 AM
141	NOT AWARE	5/8/2014 10:34 AM
142	DON'T HAVE A DOG	5/7/2014 7:40 PM
143	DIDN'T KNOW ABOUT IT	5/7/2014 7:39 PM
144	NO PETS	5/7/2014 6:51 PM
145	NO PETS	5/7/2014 2:41 PM
146	DONT HAVE PETS	5/7/2014 2:29 PM
147	LIVE IN COUNTRY	5/7/2014 2:16 PM
148	NO PETS	5/7/2014 1:17 PM
149	DOGS ARE ON LEASH WHEN OUT	5/7/2014 10:52 AM
150	no pets	5/6/2014 8:23 PM
151	no pets	5/6/2014 8:05 PM
152	DON'T WALK MY CAT	5/6/2014 8:01 PM
153	just a cat	5/6/2014 7:30 PM
154	WE LIKE WALKING ON THE STREETS	5/6/2014 7:23 PM
155	NO DOGS	5/6/2014 7:20 PM
156	NO PETS	5/6/2014 2:50 PM
157	no pets	5/6/2014 11:02 AM
158	no pets	5/6/2014 10:40 AM
159	no pets	5/6/2014 10:14 AM
160	no pets	5/5/2014 7:43 PM
161	live in country	5/5/2014 7:14 PM
162	no pets	5/5/2014 2:27 PM
163	people should use poop and scoop i have a real problem with this	5/5/2014 1:25 PM
164	no pets	5/5/2014 11:13 AM
165	no pets	5/5/2014 10:45 AM
166	no pets	5/5/2014 10:09 AM
167	no pets	5/5/2014 9:53 AM
168	not friendly with other dogs	5/4/2014 7:26 PM
169	no dogs	5/4/2014 7:06 PM
170	no pets	5/4/2014 6:50 PM
171	no pets	5/4/2014 4:05 PM
172	unaware	5/4/2014 3:45 PM
173	no pets	5/4/2014 2:31 PM
174	housecat	5/4/2014 1:12 PM
175	no pets	5/3/2014 8:08 PM
176	no pets	5/3/2014 7:21 PM
177	no pets	5/3/2014 4:45 PM
178	no dogs	5/3/2014 3:39 PM

## 2014 Biennial Citizen Survey

179	no pets	5/3/2014 3:27 PM
180	no pets	5/3/2014 3:11 PM
181	no pets	5/3/2014 2:55 PM
182	unaware, live in country	5/3/2014 2:22 PM
183	no pets	5/3/2014 2:06 PM
184	no pets	5/3/2014 1:51 PM
185	no pets	5/3/2014 11:26 AM
186	no pets	5/2/2014 8:38 PM
187	no dogs	5/2/2014 7:18 PM
188	no pets	5/2/2014 6:46 PM
189	no pets	5/2/2014 4:20 PM
190	no dogs	5/2/2014 3:56 PM
191	no pets	5/2/2014 2:32 PM
192	no pets	5/2/2014 1:16 PM
193	becasue i think my dogs as long at the are trained should be off leash	5/2/2014 12:54 PM
194	no pets	5/2/2014 12:07 PM
195	no pets	5/2/2014 11:32 AM
196	only a cat	5/2/2014 10:58 AM
197	no pets	5/2/2014 10:33 AM
198	no dogs	5/2/2014 10:09 AM
199	no lpets	5/2/2014 9:51 AM
200	unaware	5/1/2014 8:45 PM
201	normally just stay home	5/1/2014 8:05 PM
202	pig always on leash	5/1/2014 7:48 PM
203	unaware	5/1/2014 7:27 PM
204	no pets	5/1/2014 7:06 PM
205	don't bring dog into town	5/1/2014 6:47 PM
206	no pets	5/1/2014 6:25 PM
207	no pets	5/1/2014 4:35 PM
208	unaware	5/1/2014 3:38 PM
209	unaware	5/1/2014 3:20 PM
210	in country	5/1/2014 2:50 PM
211	no pets	5/1/2014 2:33 PM
212	walk my area, not off leash	5/1/2014 1:27 PM
213	no pets	5/1/2014 11:50 AM
214	no dogs	5/1/2014 11:38 AM
215	HAVE NO PETS	5/1/2014 11:03 AM
216	BECASUE CLOSEST IS END OF MAIN STREET, AND THE DESIGN IS HORRIBLE, ALL THE MUD COMES DOWN FROM THE HILL, AND CANT USE IN SPRING OR FALL, POOR PLANNING FOR THE MAIN STEET	5/1/2014 10:25 AM
217	LET THE DOG OWNER TAKE RESPONSABILITY	5/1/2014 10:08 AM

## 2014 Biennial Citizen Survey

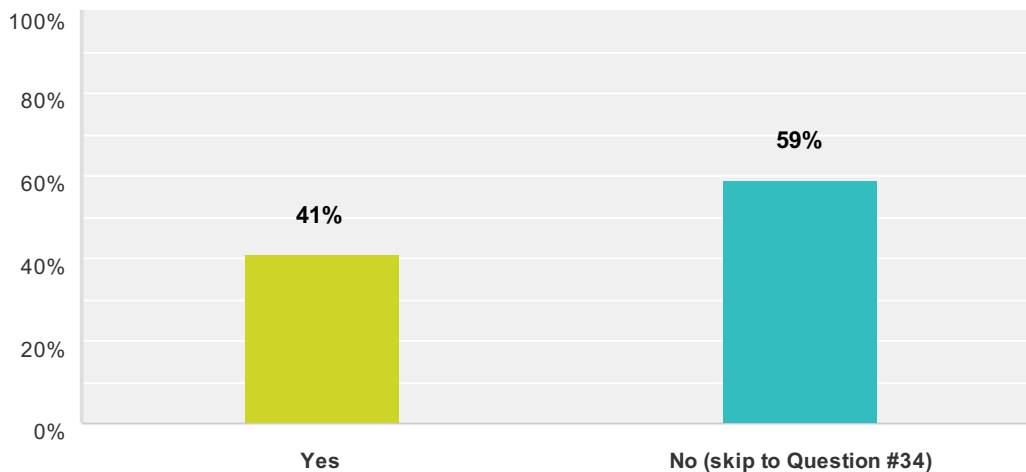
218	no pets	5/1/2014 9:52 AM
219	dogs don't socialize	5/1/2014 9:18 AM
220	only have a cat	4/30/2014 9:08 PM
221	my dogs are very little and don't want them to get hurt	4/30/2014 8:25 PM
222	just have cats	4/30/2014 7:38 PM
223	walk near m;y house	4/30/2014 7:09 PM
224	didn't know about it	4/30/2014 4:49 PM
225	not in my area	4/30/2014 3:04 PM
226	no pets	4/30/2014 2:10 PM
227	have a cat	4/30/2014 12:13 PM



# 2014 Biennial Citizen Survey

## Q31 On TRANSIT: Did you or any member of your family use the Transit system in the past year (excluding the Handy Bus)?

Answered: 423 Skipped: 14

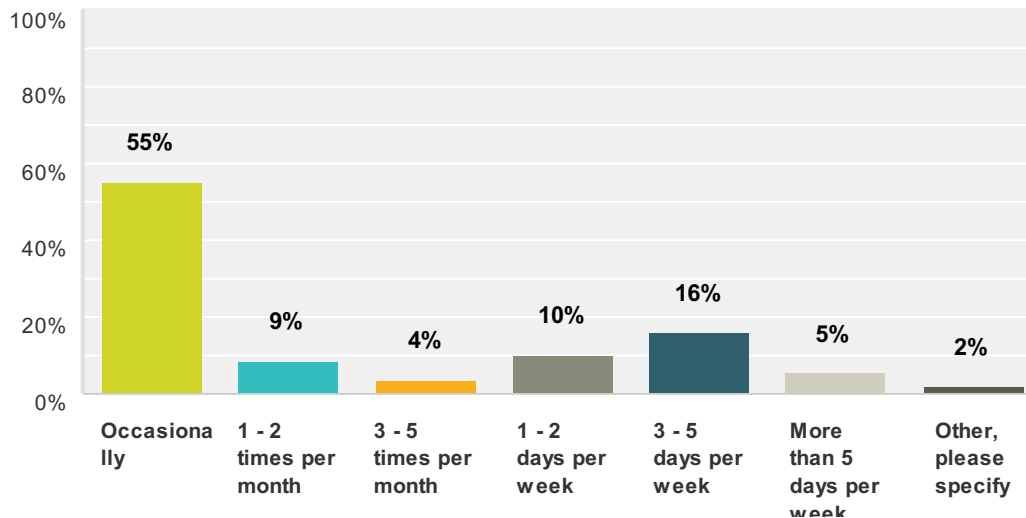


Answer Choices	Responses
Yes	41% 173
No (skip to Question #34)	59% 250
<b>Total</b>	<b>423</b>

## 2014 Biennial Citizen Survey

### Q32 If YES, how often? (SURVEYOR: Read list)

Answered: 164 Skipped: 273



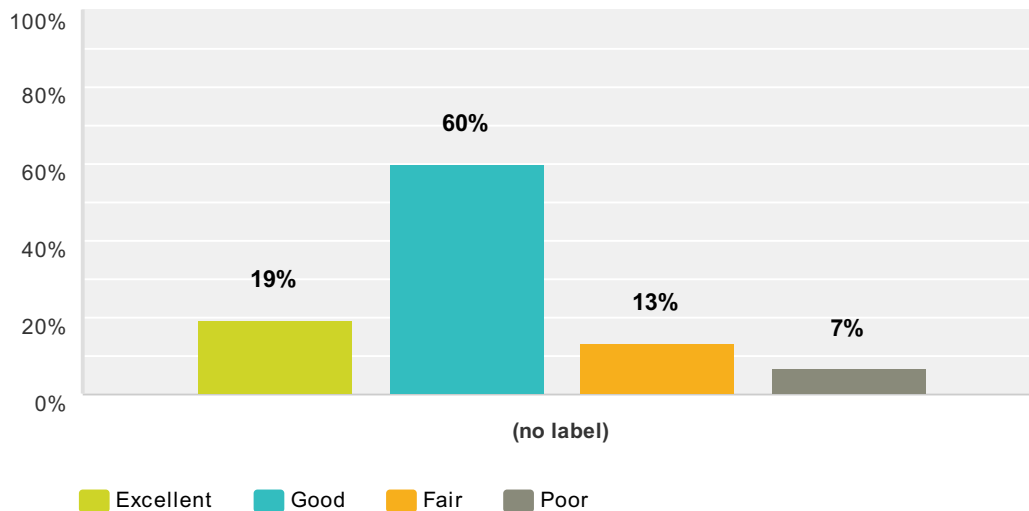
Answer Choices	Responses	
Occasionally	55%	90
1 - 2 times per month	9%	14
3 - 5 times per month	4%	6
1 - 2 days per week	10%	16
3 - 5 days per week	16%	26
More than 5 days per week	5%	9
Other, please specify	2%	3
<b>Total</b>		<b>164</b>

#	Other, please specify	Date
1	ONLY WHEN IT'S REALLY COLD	5/15/2014 4:29 PM
2	TWICE A WEEK DURING THE WINTER	5/7/2014 7:40 PM
3	UP UNTIL OCTOBER 2013 USED EVERYDAY	5/1/2014 4:45 PM

## 2014 Biennial Citizen Survey

### Q33 How would you rate the overall level of service of the City's Transit system (excluding the Handy Bus)? (SURVEYOR: Read options)

Answered: 166 Skipped: 271

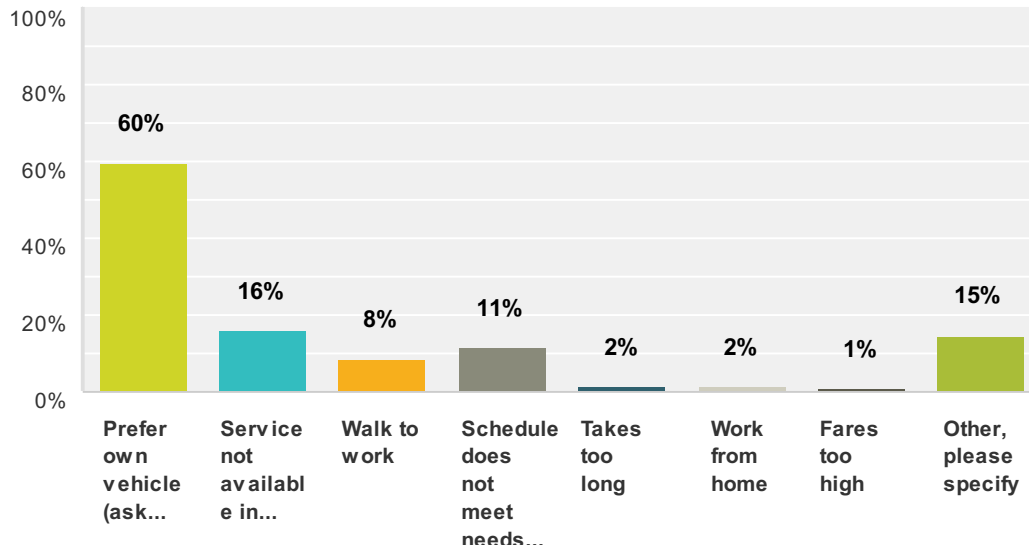


	Excellent	Good	Fair	Poor	Total	Average Rating
(no label)	19% 32	60% 100	13% 22	7% 12	166	2.08

## 2014 Biennial Citizen Survey

### Q34 If NO, why not? (SURVEYOR: Read list, allow multiple answers)

Answered: 262 Skipped: 175



Answer Choices	Responses
Prefer own vehicle (ask question #35)	60% 156
Service not available in neighbourhood	16% 42
Walk to work	8% 22
Schedule does not meet needs (ask question #36)	11% 30
Takes too long	2% 4
Work from home	2% 4
Fares too high	1% 2
Other, please specify	15% 38
<b>Total Respondents: 262</b>	

#	Other, please specify	Date
1	RIDE MY BIKE	5/22/2014 8:30 PM
2	retired	5/22/2014 6:35 PM
3	CYCLE TO WORK	5/22/2014 1:24 PM
4	RETIRED AND LIVE DOWNTOWN	5/21/2014 8:28 PM
5	LIVE DOWNTOWN AND WORK	5/21/2014 2:33 PM
6	use bikes	5/20/2014 7:50 PM
7	NO NEED	5/20/2014 10:16 AM
8	No Rural bus service in mary lake	5/19/2014 3:42 PM
9	I USE THE HANDIY BUS	5/16/2014 1:41 PM
10	TOO DIFFICULT TO GET ON OR OFF	5/16/2014 11:01 AM

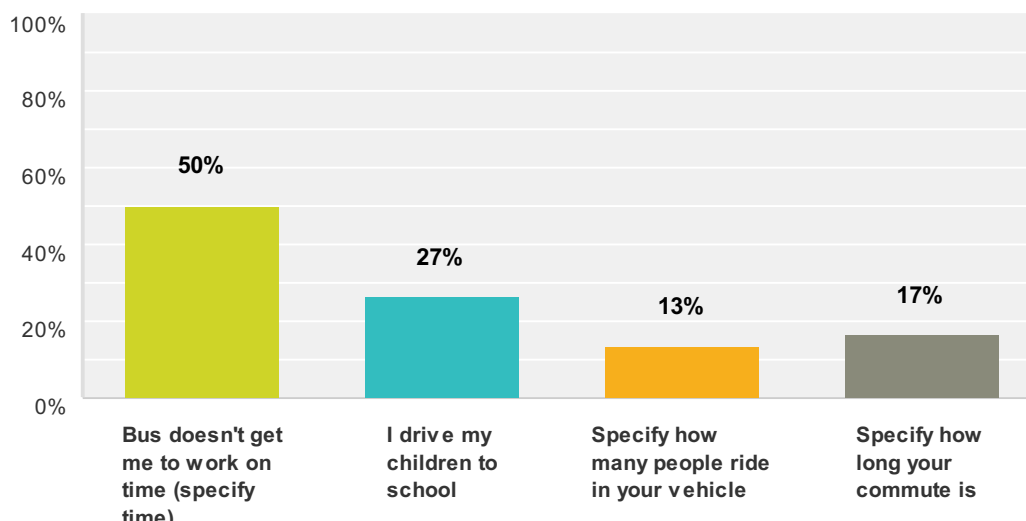
## 2014 Biennial Citizen Survey

11	MY JOB REQUIRES A VEHICLE	5/15/2014 8:14 PM
12	I DON'T WORK SO I DON'T NEED IT ANY MORE	5/15/2014 5:45 PM
13	LIVE DOWNTOWN	5/15/2014 11:18 AM
14	I BIKE	5/14/2014 8:41 PM
15	WE BIKE OR WALK	5/14/2014 1:28 PM
16	MORE CONVENIENT WITH AFTERSCHOOL ACTIVITIES	5/13/2014 8:45 PM
17	COULDN'T FIGURE OUT THE ROUTES	5/13/2014 4:18 PM
18	CONVENIENT	5/13/2014 10:31 AM
19	I LIVE DOWNTOWN SO EVERYTHING IS CLOSE	5/12/2014 8:43 PM
20	USE BIKE	5/12/2014 7:14 PM
21	WE WALK TO WHERE WE HAVE TO GO	5/12/2014 11:58 AM
22	BIKES TO WORK	5/10/2014 1:41 PM
23	DON'T FEEL SAFE	5/9/2014 8:32 PM
24	WALK OR BIKE	5/8/2014 8:02 PM
25	BIKE TO WORK	5/8/2014 11:24 AM
26	bike to work	5/5/2014 4:36 PM
27	ride bike to work	5/4/2014 1:51 PM
28	have never used a bus in my life	5/3/2014 3:11 PM
29	ride bike	5/3/2014 11:26 AM
30	foul mouthed teenagers	5/2/2014 2:32 PM
31	disability	5/2/2014 12:07 PM
32	personal medical reasons	5/1/2014 7:06 PM
33	prefers bicycling	5/1/2014 6:44 PM
34	Route taken away	5/1/2014 6:25 PM
35	have never used, we're retired	5/1/2014 4:35 PM
36	not allowed to have our dog on the bus	4/30/2014 3:04 PM
37	retired	4/30/2014 1:34 PM
38	NO NEED BECASUE IS RETIRED DOES NOT DRIVE	4/30/2014 12:49 PM

# 2014 Biennial Citizen Survey

## Q35 Why do you prefer your own vehicle?

Answered: 30 Skipped: 407



Answer Choices	Responses
Bus doesn't get me to work on time (specify time)	50% 15
I drive my children to school	27% 8
Specify how many people ride in your vehicle	13% 4
Specify how long your commute is	17% 5
<b>Total Respondents: 30</b>	

#	Other (please specify)	Date
1	CONVENIENCE	5/23/2014 8:00 PM
2	CONVENIENCE	5/23/2014 7:34 PM
3	SOMETIMES I'M DOING ERRANDS WHICH MAKE MY OWN VEHICLE MORE CONVENIENT	5/23/2014 5:26 PM
4	IT JUST TAKES A LOT LONGER TO GET TO WORK	5/23/2014 3:24 PM
5	CONVENIENCE, WORK AT HOME, KNEE PROBLEMS	5/23/2014 3:17 PM
6	CONVENIENCE	5/23/2014 2:51 PM
7	GROCERY SHOPPING, REST OF THE TIME I BIKE	5/23/2014 2:29 PM
8	SHIFT WORK	5/23/2014 1:16 PM
9	MORE CONVENIENT FOR SHOPPING	5/23/2014 11:16 AM
10	FATHER IS HANDICAPPED	5/23/2014 10:46 AM
11	CONVENIENCE	5/23/2014 10:27 AM
12	WE HAVE ACTIVITIES THAT I NEED WORK BETTER DRIVING A CAR	5/22/2014 9:29 PM
13	CONVENEINCE WITH CHILDREN	5/22/2014 8:45 PM
14	CONVENIENCE	5/22/2014 8:15 PM
15	I WORK ON THE HIGHWAY FAMILY MEMBER WORKS SHIFT WORK	5/22/2014 7:29 PM
16	FOR CONVENIENCE	5/22/2014 7:01 PM
17	CONVENIENCE	5/22/2014 4:14 PM

## 2014 Biennial Citizen Survey

18	JUST GOT BACK IN TOWN FROM SCHOOL	5/22/2014 10:18 AM
19	CONVENIENCE	5/21/2014 7:29 PM
20	CONVENIENCE FOR APPOINTMENTS FOR SPECIAL NEEDS DAUGHTER	5/21/2014 6:29 PM
21	CONVENIENCE	5/21/2014 6:10 PM
22	CONVENIENCE WITH KIDS	5/20/2014 7:12 PM
23	CARPOOL	5/20/2014 12:58 PM
24	CONVENIENCE	5/19/2014 7:45 PM
25	WE BOTH WORK SHIFT WORK	5/19/2014 7:32 PM
26	I LEAVE EARLY AND HAVE A VEHICLE AS PART OF MY WORK	5/19/2014 3:36 PM
27	CONVENIENCE DRIVING KIDS TO ACTIVITIES	5/18/2014 1:33 PM
28	CONVENIENCE	5/17/2014 6:43 PM
29	CONVENIENCE	5/17/2014 11:01 AM
30	CONVENIENCE	5/17/2014 10:41 AM
31	CONVENIENCE	5/16/2014 8:52 PM
32	CONVENIENCE	5/16/2014 8:00 PM
33	CONVENIENCE	5/16/2014 2:53 PM
34	CONVENIENCE	5/16/2014 2:22 PM
35	CARPOOL AND CHILDRENS ACTIVITIES	5/16/2014 12:43 PM
36	IT'S DIFFICULT TO USE FOR PEOPLE WHO HAVE VISUAL OR MOBILITY ISSUES. THE HANDIBUS IS ALSO VERY POOR. THE HANDIBUS DOES NOT HELP INDIVIDUALS VERY WELL. YOU NEED TO BE PART OF A PROGRAM	5/16/2014 11:17 AM
37	CONVENIENCE	5/15/2014 8:25 PM
38	CONVENIENCE	5/15/2014 3:39 PM
39	CONVENIENCE	5/15/2014 3:15 PM
40	CONVENIENCE	5/15/2014 1:02 PM
41	CARPOOL - 3 PEOPLE	5/15/2014 12:05 PM
42	CONVENIENCE	5/15/2014 11:38 AM
43	i can go anytime i want, when it is cold, but i do carpool	5/15/2014 9:44 AM
44	I JUST WOULD RATHER TAKE MY OWN VEHICLE	5/14/2014 10:12 PM
45	SCHOOL AND DAYCARE PICKUPS	5/14/2014 8:26 PM
46	CONVENIENCE	5/14/2014 7:42 PM
47	DIFFICULT FOR ME TO GET ON AND OFF THE BUSES	5/14/2014 7:24 PM
48	CONVENIENCE	5/14/2014 7:10 PM
49	I DON'T LIKE TO BE ON A SCHEDULE	5/14/2014 6:42 PM
50	CONVENIENCE	5/14/2014 10:47 AM
51	CONVENIENCE	5/14/2014 10:03 AM
52	just easier living in porter creek	5/13/2014 8:24 PM
53	I HAVE ACTIVITIES AFTER SCHOOL AND ITS FASTER TO DRIVE MY OWN VEHICLE	5/13/2014 7:53 PM
54	CONVENIENCE	5/13/2014 7:14 PM
55	CONVENIENCE	5/13/2014 3:55 PM
56	BECASUE I LIKE DRIVING	5/13/2014 3:52 PM

## 2014 Biennial Citizen Survey

57	CONVENIENCE	5/13/2014 11:49 AM
58	CONVENIENCE FOR SHOPPING	5/13/2014 11:30 AM
59	USE CAR FOR WORK	5/12/2014 7:55 PM
60	Schedule does not meet needs	5/12/2014 7:51 PM
61	CONVENIENCE	5/12/2014 7:14 PM
62	i have mobility problems	5/12/2014 6:12 PM
63	NO BUS STOP IS CLOSE TO WHERE I LIVE	5/12/2014 5:01 PM
64	CONVENIENCE	5/12/2014 4:39 PM
65	CONVENIENCE	5/12/2014 3:23 PM
66	4 KIDS DRIVING EVERYWAY	5/12/2014 2:37 PM
67	CONVENIENCE	5/12/2014 1:59 PM
68	CONVENIENCE -CITY IS TOO SPREAD TO USE THE BUS	5/12/2014 11:33 AM
69	CONVENIENCE	5/12/2014 11:15 AM
70	CONVENIENCE	5/11/2014 7:53 PM
71	EASIER AND FASTER TO USE CAR	5/11/2014 2:58 PM
72	CONVENIENCE	5/11/2014 2:20 PM
73	I JUST LIKE TO DRIVE	5/10/2014 4:02 PM
74	Just better using my own car	5/9/2014 8:14 PM
75	CONVENIENCE	5/9/2014 7:34 PM
76	easier	5/9/2014 6:20 PM
77	IT'S JUST MORE CONVENIENT	5/9/2014 5:25 PM
78	I DON'T TRUST ANYONE ELSE BEHIND THE WHEEL	5/9/2014 4:04 PM
79	CONVENIENCE	5/9/2014 1:21 PM
80	BECAUSE IT'S JUST MORE CONVENIENT	5/9/2014 12:29 PM
81	SEE ABOVE	5/8/2014 8:02 PM
82	I'M TOO BUSY WITH FAMILY AND GETTING EVERYONE TO ALL OF THEIR ACTIVITIES	5/8/2014 4:10 PM
83	MORE CONVENIENT	5/8/2014 3:29 PM
84	DRIVE TRUCK	5/8/2014 2:49 PM
85	NEED VEHICLE FOR WORK	5/8/2014 10:58 AM
86	CONVENIENCE	5/7/2014 7:39 PM
87	freedom	5/7/2014 5:20 PM
88	ITS JUST MORE CONVENIENT	5/7/2014 3:23 PM
89	INCONVENIENCE OF HAVING TO USE TRANSIT	5/7/2014 2:41 PM
90	DOES NOT SUIT MY NEEDS IN A TIMELY FASHION	5/7/2014 2:29 PM
91	I DON'T GO DOWNTOWN VERY OFTEN	5/7/2014 10:52 AM
92	DON'T LEAVE PORTER CREEK THAT OFTEN TO JUSTIFY	5/7/2014 10:25 AM
93	HAVE HEALTH PROBLEMS	5/6/2014 7:51 PM
94	DOESN'T WORK WITH MY SCHEDULE	5/6/2014 6:47 PM
95	convenience	5/6/2014 2:21 PM
96	take off and leave at any time, connections, etc.	5/6/2014 10:40 AM



## 2014 Biennial Citizen Survey

97	convenience	5/5/2014 7:26 PM
98	more convenient	5/5/2014 2:27 PM
99	working hours are weird	5/5/2014 1:25 PM
100	son works at mt. sima and I don't drive	5/5/2014 11:13 AM
101	disabilities	5/5/2014 10:45 AM
102	wife has mobility problems	5/5/2014 10:09 AM
103	bus stop is too far to walk	5/5/2014 9:42 AM
104	kids have too many activities to take bus	5/4/2014 7:48 PM
105	running to different areas during the day	5/4/2014 7:06 PM
106	need car for work	5/4/2014 6:50 PM
107	3 of us don't drive so I drive them everywhere	5/4/2014 4:05 PM
108	need vehicle for work	5/4/2014 3:45 PM
109	short trips a few time daily	5/4/2014 2:09 PM
110	at work before 6:00 am and work split shifts	5/4/2014 1:12 PM
111	running around during day	5/3/2014 4:14 PM
112	daily running around	5/3/2014 3:39 PM
113	running around during the day	5/3/2014 2:55 PM
114	share rides	5/3/2014 1:35 PM
115	more convenient	5/2/2014 8:38 PM
116	running around	5/2/2014 8:18 PM
117	more convenient	5/2/2014 7:47 PM
118	hardly ever go downtown, shop in porter creek	5/2/2014 4:45 PM
119	more convenient to use own vehicle. our taxes should cover our transit system , which would increased ridership and benefit the traffic problem	5/2/2014 3:56 PM
120	see above	5/2/2014 2:32 PM
121	i am handicap	5/2/2014 1:34 PM
122	45 minutes	5/2/2014 12:54 PM
123	3	5/2/2014 10:09 AM
124	personal health problems	5/2/2014 9:51 AM
125	too much running around	5/1/2014 8:45 PM
126	just prefer my own vehicle	5/1/2014 4:11 PM
127	lots of running around through the day	5/1/2014 3:38 PM
128	husband uses oxygen	5/1/2014 11:14 AM
129	SCEDULE IS TO COMPLICATED. I WOULD SPEND TO MUCH TIME ON TRANSIT	5/1/2014 11:03 AM
130	morer convenient	5/1/2014 10:11 AM
131	too much running around during the day	5/1/2014 9:36 AM
132	NEED CAR FOR WORK	4/30/2014 8:52 PM
133	daily meetings and a lot of running around	4/30/2014 8:25 PM
134	NEED CAR FOR WORK	4/30/2014 7:42 PM
135	see above	4/30/2014 3:04 PM

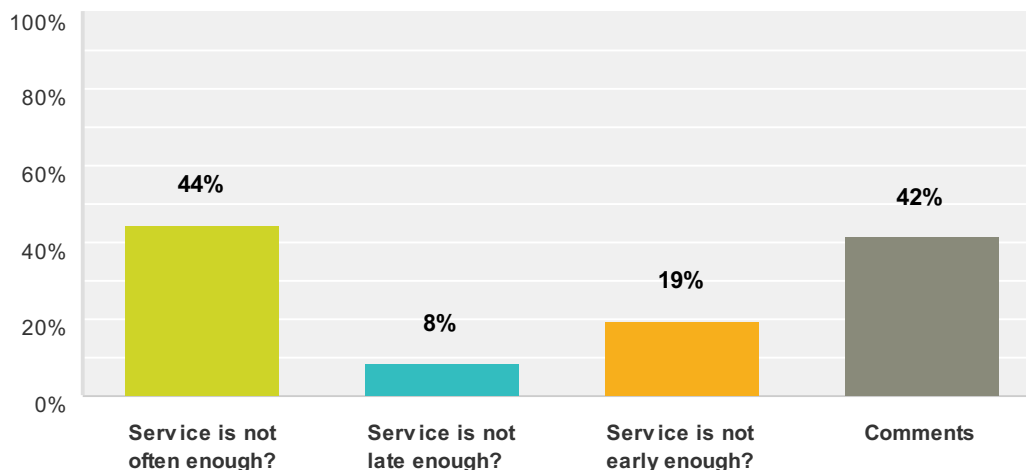
## 2014 Biennial Citizen Survey

136	HAS A DISAbilty	4/30/2014 2:25 PM
137	accessibilty	4/30/2014 2:10 PM
138	he is retired	4/30/2014 1:34 PM
139	MORE BETTER FOR ME TO USE PERSONAL VICHELE	4/30/2014 12:49 PM
140	WANTS TO GET TO PONIT A TO POINT B IMMEDIATLY	4/30/2014 12:01 PM
141	children have to be driven to after school activities as well	4/30/2014 11:40 AM

## 2014 Biennial Citizen Survey

### Q36 (SURVEYOR: Skip this question if "Schedule does not meet needs" not chosen in Question #35) If the schedules do not meet your needs, why? (SURVEYOR: Read list, allow multiple answers)

Answered: 36 Skipped: 401



Answer Choices	Responses
Service is not often enough?	44% 16
Service is not late enough?	8% 3
Service is not early enough?	19% 7
Comments	42% 15
<b>Total Respondents: 36</b>	

#	Comments	Date
1	Just not a good option for me and my busy life	5/14/2014 8:48 PM
2	prefer my own vehicle	5/12/2014 7:51 PM
3	not in my area	5/12/2014 5:44 PM
4	easier to use car	5/10/2014 8:29 PM
5	better to use own car	5/9/2014 8:51 PM
6	TAKES DOG TO DAY CARE	5/9/2014 8:13 PM
7	Just more convenient for me to use own vehicle	5/9/2014 7:46 PM
8	easier to use own truck	5/9/2014 7:15 PM
9	I DONT LIKE TO CHANGE BUSES TO GET TO WHERE I NEED TO GO.	5/7/2014 2:29 PM
10	WE MAKE MULTIPLE STOPS	5/6/2014 8:01 PM
11	I HAVE TOO MANY ACTIVITIES TO FIT IN	5/6/2014 6:47 PM
12	son works at mt. sima	5/5/2014 11:13 AM
13	just not convenient	5/4/2014 7:26 PM

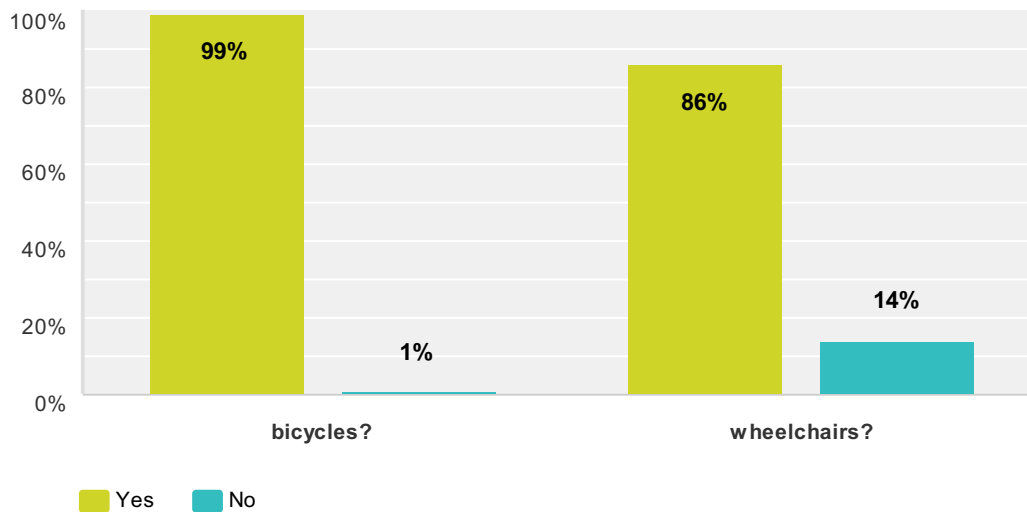
## **2014 Biennial Citizen Survey**

14	just trying to get kids to school and going to work doesn't work	5/1/2014 12:41 PM
15	HAS NEVER LOOKED AT BUS SCHEDULE	4/30/2014 12:01 PM

# 2014 Biennial Citizen Survey

## Q37 Are you aware that the City transit buses can accommodate (SURVEYOR - Read options and answer each)

Answered: 424 Skipped: 13

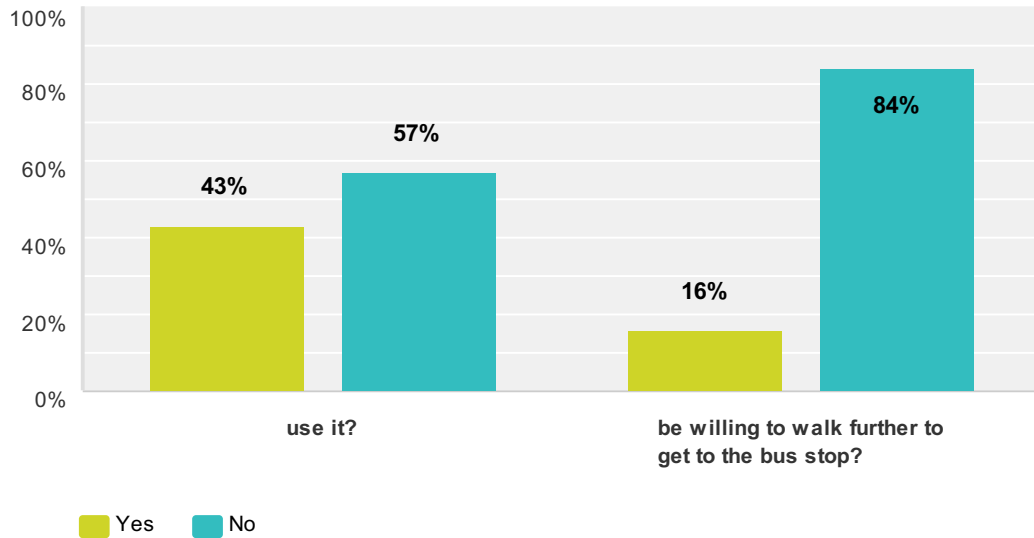


	Yes	No	Total	Average Rating
bicycles?	99% 419	1% 5	424	1.01
wheelchairs?	86% 360	14% 58	418	1.14

## 2014 Biennial Citizen Survey

**Q38 If Transit (excluding the Handy Bus) could increase the number of times the bus travels through your area during peak periods, would you (SURVEYOR - Read options & answer each)**

Answered: 417 Skipped: 20

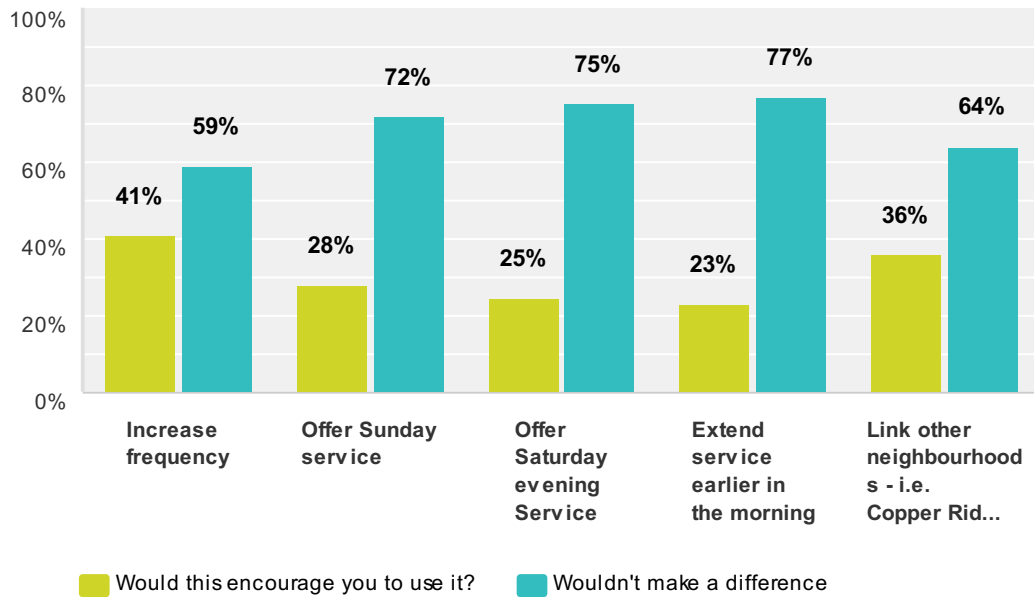


	Yes	No	Total	Average Rating
use it?	43% 180	57% 237	417	1.57
be willing to walk further to get to the bus stop?	16% 66	84% 346	412	1.84

## 2014 Biennial Citizen Survey

### Q39 If the Transit system was to: (SURVEYOR - Read options & answer each option before moving to next option)

Answered: 418 Skipped: 19



	Would this encourage you to use it?	Wouldn't make a difference	Total	Average Rating
Increase frequency	41% 172	59% 246	418	1.59
Offer Sunday service	28% 116	72% 300	416	1.72
Offer Saturday evening Service	25% 102	75% 311	413	1.75
Extend service earlier in the morning	23% 96	77% 317	413	1.77
Link other neighbourhoods - i.e. Copper Ridge with Porter Creek	36% 150	64% 264	414	1.64

#	Any additional comments?	Date
1	IF THEY SHOWED UP ON TIME IT WOULD HELP	5/22/2014 8:15 PM
2	Saturday need to be till 2:30am for the bar crowd	5/22/2014 7:12 PM
3	copperidge to riverdale direct	5/20/2014 7:50 PM
4	FRIDAY NIGHT SERVICE WOULD BE GOOD	5/20/2014 7:42 PM
5	LINK MOUNT SIMA ON WEEKENDS!	5/20/2014 10:16 AM
6	KIDS CAN EITHER USE THE SCHOOL BUS OR GET A BUS PASS BUT NOT BOTH.	5/19/2014 7:25 PM
7	Mary Lake	5/19/2014 3:42 PM
8	WITH KIDS ITS HARD TO USE BUSES TO TAKE THEM WHERE THEY NEED TO GO ON TIME	5/18/2014 1:33 PM
9	I THINK PEOPLE WOULD USE THE BUS MORE OFTEN THAT JUST WENT FROM PORTER CREEK, THROUGH TAKHINI, INTO DOWNTOWN THEN RIVERDALE	5/17/2014 3:29 PM

## 2014 Biennial Citizen Survey

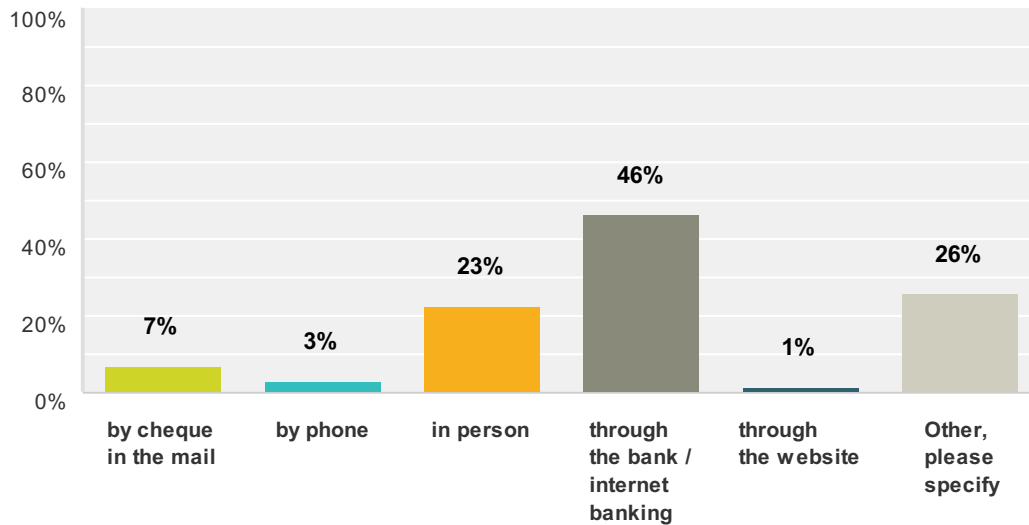
10	SHOULD BE RUNNING SO KIDS CAN GO TO SHOWS AND GAMES CENTRE	5/16/2014 1:55 PM
11	IT'S TOO DIFFICULT TO STAND TO WAIT FOR THE BUS FOR SOME	5/16/2014 11:17 AM
12	ONLY SEASONALLY. THE REST OF THE TIME I WALK OR BIKE. THE SIGNAGE AT THE BUS STOP IS ALSO NOT CLEAR. THE SCHEDULE IS NOT INTUATIVE TO GO THROUGH	5/15/2014 4:29 PM
13	HAVE SMALLER BUSES NOT DURING PEEK TIME	5/15/2014 2:41 PM
14	WOULD USE ONLY IN WINTER	5/14/2014 8:41 PM
15	not frequent enough need more times during peak periods.	5/14/2014 6:43 PM
16	IF SATURAY EVENING SERVICE WAS AS LATE AS WEEKDAYS	5/13/2014 8:08 PM
17	sunday in summer	5/13/2014 8:04 PM
18	I DO NO;T HAVE SERVICE WHERE I LIVE BUT USE TRANSIT WHEN I COME INTO TOWN	5/11/2014 8:52 PM
19	I DON'T WANT TO BE CARRYING MY GROCERIES ON A BUS.	5/10/2014 6:04 PM
20	THE BUSES ARE WAY TOO BIG FOR THE RIDERSHIP. THE CONNECTIONS ARE IMPOSSIBLE TO MAKE	5/7/2014 7:40 PM
21	GET SMALLER BUSES RUN SMALLER BUSES MORE FREQUENTLY	5/7/2014 7:13 PM
22	AS LONG AS I HAVE A DRIVING LICENSE I'LL CONTINUE TO DRIVE	5/7/2014 3:23 PM
23	WOULD IT MAKE A COST DIFFERENCE TO HAVE BUSES THAT WERE SMALLER?	5/7/2014 10:52 AM
24	LATER SERVICE WOULD ENCOURAGE ME TO USE IT	5/6/2014 7:20 PM
25	SUNDAY SERVICE EARLY MORNING AND AROUND 6PM FOR PEOPLE WHO WORK ON SUNDAYS.	5/5/2014 2:37 PM
26	should operate when the bars close	5/5/2014 1:25 PM
27	expensive luxury for the city	5/5/2014 10:45 AM
28	2 handicapped would take bus, but depend on residents and family to take them into town	5/3/2014 2:22 PM
29	drivers won't assist with bicycles and let you know how to do it	5/1/2014 2:02 PM
30	easier transfers station	5/1/2014 11:50 AM
31	I DONT USE IT BUT MY GRANDKIDS WOULD LOVE SUNDAY SERVICE, USE SATURDAY EVEING FOR THE BUSS WHEN GOING TO THE PUB	5/1/2014 10:25 AM
32	seniors find bus scheduling of buses not to their liking	4/30/2014 8:43 PM
33	the wait time between buses is too long	4/30/2014 7:38 PM
34	services are very underused	4/30/2014 3:04 PM



## 2014 Biennial Citizen Survey

### Q40 On FINANCE, How do you pay for your City services? (SURVEYOR - Read responses, allow multiple answers)

Answered: 428 Skipped: 9



Answer Choices	Responses	
by cheque in the mail	7%	31
by phone	3%	12
in person	23%	97
through the bank / internet banking	46%	199
through the website	1%	6
Other, please specify	26%	111
<b>Total Respondents: 428</b>		

#	Other, please specify	Date
1	INCLUDED IN CONDO FEES	5/23/2014 8:06 PM
2	DON'T PAY FOR UTILITIES	5/23/2014 5:03 PM
3	AUTOMATICALLY THROUGH MY VISA	5/23/2014 3:28 PM
4	INCLUDED IN RENT	5/23/2014 3:03 PM
5	NO SERVICES	5/23/2014 1:33 PM
6	NO SERVICES	5/23/2014 11:31 AM
7	REFUSED TO ANSWER	5/23/2014 11:17 AM
8	INCLUDED IN RENT	5/23/2014 10:31 AM
9	INCLUDED IN PAD RENT	5/22/2014 7:58 PM
10	INCLUDED IN RENT	5/22/2014 4:01 PM
11	THE CONDO BOARD LOOKS AFTER THAT	5/21/2014 8:45 PM
12	INCLUDED IN RENT	5/21/2014 7:33 PM

## 2014 Biennial Citizen Survey

13	NO SERVICES	5/21/2014 4:14 PM
14	NO SERVICES	5/20/2014 8:14 PM
15	NO SERVICES	5/20/2014 7:04 PM
16	INCLUDED IN RENT	5/19/2014 7:14 PM
17	NO SERVICES	5/18/2014 4:20 PM
18	PAYROLL DEDUCTION AT WORK	5/17/2014 3:33 PM
19	NO SERVICES	5/16/2014 8:23 PM
20	NO SERVICES	5/16/2014 4:44 PM
21	NO SERVICES	5/16/2014 2:00 PM
22	I DON'T PAY FOR CITY SERVICES	5/16/2014 1:42 PM
23	DON'T PAY FOR CITY SERVICES	5/16/2014 11:28 AM
24	INCLUDED IN RENT	5/16/2014 11:09 AM
25	NO SERVICES	5/16/2014 10:36 AM
26	NO SERVICES	5/15/2014 8:59 PM
27	INCLUDED IN PAD RENT	5/15/2014 8:27 PM
28	DON'T PAY FOR CITY SERVICES	5/15/2014 8:17 PM
29	NO SERVICES	5/15/2014 8:10 PM
30	DON'T PAY FOR CITY SERVICES	5/15/2014 5:04 PM
31	INCLUDED IN CONDO FEES	5/15/2014 3:19 PM
32	NO SERVICES	5/15/2014 2:03 PM
33	I don't	5/14/2014 8:24 PM
34	NO SERVICES	5/14/2014 6:47 PM
35	NO SERVICES	5/14/2014 4:15 PM
36	I don't pay	5/14/2014 2:51 PM
37	THROUGH CONDO FEES	5/14/2014 1:35 PM
38	NO SERVICES	5/13/2014 8:50 PM
39	INCLUDED IN PAD RENTAL	5/13/2014 8:08 PM
40	PAYROLL DEDUCTION	5/13/2014 7:59 PM
41	NO SERVICES	5/13/2014 4:46 PM
42	DONT HAVE ANY	5/13/2014 3:57 PM
43	INCLUDED IN CONDO FEES	5/12/2014 8:51 PM
44	Haven't really used any	5/12/2014 8:14 PM
45	I DON'T PAY FOR CITY SERVICES	5/12/2014 6:03 PM
46	INCLUDED IN RENT	5/12/2014 4:44 PM
47	INCLUDED IN RENT	5/12/2014 3:57 PM
48	NO SERVICES	5/12/2014 1:17 PM
49	INCLUDED IN RENT	5/12/2014 11:18 AM
50	NO SERVICES IN AREA	5/12/2014 8:59 AM
51	NO SERVICES	5/11/2014 8:53 PM
52	INCLUDED IN RENT	5/11/2014 2:43 PM

## 2014 Biennial Citizen Survey

53	NO SERVICES	5/11/2014 12:44 PM
54	NO SERVICES	5/10/2014 8:59 PM
55	NO SERVICES	5/10/2014 8:17 PM
56	INCLUDED IN RENT	5/10/2014 7:01 PM
57	INCLUDED IN RENT	5/10/2014 11:23 AM
58	NO SERVICES	5/10/2014 10:47 AM
59	PARENTS PAY, RESPONDENT STILL LIVING AT HOME	5/9/2014 8:40 PM
60	NO SERVICES	5/9/2014 7:21 PM
61	DON'T PAY FOR CITY SERVICES	5/9/2014 5:30 PM
62	DON'T PAY FOR CITY SERVICES	5/9/2014 4:08 PM
63	NO SERVICES	5/9/2014 3:21 PM
64	NO SERVICES	5/9/2014 10:36 AM
65	NO SERVICES	5/8/2014 8:32 PM
66	INCLUDED IN RENT	5/8/2014 7:46 PM
67	I DO NOT PAY FOR CITY SERVICES	5/8/2014 4:18 PM
68	PREAUTHORIZED PAYMENTS	5/8/2014 1:23 PM
69	PARK OF CONDO FEES	5/8/2014 11:29 AM
70	included in rent	5/7/2014 5:28 PM
71	NO SERVICES	5/7/2014 2:21 PM
72	no service	5/6/2014 8:57 PM
73	NO SERVICES	5/6/2014 2:58 PM
74	no services	5/6/2014 2:23 PM
75	no services	5/6/2014 10:19 AM
76	no services	5/5/2014 7:17 PM
77	no services	5/5/2014 3:59 PM
78	included in lot rent	5/5/2014 10:16 AM
79	included in pad rent	5/4/2014 11:21 AM
80	it varies at times	5/3/2014 4:21 PM
81	included in pad rental	5/3/2014 3:44 PM
82	no services	5/3/2014 3:31 PM
83	no services	5/3/2014 2:30 PM
84	included in rent	5/3/2014 2:11 PM
85	visa	5/3/2014 1:18 PM
86	covered in rent	5/3/2014 11:45 AM
87	included in rent	5/3/2014 10:49 AM
88	no services	5/2/2014 7:51 PM
89	included in condo fees	5/2/2014 6:51 PM
90	no services	5/2/2014 6:35 PM
91	does not want to answer	5/2/2014 1:38 PM
92	included in rent	5/2/2014 12:07 PM

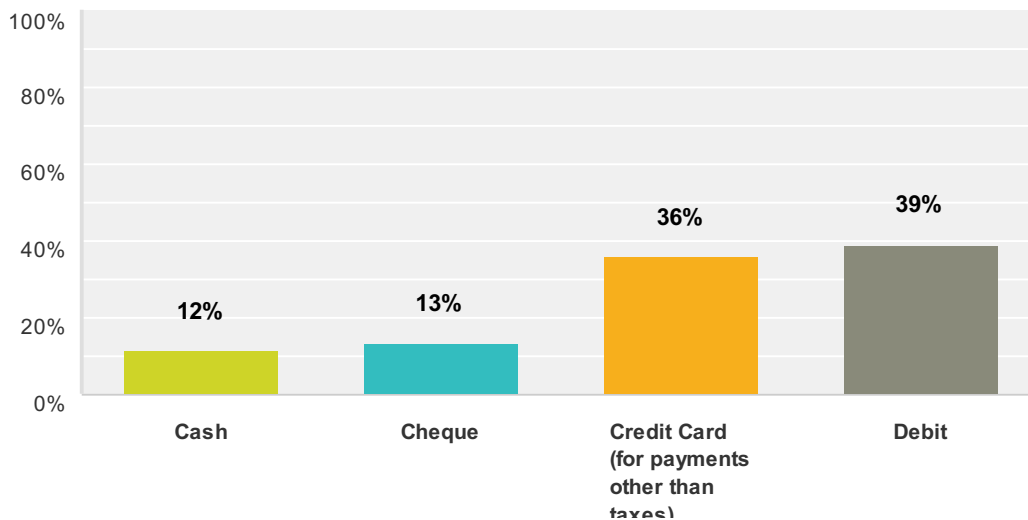
## 2014 Biennial Citizen Survey

93	AUTOMATIC PAYMENT ON VISA	5/2/2014 10:29 AM
94	included in condo fees	5/2/2014 9:25 AM
95	no services	5/1/2014 8:33 PM
96	no services	5/1/2014 6:51 PM
97	ONLY TRANSIT AND YOU PAY DEBIT	5/1/2014 4:50 PM
98	included in rent	5/1/2014 3:43 PM
99	automatically taken from credit card	5/1/2014 3:21 PM
100	no services	5/1/2014 2:51 PM
101	visa	5/1/2014 2:34 PM
102	don't pay	5/1/2014 1:35 PM
103	credit card	5/1/2014 11:45 AM
104	included in pad rental	5/1/2014 11:20 AM
105	included in rent	5/1/2014 10:15 AM
106	thru condo fees	5/1/2014 9:56 AM
107	GREEN CONTAINER OUTSIDE BUILDING	4/30/2014 7:47 PM
108	included in rent	4/30/2014 6:15 PM
109	through my rent	4/30/2014 4:51 PM
110	visa	4/30/2014 3:09 PM
111	on social assistance	4/30/2014 2:11 PM

## 2014 Biennial Citizen Survey

### Q41 If paying IN PERSON, what is your preferred method of payment? (SURVEYOR: Read options)

Answered: 128 Skipped: 309

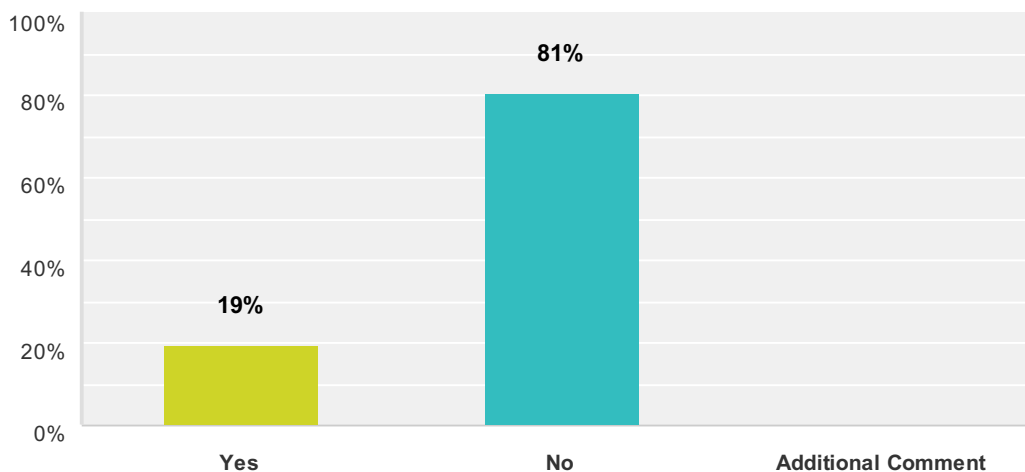


Answer Choices	Responses	
Cash	12%	15
Cheque	13%	17
Credit Card (for payments other than taxes)	36%	46
Debit	39%	50
<b>Total</b>		<b>128</b>

## 2014 Biennial Citizen Survey

### Q42 Would you be willing to pay an additional service fee for the ability to use a credit card to pay your taxes?

Answered: 387 Skipped: 50



Answer Choices	Responses
Yes	19% 75
No	81% 312
Additional Comment	0% 0
<b>Total</b>	<b>387</b>

#	Additional Comment	Date
1	ONLY IF IT WAS A DIRECT CHARGE TO THE CREDIT CARD	5/23/2014 8:47 PM
2	DEPENDS ON FEES	5/23/2014 7:39 PM
3	BUT IT WOULD DEPEND ON THE AMOUNT OF THE SERVICE FEE	5/23/2014 5:33 PM
4	DEPENDING ON FEES	5/23/2014 2:33 PM
5	DEPENDS ON FEE	5/22/2014 8:38 PM
6	depends on service fee. maybe only a couple of bucks	5/21/2014 2:41 PM
7	Depends on fee	5/20/2014 7:53 PM
8	Depends on how much	5/19/2014 3:53 PM
9	IF FEES WERE REASONABLE	5/16/2014 1:38 PM
10	dont know	5/15/2014 9:49 AM
11	BUT IT WOULD DEPEND ON WHAT THE SERVICE FEE WAS	5/14/2014 7:46 PM
12	small fee	5/14/2014 6:59 PM
13	depends on fee	5/13/2014 7:12 PM
14	I THINK THAT IS ILLEGAL UNDER THE AGREEMENT WITH THE CREDIT CARD COMPANY	5/13/2014 5:11 PM
15	DONT HAVE ANY TO PAY	5/13/2014 3:57 PM
16	DEPENDS ON THE FEE	5/13/2014 11:30 AM
17	IT WOULD DEPEND ON THE SERVICE FEE	5/12/2014 4:34 PM

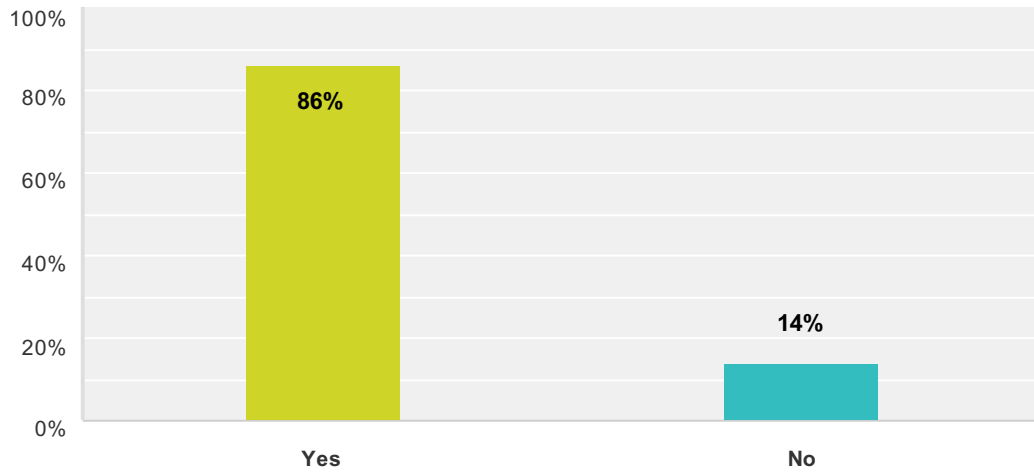
## 2014 Biennial Citizen Survey

18	DEPENDS ON FEE	5/11/2014 7:36 PM
19	AS LONG AS IT ONLY COVERED THE COST TO USE THE CARD	5/10/2014 4:20 PM
20	DEPENDS ON FEE	5/10/2014 1:47 PM
21	DEPENDING ON HOW B IG THE FEE WAS	5/8/2014 11:08 AM
22	DEPENDS ON HOW MUCH THE FEE WOULD BE	5/7/2014 2:47 PM
23	it depends on how much	5/5/2014 9:42 AM
24	if it were reasonable	5/3/2014 6:45 PM
25	depends on service fee	5/2/2014 3:10 PM
26	DEPENDS WHAT SERVICE FEE IS	5/2/2014 10:29 AM
27	don't oat taxes	5/1/2014 3:43 PM
28	BUT DEPENDS HOW MUCH	5/1/2014 11:10 AM
29	if it was small	5/1/2014 9:37 AM
30	DEPENDS ON HOW MUCH BECAUSE TAXES ARE ALREADY HIGH ENOUGH	4/30/2014 8:59 PM
31	included in rent	4/30/2014 6:15 PM
32	does not pay taxes has differed	4/30/2014 1:40 PM

# 2014 Biennial Citizen Survey

## Q43 On Taxes: Do you pay property taxes?

Answered: 423 Skipped: 14



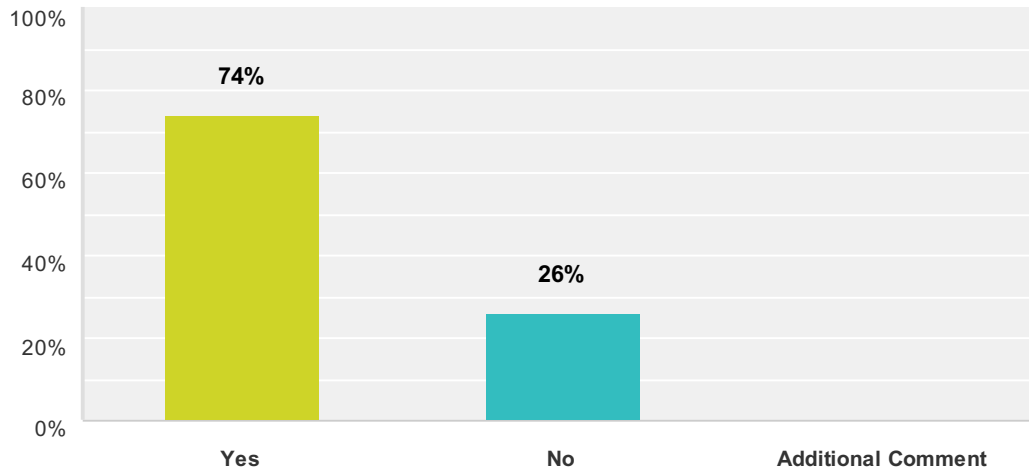
Answer Choices	Responses	
Yes	86%	363
No	14%	60
<b>Total</b>		<b>423</b>



## 2014 Biennial Citizen Survey

### Q44 Do you believe you are receiving fair value for what you pay in property taxes?

Answered: 379 Skipped: 58



Answer Choices	Responses	Count
Yes	74%	281
No	26%	98
Additional Comment	0%	0
<b>Total</b>		<b>379</b>

#	Additional Comment	Date
1	OUR AREA ISN'T VERY WELL MAINTAINED.	5/23/2014 5:03 PM
2	I FEEL LIKE THE INCREASES HAVE BEEN NON-STOP AND ITS NOT CLEAR TO ME WHY.	5/23/2014 4:09 PM
3	NO SIDEWALKS IN OUR AREA	5/23/2014 3:24 PM
4	TOO HIGH	5/23/2014 11:31 AM
5	TOO HIGH I DON'T USE GREEN BIN AND I AM STILL GETTING CHARGED FOR IT	5/22/2014 8:20 PM
6	DON'T SEE ANY CHANGES OR IMPROVEMENTS IN MY NEIGHBOURHOOD	5/22/2014 7:39 PM
7	water and sewer my household is very water use, we only have one bathroom and we dont let water run, i pay the same who lets the water run or who has a bigger house, water meters really need to pay for what they are using. it would curb use, i think i would only be paying half of my water bill because i use so little water. water meters is very usefully, people should be awarded who use less, if water meters were used it would pay for itself, bylaws about a trailer is to close to the road i can be fined. if something is on my land i should not have to pay for something that is on my property, the chicken coup bylaw the rules are so strict that people dont use it at all, so people do it anyway and not follow the bylaw because it is so hard to comply with the rules,	5/22/2014 7:31 PM
8	TOO HIGH, NO INCREASE IN SERVICES	5/21/2014 6:17 PM
9	BECAUSE OF NO SERVICES	5/21/2014 4:14 PM
10	i just ahve to pay utilies on top of property taxes	5/21/2014 2:41 PM
11	Sometimes	5/20/2014 7:53 PM
12	NO SERVICES	5/20/2014 7:04 PM
13	WE HAVE NO CABLE, WE HAVE NO BUS SERVICES, NO GARABGE PICKUP, SNOW REMOVAL IS NOT GOOD.	5/20/2014 10:22 AM

## 2014 Biennial Citizen Survey

14	TAXES SHOULD BE BASED ON SIZE OF LOT RATHER THAN SIZE OF HOUSE	5/19/2014 4:16 PM
15	Seems like we pay more and get less in country residential.	5/19/2014 3:53 PM
16	Prices keep going up, service doesn't change.	5/19/2014 2:53 PM
17	TOO HIGH	5/18/2014 8:17 PM
18	NO SERVICES	5/18/2014 4:20 PM
19	TOO HIGH	5/16/2014 9:00 PM
20	DON'T HAVE ANY SERVICES	5/16/2014 8:23 PM
21	OLD AGE PENSIONER FINDS IT HARD	5/16/2014 11:28 AM
22	WOULD FAVOUR GARBAGE/RECYCLING/COMPOSTING PICKUP	5/16/2014 10:36 AM
23	NO SERVICES, NO PLOUGHING, NO GARBAGE PICKUP	5/15/2014 8:10 PM
24	WHERE I COME FROM POLICING AND GARBAGE ARE INCLUDED IN TAXES	5/15/2014 7:22 PM
25	BETTER IN THE WINTER FOR SNOW REMOVAL,	5/15/2014 2:47 PM
26	WHY IS IT SO HIGH WHEN WE DON'T HAVE ANY SERVICES	5/15/2014 2:03 PM
27	TOO HIGH	5/15/2014 1:42 PM
28	THERE IS A HUGE DISCREPANCY BETWEEN NEIGHBOURHOODS.	5/15/2014 12:12 PM
29	ROAD IS IN VERY POOR SHAPE, BUT GETTING IT DONE NOW	5/15/2014 11:24 AM
30	NOT IN THE WINTER	5/14/2014 7:32 PM
31	LIVE IN LANEWAY, NO SERVICES, NO SNOW REMOVAL, HAD A STROKE AND DISABLED	5/14/2014 6:47 PM
32	NO SERVICES	5/14/2014 4:15 PM
33	TOO HIGH FOR NO SERVICES	5/13/2014 8:50 PM
34	DON'T CLEAN OUR SIDE STREET	5/13/2014 5:11 PM
35	NO SERVICES, PAYING MORE THAN PEOPLE IN TOWN	5/13/2014 4:46 PM
36	WERE TAKING TAXES FOR IMPROVEMENTS AND WAS SUPPOSED TO END IN 2013, BUT AM PAYING MORE	5/13/2014 1:11 PM
37	TOO HIGH	5/13/2014 11:54 AM
38	I LIVE IN A TRAILER AND PAY ALMOST AS MUCH AS PEOPLE LIVING IN A HOUSE	5/13/2014 10:33 AM
39	D/K	5/12/2014 5:06 PM
40	NO SERVICES OUT HERE AND TAXES ARE TOO HIGH.	5/12/2014 1:17 PM
41	WE OWN 2 PROPERTIES AND THE PROPERTY WHICH WE RENT OUT HAS HIGHER TAXES THAN THE ONE WE LIVE IN YET IS WORTH LESS MONEY	5/12/2014 11:47 AM
42	PAY AS MUCH OR MORE THAN PEOPLE WHO HAVE ALL THE SERVICES	5/12/2014 8:59 AM
43	NO SERVICES	5/11/2014 8:53 PM
44	REGARDING CHARGING BACK NEIGHBOURHOODS FOR DEVELOPMENT	5/11/2014 1:55 PM
45	VERY HIGH, WE PUT IN OUR OWN POWER, DO OUR OWN WATER, PLOUGH OUR OWN DRIVEWAYS	5/10/2014 8:17 PM
46	TOO HIGH	5/10/2014 7:51 PM
47	HOWEVER, MY TAXES HAVE GONE UP EXPONENTIALLY BUT MY SERVICES HAVE NOT. MY SERVICES HAVE DECREASED.	5/10/2014 4:20 PM
48	INCREASE UNJUST ON RENOS	5/10/2014 1:47 PM
49	WE LIVE IN A LONG ESTABLISHED NEIGHBOURHOOD, DON'T SEE ANY UPGRADE AND SNOW REMOVAL IS BAD	5/10/2014 9:51 AM
50	TOO HIGH	5/9/2014 8:58 PM

## 2014 Biennial Citizen Survey

51	COULD TIGHTEN UP A BIT	5/9/2014 8:21 PM
52	NOT TOO PLEASED WITH THE SNOW REMOVAL SERVICES.	5/9/2014 11:43 AM
53	NO SERVICES	5/8/2014 8:32 PM
54	TAXES HAVE GONE UP A LOT AND IT SEEMS A BIT EXCESSIVE	5/8/2014 7:21 PM
55	NOT WELL ENOUGH INFORMED	5/8/2014 7:16 PM
56	MTCE THAT CITY DOES OUT HERE	5/8/2014 2:37 PM
57	TAXES HERE ARE LOW	5/8/2014 1:23 PM
58	WE DON'T GET THE SAME SERVICES AS PEOPLE WHO LIVE RIGHT IN TOWN SO WE PAY FOR SERVICES WE DON'T GET	5/8/2014 12:32 PM
59	DEFINATELY NOT PAYING FOR SNOW REMOVAL. COSTS ARE GOING UP AND I'M GETTING LESS SERVICES.	5/7/2014 7:49 PM
60	DOESN'T THINK THE CITY DOES A GOOD JOB IN CONTROLLING COSTS	5/7/2014 7:19 PM
61	HOWEVER, THE UTILITIES ARE TOO HIGH	5/7/2014 2:39 PM
62	NO SERVICES	5/7/2014 2:21 PM
63	FOR YEARS WE HAVE BEEN TOLD OUR WATER AND SEWER LINE WOULD BE REDONE BUT WE'RE STILL WAITING.	5/7/2014 10:52 AM
64	too high and no services	5/6/2014 8:57 PM
65	way too high, it increases but no new services	5/6/2014 8:32 PM
66	a little high	5/6/2014 10:47 AM
67	MEETS EXPECTIATIONS	5/5/2014 2:42 PM
68	getting a little high	5/5/2014 10:52 AM
69	when raised, get nothing for it	5/5/2014 9:42 AM
70	city has outgrown itself	5/4/2014 7:53 PM
71	huge amount of expense in city...my pension doesn't go up like everything else	5/4/2014 7:32 PM
72	snow removal should be more than once a year	5/4/2014 4:37 PM
73	lived here for 7 years, taxes have increased but services remain the same	5/4/2014 4:12 PM
74	have not had any upgrades in past year	5/4/2014 11:51 AM
75	grass was ripped up by ploughs, only snow removal done once. Hamilton road extension..perma frost damage has to be repaired every year, contractor should be held to account	5/3/2014 7:31 PM
76	no services	5/3/2014 3:31 PM
77	would like to see the water system changed...use water meters	5/3/2014 3:16 PM
78	now that we have a new mayor and council	5/3/2014 2:55 PM
79	wish we had garbage pickup or recycling	5/3/2014 2:30 PM
80	very high	5/2/2014 9:00 PM
81	no services	5/2/2014 6:35 PM
82	what are we receiving for paying more on our taxes	5/2/2014 3:10 PM
83	does not want to answer	5/2/2014 1:38 PM
84	because I only get snow removal once a year	5/2/2014 1:02 PM
85	garbage is picked up every two weeks instead of each week and its costing us more	5/2/2014 11:41 AM
86	not enough snow removal	5/2/2014 10:14 AM
87	moved out of town, paying higher taxes for no services	5/1/2014 8:33 PM

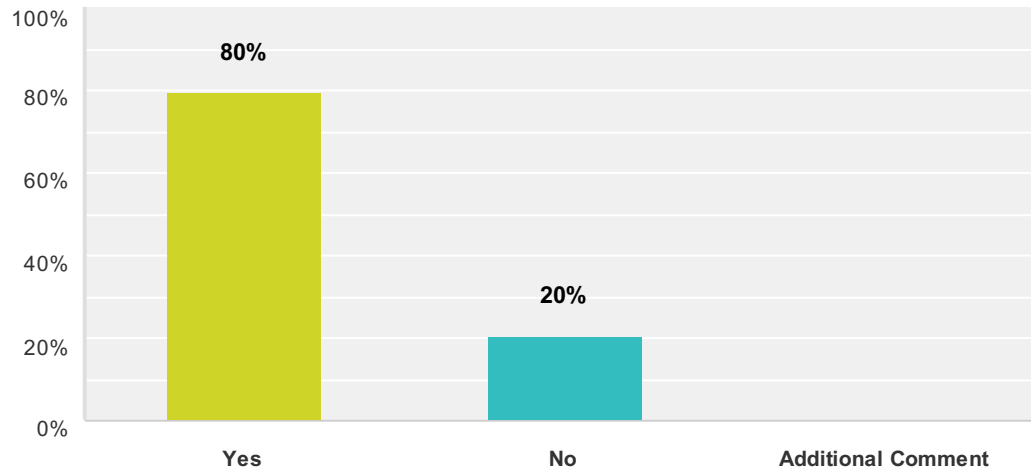
## **2014 Biennial Citizen Survey**

88	no city, services, no garbage, water, compost, is provided to me and i live in porter creek and i have to pay	5/1/2014 5:57 PM
89	DOES NOT PAY TAXES	5/1/2014 4:50 PM
90	we feel we should pay per use....water meters should be used	5/1/2014 4:19 PM
91	for what we pay (no sewage, water or garbage pickup) we don't get much	5/1/2014 1:35 PM
92	city needs to manage financial resources better	5/1/2014 12:46 PM
93	why pay higher taxes because we have a sidewalk, but we have to clear it	5/1/2014 11:45 AM
94	snow removal needs updating	4/30/2014 8:26 PM
95	don't pay	4/30/2014 6:15 PM
96	no taxes paid	4/30/2014 4:51 PM
97	more winter snow removal needed	4/30/2014 4:05 PM
98	TAXES HAVE BEEN GOING UP EVERY YEAR 4% OR MORE AND THIS IS OUTRAGOUS, FIND IT IS TO EASY TO ASK TAX PAYERS TO PAY MORE IN TAXES. SHOULD MANAGE MONEY BETTER	4/30/2014 12:59 PM
99	MORE SNOW PLOWING	4/30/2014 12:07 PM

## 2014 Biennial Citizen Survey

### Q45 Do you believe the City adequately explains how they spend your tax dollars?

Answered: 376 Skipped: 61



Answer Choices	Responses	Count
Yes	80%	299
No	20%	77
Additional Comment	0%	0
<b>Total</b>		<b>376</b>

#	Additional Comment	Date
1	IMPROVED WITH THE NEW MAYOR	5/23/2014 7:39 PM
2	IT'D BE NICE IF THERE COULD BE A PRINT-OUT SENT OUT TO EXPLAIN WHERE IT'S SPENT	5/23/2014 5:03 PM
3	THE CITY NEEDS TO EXPLAIN WHAT THE INCREASES ARE FOR.	5/23/2014 4:09 PM
4	NEVER LOOKED, A BETTER BREAKDOWN WOULD BE GOOD	5/23/2014 3:53 PM
5	PAMPHLETS ARE INFORMATIVE	5/23/2014 2:51 PM
6	I DON'T KNOW IF I'VE HEARD AN OPEN DISCUSSION	5/22/2014 2:43 PM
7	IF I LOOKED FOR IT	5/20/2014 1:03 PM
8	They don't explain.	5/19/2014 2:53 PM
9	HAVEN'T LOOKED INTO IT	5/18/2014 4:20 PM
10	HAVEN'T LOOKED INTO IT SO ITS MY OWN FAULT	5/16/2014 2:54 PM
11	IF YOU GO LOOKING FOR IT	5/16/2014 2:00 PM
12	D/K	5/14/2014 7:46 PM
13	but i have never paid attention	5/14/2014 6:59 PM
14	I DON'T KNOW WHERE THEY EXPLAIN IT	5/11/2014 9:19 AM
15	MY OWN FAULT FOR NOT FINDING OUT	5/10/2014 7:29 PM
16	WE SEEM TO HAVE COME TO A SITUATION WHERE CERTAIN INDUSTRIES GET A BETTER TAX BREAK THAN INDIVIDUALS.	5/10/2014 4:20 PM
17	THE BUDGET IS JUST IN GENERAL TERMS	5/9/2014 8:21 PM

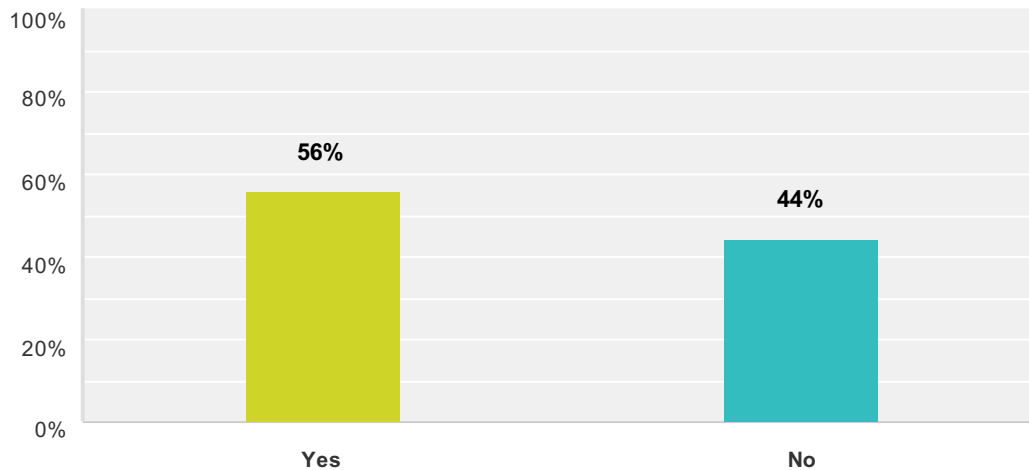
## 2014 Biennial Citizen Survey

18	I'D LIKE TO SEE UPGRADES IF THEY ARE GOING TO INCREASE OUR UTILITY BILLS	5/9/2014 11:43 AM
19	MY LACK OF KNOWLEDGE	5/8/2014 7:16 PM
20	STREET WAS PAVED IN 1988 AND WAS TOLD THAT AFTER 15 YEARS WHEN IT WAS PAID OUR TAXES WOULD GO DOWN, BUT HASN'T HAPPENED YET	5/8/2014 11:08 AM
21	ONE MINUTE THERE SEEMS TO BE A SURPLUS AND THE NEXT THERE IS NOT ENOUGH MONEY.	5/7/2014 7:49 PM
22	I DON'T KNOW HOW I COULD BE INFORMED ABOUT WHAT MY TAX DOLLARS COVER.	5/7/2014 2:39 PM
23	D/K	5/7/2014 10:52 AM
24	could be improved	5/6/2014 11:07 AM
25	have never really looked	5/5/2014 1:31 PM
26	very compicated so dont know what i pay for. only get worse when shilse bend opens	5/2/2014 1:02 PM
27	EVERYTHING BUT LAND DEVELOPMENT	5/2/2014 10:29 AM
28	I don't recall the last time I saw anything about where our dollars go	5/1/2014 7:13 PM
29	I haven't been looking for an answer...don;t know how my monies are spent	5/1/2014 4:19 PM
30	better breakdown	5/1/2014 2:08 PM
31	don't know where to go for this information	5/1/2014 11:20 AM
32	NEED IMPROVMENT	5/1/2014 11:10 AM
33	I'm not aware of how we can get that information	4/30/2014 8:54 PM
34	don;t pay	4/30/2014 6:15 PM
35	no taxes paid	4/30/2014 4:51 PM
36	never seen a breakdown	4/30/2014 4:05 PM
37	they seem to say budget but budget for the wrong things, city is very poor in snow removal, and steet cleaning	4/30/2014 1:40 PM
38	NOT INTRESTED	4/30/2014 12:07 PM

## 2014 Biennial Citizen Survey

### Q46 Would you be in favour of an annual tax increase to cover the cost of inflation? Comparing February 2013 to February 2014, the Consumer Price Index (CPI) increased by 2.3% in Whitehorse.

Answered: 383 Skipped: 54



Answer Choices	Responses	
Yes	56%	214
No	44%	169
<b>Total</b>		<b>383</b>

#	Additional Comment	Date
1	IT WOULD NEED TO BE JUSTIFIED AND CLARIFIED	5/23/2014 4:09 PM
2	WOULD LIKE TO SEE AN AUDIT	5/23/2014 3:53 PM
3	SENIORS ON A FIXED INCOME	5/22/2014 7:07 PM
4	IT HAS TO SHOW WHERE YOUR COSTS ARE INCREASING	5/22/2014 2:43 PM
5	ONLY IF IT IS A REASONABLE, JUSTIFIED INCREASE AND IF THERE IS NO COST INCREASE OR A DECREASE IT IS REFLECTED IN THE TAXES	5/21/2014 8:45 PM
6	IF MY WAGES WERE INCREASED IT WOULD BE FINE	5/21/2014 6:17 PM
7	but it depends on the increase	5/21/2014 2:41 PM
8	IN THE MIDDLE	5/21/2014 11:51 AM
9	KEEP IT AT RATE OF INFLATION	5/20/2014 8:14 PM
10	EVERY OTHER YEAR	5/20/2014 7:49 PM
11	MINIMAL INCREASES	5/20/2014 4:44 PM
12	CITY SHOULD BE ABLE TO ABSORB THE DIFFERNCE	5/20/2014 1:27 PM
13	Services need to keep up with increases.	5/19/2014 2:53 PM
14	SHOULD BE PROMOTING MORE BUSINESSES TO TAKE ON SOME OF THE TAXES	5/17/2014 3:33 PM
15	UNLESS THERE'S A WAGE INCREASE	5/15/2014 5:04 PM

## 2014 Biennial Citizen Survey

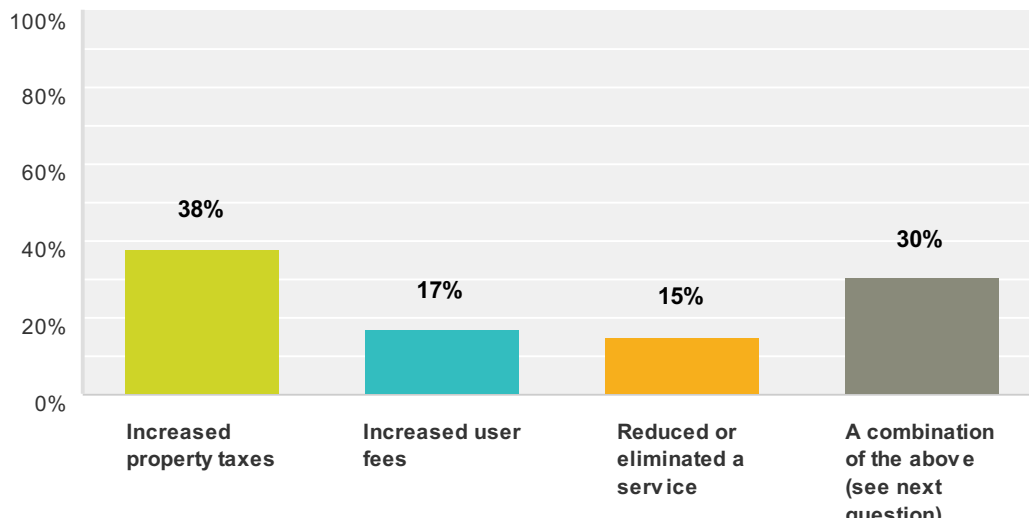
16	ONLY IF IT IMPROVED SERVICES OR SUSTAINED SERVICE	5/15/2014 4:31 PM
17	DEPENDS ON FEES	5/15/2014 3:40 PM
18	dont knpw	5/13/2014 7:12 PM
19	TAX ALREADY WENT UP WHEN IMPROVEMENTS WERE DONE	5/13/2014 3:01 PM
20	INFLATION BY WHOSE STANDARDS	5/12/2014 3:28 PM
21	ONLY IF IT WAS JUST THE COST OF INFLATION	5/8/2014 7:21 PM
22	city wouldhave to justify	5/7/2014 8:56 PM
23	INFLATION GOES UP WE DONT GET AN IMMEDIATE INCREASE IN WAGES	5/5/2014 2:42 PM
24	as long as its not too high	5/5/2014 11:15 AM
25	old age pension does not really increase with the cpi. why should the city benefit	5/2/2014 1:02 PM
26	as long as its the same as inflation	5/2/2014 10:00 AM
27	would depend on what cost would be	5/1/2014 8:52 PM
28	as long as it isn't too much	5/1/2014 6:51 PM
29	BECAUSE WAGES STAY THE SAME	5/1/2014 4:50 PM
30	as long as its put to good use...snow removal, etc.	5/1/2014 2:08 PM
31	it seems to be happening already	5/1/2014 1:35 PM
32	as long as its small	5/1/2014 11:45 AM
33	if it is explained with the property assessment	5/1/2014 9:22 AM
34	ID CPI GOES DOWN LOWER TAXES	4/30/2014 8:59 PM
35	don't pay taxes	4/30/2014 4:51 PM
36	as long as its little	4/30/2014 11:41 AM



## 2014 Biennial Citizen Survey

### Q47 If the City could no longer provide the current level of service, would you rather the City:

Answered: 376 Skipped: 61

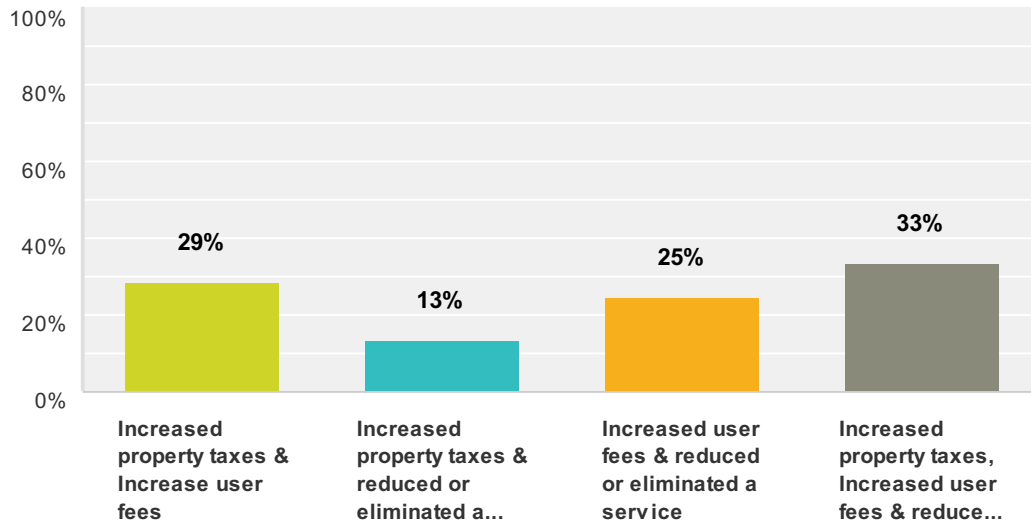


Answer Choices	Responses	
Increased property taxes	38%	142
Increased user fees	17%	63
Reduced or eliminated a service	15%	57
A combination of the above (see next question)	30%	114
<b>Total</b>		<b>376</b>

# 2014 Biennial Citizen Survey

## Q48 If a combination of the above, would you rather the City:

Answered: 126 Skipped: 311



Answer Choices	Responses	
Increased property taxes & Increase user fees	29%	36
Increased property taxes & reduced or eliminated a service	13%	17
Increased user fees & reduced or eliminated a service	25%	31
Increased property taxes, Increased user fees & reduced or eliminated a service	33%	42
<b>Total</b>		<b>126</b>

## 2014 Biennial Citizen Survey

### Q49 If the City was to reduce or eliminate a program or service, which programs(s) or service(s)? (SURVEYOR - Only list the specific program or service)

Answered: 117 Skipped: 320

#	Responses	Date
1	NOT AT THIS TIME	5/23/2014 8:47 PM
2	ANY LUXURY SERVICES	5/23/2014 3:53 PM
3	USE SMALLER BUSES WITH MORE TRIPS	5/23/2014 1:33 PM
4	QUIT USING THE BIG BUSES AND GET RID OF THOSE SMALL ROUNDABOUTS	5/23/2014 11:17 AM
5	PAY A FLAT RATE TO COUNCILORS. IF THEY WANT TO TRAVEL HAVE THEM DO IT ON THEIR OWN DOLLAR	5/22/2014 9:35 PM
6	just hire better poeple	5/22/2014 6:44 PM
7	REDUNDANT STAFFING AND EXCESS TRIPS TO SISTER CITIES BY MAYOR AND COUNCIL	5/21/2014 8:45 PM
8	have less staff for the people that work for the city	5/21/2014 2:41 PM
9	dog catcher	5/20/2014 7:54 PM
10	Case by case	5/20/2014 7:53 PM
11	NOT AT THIS TIME	5/20/2014 1:03 PM
12	LANDSCAPING. DO WE REALLY NEED ALL THE LIGHTS ON IN SHIPYARDS ALL THE TIME	5/19/2014 7:31 PM
13	Less street lights in some areas.	5/19/2014 3:53 PM
14	NOT AT THIS TIME	5/18/2014 8:17 PM
15	ROADS AND SIDEWALKS IN HILLCREST - WE DON'T WANT THE IMPROVEMENTS	5/18/2014 1:37 PM
16	NOT AT THIS TIME	5/16/2014 8:40 PM
17	HAVE SHORTER HOURS AT CANADA GAMES CENTRE	5/16/2014 8:07 PM
18	NOT INFORMED ENOUGH	5/16/2014 7:30 PM
19	USE SMALLER BUSES GO BACK TO THE OLD GARBAGE SYSTEM	5/16/2014 2:30 PM
20	CITY HAS TOO MANY EMPLOYEES	5/16/2014 2:00 PM
21	THE BIG BUSES, USE SMALLER ONES	5/15/2014 8:27 PM
22	BUS SERVICE SHOULD BE A HIGHER COST OR ELIMINATED IF LOW USEAGE I BELIEVE EVERYTHING SHOULD BE ON A PAY FOR SERVICE	5/15/2014 7:22 PM
23	D/K	5/15/2014 5:53 PM
24	D/K	5/15/2014 12:52 PM
25	D/K	5/15/2014 12:12 PM
26	D/K	5/14/2014 10:15 PM
27	REDUCE SOME OF THE BEAUTIFICATION PROGRAMS. DO WE NEED TO HAVE THE CHRISTMAS LIGHTS ON AS LONG AS THEY HAVE BEEN	5/14/2014 10:07 PM
28	D/K	5/14/2014 7:46 PM
29	COMPACTION OF CITY OFFICES AND EMPLOYEES	5/14/2014 4:41 PM
30	HAVE TO THINK ON THAT	5/14/2014 4:15 PM

## 2014 Biennial Citizen Survey

31	D/K	5/14/2014 4:08 PM
32	CANADA GAMES CENTRE DOESN'T CHARGE ENOUGH FOR USER FEES	5/13/2014 8:53 PM
33	LANDSCAPING - THINGS THAT AREN'T NECESSARY TO PUBLIC WELL BEING	5/13/2014 8:50 PM
34	do a survey	5/13/2014 8:09 PM
35	LESS STAFF AT THE CANADA GAMES CENTRE	5/13/2014 7:59 PM
36	NO IDEA - CITY WOULD HAVE A BETTER IDEA	5/13/2014 7:20 PM
37	CITY IN A BETTER POSITION TO JUDGE THAT. HAVE MORE CITIZEN INVOLVEMENT TO KEEP COSTS DOWN	5/13/2014 3:01 PM
38	NO MORE MONIES TO MT. SIMA	5/13/2014 1:11 PM
39	USE BUSES WHICH ARE SMALLER	5/13/2014 10:33 AM
40	D/K	5/12/2014 8:45 PM
41	D/K	5/12/2014 8:35 PM
42	WOULD HAVE TO LOOK IT INTO IT	5/12/2014 8:00 PM
43	NOT SURE AT THIS TIME	5/12/2014 7:34 PM
44	THE BONUS THAT CITY EMPLOYEES GET EACH YEAR	5/12/2014 5:15 PM
45	D/K	5/12/2014 5:06 PM
46	REDUCE MONIES GIVEN TO PROGRAMS WHICH COULD BE MORE SELF SUFFICIENT	5/12/2014 2:44 PM
47	REMOVING GREEN CONTAINERS IS OVERDONE	5/11/2014 1:55 PM
48	CITY COUNCIL	5/10/2014 8:00 PM
49	D/K	5/10/2014 6:12 PM
50	GARBAGE COLLECTION AND RECYCLING OF COMPOST. THIS SHOULD BE PRIVATIZED. PRIVATIZE CERTAIN BYLAW SERVICES SUCH AS ANIMAN CONTROL. GET RID OF THE PLANNING DEPARTMENT. HIRE ON AN AS-NEEDED BASIS.	5/10/2014 4:20 PM
51	GIVE THAT SOME THOUGHT	5/10/2014 1:47 PM
52	MAYBE CONTRACT OUT LESS ONGOING MTCE QUIT SUBSIDIZING SO MUCH	5/9/2014 8:21 PM
53	TOO MANY OUTDOOR RINKS	5/9/2014 7:58 PM
54	BYLAW GOING AFTER PEOPLE ON SIKDOOS OR ATV.S	5/9/2014 7:21 PM
55	D/K	5/9/2014 4:08 PM
56	SNOW REMOVAL	5/9/2014 11:43 AM
57	SOME SERVICE CLUBS THAT COULD BE MORE SELF SUFFICIENT	5/9/2014 11:05 AM
58	D/K	5/8/2014 5:35 PM
59	D/K	5/8/2014 3:30 PM
60	MT. SIMA	5/8/2014 2:37 PM
61	STICK TO CORE SERVICE AND ANYTHING NOT CORE SHOULD BE LOOKED AT. (GRANTS ETC)	5/8/2014 1:23 PM
62	D/K	5/8/2014 12:32 PM
63	D/K	5/8/2014 12:04 PM
64	WOULD HAVE TO LOOK INTO THIS	5/8/2014 11:29 AM
65	don't know	5/7/2014 8:56 PM
66	STOP WATERING THE PLANTS IN THE BLVDS WHEN ITS RAINING. STOP WATERING WILD FLOWERS. STOP CLEANING SKATEBOARD PARK. STOP OVERSPENDING ON LANDSCAPING.	5/7/2014 7:49 PM
67	DON'T KNOW WHAT THOUGH	5/7/2014 7:44 PM

## 2014 Biennial Citizen Survey

68	TOO MANY OFFICE BRANCHES	5/7/2014 7:19 PM
69	don't know	5/7/2014 5:28 PM
70	OTHER THAN THE MILLENIUM TRAIL I THINK LESS SHOULD BE SPENT ON TRAILS.	5/7/2014 2:39 PM
71	NOT AT THE MOMENT	5/7/2014 1:25 PM
72	CHANGE HOW THE BUSES ARE OPERATED. IN LESSER USED AREAS USE SMALLER BUSES.	5/7/2014 10:52 AM
73	compost	5/6/2014 8:10 PM
74	COMPOST	5/6/2014 7:30 PM
75	D/K	5/6/2014 7:25 PM
76	D/K	5/6/2014 6:52 PM
77	none in mind	5/6/2014 11:35 AM
78	as long as the public had a say in reductions	5/6/2014 10:47 AM
79	not sure	5/5/2014 7:49 PM
80	solid waste	5/5/2014 7:32 PM
81	i dont know	5/5/2014 1:31 PM
82	bus system support for ski hill	5/5/2014 10:52 AM
83	mt. sima	5/5/2014 9:42 AM
84	no idea	5/4/2014 7:53 PM
85	there should more efficiencies rather than eliminated program	5/4/2014 7:32 PM
86	not sure at this time	5/4/2014 4:37 PM
87	have to look into it, some should should start funding themselves	5/4/2014 4:12 PM
88	none come to mind	5/4/2014 3:51 PM
89	Mt. sima, parks	5/4/2014 11:51 AM
90	garbage and water, we pay but don't get it	5/3/2014 3:31 PM
91	amount spent on parks and rec is too much	5/3/2014 2:55 PM
92	snow plowing in our area	5/3/2014 2:30 PM
93	why am i payinjg school taxes when i have no children in school Mt. sima	5/3/2014 1:42 PM
94	cut back on some bus routes	5/3/2014 11:08 AM
95	festivals, events	5/2/2014 3:10 PM
96	sponsoring and discounts for businesses	5/1/2014 8:33 PM
97	not aware	5/1/2014 6:49 PM
98	couldn't say	5/1/2014 6:25 PM
99	dont know	5/1/2014 5:57 PM
100	DONT KNOW	5/1/2014 4:50 PM
101	make services more efficient	5/1/2014 4:19 PM
102	mt sima	5/1/2014 3:21 PM
103	would have to look into....something that I wouldn't benefit from	5/1/2014 1:35 PM
104	dont know	5/1/2014 11:55 AM
105	DONT KNOW	5/1/2014 11:10 AM
106	PERHAPS THE GENERAL WASTE PROGRAM COULD BE MORE CONTROLLED	5/1/2014 10:43 AM
107	I DONT KNOW	5/1/2014 10:33 AM

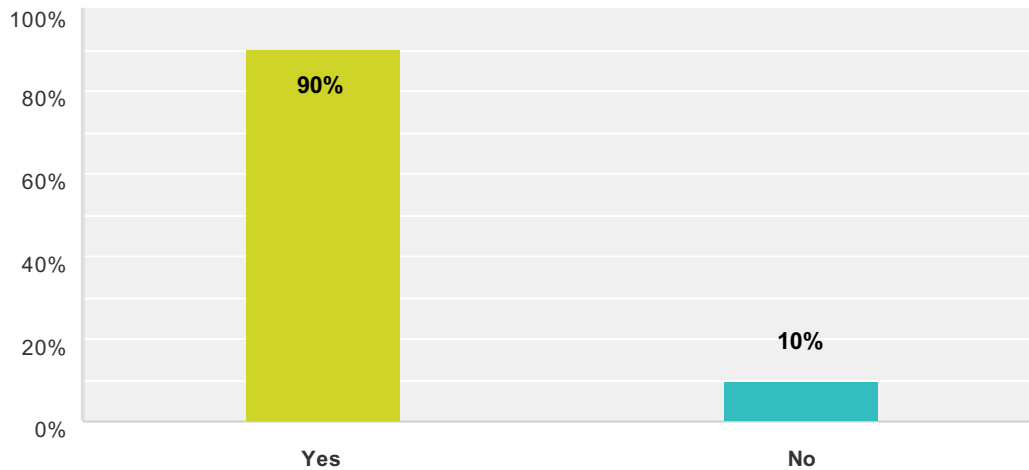
## 2014 Biennial Citizen Survey

108	COMPOST	4/30/2014 8:59 PM
109	have to look into that	4/30/2014 8:54 PM
110	DONT KNOW	4/30/2014 8:11 PM
111	NO IDEA	4/30/2014 7:47 PM
112	not sure	4/30/2014 2:11 PM
113	would have to think further on that	4/30/2014 1:33 PM
114	BUDGETS FOR GIFT OR GRANTS, MILLION DOLLERS TO SKI HILL WAS OUTRAGOUS,	4/30/2014 12:59 PM
115	trash pickup .....go every 3rd week	4/30/2014 12:14 PM
116	NOT SURE	4/30/2014 12:07 PM
117	would have to look into it further	4/30/2014 11:41 AM

## 2014 Biennial Citizen Survey

### Q50 Do you feel Whitehorse is a business-friendly (eg: lower taxes, reduced red tape) community?

Answered: 416 Skipped: 21



Answer Choices	Responses
Yes	90% 376
No	10% 40
<b>Total</b>	<b>416</b>

#	Please specify	Date
1	TAXES ARE TOO HIGH	5/23/2014 11:31 AM
2	Depends on the type of business.	5/19/2014 2:53 PM
3	THERE ISN'T A BIG ENTREPRENEURIAL SPIRIT	5/17/2014 3:33 PM
4	STRONG NEED FOR NEW BUSINESSES	5/17/2014 10:47 AM
5	FINDING LOCATIONS FOR NEW BUSINESSES	5/16/2014 8:07 PM
6	COULD BE MORE FRIENDLY	5/16/2014 2:00 PM
7	A LOT OF TURNOVER IN BUSINESS	5/16/2014 12:44 PM
8	dont know	5/14/2014 6:59 PM
9	TOO MUCH RED TAPE	5/14/2014 10:53 AM
10	A LOT OF RED TAPE FOR BUSINESS AND NOT STREAMLINED ENOUGH	5/13/2014 5:11 PM
11	HASN'T BEEN AN INDUSTRIAL LOT IN WHSE FOR 5 YEARS AND I CAN'T EXPAND MY BUSINESS	5/13/2014 4:46 PM
12	SEE MORE MINING	5/13/2014 11:54 AM
13	NOT PARTICULARLY FOR NEW BUSINESSES, THERE NEEDS TO BE A ONE-STOP SHOP (ONE PLACE TO GET ALL THE INFORMATION)	5/11/2014 7:36 PM
14	TOURISTS COMPLAIN TO ME THAT EVERYTHING IS TOO EXPENSIVE SO THEY DON'T STAY	5/11/2014 2:27 PM
15	I GET VERY FRUSTRATED DEALING WITH THE DEVELOPEMENT GUY	5/10/2014 8:17 PM
16	HAVEN'T GONE OUT OF THEIR WAY TO ENCOURAGE OUTSIDERS TO BRING BUSINESS OUR WAY	5/10/2014 7:29 PM

## 2014 Biennial Citizen Survey

17	SOME SILLY RULES FOR PARKING RE: BUSINESS OWNERS BEING PENALIZED FOR NOT HAVING ENOUGH PARKING....NO ROOM FOR EXPANSION OF PARKING THOUGH	5/10/2014 1:18 PM
18	INCREASING PAPERWORK AND RED TAPE	5/10/2014 10:17 AM
19	IS SHOULDN'T TAKE 10 YEARS TO GET A CEMENT PLANT IN	5/9/2014 8:21 PM
20	COUNCIL PUTS THINGS INTO PLACE WITHOUT BUSINESS INPUT..THE NEW CARBOARD POLICY	5/9/2014 7:21 PM
21	NOT FRIENDLY TO MANUFACTURING THOUGH. NO INCENTIVES OR ENCOURAGEMENTS	5/8/2014 7:46 PM
22	TRYING TO GET ANYTHING ESTABLISHED IS TOUGH. MAYBE ITS THE 'NOT IN MY BACKYARD' EFFECT.	5/8/2014 1:23 PM
23	D/K	5/7/2014 10:52 AM
24	its too full of red tape, not very supportive of new businesses	5/6/2014 8:57 PM
25	WALMART HAS ALOT OF TAXES BREAKS	5/6/2014 7:59 PM
26	squeaky wheel gets the grease	5/6/2014 2:23 PM
27	lots of red tape, have to pay for everything,	5/5/2014 1:31 PM
28	more tourism incentives needed	5/4/2014 1:17 PM
29	give preference to persons who are seeking to innovative, new products, etc.	5/3/2014 7:31 PM
30	just looking out for the dollar, not friendly service	5/3/2014 3:31 PM
31	rents are high on businesses being leased	5/3/2014 11:45 AM
32	dont know	5/2/2014 1:38 PM
33	accessibility to enter some buildings	5/2/2014 10:00 AM
34	a lot of turnover in businesses	5/2/2014 9:25 AM
35	accessibility	5/1/2014 2:34 PM
36	PRETTY GOOD JOB	5/1/2014 10:43 AM
37	businesses are not all user friendly....wheelchair access, etc.	4/30/2014 8:54 PM



## 2014 Biennial Citizen Survey

**Q51 What are your top three things about the way the City is operated that the City does well?? (SURVEYOR: There can be less than 3 answers. Do not record "Don't know" answers)**

Answered: 402 Skipped: 35

Answer Choices	Responses
1	100% 402
2	70% 283
3	33% 133

#	1	Date
1	TRANSIT	5/23/2014 8:47 PM
2	ROAD MTCE	5/23/2014 8:29 PM
3	EXCELLENT FACILITIES	5/23/2014 8:06 PM
4	RECREATIONAL FACILITIES	5/23/2014 7:39 PM
5	RECREATION	5/23/2014 7:21 PM
6	IT'S A WELCOMING COMMUNITY NOT JUST TO TOURISTS BUT NEW MEMBERS OF THE COMMUNITY	5/23/2014 5:57 PM
7	I APPRECIATE THE PLAYGROUNDS AND TRAILS IN GENERAL	5/23/2014 5:33 PM
8	I LOVE THE PLANTERS AROUND THE CITY WITH THE FLOWERS	5/23/2014 5:03 PM
9	KEEPING THE CITY LOOKING WELL AND CLEAN AND HAVING LOTS OF PARKS AND AREAS TO ENJOY	5/23/2014 4:09 PM
10	PROVIDE LAND AND NECESSITIES	5/23/2014 3:53 PM
11	SNOW REMOVAL	5/23/2014 3:28 PM
12	SNOW REMOVAL IS EXCELLENT	5/23/2014 3:24 PM
13	TRANSIT SYSTEM	5/23/2014 3:03 PM
14	MAYOR AT CITIZENSHIP - HE REPRESENTS WELL	5/23/2014 2:51 PM
15	COMMUNICATE WELL	5/23/2014 2:49 PM
16	WHEN I HAVE A COMPLAINT THEY DEAL WITH IT	5/23/2014 2:33 PM
17	SERVICE FOR GARBAGE AND WATER	5/23/2014 2:12 PM
18	RECREATIONS	5/23/2014 1:33 PM
19	COMPOSTING PROGRAM	5/23/2014 1:19 PM
20	RECREATION	5/23/2014 11:31 AM
21	ROAD MTCE	5/23/2014 11:17 AM
22	GARBAGE AND COMPOST	5/23/2014 10:47 AM
23	COMPOST AND GARBAGE	5/23/2014 10:31 AM
24	CANADA GAMES CENTRE	5/22/2014 9:35 PM
25	CANADA GAMES CENTRE	5/22/2014 8:50 PM

## 2014 Biennial Citizen Survey

26	TRAILS AND PARKS	5/22/2014 8:38 PM
27	INTRODUCING NEWCOMERS TO CITY	5/22/2014 7:58 PM
28	GARBAGE AND COMPOST	5/22/2014 7:39 PM
29	garbage and compost the schedule is amazing and the bins	5/22/2014 7:31 PM
30	MAINTENANCE	5/22/2014 7:07 PM
31	garbage pick up	5/22/2014 6:44 PM
32	IMPRESSED WITH COMPOST	5/22/2014 4:18 PM
33	BUS SERVICE	5/22/2014 4:01 PM
34	PROVIDE GOOD SUPPORT SERVICES FOR FESTIVALS ETC	5/22/2014 2:43 PM
35	ROUND ABOUTS ARE AN EXCELLENT IDEA	5/22/2014 1:29 PM
36	REC PROGRAMS	5/22/2014 10:20 AM
37	PUBLIC RECREATIONAL SPACE	5/21/2014 9:33 PM
38	CITY PROGRAMS (ACTIVE LIVING, SPORTS CENTRE ETC)	5/21/2014 8:45 PM
39	CANADA GAMES CENTRE	5/21/2014 7:33 PM
40	LOTS OF PARKS AND REC	5/21/2014 6:36 PM
41	MAINTAINING PARKS	5/21/2014 6:17 PM
42	CANADA GAMES CENTRE	5/21/2014 4:14 PM
43	rec programs	5/21/2014 2:41 PM
44	SUPPORTS ARTS AND REC VERY WELL	5/21/2014 11:51 AM
45	INVOLVE THEMSELVES IN DIFFERENT EVENTS	5/20/2014 8:14 PM
46	cgc	5/20/2014 7:54 PM
47	Recreation Center	5/20/2014 7:53 PM
48	MILLINEUM TRAIL	5/20/2014 7:49 PM
49	cgc	5/20/2014 7:34 PM
50	CANADA GAMES CENTRE	5/20/2014 7:18 PM
51	CGC	5/20/2014 7:04 PM
52	RECREATIONAL SERVICES	5/20/2014 4:58 PM
53	BIKE LANES	5/20/2014 4:44 PM
54	SNOW REMOVAL	5/20/2014 4:28 PM
55	RECYCLING AND COMPOST	5/20/2014 1:27 PM
56	GOOD AT FISCAL MANAGEMENT	5/20/2014 1:03 PM
57	BUSINESS HOURS	5/20/2014 10:22 AM
58	GOOD SERVICES AT CGC	5/19/2014 7:52 PM
59	PARKS AND RECREATIONS	5/19/2014 7:35 PM
60	I'M GLAD THEY DIDN'T LEND MONEY TO MOUNT SIMA	5/19/2014 7:31 PM
61	CGC	5/19/2014 7:14 PM
62	FACILLITATION OF OUTDOOR LIVING	5/19/2014 4:38 PM
63	THEY ENCOURAGE OUTDOOR LIVING	5/19/2014 4:16 PM
64	Beautification	5/19/2014 3:53 PM
65	GARBAGE REMOVAL	5/19/2014 3:41 PM

## 2014 Biennial Citizen Survey

66	Composte	5/19/2014 2:53 PM
67	CANADA GAMES CENTRE	5/18/2014 8:17 PM
68	INFRASTRUCTURE MAINTENANCE	5/18/2014 4:20 PM
69	GARBAGE PICKUP	5/18/2014 1:37 PM
70	OVERALL SERVICES	5/17/2014 7:27 PM
71	ARTS AND RECREATION	5/17/2014 7:13 PM
72	CLEAN CITY	5/17/2014 6:44 PM
73	SNOW CLEARING	5/17/2014 11:07 AM
74	COMPOST	5/17/2014 10:47 AM
75	THE BEAUTY OF THE CITY	5/16/2014 9:00 PM
76	PROVIDES A BROAD AND BALANCED RANGE OF SERVICES	5/16/2014 8:40 PM
77	NEW IDEAS	5/16/2014 8:23 PM
78	ROADS ARE GOOD	5/16/2014 8:07 PM
79	DOING A DECENT JOB OF LOOKING AFTER THE PEOPLE	5/16/2014 7:30 PM
80	RUNNING WELL	5/16/2014 4:44 PM
81	TOURISM	5/16/2014 2:54 PM
82	BEING OUT IN THE PUBLIC	5/16/2014 2:30 PM
83	ROAD MTCE	5/16/2014 2:00 PM
84	CLEANLINESS	5/16/2014 1:38 PM
85	GARBAGE PICKUP	5/16/2014 12:44 PM
86	KEEPS MAIN ST AND FRONT STREET LOOKING VERY NICE	5/16/2014 11:28 AM
87	SENIORS TEA	5/16/2014 11:28 AM
88	PARKS	5/16/2014 11:09 AM
89	TRANSIT SYSTEM HAS IMPROVED	5/16/2014 10:36 AM
90	SNOW REMOVAL	5/15/2014 8:59 PM
91	PARKS AND REC	5/15/2014 8:36 PM
92	PARKS	5/15/2014 8:27 PM
93	RECREATION AND PARKS	5/15/2014 8:10 PM
94	PROVIDE LOTS OF RECREATIONAL SERVICES	5/15/2014 7:46 PM
95	COST OF LICENCING	5/15/2014 7:22 PM
96	GARBAGE/COMPOST COLLECTION	5/15/2014 5:53 PM
97	MAKES PARKS LOOKS NICE	5/15/2014 5:04 PM
98	GARBAGE/COMPOST PICKUP	5/15/2014 4:31 PM
99	PARKS AND TRAILS	5/15/2014 3:40 PM
100	A VERY WELL RUN CITY	5/15/2014 3:19 PM
101	GARBAGE BINS ARE GREAT	5/15/2014 2:47 PM
102	FUNCTIONING VERY WELL	5/15/2014 2:03 PM
103	BROADCAST MEETINGS ON TV	5/15/2014 1:42 PM
104	GARBAGE PICKUP	5/15/2014 1:10 PM
105	PARKS AND REC	5/15/2014 12:52 PM

## 2014 Biennial Citizen Survey

106	COMMUNICATE	5/15/2014 12:12 PM
107	CLEAN	5/15/2014 11:46 AM
108	rec programs	5/15/2014 11:45 AM
109	PROVIDE A LOT OF ACTIVITIES FOR RECREATION	5/15/2014 11:24 AM
110	PROMOTING ACTIVE LIVING	5/15/2014 11:01 AM
111	cleaning the streets on alsek	5/15/2014 9:49 AM
112	FIRE DEPARTMENT	5/14/2014 10:15 PM
113	CANADA GAMES CENTRE	5/14/2014 10:07 PM
114	recreation activities	5/14/2014 8:50 PM
115	CGC	5/14/2014 8:45 PM
116	PARK AND CGC	5/14/2014 8:30 PM
117	CLEAN CITY	5/14/2014 7:46 PM
118	TOURISM	5/14/2014 7:32 PM
119	TOURISM	5/14/2014 7:15 PM
120	rec programs,	5/14/2014 6:59 PM
121	PUBLIC INFORMATION	5/14/2014 6:58 PM
122	KEEP THE ROADS GOOD IN THE WINTERTIME WHERE WE ARE	5/14/2014 6:48 PM
123	TOURISM	5/14/2014 6:47 PM
124	clean	5/14/2014 6:45 PM
125	GARBAGE AND COMPOSTING	5/14/2014 4:41 PM
126	PARKS AND REC	5/14/2014 4:15 PM
127	SNOW REMOVAL	5/14/2014 4:08 PM
128	PARKS	5/14/2014 2:11 PM
129	TOURISM	5/14/2014 1:51 PM
130	PARKS AND REC	5/14/2014 1:35 PM
131	PROACTIVE IN HEALTHY LIVING	5/14/2014 10:53 AM
132	KEEPS CITY CLEAN	5/14/2014 10:11 AM
133	ACCESSIBILITY TO COUNCIL	5/13/2014 9:33 PM
134	PARKS AND REC - FACILITIES AND MAINTENANCE	5/13/2014 8:53 PM
135	CGC	5/13/2014 8:50 PM
136	trails	5/13/2014 8:35 PM
137	PARKS AND REC	5/13/2014 8:30 PM
138	tourisim	5/13/2014 8:09 PM
139	FINEST OPERATIONS POLICIES IN CANADA	5/13/2014 8:08 PM
140	GARBAGE PICKUP	5/13/2014 7:59 PM
141	recycling	5/13/2014 7:44 PM
142	RECREATIONAL PROGRAMS	5/13/2014 7:43 PM
143	SPORTS AND REC	5/13/2014 7:20 PM
144	LISTENING TO SPECIAL INTEREST GROUPS	5/13/2014 5:11 PM
145	INTOWN GARBAGE IS GOOD (USED TO LIVE IN TOWN)	5/13/2014 4:46 PM

## 2014 Biennial Citizen Survey

146	CLEARNACE PROTIERS FOR SNOW REMOVAL	5/13/2014 4:31 PM
147	PARKS AND REC	5/13/2014 4:25 PM
148	PARKS AND REC	5/13/2014 4:04 PM
149	PARKS	5/13/2014 3:57 PM
150	GREAT IMPROVEMENTS WITH CITY	5/13/2014 3:01 PM
151	GARBAGE PICKKUP	5/13/2014 1:11 PM
152	GARBAGE PICKUP	5/13/2014 11:54 AM
153	ARTS	5/13/2014 11:30 AM
154	CGC	5/13/2014 10:33 AM
155	BUS SERVICE HAS IMPROVED	5/12/2014 8:51 PM
156	DOWNTOWN BEAUTIFICATION	5/12/2014 8:45 PM
157	TOURISM	5/12/2014 8:29 PM
158	PARKS AND REC	5/12/2014 8:00 PM
159	roads	5/12/2014 7:45 PM
160	PUBLIC WORKS	5/12/2014 7:34 PM
161	trails	5/12/2014 7:22 PM
162	CLEAN CITY	5/12/2014 7:19 PM
163	helping seniors	5/12/2014 6:14 PM
164	SENIORS TEA	5/12/2014 6:03 PM
165	snow removal	5/12/2014 5:55 PM
166	SPENDING MONEY THAT THEY DONT HAVE, LIVING BEYOND CITY MEANS	5/12/2014 5:15 PM
167	GOOD IMPROVEMENT ALONG THE RIVER	5/12/2014 4:44 PM
168	PARKS AND TRAILS	5/12/2014 3:28 PM
169	PARKS AND REC	5/12/2014 2:44 PM
170	TREAT SENIORS VERY WELL	5/12/2014 2:05 PM
171	TRAILS	5/12/2014 1:17 PM
172	TRAILS	5/12/2014 12:06 PM
173	COLLECT TAXES WELL	5/12/2014 11:47 AM
174	CLEANLINESS	5/12/2014 11:18 AM
175	PARKS	5/12/2014 8:59 AM
176	TRANSIT	5/11/2014 8:53 PM
177	RECREATION	5/11/2014 7:57 PM
178	CANADA GAMES CENTRE	5/11/2014 7:36 PM
179	DOWNTOWN AREA IS CLEAN	5/11/2014 3:04 PM
180	CGC	5/11/2014 2:43 PM
181	GREEN SPACES	5/11/2014 2:27 PM
182	COMMUNITY ACTIVITIES	5/11/2014 1:55 PM
183	MTCE OF ROADS	5/11/2014 12:44 PM
184	ATTENTION TO BEAUTIFYING	5/11/2014 9:19 AM
185	WE GET GOOD SNOW REMOVAL	5/10/2014 8:59 PM

## 2014 Biennial Citizen Survey

186	STREETS CLEAN	5/10/2014 8:32 PM
187	SNOW REMOVAL	5/10/2014 8:17 PM
188	PARK MAINTENANCE	5/10/2014 8:00 PM
189	CANADA GAMES CENTRE	5/10/2014 7:51 PM
190	canada games centre	5/10/2014 7:48 PM
191	MAINTAINING ROADS	5/10/2014 7:29 PM
192	banners downtown	5/10/2014 7:27 PM
193	TOURISM	5/10/2014 7:01 PM
194	GARBAGE CLEAN-UP IN THE SPRING	5/10/2014 6:12 PM
195	UTILITIES	5/10/2014 5:19 PM
196	parks and trails	5/10/2014 5:01 PM
197	garbage pick up	5/10/2014 4:24 PM
198	ANYTHING WHICH IS FAMILY ORIENTED; COMMUNITY INVOLVEMENT	5/10/2014 4:20 PM
199	banners	5/10/2014 3:22 PM
200	PROVIDING REC OPPORTUNITIES	5/10/2014 1:47 PM
201	PARKS AND REC	5/10/2014 1:18 PM
202	TOURISM	5/10/2014 11:47 AM
203	HOSTING LARGE EVENTS	5/10/2014 11:23 AM
204	CLEANLINESS	5/10/2014 10:47 AM
205	SNOW CLEARING	5/10/2014 10:17 AM
206	HEALTH AND WELLNESS	5/10/2014 9:51 AM
207	TOURISM	5/9/2014 8:58 PM
208	garbage	5/9/2014 8:56 PM
209	TRAILS	5/9/2014 8:40 PM
210	signage	5/9/2014 8:22 PM
211	TOURISM	5/9/2014 8:21 PM
212	garbage pick up	5/9/2014 8:01 PM
213	ROADS WELL MAINTAINED	5/9/2014 7:58 PM
214	HAVE A STRONG PRESENCE	5/9/2014 7:39 PM
215	city council input	5/9/2014 7:38 PM
216	SPORTS AND REC	5/9/2014 7:21 PM
217	DONE WORK IN TERMS OF TRAFFIC FLOW AND ZONING	5/9/2014 7:01 PM
218	nice trails	5/9/2014 6:40 PM
219	Trails	5/9/2014 6:20 PM
220	VERY ACCESSIBLE FOR THE PUBLIC (COUNCIL MEETINGS)	5/9/2014 5:30 PM
221	TOURIST ATTRACTION	5/9/2014 4:08 PM
222	SNOW REMOVAL	5/9/2014 3:21 PM
223	TRAILS	5/9/2014 1:48 PM
224	LOT OF PROGRAMS AVAILABLE	5/9/2014 1:28 PM
225	TRANSIT SYSTEM	5/9/2014 11:43 AM

## 2014 Biennial Citizen Survey

226	SPORT AND REC	5/9/2014 11:05 AM
227	ENHANCEMENT OF TRAILS	5/9/2014 10:36 AM
228	PROVIDE AVAILABILITY FOR RECREATION	5/9/2014 10:17 AM
229	SNOW REMOVAL	5/8/2014 8:59 PM
230	TOURISM	5/8/2014 8:32 PM
231	CGC	5/8/2014 8:07 PM
232	DEALING WITH ISSUES	5/8/2014 7:46 PM
233	CLEAN AND TIDY	5/8/2014 7:21 PM
234	PROMOTING BEING ACTIVE	5/8/2014 7:16 PM
235	KEEPING THE CITY A WILDERNESS CITY	5/8/2014 5:35 PM
236	LOTS OF STUDENTS WORKING IN THE SUMMER	5/8/2014 4:18 PM
237	SNOW REMOVAL	5/8/2014 3:30 PM
238	PARKS AND REC	5/8/2014 3:15 PM
239	TOURISM	5/8/2014 2:37 PM
240	WORK WITH CITIZENS WELL	5/8/2014 2:17 PM
241	BASIC SERVICES RE HANDLED VERY WELL (WATER/SERVICE/ROADS)	5/8/2014 1:23 PM
242	SNOW REMOVAL	5/8/2014 12:32 PM
243	MAINTAIN PARKS	5/8/2014 12:04 PM
244	PARKS AND REC	5/8/2014 11:29 AM
245	RECREATIONAL FACILITIES	5/8/2014 11:08 AM
246	SERVICES	5/8/2014 10:43 AM
247	GENERAL MTCE	5/8/2014 10:20 AM
248	fire protection	5/7/2014 8:56 PM
249	GOOD RECREATIONAL FACILITIES	5/7/2014 7:49 PM
250	SPORTS AND REC	5/7/2014 7:44 PM
251	WATER, SEWER AND GARBAGE	5/7/2014 7:19 PM
252	TOURISM	5/7/2014 6:56 PM
253	roads, snow removal,	5/7/2014 5:28 PM
254	SNOW REMOVAL WAS GOOD LAST YEAR	5/7/2014 3:29 PM
255	TOURISM	5/7/2014 2:47 PM
256	CLEANING THE CITY	5/7/2014 2:39 PM
257	SPORTS AND REC	5/7/2014 2:21 PM
258	GARBAGE AND COMPOST DONE WELL	5/7/2014 1:25 PM
259	THE DOWNTOWN CORE LOOKS NICE	5/7/2014 10:52 AM
260	BEAUTIFICATION	5/7/2014 10:32 AM
261	RECREATION	5/7/2014 10:05 AM
262	didn't give in to pressure to give mt. sima more monies	5/6/2014 8:57 PM
263	taking care of active people	5/6/2014 8:32 PM
264	city does good on giving out information	5/6/2014 8:10 PM
265	RECREATION SERVICES	5/6/2014 8:08 PM

## 2014 Biennial Citizen Survey

266	NICE DOWNTOWN	5/6/2014 7:59 PM
267	solid waste managment	5/6/2014 7:40 PM
268	CITY TAXES	5/6/2014 7:30 PM
269	parks and rec	5/6/2014 7:16 PM
270	CANADA GAMES CENTRE	5/6/2014 6:52 PM
271	sponsored events for families	5/6/2014 2:58 PM
272	fairly well run	5/6/2014 2:23 PM
273	snow removal	5/6/2014 11:35 AM
274	parks and rec	5/6/2014 11:07 AM
275	parks	5/6/2014 10:47 AM
276	parks and rec	5/6/2014 10:19 AM
277	communications	5/5/2014 8:58 PM
278	recreation	5/5/2014 8:36 PM
279	kids programs	5/5/2014 8:20 PM
280	parks and rec	5/5/2014 7:49 PM
281	parks and rec	5/5/2014 7:32 PM
282	christmas lights	5/5/2014 7:17 PM
283	recreation	5/5/2014 4:45 PM
284	cleanliness	5/5/2014 3:59 PM
285	CLEANING THE STREETS IN THE SUMMER	5/5/2014 2:42 PM
286	canada games centre	5/5/2014 2:31 PM
287	canada games centre	5/5/2014 1:31 PM
288	plowing and maintence are excellent	5/5/2014 11:15 AM
289	maintains street well and keeps areas clean	5/5/2014 10:52 AM
290	communicate well with residents	5/5/2014 10:16 AM
291	sports and rec	5/5/2014 9:54 AM
292	outdoor recreation	5/5/2014 9:42 AM
293	canada games centre	5/5/2014 9:38 AM
294	trail development	5/4/2014 7:53 PM
295	managing	5/4/2014 7:32 PM
296	communication with the public	5/4/2014 7:12 PM
297	promote tourism	5/4/2014 6:57 PM
298	canada games centre	5/4/2014 4:37 PM
299	canada games centre	5/4/2014 4:12 PM
300	snow removal is good	5/4/2014 3:51 PM
301	newsletters are good, postings in paper are good	5/4/2014 2:53 PM
302	parks and rec	5/4/2014 2:36 PM
303	canada games centre	5/4/2014 2:12 PM
304	keep taxes pretty low	5/4/2014 1:57 PM
305	garbage and recycling collection	5/4/2014 1:17 PM



## 2014 Biennial Citizen Survey

306	garbage pickup/compost	5/4/2014 11:51 AM
307	water and sewage	5/4/2014 11:21 AM
308	parks and rec	5/3/2014 8:47 PM
309	good snow removal	5/3/2014 8:12 PM
310	trails	5/3/2014 7:47 PM
311	providing family facilities	5/3/2014 7:31 PM
312	property management	5/3/2014 6:45 PM
313	sports and rec	5/3/2014 4:52 PM
314	tourism	5/3/2014 4:21 PM
315	sports and rec	5/3/2014 4:07 PM
316	snow removal is good	5/3/2014 3:44 PM
317	flowers and gardens	5/3/2014 3:16 PM
318	mayor and council seem to understand what the people want	5/3/2014 2:55 PM
319	promote arts	5/3/2014 2:30 PM
320	good at bylaws	5/3/2014 2:11 PM
321	mainentence of roads	5/3/2014 1:56 PM
322	municipal services is really good	5/3/2014 1:42 PM
323	sports and rec	5/3/2014 1:18 PM
324	transit	5/3/2014 11:45 AM
325	developing the waterfront	5/3/2014 11:29 AM
326	keeping city clean	5/3/2014 11:08 AM
327	services	5/3/2014 10:23 AM
328	trail system	5/3/2014 9:56 AM
329	promoting city	5/2/2014 9:00 PM
330	keeps it clean	5/2/2014 8:44 PM
331	parks and rec	5/2/2014 8:21 PM
332	games centre	5/2/2014 7:27 PM
333	sports for children	5/2/2014 6:51 PM
334	parks and playgrounds	5/2/2014 6:35 PM
335	promotion	5/2/2014 4:57 PM
336	canada games centre	5/2/2014 4:24 PM
337	very good job on upkeep of infrastructure	5/2/2014 4:03 PM
338	snow removal was good this year	5/2/2014 3:10 PM
339	garbage bins are good	5/2/2014 2:37 PM
340	engineering dept.	5/2/2014 1:22 PM
341	collecting taxes	5/2/2014 1:02 PM
342	flowers	5/2/2014 12:07 PM
343	nice and clean	5/2/2014 11:03 AM
344	developing waterfront	5/2/2014 10:40 AM
345	REC PROGRAMS	5/2/2014 10:29 AM

## 2014 Biennial Citizen Survey

346	festivals	5/2/2014 10:14 AM
347	cleanliness	5/2/2014 10:00 AM
348	keeping city clean	5/2/2014 9:25 AM
349	waterfront is beautiful	5/1/2014 8:52 PM
350	christmas decoration	5/1/2014 8:46 PM
351	maintenance	5/1/2014 8:33 PM
352	snow removal in downtown is good	5/1/2014 8:09 PM
353	canada games centre	5/1/2014 7:53 PM
354	canada games centre	5/1/2014 7:34 PM
355	providing resident with recreational services	5/1/2014 7:16 PM
356	recreational facilities	5/1/2014 7:13 PM
357	offering programs for kids	5/1/2014 6:51 PM
358	finding public opinion	5/1/2014 6:49 PM
359	enviroment	5/1/2014 6:25 PM
360	rec program	5/1/2014 5:57 PM
361	canada games centre	5/1/2014 5:10 PM
362	TRANSIT	5/1/2014 4:50 PM
363	canada games centre	5/1/2014 4:40 PM
364	scenic city	5/1/2014 4:19 PM
365	clean and welcoming	5/1/2014 3:43 PM
366	trails, cleanliness	5/1/2014 3:21 PM
367	trails	5/1/2014 2:51 PM
368	good services	5/1/2014 2:34 PM
369	street cleaningre	5/1/2014 2:08 PM
370	maintenance of roads is good in town	5/1/2014 1:35 PM
371	special events	5/1/2014 12:46 PM
372	well managed with staff with dept heads	5/1/2014 11:55 AM
373	appreciate the push towards more health and fitness	5/1/2014 11:45 AM
374	street cleaning	5/1/2014 11:20 AM
375	REC PROGRAMING	5/1/2014 11:10 AM
376	SNOW REMOVAL	5/1/2014 10:43 AM
377	WATER SUPPLY	5/1/2014 10:33 AM
378	parks are nice	5/1/2014 10:15 AM
379	keeping city clean	5/1/2014 9:56 AM
380	parks and recreation	5/1/2014 9:37 AM
381	focus on reducing garbage	5/1/2014 9:22 AM
382	sports and leisure	4/30/2014 9:14 PM
383	LOTS OF GREEN SPACE	4/30/2014 8:59 PM
384	canada games centre	4/30/2014 8:54 PM
385	garbage and compost are excellent	4/30/2014 8:26 PM

## 2014 Biennial Citizen Survey

386	LEISURE PROGRAMS	4/30/2014 8:11 PM
387	CLEAN	4/30/2014 7:47 PM
388	recreational	4/30/2014 7:40 PM
389	canada games centre	4/30/2014 7:10 PM
390	gravelling in the winter	4/30/2014 6:41 PM
391	recreation	4/30/2014 6:15 PM
392	transit	4/30/2014 4:51 PM
393	have a lot of parks and playgrounds	4/30/2014 4:05 PM
394	snow removal	4/30/2014 3:09 PM
395	bus system	4/30/2014 2:33 PM
396	garbage	4/30/2014 2:31 PM
397	good services provided	4/30/2014 2:11 PM
398	transit	4/30/2014 1:33 PM
399	PLANNING	4/30/2014 12:59 PM
400	sports and rec	4/30/2014 12:14 PM
401	RECREATIONAL PROGRAMING	4/30/2014 12:07 PM
402	infastructure	4/30/2014 11:41 AM
<b>#</b>	<b>2</b>	<b>Date</b>
1	COMMITMENT TO SUSTAINABILITY	5/23/2014 8:47 PM
2	PARKS AND REC	5/23/2014 8:29 PM
3	CITIZENS ARE ABLE TO VOICE THEIR OPINIONS	5/23/2014 8:06 PM
4	A SAFE FEELING	5/23/2014 7:39 PM
5	IT'S A VERY FAMILY ORIENTED CITY	5/23/2014 5:57 PM
6	WORK ON WATERFRONT	5/23/2014 5:03 PM
7	TRANSIT (KEEP LISTENING TO PEOPLE AND KEEP IMPROVING)	5/23/2014 4:09 PM
8	KEEPING THE CITY CLEAN	5/23/2014 3:28 PM
9	SENIORS PROGRAMS	5/23/2014 3:24 PM
10	CLEANLINESS	5/23/2014 3:03 PM
11	BYLAW OFFICERS ARE AWESOME	5/23/2014 2:33 PM
12	TRAILS	5/23/2014 1:19 PM
13	TOURISM	5/23/2014 11:31 AM
14	CANADA GAMES CENTRE	5/23/2014 10:31 AM
15	WATER PARK AT ROTARY PARK	5/22/2014 9:35 PM
16	PARKS AND TRAILS	5/22/2014 8:50 PM
17	LOOKING AT DEVELOPMENT	5/22/2014 8:38 PM
18	CANADA GAMES CENTRE	5/22/2014 7:58 PM
19	cgc is amazing	5/22/2014 7:31 PM
20	PARKS AND WATERFRONT	5/22/2014 7:07 PM
21	clean city with garbage pick up	5/22/2014 6:44 PM
22	I	5/22/2014 4:18 PM

## 2014 Biennial Citizen Survey

23	CLEANLINESS	5/22/2014 4:01 PM
24	PROVIDE GOOD SUPPORT WITH MAKING THE BANNERS AND FLOWERS (DRESSING IT UP) TO MAKE THE CITY LOOK GOOD	5/22/2014 2:43 PM
25	PARKS ALONG THE RIVER	5/22/2014 1:29 PM
26	CITY PLANNING	5/22/2014 10:20 AM
27	ACTIVE LIVING GUIDE	5/21/2014 9:33 PM
28	DOG PARK	5/21/2014 8:45 PM
29	TRAILS	5/21/2014 7:33 PM
30	GARBAGE AND COMPOST	5/21/2014 6:36 PM
31	BUS ROUTE SNOW REMOVAL	5/21/2014 6:17 PM
32	community focus	5/21/2014 2:41 PM
33	CITY DOES LISEN TO CITZENS CONCERNS	5/21/2014 11:51 AM
34	sports program	5/20/2014 7:54 PM
35	Good public service	5/20/2014 7:53 PM
36	NEW BUS ROUTES	5/20/2014 7:49 PM
37	KEEPING UP WITH TIMES	5/20/2014 7:18 PM
38	TRAILS	5/20/2014 7:04 PM
39	PUBLIC WORKS	5/20/2014 4:58 PM
40	CGC	5/20/2014 4:44 PM
41	CLEANLINESS AND PARKS	5/20/2014 4:28 PM
42	CONSERVATION SUPPORT	5/20/2014 1:27 PM
43	KIDS PROGRAMS	5/20/2014 10:22 AM
44	PARKS	5/19/2014 7:52 PM
45	GARBAGE AND COMPOST	5/19/2014 7:35 PM
46	CANADA GAMES CENTRE IS GREAT	5/19/2014 7:31 PM
47	CLEANLINESS	5/19/2014 7:14 PM
48	KEEPING THE CITY CLEAN	5/19/2014 4:38 PM
49	Tourist Friendly	5/19/2014 3:53 PM
50	SNOW REMOVAL	5/19/2014 3:41 PM
51	Trails	5/19/2014 2:53 PM
52	SPORTS AND REC	5/18/2014 8:17 PM
53	TRAILS	5/17/2014 7:13 PM
54	RECREATION ACTIVITIES BOTH SPORT AND ART	5/16/2014 8:40 PM
55	TRYING TO KEEP MODERN	5/16/2014 8:23 PM
56	COMMUNICATIONS WITH PUBLIC	5/16/2014 2:30 PM
57	VERY WELL RUN CITY	5/16/2014 1:38 PM
58	PARKS AND REC	5/16/2014 12:44 PM
59	RECREATION FOR FAMLIES IS VERY GOOD	5/16/2014 11:28 AM
60	CLEARING SNOWDRIFT BY DRIVEWAY IN WINTER	5/16/2014 11:28 AM
61	WATERFRONT, MILLINIUM TRAIL	5/16/2014 10:36 AM

## 2014 Biennial Citizen Survey

62	SPRING CLEANING	5/15/2014 8:36 PM
63	PARKS	5/15/2014 7:46 PM
64	DESIGNATION OF SERVICES	5/15/2014 7:22 PM
65	CONSTRUCTION IS NOT INTERFERING WITH ROAD CONDITIONS	5/15/2014 5:04 PM
66	CANADA GAMES CENTRE	5/15/2014 4:31 PM
67	TOURISM AND ECONOMY	5/15/2014 3:40 PM
68	WELL MANAGED	5/15/2014 2:47 PM
69	CLEANLINESS	5/15/2014 1:10 PM
70	RECREATION AND PARKS	5/15/2014 12:12 PM
71	city planning	5/15/2014 11:45 AM
72	THE ARTS	5/15/2014 11:24 AM
73	ENCOURAGING RECYCLING AND COMPOSTING	5/15/2014 11:01 AM
74	take care of all the city beautifcation	5/15/2014 9:49 AM
75	SPORTS AND RECREATION	5/14/2014 10:15 PM
76	GARBAGE	5/14/2014 10:07 PM
77	Trails	5/14/2014 8:50 PM
78	CLEANLINESS	5/14/2014 8:45 PM
79	SERVICES	5/14/2014 8:30 PM
80	TRAILS	5/14/2014 7:32 PM
81	PUBLIC SERVICES	5/14/2014 7:15 PM
82	Canada games centre	5/14/2014 6:59 PM
83	PARKS AND REC	5/14/2014 6:47 PM
84	roads	5/14/2014 6:45 PM
85	GIVE IT A SENSE OF COMMUNITY	5/14/2014 4:15 PM
86	KEEPING THE STREETS CLEAN	5/14/2014 4:08 PM
87	BUS SYSTEM	5/14/2014 2:11 PM
88	SHIPYARDS IMPROVEMENT	5/14/2014 1:35 PM
89	DOWNTOWN UPGRADES	5/14/2014 10:53 AM
90	GARBAGE PICKUP	5/14/2014 10:11 AM
91	HOSTING AND SUPPORTING COMMUNITY EVENTS	5/13/2014 9:33 PM
92	THE ROADS ARE KEPT IN DECENT SHAPE	5/13/2014 8:53 PM
93	MILLENNIUM TRAIL	5/13/2014 8:50 PM
94	canada games centre	5/13/2014 8:35 PM
95	TRAILS	5/13/2014 8:30 PM
96	park and rec new trans canad trail	5/13/2014 8:09 PM
97	INVOLVES THE COMMUNITY	5/13/2014 8:08 PM
98	MAKE DOWNTOWN LOOK NICE	5/13/2014 7:59 PM
99	improvements on roads and lights	5/13/2014 7:44 PM
100	WASTE MANAGEMENT	5/13/2014 7:43 PM
101	DONATION OF LAND FOR BIKE EVENTS BUT THEN BANNED CHILDREN FROM ATTENDING	5/13/2014 5:11 PM

## 2014 Biennial Citizen Survey

102	RECREATION	5/13/2014 4:46 PM
103	STREET SWEEPING	5/13/2014 4:31 PM
104	CLEANLINESS	5/13/2014 4:04 PM
105	CITIZEN INVOLVEMENT	5/13/2014 3:01 PM
106	VERY CLEAN	5/13/2014 11:54 AM
107	MURALS IN CITY ARE BEAUTIFUL	5/13/2014 11:30 AM
108	CANADA GAMES CENTRE	5/12/2014 8:51 PM
109	RECREATION	5/12/2014 8:29 PM
110	TOURISM	5/12/2014 8:00 PM
111	canada games centre	5/12/2014 7:45 PM
112	RECREATION PROGRAMS ARE TOP NOTCH	5/12/2014 7:34 PM
113	parks	5/12/2014 7:22 PM
114	CHRISTMAS LIGHTS	5/12/2014 7:19 PM
115	CHANGING THERE MINDS ON COMMUNITY PLANS	5/12/2014 5:15 PM
116	MAINTENANCE OF CITY IS WELL DONE	5/12/2014 2:44 PM
117	LOOKS AFTER THEIR CITIZENS	5/12/2014 12:06 PM
118	MTCE	5/12/2014 11:47 AM
119	RECREATION	5/12/2014 11:18 AM
120	RECREATIONAL FACILITIES	5/12/2014 8:59 AM
121	CGC	5/11/2014 8:53 PM
122	MILLENIU TRAIL AND RIVERSIDE AMENITIES	5/11/2014 7:36 PM
123	PROTECTION IS GOOD	5/11/2014 3:04 PM
124	CLEANLINESS	5/11/2014 2:43 PM
125	PROMOTE THE CITY AND TOURISM	5/11/2014 12:44 PM
126	INFRASTRUCTURE DOWNTOWN	5/11/2014 9:19 AM
127	CANADA GAMES CENTRE	5/10/2014 8:59 PM
128	SNOW REMOVAL	5/10/2014 8:32 PM
129	BYLAW SERVICES	5/10/2014 8:00 PM
130	garbage pick up	5/10/2014 7:48 PM
131	PARKS	5/10/2014 7:29 PM
132	public art	5/10/2014 7:27 PM
133	SNOW REMOVAL (EXCEPT SOME OF THE BACK STREETS)	5/10/2014 6:12 PM
134	I LIKE ALL THE RECREATIONAL FACILITIES	5/10/2014 5:19 PM
135	games centre	5/10/2014 5:01 PM
136	parks	5/10/2014 4:24 PM
137	SNOW REMOVAL	5/10/2014 4:20 PM
138	trails	5/10/2014 3:22 PM
139	PARKS	5/10/2014 1:47 PM
140	TRAILS	5/10/2014 1:18 PM
141	CLEANLINESS	5/10/2014 11:47 AM

## 2014 Biennial Citizen Survey

142	TAKE ADVANTAGE OF OUR NATURAL BEAUTY, TRAILS	5/10/2014 11:23 AM
143	GENERAL MTCE	5/10/2014 10:17 AM
144	WASTE REDUCTION	5/10/2014 9:51 AM
145	parks and trails	5/9/2014 8:56 PM
146	REC PROGRAMS	5/9/2014 8:40 PM
147	green space	5/9/2014 8:22 PM
148	GARBAGE PICKUP	5/9/2014 8:21 PM
149	WATER AND SEWAGE	5/9/2014 7:58 PM
150	VERY WELL RUN BUSINESS	5/9/2014 7:39 PM
151	TRAILS	5/9/2014 7:21 PM
152	DO A GOOD JOB OF ENGAGING THE PUBLIC IN DECISIONS	5/9/2014 7:01 PM
153	roads	5/9/2014 6:20 PM
154	TRANSIT SYSTEM	5/9/2014 5:30 PM
155	MAINTAINING TRAILS	5/9/2014 4:08 PM
156	TOURISM	5/9/2014 3:21 PM
157	RECREATION	5/9/2014 1:48 PM
158	WONDERFUL PLACE TO LIVE	5/9/2014 1:28 PM
159	RECREATIONAL FACILITIES	5/9/2014 11:43 AM
160	TRAILS	5/9/2014 11:05 AM
161	RECENT WORK ON WATERFRONT	5/9/2014 10:36 AM
162	GARBAGE REMOVAL	5/8/2014 8:59 PM
163	CLEAN UP IS EXCELLENT	5/8/2014 8:07 PM
164	ACCESSIBLE FOR EVERYONE	5/8/2014 7:21 PM
165	ADVERTISE WELL	5/8/2014 7:16 PM
166	NOT DEVELOPING MCINTYRE CREEK (SHOULD DESIGNATE IT A PARK)	5/8/2014 5:35 PM
167	STREET MAINTENANCE	5/8/2014 3:30 PM
168	TOURISM	5/8/2014 3:15 PM
169	FIRE DEPT IS WELL RUN. I HAVE CONFIDENCE IN THEM.	5/8/2014 1:23 PM
170	DOWNTOWN PARKS AND MILLENIUM TRAIL WELL MAINTAINED	5/8/2014 12:32 PM
171	QUALITY OF LIFE IN CITY IS GOOD	5/8/2014 11:29 AM
172	RECREATION	5/8/2014 10:43 AM
173	road maintenance	5/7/2014 8:56 PM
174	SNOW REMOVAL	5/7/2014 7:19 PM
175	GOOD ARTS AND CULTURE	5/7/2014 6:56 PM
176	tourism...gardens/parks	5/7/2014 5:28 PM
177	GARBAGE PICKUP	5/7/2014 2:47 PM
178	BEAUTIFICATION IN THE DOWNTOWN CORE (FLOWERS AND LIGHTS)	5/7/2014 2:39 PM
179	CONSISTANT WITH ENFORCING BYLAW	5/7/2014 2:21 PM
180	STREETS ARE IN GOOD SHAPE	5/7/2014 10:32 AM
181	SUPPORTING THE ARTS	5/7/2014 10:05 AM

## 2014 Biennial Citizen Survey

182	like the mayor and council	5/6/2014 8:57 PM
183	promoting transit system	5/6/2014 8:32 PM
184	love the trails	5/6/2014 8:10 PM
185	SUPPORT OF CULTURAL SERVICES AND EVENTS	5/6/2014 8:08 PM
186	DEVELOPMENT OF PROPERTY FOR NEW HOUSES	5/6/2014 7:59 PM
187	canada games centre	5/6/2014 7:40 PM
188	EMPLOYEES ARE FRIENDLY THAT PICK UP GARBAGE	5/6/2014 7:30 PM
189	trails	5/6/2014 7:16 PM
190	parks and rec	5/6/2014 11:35 AM
191	composting and recycling	5/6/2014 11:07 AM
192	new development	5/6/2014 10:19 AM
193	recreation	5/5/2014 8:58 PM
194	parks	5/5/2014 8:36 PM
195	recreation	5/5/2014 8:20 PM
196	services and compost are great	5/5/2014 7:49 PM
197	garbage pick up	5/5/2014 7:32 PM
198	parks and rec	5/5/2014 7:17 PM
199	services	5/5/2014 4:45 PM
200	lots of green spaces	5/5/2014 3:59 PM
201	PARKS ARE WELL MAINTAINED	5/5/2014 2:42 PM
202	street cleaning and snow removal	5/5/2014 2:31 PM
203	road maintance, snow removal	5/5/2014 1:31 PM
204	well facilitated	5/5/2014 11:15 AM
205	tourism	5/5/2014 10:52 AM
206	listen well	5/5/2014 10:16 AM
207	discussions with public	5/5/2014 9:42 AM
208	tourism	5/4/2014 7:32 PM
209	facilities are nice and clean	5/4/2014 6:57 PM
210	communicating with public	5/4/2014 4:37 PM
211	road maintenance	5/4/2014 4:12 PM
212	street cleaning	5/4/2014 2:53 PM
213	amazing facillities	5/4/2014 1:57 PM
214	hamilton extension in the winter - very impressed with city checking condition of road early in moming	5/4/2014 1:17 PM
215	infrastructure	5/4/2014 11:21 AM
216	tourism	5/3/2014 8:47 PM
217	parks	5/3/2014 8:12 PM
218	esthetics	5/3/2014 6:45 PM
219	promoting city	5/3/2014 4:52 PM
220	promote small business	5/3/2014 2:30 PM



## 2014 Biennial Citizen Survey

221	composting	5/3/2014 1:56 PM
222	waterfront	5/3/2014 1:18 PM
223	events	5/3/2014 11:45 AM
224	snow removal	5/3/2014 10:23 AM
225	leisure activities	5/3/2014 9:56 AM
226	downtown revitalization	5/2/2014 9:00 PM
227	supports environment	5/2/2014 8:44 PM
228	summer programs	5/2/2014 8:21 PM
229	trails	5/2/2014 7:27 PM
230	parks	5/2/2014 6:51 PM
231	snow removal	5/2/2014 6:35 PM
232	recreation and sports	5/2/2014 4:57 PM
233	parks and recreation	5/2/2014 4:24 PM
234	parks and recreation	5/2/2014 4:03 PM
235	trails and pathways	5/2/2014 3:10 PM
236	good handle on green spaces	5/2/2014 1:22 PM
237	handing out parking tickets	5/2/2014 1:02 PM
238	cleanliness	5/2/2014 12:07 PM
239	shipyards park is nice	5/2/2014 10:40 AM
240	ROAD MAINTANCE ALL AREAS INCLUDING SNOW REMOVAL AND STREET SWEEPING	5/2/2014 10:29 AM
241	provides all services needed	5/2/2014 10:14 AM
242	flowers	5/2/2014 10:00 AM
243	promoting events	5/2/2014 9:25 AM
244	flowers are nice	5/1/2014 8:52 PM
245	flower boxes	5/1/2014 8:46 PM
246	good care of parks	5/1/2014 8:33 PM
247	maintain city good	5/1/2014 8:09 PM
248	snow removal is very good	5/1/2014 7:53 PM
249	keep city clean	5/1/2014 7:34 PM
250	good roads	5/1/2014 7:16 PM
251	accomodating	5/1/2014 6:49 PM
252	community approach	5/1/2014 6:25 PM
253	downtown improvements	5/1/2014 5:57 PM
254	arts facilities	5/1/2014 5:10 PM
255	generally safe to live	5/1/2014 3:43 PM
256	parks and rec	5/1/2014 12:46 PM
257	very progressive for rec	5/1/2014 11:55 AM
258	plaques in parks	5/1/2014 11:45 AM
259	CONSULTATION	5/1/2014 11:10 AM
260	CGC	5/1/2014 10:43 AM

## 2014 Biennial Citizen Survey

261	PARKS ARE VERY CLEAN	5/1/2014 10:33 AM
262	nice parks	5/1/2014 9:56 AM
263	street mtce	5/1/2014 9:37 AM
264	composting	5/1/2014 9:22 AM
265	special events	4/30/2014 9:14 PM
266	summer programs	4/30/2014 8:54 PM
267	parks are wonderful	4/30/2014 8:26 PM
268	GARBAGE AND COMPOST	4/30/2014 8:11 PM
269	SNOW REMOVAL	4/30/2014 7:47 PM
270	water and sewage	4/30/2014 7:40 PM
271	parks are in excellent shape	4/30/2014 7:10 PM
272	clean-up in the spring	4/30/2014 6:41 PM
273	management of outdoor spaces	4/30/2014 6:15 PM
274	medical services/homecare	4/30/2014 4:51 PM
275	lots of trails	4/30/2014 4:05 PM
276	parking	4/30/2014 3:09 PM
277	policing	4/30/2014 2:33 PM
278	employees	4/30/2014 2:31 PM
279	city hall treats me courteously	4/30/2014 2:11 PM
280	parks and recreation	4/30/2014 1:33 PM
281	COMMUNICATION	4/30/2014 12:59 PM
282	safety	4/30/2014 12:14 PM
283	road clearing	4/30/2014 11:41 AM
<b>#</b>	<b>3</b>	<b>Date</b>
1	CGC	5/23/2014 8:47 PM
2	TURNING LANES ON 4TH AVENUE	5/23/2014 5:03 PM
3	RECREATION OPPORTUNITIES	5/23/2014 4:09 PM
4	ROAD MTCE	5/23/2014 3:03 PM
5	CLEAN CITY	5/23/2014 11:31 AM
6	CANADA DAY CELEBRATIONS	5/22/2014 9:35 PM
7	green spaces this is why i love the city, 2 ice rinks in riverdale are amazing	5/22/2014 7:31 PM
8	culture acitivities	5/22/2014 6:44 PM
9	TRAIL NETWORK	5/22/2014 1:29 PM
10	PUBLIC FORUMS AND PROVIDING INFORMATION	5/21/2014 9:33 PM
11	EXTENSION OF THE MILLENIUM TRAIL	5/21/2014 8:45 PM
12	BICYCLE LANES	5/21/2014 7:33 PM
13	planning dept	5/21/2014 2:41 PM
14	PARKING METERS	5/21/2014 11:51 AM
15	zoning	5/20/2014 7:54 PM
16	Public Planning porcesses	5/20/2014 7:53 PM

## 2014 Biennial Citizen Survey

17	LIGHTING DOWNTOWN	5/20/2014 4:28 PM
18	FIRE WORKS DISPLAY AT NEW YEARS	5/20/2014 10:22 AM
19	TRAILS	5/19/2014 7:35 PM
20	GOOD BUS ROUTE AND SCHEDULE	5/19/2014 7:31 PM
21	TRANSPARENCY	5/19/2014 4:38 PM
22	CONDITION OF THE ROADS	5/19/2014 3:41 PM
23	STREET MTCE	5/16/2014 2:30 PM
24	PARKS AND REC	5/16/2014 1:38 PM
25	RECREATIONAL FACILITIES	5/16/2014 10:36 AM
26	COMMUNITY EVENTS (FESTIVALS ETC)	5/15/2014 8:36 PM
27	LOTS OF ACTIVITIES	5/15/2014 5:04 PM
28	I APPRECIATE THAT THEY DO HAVE A TRANSIT SERVICE.	5/15/2014 4:31 PM
29	WATERFRONT	5/15/2014 3:40 PM
30	CONTROL OF SPENDING	5/15/2014 1:10 PM
31	summer cleaning on streets	5/15/2014 11:45 AM
32	PARKS	5/15/2014 11:24 AM
33	lots of parks	5/15/2014 9:49 AM
34	canada games centre	5/14/2014 8:50 PM
35	BIKE TRAILS	5/14/2014 8:45 PM
36	parks and rec	5/14/2014 6:45 PM
37	MAKING THE MAYOR ACCESSIBLE	5/14/2014 4:15 PM
38	REBATES SENIORS RECEIVE	5/14/2014 4:08 PM
39	CLEANLINESS	5/14/2014 2:11 PM
40	SMART CITY PLANNING FOR FUTURE	5/14/2014 1:35 PM
41	PARKS AND REC	5/14/2014 10:53 AM
42	COMMUNICATING INIATIVES WELL	5/13/2014 9:33 PM
43	GARBAGE COLLECTION SYSTEM (GARBAGE AND COMPOST)	5/13/2014 8:53 PM
44	PARKS AND RIVERFRONT	5/13/2014 8:50 PM
45	special events	5/13/2014 8:35 PM
46	snow removal and garbage	5/13/2014 8:09 PM
47	sidewalks in hilcrest	5/13/2014 7:44 PM
48	BEAUTIFATION PROGRAMS	5/13/2014 4:31 PM
49	SNOW REMOVAL	5/13/2014 11:54 AM
50	PARKS	5/12/2014 8:51 PM
51	URBAN SPRAWL AND POCKET NEIGHBOURHOODS	5/12/2014 8:00 PM
52	clean	5/12/2014 7:45 PM
53	ACCESS TO LOT PRICES	5/12/2014 7:34 PM
54	canada games centre	5/12/2014 7:22 PM
55	GARBAGE PICKUP	5/12/2014 7:19 PM
56	PARKS AND REC	5/11/2014 8:53 PM

## 2014 Biennial Citizen Survey

57	PROMOTING CULTURAL EVENTS	5/11/2014 7:36 PM
58	PARKS AND RECREATION	5/11/2014 12:44 PM
59	BUS SYSTEM	5/11/2014 9:19 AM
60	PUBLIC SAFETY	5/10/2014 8:32 PM
61	PUBLIC ACCESSIBILITY (THE CITY IS APPROACHABLE)	5/10/2014 8:00 PM
62	canada games centre	5/10/2014 7:27 PM
63	COMMUNICATION	5/10/2014 6:12 PM
64	I LIKE THE WILDERNESS PARKS (GREEN BELTS)	5/10/2014 5:19 PM
65	staff	5/10/2014 5:01 PM
66	canada games centre	5/10/2014 4:24 PM
67	COMMERATIVE/HISTORIC ACTIVITIES	5/10/2014 4:20 PM
68	special events	5/10/2014 3:22 PM
69	TRANSIT	5/10/2014 1:47 PM
70	PARKS AND REC	5/10/2014 9:51 AM
71	growth	5/9/2014 8:56 PM
72	parks	5/9/2014 6:20 PM
73	REC PROGRAMS.	5/9/2014 5:30 PM
74	TOURISM	5/9/2014 1:48 PM
75	BUS SERVICE	5/9/2014 11:05 AM
76	COUNCIL IS DOING WELL ON MCINTYRE CREEK	5/9/2014 10:36 AM
77	GOOD SERVICES	5/8/2014 7:21 PM
78	MAYOR AND COUNCIL IS GREAT	5/8/2014 5:35 PM
79	FLOWERS ON THE MERIDIAN	5/8/2014 4:18 PM
80	recreation	5/7/2014 8:56 PM
81	REC FACILITIES	5/7/2014 7:19 PM
82	COMPOSTING PROGRAM	5/7/2014 6:56 PM
83	recreation...CGC etc	5/7/2014 5:28 PM
84	PARKS AND REC	5/7/2014 2:47 PM
85	COMPOST PROGRAM	5/7/2014 10:32 AM
86	like the way they explain how they spend our money	5/6/2014 8:57 PM
87	city trails	5/6/2014 8:32 PM
88	OUTDOOR ACTIVITIES (TRAILS ETC)	5/6/2014 8:08 PM
89	SNOW REMOVAL, ROAD MAINTANCE	5/6/2014 7:59 PM
90	canada games centre	5/6/2014 7:16 PM
91	green spaces	5/6/2014 11:07 AM
92	better planning	5/6/2014 10:19 AM
93	garbage removal	5/5/2014 8:58 PM
94	communications	5/5/2014 7:32 PM
95	cleanliness	5/5/2014 2:31 PM
96	parks	5/5/2014 1:31 PM

## 2014 Biennial Citizen Survey

97	survies are a good thing to do	5/5/2014 11:15 AM
98	keep parks upgraded	5/4/2014 4:12 PM
99	council is on top of things	5/3/2014 8:47 PM
100	lots of parks and mtce of trails	5/3/2014 2:30 PM
101	cleanliness	5/3/2014 1:56 PM
102	promoting Whitehorse	5/3/2014 9:56 AM
103	lots of green spaces	5/2/2014 8:44 PM
104	beautification projects	5/2/2014 7:27 PM
105	would like the city to construct walking trails out here	5/2/2014 6:35 PM
106	social services	5/2/2014 4:57 PM
107	planning	5/2/2014 1:22 PM
108	parks cleaning	5/2/2014 1:02 PM
109	community gardens	5/2/2014 10:40 AM
110	KEEPING CITZENS INFORMED	5/2/2014 10:29 AM
111	canada games centre	5/1/2014 8:52 PM
112	tourism	5/1/2014 8:46 PM
113	cgc	5/1/2014 8:33 PM
114	flowers and the beauty	5/1/2014 7:53 PM
115	keeping best interests of citizens at heart	5/1/2014 6:49 PM
116	transportation infrustructure	5/1/2014 5:57 PM
117	good amount of green space....would like to see these preserved	5/1/2014 5:10 PM
118	trails are wonderful	5/1/2014 3:43 PM
119	trails	5/1/2014 11:45 AM
120	INFILL PLANNING	5/1/2014 11:10 AM
121	RECREATIONAL ACTIVITIES	5/1/2014 10:43 AM
122	TRY AND ENFORCE CLEAN YARDS	5/1/2014 10:33 AM
123	reducing waste	5/1/2014 9:37 AM
124	snow removal	4/30/2014 8:54 PM
125	greenbelts	4/30/2014 8:26 PM
126	LOOKING AFTER PARKS	4/30/2014 8:11 PM
127	CITY HALL SERVICES	4/30/2014 7:47 PM
128	recreational programs	4/30/2014 4:51 PM
129	waterfront	4/30/2014 4:05 PM
130	parks	4/30/2014 3:09 PM
131	RECREATIONAL	4/30/2014 12:59 PM
132	quality of life	4/30/2014 12:14 PM
133	mtce and upkeep	4/30/2014 11:41 AM

## 2014 Biennial Citizen Survey

**Q52 What are your top three things about the way the City is operated that the City could do better? (SURVEYOR: There can be less than 3 answers. Do not record "Don't know" answers)**

Answered: 370 Skipped: 67

Answer Choices	Responses
1	100% 370
2	51% 189
3	20% 74

#	1	Date
1	SNOW CLEARING OF THE MILLINEUM TRAIL IN THE WINTER	5/23/2014 8:47 PM
2	LISTEN TO THE COMMUNITY WHEN MEETINGS ARE BEING HELD	5/23/2014 8:29 PM
3	LINE PAINTING ON STREETS	5/23/2014 7:21 PM
4	BETTER SNOW REMOVAL	5/23/2014 5:57 PM
5	INSTALL BIKE/WALKING TRAIL FROM PORTER CREEK TO DOWNTOWN	5/23/2014 5:33 PM
6	NEED A TURNING LANE ON BOTH ENTRANCES OF STRAWBERRY LANE	5/23/2014 5:03 PM
7	LISTENING TO THE COMMUNITY AND EXPLAINING PROCESSES	5/23/2014 4:09 PM
8	THEY JUST DO A BANG-UP JOB	5/23/2014 3:28 PM
9	INFORM CAT OWNERS NOT TO LET THEIR CATS RUN FREE AND USE PEOPLES GARDENS AS A LITTER BOX	5/23/2014 3:24 PM
10	PAINT LINES AND CROSSWALKS	5/23/2014 3:03 PM
11	HELPING IMMIGRANTS BECOMING PART OF THE CITY	5/23/2014 2:51 PM
12	STRICTER ENFOREMENT OF BYLAWS CONCERNING DOGS AND THEIR DROPPINGS	5/23/2014 2:49 PM
13	DOG CONTROL HAS TO BE ADDRESSED AND PICK UP DOG POO ON TRAILS	5/23/2014 2:33 PM
14	HARD TO READ STREET SIGNS	5/23/2014 2:12 PM
15	BUS SERVICE	5/23/2014 1:33 PM
16	MORE RECYCLING	5/23/2014 1:19 PM
17	WORKING ON HOMELESS	5/23/2014 11:31 AM
18	PAYING EXTRA COSTS WHEN IT USED TO BE INCLUDED IN EXISTING COSTS	5/23/2014 11:17 AM
19	SNOW REMOVAL	5/23/2014 10:47 AM
20	SNOW REMOVAL	5/23/2014 10:31 AM
21	WE NEED A BETTER METHOD OF SNOW REMOVAL	5/22/2014 9:35 PM
22	IMPROVING EXIT OUT OF RIVERDALE	5/22/2014 8:50 PM
23	SUPPORTING MT. SIMA	5/22/2014 8:38 PM
24	MORE FREE DAYS AT DUMP	5/22/2014 8:20 PM
25	ANOTHER BRIDGE TO RIVERDALE IS NEEDED - THREE LANES	5/22/2014 7:39 PM
26	bylaw laws that are very long and wordy that you have to call to have someone explain it to you	5/22/2014 7:31 PM

## 2014 Biennial Citizen Survey

27	infill of housing, we are called the wildemess city so why are you cutting all tree down that trailer park in mountain view, looks like a gravel pit, need more trees	5/22/2014 6:44 PM
28	INCORPORATE RECYCLABLES	5/22/2014 4:18 PM
29	SOME TRAILS ARE MESSY WITH BROKEN GLASS	5/22/2014 4:01 PM
30	MORE EFFICIENT WITH SNOW CLEARING	5/22/2014 2:43 PM
31	SNOW PLOWING IN THE WINTER	5/22/2014 1:29 PM
32	RAISE PROPERTY TAXES IN AN AREA INSTEAD OF ASKING PROPERTY OWNERS TO FOOT THE BILL	5/21/2014 9:33 PM
33	SNOW REMOVAL, PARTICULARLY BEVELING THE STREETS TO DRIVEWAYS AND ALLEYS	5/21/2014 8:45 PM
34	MORE FREQUENT BUSES	5/21/2014 7:33 PM
35	MOTORIZED VEHICLES ON TRAILS	5/21/2014 6:36 PM
36	SNOW REMOVAL	5/21/2014 6:17 PM
37	GARBAGE PICKUP IN COUNTRY RESIDENTIAL	5/21/2014 4:14 PM
38	road maintance, pot holes are not done correctly	5/21/2014 2:41 PM
39	SNOW REMOVAL, AND THE WINDORW SHOULD BE REMOVED MORE QUICKLY	5/21/2014 11:51 AM
40	ALLOCATION OF FUNDS	5/20/2014 8:14 PM
41	homlessness	5/20/2014 7:54 PM
42	Fund mount sima	5/20/2014 7:53 PM
43	PROMOTE TRANSIT	5/20/2014 7:49 PM
44	HOMELESSNESS AND DRUGS MUST BE ADDRESSED	5/20/2014 7:18 PM
45	HAVE GARBAGE PICKUP IN COUNTRY RESIDENTIAL	5/20/2014 7:04 PM
46	BUS SERVICE MORE FREQUENTLY	5/20/2014 4:44 PM
47	CURBS ARE NOT WHEELCHAIR FRIENDLY IN RIVERDALE	5/20/2014 4:28 PM
48	APPROVING LNG PLANT	5/20/2014 1:27 PM
49	PUBLIC TRANSIT	5/20/2014 1:03 PM
50	HELPING PEOPLE WITH CRONIC NEEDS LIKE ALCHOL PROBLEMS AND HOMELESSNESS	5/20/2014 10:22 AM
51	MORE GARBAGE PICKUP	5/19/2014 7:52 PM
52	CRACKING DOWN ON HOMLISSNESS	5/19/2014 7:14 PM
53	Communicate	5/19/2014 3:53 PM
54	MORE INPUT INTO TRAFFIC CIRCLES	5/19/2014 3:41 PM
55	Parking Bylaw	5/19/2014 2:53 PM
56	SNOW REMOVAL	5/18/2014 8:17 PM
57	ROAD MTCE	5/18/2014 4:20 PM
58	ELIMINATE ALL THE BUILDING INSPECTOR VISITS WHERE THEY DON'T REALLY CHECK	5/18/2014 1:37 PM
59	SNOW REMOVAL	5/17/2014 7:27 PM
60	SNOW REMOVAL	5/17/2014 7:13 PM
61	SNOW REMOVAL	5/17/2014 6:44 PM
62	POOR PLANNING	5/17/2014 11:07 AM
63	RECYCLING	5/17/2014 10:47 AM
64	BUS SERVICE ON SUNDAYS	5/16/2014 8:40 PM

## 2014 Biennial Citizen Survey

65	IMPROVE LOOK OF THE CITY IN THE WAY IT IS DESIGNED, WHERE IS THE WILDERNESS AND THE KLONDIKE...MORE CONTINUITY	5/16/2014 8:07 PM
66	PENSION PLAN FOR EMPLOYEES	5/16/2014 4:44 PM
67	BETTER MANAGING THEIR EMPLOYEES....TOO MANY OF THEM ARE JUST DRIVING AROUND	5/16/2014 2:54 PM
68	HAS COMPOST PAID FOR ITSELF YET	5/16/2014 2:30 PM
69	STREET PLOWED ONLY ONCE A YEAR	5/16/2014 12:44 PM
70	PARKING. NEED MORE THINKING DONE WHEN LARGER BUILDINGS ARE BUILT	5/16/2014 11:28 AM
71	BACK ALLEYS NEED WORK	5/16/2014 11:28 AM
72	MORE PARKING DOWNTOWN	5/16/2014 11:09 AM
73	UNHAPPY WITH MT. SIMA SITUATION	5/16/2014 10:36 AM
74	REALLY NEED TO LISTEN TO THE COMMUNITY	5/15/2014 8:59 PM
75	PROTECTION OF GREEN SPACE	5/15/2014 8:36 PM
76	USE SMALLER BUSES, THE BIG ONES ARE RUNNING AROUND EMPTY	5/15/2014 8:27 PM
77	LOWERING THE TAXES ON COUNTRY RESIDENTAL	5/15/2014 8:10 PM
78	PROVIDE MORE PUBLIC TRANSIT	5/15/2014 7:46 PM
79	ENCOURGING NEW BUSINESS OPERATORS WITH A REDUCED TAX TO ENOURAGE THEM TO START A BUSINESS HERE	5/15/2014 7:22 PM
80	BUS STOPS ALONG 2ND AVENUE SHOULD ALL BE PULL INS, NOT JUST STOPPING IN THE MIDDLE OF THE STREET	5/15/2014 5:53 PM
81	SNOW CLEARING	5/15/2014 5:04 PM
82	SNOW REMOVAL ON STREETS AND SIDEWALKS	5/15/2014 4:31 PM
83	LACK OF POLICING ON TRAILS	5/15/2014 3:40 PM
84	SNOW REMOVAL	5/15/2014 2:47 PM
85	LOOK INTO DIAL PARKING METERS ???	5/15/2014 2:03 PM
86	PARKADE DOWNTOWN IS NEEDED	5/15/2014 1:42 PM
87	SNOW CLEARING	5/15/2014 12:52 PM
88	SNOW CLEARING	5/15/2014 12:12 PM
89	snow removal side street	5/15/2014 11:45 AM
90	WOULD LIKE TO SEE MORE PARKS ALONG THE ESCARPMENT	5/15/2014 11:24 AM
91	DISAPPOINTED THE WAY MT. SIMA WAS HANDLED	5/15/2014 11:01 AM
92	snow removal on side streets	5/15/2014 9:49 AM
93	SNOW REMOVAL	5/14/2014 10:15 PM
94	SNOW REMOVAL	5/14/2014 10:07 PM
95	street clean up in the spring for cyclists	5/14/2014 8:50 PM
96	CLEAR MILLINEUM TRAIL IN WINTER	5/14/2014 8:45 PM
97	DEALING WITH SPEEDERS	5/14/2014 8:30 PM
98	SNOW REMOVAL	5/14/2014 7:46 PM
99	CONTROL OF SPENDING	5/14/2014 7:46 PM
100	SNOW REMOVAL	5/14/2014 7:32 PM
101	SNOW REMOVAL	5/14/2014 7:15 PM
102	signage to have people pick up dog poo and dog leash law	5/14/2014 6:59 PM



## 2014 Biennial Citizen Survey

103	BE MORE CAREFUL SPREADING GRAVEL IN THE WINTERTIME (NOT ON MY LAWN)	5/14/2014 6:48 PM
104	SHOULD GET SERVICES WITHIN CITY LIMITS	5/14/2014 6:47 PM
105	stop raising taxes	5/14/2014 6:45 PM
106	SEE MORE OF AN EQUITY OF PEDESTRIANS AND CYCLISTS	5/14/2014 4:41 PM
107	REDUCE THE NUMBER OF WORKERS SENT OUT TO SOME OF THE JOBS	5/14/2014 4:08 PM
108	EXTENDED BUS HOURS	5/14/2014 2:11 PM
109	SPENDING MONEY	5/14/2014 1:51 PM
110	MAINTAIN TRAILS BETTER	5/14/2014 1:35 PM
111	QUICKER DECISIONS IN HOW TO DEAL WITH DRUG ABUSE	5/14/2014 10:53 AM
112	WANTS BLUE BOX RECYCLING	5/14/2014 10:11 AM
113	IMPLEMENTING PUBLIC INPUT	5/13/2014 9:33 PM
114	SNOW REMOVAL	5/13/2014 8:53 PM
115	MORE EFFORT TO ADDRESS ADDICTION IT WOULD HAVE A RESULT ON HOMLESSNESS	5/13/2014 8:50 PM
116	more recycling	5/13/2014 8:35 PM
117	THINK THAT PEOPLE WHO DON'T TAKE CARE OF THEIR YARDS SHOULD BE TAKEN TO TASK	5/13/2014 8:30 PM
118	public informed for special events	5/13/2014 8:09 PM
119	CITY COUNCIL SPENDS TOO MUCH TIME CONSULTING WITH THE PUBLIC INSTEAD OF MAKING DECISIONS	5/13/2014 8:08 PM
120	CUT DOWN ON USER GROUP FEES LIKE SWIMMING OR HOCKEY	5/13/2014 7:59 PM
121	transit in hillcrest more frequents	5/13/2014 7:44 PM
122	BETTER TRAFFIC FLOW	5/13/2014 7:43 PM
123	MORE 4 WAY STOPS	5/13/2014 7:20 PM
124	TREAT EVERYONE EQUAL	5/13/2014 5:11 PM
125	SNOW REMOVAL	5/13/2014 4:46 PM
126	EXTEND PARKING METERS TO 2 HOURS	5/13/2014 4:31 PM
127	SNOW REMOVAL	5/13/2014 4:25 PM
128	PUBLIC POLICING WOULD GIVE A BETTER IMPRESSION FOR THE TOURISTS	5/13/2014 4:04 PM
129	SNOW CLEARING	5/13/2014 3:57 PM
130	MORE CONSISTANCY FOLLOWING THE OCP FROM MAYOR TO MAYOR AND COUNCIL TO COUNCIL	5/13/2014 3:01 PM
131	PARKING ENFORCEMENT	5/13/2014 1:11 PM
132	SLOW DOWN THE BUS DRIVERS WHO SPEED THROUGH OUR AREA	5/13/2014 11:54 AM
133	INCREASE REHABILITATION PROGRAMS AND LOCATE DOWNTOWN WHERE IT IS MORE ACCESSIBLE	5/13/2014 11:30 AM
134	MAINTAIN ROADS SUMMER AND WINTER	5/13/2014 10:33 AM
135	HANDI-BUS HAS VERY POOR SERVICE	5/12/2014 8:51 PM
136	QUICKER RESPONSE FROM BYLAW	5/12/2014 8:35 PM
137	ENFORCING BYLAWS	5/12/2014 8:29 PM
138	JUST CONTINUE TO IMPROVE	5/12/2014 8:00 PM
139	spring clean up (dog poop)	5/12/2014 7:45 PM

## 2014 Biennial Citizen Survey

140	DO MORE TO REDUCE COSTS ON DEVELOPMENT	5/12/2014 7:34 PM
141	snow removal	5/12/2014 7:22 PM
142	DON'T LIKE ROUNDABOUTS	5/12/2014 7:19 PM
143	snow removal on sidewalks. enforcing business to not shovel it on road	5/12/2014 6:14 PM
144	SANDING NEEDS TO BE DONE COVERING CROSSWALKS SO THERE IS NO SPACE BETWEEN THE SIDEWALK AND WHERE IT'S CURRENTLY SANDED. PEOPLE WALKING WITH CANES ARE IN DANGER.	5/12/2014 6:03 PM
145	snow removal	5/12/2014 5:55 PM
146	SNOW REMOVAL	5/12/2014 5:15 PM
147	DON'T LIKE ROUNDABOUTS, USE TRAFFIC LIGHTS INSTEAD	5/12/2014 4:44 PM
148	ENSURE THE TRAILS ARE LEFT AS TRAILS SO THERE ISN'T MUCH DEVELOPMENT BY THEM	5/12/2014 4:34 PM
149	REDUCING THE COST OF LOTS	5/12/2014 3:57 PM
150	MORE PATROLLING OF RIVERSIDE	5/12/2014 3:28 PM
151	SNOW REMOVAL	5/12/2014 2:44 PM
152	MORE FINES FOR USING CELL PHONES WHILE DRIVING	5/12/2014 2:05 PM
153	PAYING MORE FOR TAXES THAN PEOPLE IN TOWN	5/12/2014 1:17 PM
154	STREET PAINTING	5/12/2014 12:06 PM
155	STOP SPENDING MONEY ON SPECIAL INTEREST GROUPS	5/12/2014 11:47 AM
156	BETTER TRAFFIC CONTROL IN RIVERDALE	5/12/2014 11:18 AM
157	HAVE GARBAGE PICKUP IN COUNTRY RESIDENTIAL	5/12/2014 8:59 AM
158	BYLAW	5/11/2014 8:53 PM
159	SEEING MORE OF THE BLUE BINS	5/11/2014 7:57 PM
160	SNOW REMOVAL	5/11/2014 7:36 PM
161	SNOW REMOVAL	5/11/2014 3:04 PM
162	MORE OF A CRACKDOWN ON SPEEDERS	5/11/2014 2:43 PM
163	MAKE IT MORE OF A "WILDERNESS CITY"	5/11/2014 2:27 PM
164	INSPECTIONS - SHOULDN'T BE TIME LIMITS ON THAT	5/11/2014 1:55 PM
165	ACCESS TO CITY HALL	5/11/2014 12:44 PM
166	MORE BYLAW PATROL RE: TRAILS (ATV USING THEM)	5/10/2014 8:59 PM
167	MTCE ON CHIPSEAL IN OUR AREA	5/10/2014 8:17 PM
168	RETHINK TRAFFIC CIRCLES	5/10/2014 8:00 PM
169	GARBAGE PICKUP SHOULD BE EVERY WEEK	5/10/2014 7:51 PM
170	more garbage bins (litter)	5/10/2014 7:48 PM
171	MORE HERITAGE IS NEEDED	5/10/2014 7:29 PM
172	recycling	5/10/2014 7:27 PM
173	SNOW REMOVAL	5/10/2014 7:01 PM
174	I THINK THEY'RE A LITTLE HARSH ON CYCLISTS	5/10/2014 5:19 PM
175	recycling	5/10/2014 5:01 PM
176	stop raising taxes	5/10/2014 4:24 PM
177	SIDEWALK CLEARING IN THE WINTER. MAYBE HAVE SOMEONE CLEAR	5/10/2014 4:20 PM
178	be greener	5/10/2014 3:22 PM

## 2014 Biennial Citizen Survey

179	COMMUNITY PLANNING	5/10/2014 1:47 PM
180	MORE DOWNTOWN PARKING	5/10/2014 1:18 PM
181	CROSSWALKS ON 2ND AND 4TH ARE A CONCERN	5/10/2014 11:47 AM
182	HAVE CENTRAL NEIGHBOURHOOD GARBAGE BINS , CHANGING FROM SINGLE BINS TO CENTRAL BEARPROOF BINS..IF PEOPLE WALK TO GET MAIL, THEY COULD WALK TO DUMP GARBAGE AND COMPOST ...LESS COST TO CITY	5/10/2014 11:23 AM
183	GARBAGE PICKUP WOULD BE NICE IN COUNTRY RESIDENTIAL	5/10/2014 10:47 AM
184	WE JUST NEED THE BASICS - CITY IS MAKING THINGS TOO COMPLICATED	5/10/2014 10:17 AM
185	SNOW REMOVAL	5/10/2014 9:51 AM
186	CUSTOMER SERVICE/DEALING WITH THE PUBLIC AT THE FRONT	5/9/2014 8:58 PM
187	stop raising taxes	5/9/2014 8:56 PM
188	BETTER TRAFFIC CONTROL	5/9/2014 8:40 PM
189	street sweeping	5/9/2014 8:22 PM
190	SUSTAINABILITY PLAN	5/9/2014 8:21 PM
191	taxes too high	5/9/2014 8:01 PM
192	BETTER JOB PROJECTING OUR LONG TERM COSTS	5/9/2014 7:58 PM
193	DOWNTOWN PARKING	5/9/2014 7:39 PM
194	parks	5/9/2014 7:38 PM
195	LISTEN TO PEOPLE MORE	5/9/2014 7:21 PM
196	PLAYGROUNDS IN RIVERDALE NEED SOME UPDATES	5/9/2014 7:01 PM
197	more recycling	5/9/2014 6:40 PM
198	street sweeping (dirt and rocks)	5/9/2014 6:20 PM
199	BYLAW ENFORCEMENT IS INCONSISTENT	5/9/2014 5:30 PM
200	ROAD MAINTANANCE (FILLING POT HOLES)	5/9/2014 4:08 PM
201	ENFORCING SPEED LIMITS	5/9/2014 3:21 PM
202	SNOW CLEARING	5/9/2014 11:43 AM
203	PARTNERING WITH YTG, RURAL COMMUNITIES	5/9/2014 11:05 AM
204	INCREASE BOAT LAUNCHES AND FIND ANOTHER PLACE FOR LOW WATER LEVELS	5/9/2014 10:36 AM
205	MORE 4 WAY STOPS	5/9/2014 10:17 AM
206	RUN BUS SYSTEM BETTER	5/8/2014 8:59 PM
207	MORE FREQUENT SNOW REMOVAL FOR COUNTRY RESIDENTIAL	5/8/2014 8:32 PM
208	RECYCLING SERVICES	5/8/2014 7:21 PM
209	SNOW CLEARING	5/8/2014 7:16 PM
210	ROADS NEED BETTER MAINTENANCE	5/8/2014 5:35 PM
211	SNOW REMOVAL. THE CITY ALWAYS LEAVES A BIG PILE OF SNOW IN THE MIDDLE OF THE STREET FOR DAYS	5/8/2014 4:18 PM
212	BYLAW SERVICES (IMDER-STAFFED)	5/8/2014 3:30 PM
213	MORE PATROLLING FOR SPEEDERS	5/8/2014 3:15 PM
214	WHEN THEY DO SNOW REMOVAL THEY TAKE TOP LAYER OF LAWNS OFF AND DON'T CLEAN AROUND FIRE HYDRANTS	5/8/2014 2:37 PM
215	ROUNDBABOUTS ARE HORRIBLE - DRIVERS DON'T KNOW HOW TO USE CORRECTLY	5/8/2014 2:17 PM

## 2014 Biennial Citizen Survey

216	EXPLAIN WHY THEY FAVOUR ONE GROUP OVER ANOTHER. (IE. MOTORIZED VS NON-MOTORIZED)	5/8/2014 1:23 PM
217	SOME GROUPS SEEM TO GET MORE GRANTS THAN OTHERS	5/8/2014 12:32 PM
218	BETTER MAINTENANCE OF ROADS (POTHOLES)	5/8/2014 12:04 PM
219	INFRASTRUCTURE COULD BE BETTER	5/8/2014 11:29 AM
220	SNOW REMOVAL	5/8/2014 11:08 AM
221	BRING BACK 28 DAY PROGRAM (IF CITY HANDLES THIS) IF NOT PLEASE PASS IT ON	5/8/2014 10:43 AM
222	SNOW REMOVAL	5/8/2014 10:20 AM
223	recycling/blue box program	5/7/2014 8:56 PM
224	SNOW REMOVAL.	5/7/2014 7:49 PM
225	MAINTAINING ROADS	5/7/2014 7:44 PM
226	REDUCING ITS COSTS	5/7/2014 7:19 PM
227	SNOW REMOVAL	5/7/2014 6:56 PM
228	perrenials	5/7/2014 5:28 PM
229	IN FILL PROCESS	5/7/2014 2:47 PM
230	ENFORCE BYLAWS REGARDING THE APPEARANCE OF SOME YARDS	5/7/2014 2:39 PM
231	MORE FRIENDLY AND ACCESSIBLE WAYS TO GET INFORMATION ...GOING TO COUNCIL MEETINGS IS A BIT INTIMIDATING	5/7/2014 2:21 PM
232	BETTER SNOW REMOVAL	5/7/2014 1:25 PM
233	TRAFFIC (SOME LIGHTS NEED ADVANCED GREEN)	5/7/2014 10:52 AM
234	GET INVOLVED IN RECYCLING - BLUE BINS	5/7/2014 10:32 AM
235	IMPROVE ON THE TRAFFIC CIRCLES	5/7/2014 10:05 AM
236	snow clearing could improve	5/6/2014 8:57 PM
237	exiting bike trail on 2 mile hill onto fourth - make it more visible	5/6/2014 8:32 PM
238	more share the road biking lanes	5/6/2014 8:10 PM
239	SNOW REMOVAL	5/6/2014 8:08 PM
240	CORNER AND 12TH AND HICKORY FIX THE WHOLE IN THE PAVMENT	5/6/2014 7:59 PM
241	communicating with public what THEY want to do rather than what citizens want	5/6/2014 7:40 PM
242	REMOVING ICE FROM ROAD IN WINTER	5/6/2014 7:30 PM
243	INFORM THE PUBLIC IN BETTER WAYS WHERE THE TAX DOLLARS GO	5/6/2014 7:25 PM
244	recycling	5/6/2014 7:16 PM
245	MAINTAINING TRAILS DURING THE WINTER	5/6/2014 6:52 PM
246	snow removal	5/6/2014 6:34 PM
247	a first rate venue, like a coliseum in conjunction with CGC	5/6/2014 2:58 PM
248	getting younger members on the city council	5/6/2014 2:23 PM
249	use of motorized vehicles - trails on hamilton blvd should be regulated more	5/6/2014 11:07 AM
250	clean-up gravel and snow	5/6/2014 10:47 AM
251	snow clearing	5/6/2014 10:19 AM
252	recycling	5/5/2014 8:58 PM
253	snow removal	5/5/2014 8:36 PM
254	infrastructure	5/5/2014 8:20 PM

## 2014 Biennial Citizen Survey

255	snow removal	5/5/2014 7:56 PM
256	snow removal first - then do improvements	5/5/2014 7:49 PM
257	more mountain bike trails	5/5/2014 7:17 PM
258	no complaints at all, love it here	5/5/2014 4:45 PM
259	wish we had transit	5/5/2014 3:59 PM
260	ROSES ON HAMITON BLVD SHOULD BE KEPT UP IN THE SPING? SUMMER STUDENTS?	5/5/2014 2:42 PM
261	taking over recycling program	5/5/2014 2:31 PM
262	land fees, should be more affordable, sell land at resonable price	5/5/2014 1:31 PM
263	off bus routes is inadaquate in plowing	5/5/2014 11:15 AM
264	remove traffic circles	5/5/2014 10:52 AM
265	more control of skateboarders on sidewalks	5/5/2014 9:54 AM
266	painting lines on streets and crosswalks	5/5/2014 9:42 AM
267	more 4 way stops to handle traffic control	5/5/2014 9:38 AM
268	trail useage could be monitored	5/4/2014 7:53 PM
269	elilminate traffic circles - 7th avenue????	5/4/2014 7:32 PM
270	get rid of roundabouts	5/4/2014 7:12 PM
271	snow removal	5/4/2014 6:57 PM
272	better job of explaining where tax monies go	5/4/2014 4:37 PM
273	decrease property taxes	5/4/2014 4:12 PM
274	better traffic control in downtown area and more parking	5/4/2014 3:51 PM
275	use e-mail more, less paper trail	5/4/2014 2:53 PM
276	snow removal	5/4/2014 2:36 PM
277	intoxication is a big issue and we need better facilities for these people	5/4/2014 2:12 PM
278	check street lights more often	5/4/2014 1:57 PM
279	more tourism	5/4/2014 1:17 PM
280	spending money where it isn't needed	5/4/2014 11:51 AM
281	don't get involved with land deals	5/4/2014 11:21 AM
282	cycling trails could be better	5/3/2014 8:47 PM
283	fix potholes	5/3/2014 8:12 PM
284	buildings inspection - 5 yrs later they show up and say my windows aren't up to code	5/3/2014 7:47 PM
285	projects planning, i.e. bike lane on 4th (do it right the first time)	5/3/2014 7:31 PM
286	have facebook page for access to forums, etc. and "friend" existing groups i.e. takhini west community	5/3/2014 4:52 PM
287	road mtce	5/3/2014 4:21 PM
288	some lights during slow areas could be flashing amber	5/3/2014 3:44 PM
289	concentrate on city instead of special events	5/3/2014 3:31 PM
290	quit putting roundabouts in	5/3/2014 3:16 PM
291	spend less on parks and rec and more on mtce	5/3/2014 2:55 PM
292	extend millinium trail north towards porter creek	5/3/2014 2:30 PM
293	traffic circles are too small	5/3/2014 2:11 PM

## 2014 Biennial Citizen Survey

294	more safety in parks/playgrounds - drug use, etc.	5/3/2014 1:56 PM
295	enforce dog bylaws	5/3/2014 1:42 PM
296	skateboarders are a nuisance	5/3/2014 1:18 PM
297	my generation doesn't read newspapers that much...would like the city to go twitter or facebook to keep the younger people more involved	5/3/2014 11:45 AM
298	all the more bike lanes, the better	5/3/2014 11:29 AM
299	painting the lines on the road sooner in the year	5/3/2014 11:08 AM
300	repair more potholes	5/3/2014 10:23 AM
301	enforcement of bylaws	5/3/2014 9:56 AM
302	too much paper waste, use email more	5/2/2014 9:00 PM
303	more options for programs at CGC for working people	5/2/2014 8:44 PM
304	not listening to public concerns	5/2/2014 8:21 PM
305	snow removal	5/2/2014 7:51 PM
306	spend more time on tourists worthy things	5/2/2014 7:27 PM
307	snow removal	5/2/2014 6:51 PM
308	lower taxes	5/2/2014 6:35 PM
309	enforcement of by-laws (more staff)	5/2/2014 4:57 PM
310	better dust control when street cleaning	5/2/2014 4:24 PM
311	more parking at CGC during special events	5/2/2014 4:03 PM
312	picking up compost during the summer more often, it attracts flies and smells, etc	5/2/2014 3:10 PM
313	costs of taking things to dump	5/2/2014 2:37 PM
314	planning seems remedatated	5/2/2014 1:22 PM
315	snow removal on millenium trail during the winter	5/2/2014 12:07 PM
316	hamilton b lvd designed for 80 km but now restricted to 60 km which could be dangerous for motorcycles	5/2/2014 11:41 AM
317	more equipment for snow removal	5/2/2014 11:03 AM
318	sweeper doesn't work except blow dust...use more water	5/2/2014 10:40 AM
319	CITY TO DO MORE TO HELP NON PROFIT GROUPS ANY SPORTS GROUPS	5/2/2014 10:29 AM
320	snow removal could improve	5/2/2014 10:14 AM
321	weekend activies for children are hard to find	5/2/2014 9:25 AM
322	snow removal	5/1/2014 8:52 PM
323	investing in activities for youth	5/1/2014 8:46 PM
324	painting of streets	5/1/2014 8:33 PM
325	more snow removal more often in residential areas	5/1/2014 8:09 PM
326	snow removal	5/1/2014 7:34 PM
327	public safety	5/1/2014 7:16 PM
328	people aren't using leashes on their dogs within the city	5/1/2014 7:13 PM
329	start programs earlier	5/1/2014 6:51 PM
330	continuous bike path system	5/1/2014 6:49 PM
331	Professionalism missing	5/1/2014 6:25 PM
332	upkeep of roads could be better	5/1/2014 5:10 PM

## 2014 Biennial Citizen Survey

333	MORE CITZEN IMPUT	5/1/2014 4:50 PM
334	the wood smoke is very bad in Granger	5/1/2014 4:40 PM
335	listening to the citizens	5/1/2014 4:19 PM
336	having someone patrol public areas...people are passing out long the riverbank and by the liquor store	5/1/2014 3:43 PM
337	snowclearing in residential areas	5/1/2014 3:21 PM
338	using smaller buses during non peak hours	5/1/2014 2:51 PM
339	improve handicapped parking	5/1/2014 2:34 PM
340	re-design parking downtown for longer vehicles	5/1/2014 2:08 PM
341	better bus service to country residential	5/1/2014 1:35 PM
342	maintenance at neighbourhood parks	5/1/2014 12:46 PM
343	snow removal	5/1/2014 11:55 AM
344	more environmental	5/1/2014 11:45 AM
345	snow removal on city streets	5/1/2014 11:20 AM
346	SNOW REMOVAL PRACTICES( HOW THEY DO IT)	5/1/2014 11:10 AM
347	MORE GARBAGE BINS	5/1/2014 10:43 AM
348	ROADS, 6TH AVE	5/1/2014 10:33 AM
349	potholes need fixing in my area	5/1/2014 10:15 AM
350	filling in potholes	5/1/2014 9:56 AM
351	look for more effecencies to keep costs down	5/1/2014 9:37 AM
352	community development	5/1/2014 9:22 AM
353	REDUCING TAXES	4/30/2014 8:59 PM
354	policing about bike helmets re:adults	4/30/2014 8:54 PM
355	snow removal	4/30/2014 8:26 PM
356	TRAFFIC FLOW IN RIVERDALE	4/30/2014 8:11 PM
357	traffic control	4/30/2014 7:40 PM
358	capital project prioritizing...neccesary infrastruct before a bike lane on Robert Campbell Bridge	4/30/2014 7:10 PM
359	no complaints at all	4/30/2014 6:41 PM
360	extended transit hours	4/30/2014 6:15 PM
361	handicapped services	4/30/2014 4:51 PM
362	snow removal	4/30/2014 4:05 PM
363	busing	4/30/2014 3:09 PM
364	extend bus service	4/30/2014 2:11 PM
365	snow removal in rsidential area	4/30/2014 1:40 PM
366	would like to see a pre-school program offered	4/30/2014 1:33 PM
367	MANAGE MONEY BETTER	4/30/2014 12:59 PM
368	transit run different hrs. weekends and later at night	4/30/2014 12:14 PM
369	SNOW REMOVAL	4/30/2014 12:07 PM
370	not in favour of high density planning	4/30/2014 11:41 AM
#	2	Date

## 2014 Biennial Citizen Survey

1	FIND OTHER AVENUES TO PROVIDE INPUT	5/23/2014 8:29 PM
2	ROUNDAABOUTS	5/23/2014 7:21 PM
3	SNOW REMOVAL OF THE ENTIRE STREET (STRAWBERRY LANE)	5/23/2014 5:03 PM
4	THEY COULD LOOK AT MORE BIKE PATHS, EVEN TO RURAL AREAS	5/23/2014 4:09 PM
5	MORE GARBAGE BINS DOWNTOWN AND BY BUS STOPS	5/23/2014 3:03 PM
6	BYLAWS CONCERNING APPEARANCE OF YARDS SHOULD BE ENFORCED	5/23/2014 2:49 PM
7	PAINT LINES ON STREETS	5/23/2014 2:12 PM
8	LOWER TAXES IN RURAL PROPERTIES	5/23/2014 11:31 AM
9	ROUNDAABOUTS	5/23/2014 11:17 AM
10	ROAD MAINTENANE	5/22/2014 9:35 PM
11	GREEN BINS SHOULD BE CARDBOARD OR SOME RECYCLED CONTAINER	5/22/2014 8:20 PM
12	LONG TERM PLANNING-THINK THINGS THROUGH	5/22/2014 7:39 PM
13	customer service	5/22/2014 7:31 PM
14	snow clearing	5/22/2014 6:44 PM
15	TRANSIT SYSTEM - SMALLER BUSES?	5/22/2014 4:18 PM
16	LESS CONSULTATION. I APPRECIATE THE OPPORTUNITY TO BE INVOLVED BUT IT GOES ON. NOT A GOOD WAY TO SPEND TAXPAYERS MONEY	5/21/2014 9:33 PM
17	BETTER TRAINED STAFF AT THE INFORMATION DESK (THEY NEED TO BE ABLE TO CORRECTLY DIRECT CALLS TO THE PROPER DEPARTMENT)	5/21/2014 8:45 PM
18	MAINTAIN MILLINEUM TRAIL IN WINTER	5/21/2014 7:33 PM
19	CIRCLE BY HOSPITAL INSTEAD OF LIGHTS OR LEFT HAND TURN	5/21/2014 6:17 PM
20	city takes the public imput but then does not use it properly in the planning dept	5/21/2014 2:41 PM
21	BUS ROUTES SHOULD BE LOOK AT	5/21/2014 11:51 AM
22	build a shelter for people	5/20/2014 7:54 PM
23	Conflict resolution courses for staff	5/20/2014 7:53 PM
24	CHILDRENS SCHOOL IS NEXT TO SALVATION ARMY SOUP KITCHEN WHICH IS A CONCERN	5/20/2014 7:18 PM
25	MORE BIKE LANES	5/20/2014 4:44 PM
26	WHEELCHAIR ACCESS IN DOWNTOWN AREA	5/20/2014 4:28 PM
27	DOG POOP COLLECTION IN THE SPRING	5/20/2014 1:27 PM
28	CREATIVE PARTNERING TO ADDRESS HOMLESSNESS	5/20/2014 1:03 PM
29	MORE BATHRROMS AND GARBAGE CANS IN THE CITY FOR PUVLIC USE	5/20/2014 10:22 AM
30	SNOW REMOVAL	5/19/2014 7:52 PM
31	MORE WATERFRONT PATROLS	5/19/2014 7:14 PM
32	Spend Taxes Better	5/19/2014 3:53 PM
33	BIKE HELMET LAWS	5/19/2014 3:41 PM
34	Safety Dwontown	5/19/2014 2:53 PM
35	BYLAW ENFORCEMENT	5/18/2014 8:17 PM
36	TOO MUCH RED TAPE - SIMPLIFY IT	5/18/2014 1:37 PM
37	DROPPING THE MANHOLES	5/17/2014 11:07 AM
38	AFFORDABLE HOUSING	5/17/2014 10:47 AM
39	ATTENTION PAID TO BUILDING APPEARANCES DOWNTOWN	5/16/2014 4:44 PM



## 2014 Biennial Citizen Survey

40	INVEST IN AFFORDABLE HOUSING	5/16/2014 2:30 PM
41	MORE FREE DAYS AT DUMP	5/16/2014 12:44 PM
42	ATV'S DIRTBIKES BYLAW ENFORCEMENT	5/15/2014 8:36 PM
43	WALKING TRAILS ARE USED BY ATVS AND MOTORCYCLES	5/15/2014 8:10 PM
44	MORE INFO ON WEBSITE	5/15/2014 7:46 PM
45	THERE SHOULD BE AN ADVANCED GREEN AT MAIN AND 2ND FOR LEFT TURNS	5/15/2014 5:53 PM
46	BYLAW - ENFORCING ATV REGULATIONS AND DOG LAWS	5/15/2014 4:31 PM
47	MORE SUPPORT FOR ARTS	5/15/2014 3:40 PM
48	BLUE BIN AT CURB SHOULD BE FREE PROGRAM	5/15/2014 2:47 PM
49	DOG POO ENFORCEMENT (MORE GARBAGE CANS TO REDUCE LITTER)	5/15/2014 12:12 PM
50	TEACH PEOPLE HOW TO PICK UP THEIR DOGGY DO	5/15/2014 11:24 AM
51	more garbage pick up	5/15/2014 9:49 AM
52	SWEEPING THE STREETS IN A TIMELY FASHION	5/14/2014 10:15 PM
53	ENFORCEMENT OF BYLAWS	5/14/2014 10:07 PM
54	more arts and culture initiatives	5/14/2014 8:50 PM
55	SNOW REMOVAL	5/14/2014 8:45 PM
56	LEAVE MORE WILDERNESS AND GREEN SPACE	5/14/2014 7:32 PM
57	citizens on patrol start one, because of sexual assaults that happen in the city on streets	5/14/2014 6:59 PM
58	MORE CARE OF PEOPLE WITH DRUG AND ALCOHOL PROBLEMS	5/14/2014 6:47 PM
59	snow removal	5/14/2014 6:45 PM
60	IDENTIFICATION AND PARKS PLANNING TO GO AHEAD SO LAND ISN'T ERODED BY DEVELOPMENT	5/14/2014 4:41 PM
61	MOUNT SIMA SHOULD NOT RECEIVE ANY MORE MONEY	5/14/2014 4:08 PM
62	SNOW REMOVAL	5/14/2014 1:51 PM
63	WORK WITH BUSINESS COMMUNITY ABOUT LOCKING UP SPRAY PAINT (DETER GRAFFITI)	5/14/2014 1:35 PM
64	HOMELESSNESS	5/14/2014 10:53 AM
65	ACCOMMODATING PEDESTRIANS AND CYCLISTS DOWNTOWN. THERE ARE A NUMBER OF PEDESTRIAN UNFRIENDLY INTERSECTIONS	5/13/2014 9:33 PM
66	I'D LIKE TO SEE A YEAR ROUND ICE FACILITY	5/13/2014 8:53 PM
67	MAKE AN EFFORT OF DISMANTLING AND EDUCATING PEOPLE ON DISCRIMINATION	5/13/2014 8:50 PM
68	street sweeping	5/13/2014 8:35 PM
69	KEEPING THE MILLENIUM TRAIL PLOWED IN THE WINTER	5/13/2014 8:30 PM
70	DOWNTOWN PARKING - YTG EMPLOYEES TAKING UP ALL THE SPACES, ISSUE PERMITS TO MAKE THESE EMPLOYEES TO SOMEHOW CONTRIBUTE TO THE CITY	5/13/2014 8:08 PM
71	THE BUS SCHEDULE NEEDS TO BE RE-EXAMINED. I SEE THE BUS VIRTUALLY EMPTY LOTS OF THE TIME	5/13/2014 7:59 PM
72	the blue bin for condos	5/13/2014 7:44 PM
73	BETTER TRAFFIC CONTROL	5/13/2014 7:20 PM
74	UNFRIENDLY TO FAMILIES USING TRAILS	5/13/2014 5:11 PM
75	TRANSFER BIN IN COUNTRY RESIDENTIAL	5/13/2014 4:46 PM
76	PATROL THE RIVER BANK AND DO SOMETHING ABOUT THE RIVER BANK	5/13/2014 4:31 PM

## 2014 Biennial Citizen Survey

77	WALKING PATROL ON MILLINEUM TRAIL IS NEEDED	5/13/2014 4:04 PM
78	POT HOLES ON 6TH AVE	5/13/2014 3:57 PM
79	INFILL PROCESS IN CRESTVIEW	5/13/2014 1:11 PM
80	MORE BYLAWS NEED TO BE ENFORCED	5/13/2014 11:30 AM
81	COST OF DUMP FEES	5/12/2014 8:51 PM
82	BETTER SNOW REMOVAL	5/12/2014 8:35 PM
83	street sweeping	5/12/2014 7:22 PM
84	SNOW REMOVAL	5/12/2014 7:19 PM
85	FINDING BETTER WAYS TO MANAGE TAX DOLLERS	5/12/2014 5:15 PM
86	SNOW REMOVAL	5/12/2014 4:44 PM
87	BETTER TRAFFIC CONTROL DOWNTOWN WITH MORE PARKING	5/12/2014 2:44 PM
88	WHY AM I CALLED TO DO SURVEYS EACH TIME THERE IS ONE	5/11/2014 8:53 PM
89	TROUBLE JUSTIFYING MONIES SPENT ON PUBLIC ART VERSUS SERVICES THAT BENEFIT THE COMMUNITY	5/11/2014 7:36 PM
90	SNOW REMOVAL	5/11/2014 2:27 PM
91	MORE SIGNAGE ON TRAILS	5/10/2014 8:59 PM
92	CITY'S INVOLVEMENT WITH MOUNT SIMA WAS NOT IMPRESSIVE	5/10/2014 8:00 PM
93	CLEAN UP PUBLIC AREAS SOONER	5/10/2014 7:51 PM
94	planning	5/10/2014 7:48 PM
95	litter	5/10/2014 7:27 PM
96	snow removal	5/10/2014 5:01 PM
97	snow removal	5/10/2014 4:24 PM
98	FOCUS ON REGULATIONS	5/10/2014 4:20 PM
99	snow removal	5/10/2014 3:22 PM
100	SNOW REMOVAL	5/10/2014 1:18 PM
101	4 GROUP HOMES ON 5TH ARE NOT POLICED ENOUGH	5/10/2014 11:47 AM
102	RECYCLING WOULD BE GOOD	5/10/2014 10:47 AM
103	litter	5/9/2014 8:22 PM
104	FORESIGHT	5/9/2014 8:21 PM
105	city could be cleaner	5/9/2014 8:01 PM
106	planning	5/9/2014 7:38 PM
107	spend less money	5/9/2014 6:40 PM
108	snow removal	5/9/2014 6:20 PM
109	TRAFFIC AND TRAFFIC CONTROL	5/9/2014 5:30 PM
110	CRACKING DOWN ON CYCLISTS WHO AREN'T FOLLOWING THE LAWS	5/9/2014 3:21 PM
111	BEING MORE UP FRONT WHEN FEES INCREASE AND WHY THEY INCREASE	5/9/2014 11:43 AM
112	ROUNDBABOUTS ARE TOO SMALL AND POORLY DESIGNED	5/8/2014 8:32 PM
113	TRANSIT; BUT I UNDERSTAND THERE ARE LIMITATIONS	5/8/2014 7:21 PM
114	TRAFFIC CIRCLES ARE TO NUMEROUS AND PEOPLE DON'T KNOW HOW TO DRIVE IN THEM	5/8/2014 5:35 PM
115	NEED MORE AND BETTER CROSSWALKS WITH OVERHEAD FLASHING LIGHTS.	5/8/2014 4:18 PM

## 2014 Biennial Citizen Survey

116	THE CITY NEEDS TO BE MORE ACCOUNTABLE FOR ITS DECISIONS.	5/8/2014 1:23 PM
117	MORE GREEN SPACES	5/8/2014 12:04 PM
118	WHY DO CITY RESIDENTS WHO PAY TAXES HAVE TO PAY THE SAME FEES FOR THE CGC AS PEOPLE WHO LIVE OUT OF CITY LIMITS AND PAY NO TAXES	5/8/2014 11:08 AM
119	GET RID OF TRAFFIC CIRCLES	5/8/2014 10:43 AM
120	BYLAW ENFORCEMENT OF PEOPLE SHOVELING THEIR SIDEWALK	5/7/2014 7:49 PM
121	6TH AVENUE NEEDS REPAVING	5/7/2014 7:44 PM
122	THE HIRING OF PERSONABLE PEOPLE (BYLAW) BE MORE RESPECTFUL	5/7/2014 2:47 PM
123	ENFORCE BYLAWS REGARDING PEOPLE COVERING LOADS WHILE DRIVING	5/7/2014 2:39 PM
124	IN HILLCREST PERHAPS SPEED BUMPS WOULD HELP WITH SPEEDING.	5/7/2014 10:52 AM
125	MAKERECREATIONAL FACILITIES MORE AVAILABLE TO PEOPLE NOT INVOLVED IN ORGANIZED SPORT	5/7/2014 10:32 AM
126	MONITORING PARKS AT NIGHT	5/7/2014 10:05 AM
127	rec site at schwatka lake - share the lake with small boats, very scary	5/6/2014 8:32 PM
128	paint lines on streets earlier	5/6/2014 8:10 PM
129	CURBS ETC FOR WHEELCHAIRS	5/6/2014 8:08 PM
130	ENCOURAGE PEOPLE TO TAKE THE BUS SOMEHOW	5/6/2014 7:59 PM
131	tag day - it is still on or not	5/6/2014 7:40 PM
132	FIX UP PARTS OF THE DOWNTOWN CORE	5/6/2014 7:25 PM
133	litter	5/6/2014 7:16 PM
134	SNOW REMOVAL SHOULD BE DONE AT NIGHT	5/6/2014 6:52 PM
135	no walkways from lobird, dangerous for kids and handicapped	5/6/2014 2:58 PM
136	use convicts to clean up litter	5/6/2014 10:47 AM
137	finances	5/5/2014 8:58 PM
138	recycling	5/5/2014 8:36 PM
139	greener	5/5/2014 8:20 PM
140	traffic control measures	5/5/2014 7:17 PM
141	manage the way monies are given to nonprofit organizations	5/5/2014 10:52 AM
142	make downtown bike trails more user friendly	5/5/2014 9:42 AM
143	do more with less	5/4/2014 7:53 PM
144	better traffic control	5/4/2014 7:12 PM
145	dust control	5/4/2014 6:57 PM
146	snow removal could be improved on side streets	5/4/2014 2:53 PM
147	timing of lights at 2nd and main is poor - demand traffic signal	5/4/2014 1:57 PM
148	smaller buses, bus system too complicated, kids got dropped off in wrong places	5/3/2014 8:47 PM
149	buses should be smaller, run more efficiently	5/3/2014 8:12 PM
150	sweep streets earlier	5/3/2014 2:30 PM
151	fixing roads instead circles	5/3/2014 2:11 PM
152	handicapped parking is not enforced	5/3/2014 1:42 PM
153	addressing homelessness	5/3/2014 9:56 AM
154	need better parking downtown	5/2/2014 7:27 PM

## 2014 Biennial Citizen Survey

155	not in support of garbage pickup in our area	5/2/2014 6:35 PM
156	ensure yards, properties, homes are kept up	5/2/2014 4:57 PM
157	how much I get charged at the Dump when I am paying for it in my taxes	5/2/2014 4:03 PM
158	bills should be emailed to cut down on paper trail and costs of stamps	5/2/2014 3:10 PM
159	snow removal is deplorable	5/2/2014 2:37 PM
160	chadburn lake road should be better maintained	5/2/2014 12:07 PM
161	mini traffic circles	5/2/2014 11:41 AM
162	buses to have direct routes instead of going downtown	5/2/2014 11:03 AM
163	any alternatives to sand/gravel/salt to use in winter	5/2/2014 10:40 AM
164	controlling downtown loitering and drinking	5/2/2014 9:25 AM
165	dump issues...why charging when just going to the free store to give things away	5/1/2014 8:52 PM
166	transit	5/1/2014 8:46 PM
167	clearing millium trail in the winters	5/1/2014 8:33 PM
168	budgeting, fiscal restraint	5/1/2014 7:16 PM
169	do more speed checks in residential areas	5/1/2014 7:13 PM
170	focus on sustainable development	5/1/2014 6:49 PM
171	making services more efficient	5/1/2014 4:19 PM
172	getting rid of city logo and finding a more attractive one	5/1/2014 3:21 PM
173	start repaving some sidewalks	5/1/2014 2:08 PM
174	better snow removal in our area	5/1/2014 1:35 PM
175	enforcing bylaw on sidewalk snow removal	5/1/2014 12:46 PM
176	ban plastic bags in sitter	5/1/2014 11:45 AM
177	WEBITE FOR PUBLIC COMMUNICATION	5/1/2014 11:10 AM
178	MORE DOWNTOWN RESTROOMS	5/1/2014 10:43 AM
179	SNOW REMOVAL MORE THAN ONCE	5/1/2014 10:33 AM
180	costs of some vacant lots - how do they arrive at the costs	4/30/2014 8:54 PM
181	ensure residential keep their sidewalks cleared	4/30/2014 8:26 PM
182	INTERSECTION INGRAM AND HAMILTON BLVD PEOPLE DO U TURNS AND VERY DAGEROUS	4/30/2014 8:11 PM
183	manage Copper Ridge snow dump better	4/30/2014 7:10 PM
184	improved bike structure	4/30/2014 6:15 PM
185	make roads/sidewalks/curbs more accessible in winter for handicapped	4/30/2014 4:51 PM
186	consultation with public before making decisions	4/30/2014 4:05 PM
187	getting whistle bend sold	4/30/2014 3:09 PM
188	GET MORE DONE ON A LOWER BUDGET	4/30/2014 12:59 PM
189	DEALING WITH POLICING	4/30/2014 12:07 PM
<b>#</b>	<b>3</b>	<b>Date</b>
1	COMMUNICATION OF WHAT HAPPENS TO ALL OF OUR RECYCLING	5/23/2014 5:03 PM
2	BUS SHELTERS	5/23/2014 3:03 PM
3	THEY SHOULDN'T CHARGE FOR RECYCLING AT DUMP AND ITS HARD TO DEPOSIT THEM	5/23/2014 2:12 PM
4	TRAFFIC CONTROL	5/23/2014 11:31 AM

## 2014 Biennial Citizen Survey

5	SNOW REMOVAL	5/23/2014 11:17 AM
6	BETTER BIKE LANES OR PATHS (ESPECIALLY ON 2ND AVENUE)	5/22/2014 9:35 PM
7	ROUNDBABOUTS - TOO SMALL FOR BUSES	5/22/2014 7:39 PM
8	the snow windrow in the middle of the street was left in areas for over 2 weeks. very dangerous, for places like crestview u turns can be dangerous and created alot of dangerous traffic in winter	5/22/2014 7:31 PM
9	GARBAGE REMOVAL SHOULD INCLUDE CONDO BUILDINGS	5/21/2014 9:33 PM
10	PLOWING MILLINEUM TRAIL	5/21/2014 6:17 PM
11	contribute dollars or assist with social programing	5/20/2014 7:54 PM
12	More clear about tax spending process	5/20/2014 7:53 PM
13	MORE PARKING WITH WHEELCHAIR ACCESS	5/20/2014 4:28 PM
14	EXTEND GARBAGE TO COUNTRY RESIDENTIAL	5/20/2014 10:22 AM
15	More wamings before actions	5/19/2014 3:53 PM
16	QUAD TRAILS	5/19/2014 3:41 PM
17	NOBODY KNEW WHAT TO DO WITH OIL TANK WHEN WHEN WE PHONED THE CITY TO FIND OUT ABOUT GETTING RID OF OUR OIL TANK ONE PERSON TOLD US WE NEEDED A PERMIT AND ANOTHER PERSON TOLD US WE DIDN'T. THERE IS A LOT OF CONFUSION, NO CONSISTANT ANSWERS.	5/18/2014 1:37 PM
18	INFILL IN BETWEEN ARKELL AND MCINTYRE	5/17/2014 11:07 AM
19	TRANSITIONAL HOUSING FOR TRYING TO LIVE A SOBER LIFE	5/17/2014 10:47 AM
20	HIRE EXPERT ON BOILER INSPECTIONS AND FURNACES WITH SOME AUTHORITY	5/16/2014 4:44 PM
21	MAINTAIN MILLINEUM IN WINTER	5/16/2014 2:30 PM
22	PROVIDE DRIVERS WITH INSTRUCTIONS ON TRAFFIC CIRCLES	5/15/2014 7:46 PM
23	CLEANING OF BIKE LANES AND PAINTING LANES	5/15/2014 4:31 PM
24	PLANNING (WHISTLE BEND)	5/15/2014 3:40 PM
25	CURBSIDE RECYCLING	5/15/2014 12:12 PM
26	LOSING TOO MANY TREES IN WHITEHORSE	5/15/2014 11:24 AM
27	lotering downtown	5/15/2014 9:49 AM
28	INSTALLING ROUND-ABOUTS	5/14/2014 10:15 PM
29	SWITCHING PARKING METERS SO THAT SMALL COIN IS NO LONGER ACCEPTED	5/14/2014 10:07 PM
30	tourism	5/14/2014 8:50 PM
31	ACCESSIBILITY AWARENESS WITH BUILDINGS IN CITY	5/14/2014 8:45 PM
32	more buses at peek periods, less during the day, campaaign to make people aware that more buses run during peek periods	5/14/2014 6:59 PM
33	BRING BACK YOUNG PEOPLE IN RED SERGE DURING TOURIST SEASON	5/14/2014 6:47 PM
34	better budgeting	5/14/2014 6:45 PM
35	REMOVE BARRIER IF TRANSIT WAS MORE FREQUENT	5/14/2014 4:41 PM
36	UNABLE TO TAKE CHILDREN TO DIRT BIKE EVENT WHERE THEY COULD LEARN SAFETY	5/13/2014 5:11 PM
37	black street stairs the path needs to be cleaned earlier when snow melting	5/13/2014 4:31 PM
38	MORE FREE DUMP DAYS	5/12/2014 8:51 PM
39	sprawl	5/12/2014 7:22 PM
40	LIGHTS BY SELKIRK ELEM DON'T GIVE THE KIDS LONG TO WALK ACROSS THE STREET	5/12/2014 7:19 PM
41	NOT BUILDING INSFRSTRSURE BASED ON DEBIT	5/12/2014 5:15 PM

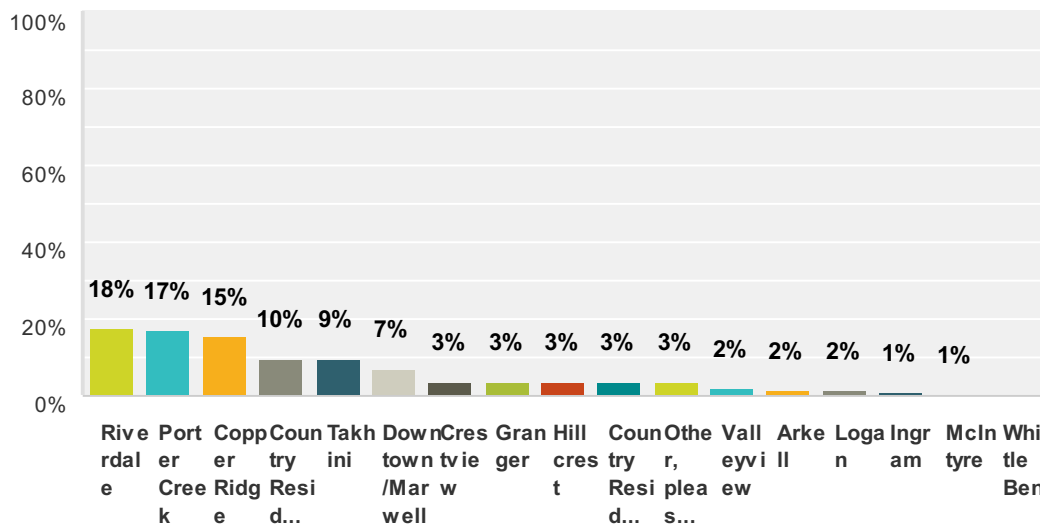
## 2014 Biennial Citizen Survey

42	REVISIT THEIR POSITION ON GREENBELT ZONES AND ALLOW PEOPLE TO CLEAR THEM OUT (FIRESMART GREENSPACES)	5/10/2014 8:00 PM
43	HAMILTON BLVD HAS GARBAGE ONTHE BLVD	5/10/2014 7:51 PM
44	dog poop	5/10/2014 7:27 PM
45	ROAD MAINTENANCE	5/10/2014 4:20 PM
46	planning	5/10/2014 3:22 PM
47	balanced budgets	5/9/2014 8:22 PM
48	MAIN STREET NEEDS TO BE REVITALIZED	5/9/2014 5:30 PM
49	BETTER COMMUNICATION REGARDING SERVICES	5/9/2014 11:43 AM
50	TURNOFF AT SIMA IS VERY POORLY DESIGNED	5/8/2014 8:32 PM
51	2ND AND 4TH AVENUES SHOULD BE ONE WAY	5/8/2014 5:35 PM
52	QUIT BUILDING ROUNDABOUTS	5/7/2014 7:44 PM
53	SNOW REMOVAL TO ASSIST THOSE WHO USE WHEELCHAIRS OR STROLLERS	5/6/2014 8:08 PM
54	work with kwanlin dun	5/6/2014 7:40 PM
55	more patrols around the library, don't like the area cause they drink down there	5/6/2014 2:58 PM
56	greener (environment)	5/5/2014 8:36 PM
57	plant trees in downtown area, in new areas promote tree planting and landscaping	5/3/2014 8:47 PM
58	more paved walking trails	5/3/2014 2:30 PM
59	using more water to get rid of the dust when cleaning streets	5/3/2014 2:11 PM
60	noisy greenbelt use	5/3/2014 1:42 PM
61	use more 4 way stops for traffic control	5/2/2014 7:27 PM
62	ensure business properties are kept clean	5/2/2014 4:57 PM
63	hate the bylaw that lets people keep chickens, smell, etc. where does the chicken manure go when coops are cleaned?	5/2/2014 4:03 PM
64	snowmobiles and bicycles are dangerous on trail from copper ridge to alaska	5/2/2014 11:41 AM
65	recycling	5/1/2014 8:46 PM
66	ATV and other recreational vehicles should be restricted within city limit	5/1/2014 7:16 PM
67	imporvements to public transit	5/1/2014 6:49 PM
68	quit making the neighbourhoods look like they are down south....have more unique buildings that reflect the north	5/1/2014 4:19 PM
69	more bike lockers	5/1/2014 11:45 AM
70	PAVED PATHES IN THE WINTER TIME FOR SNOW CLEARING	5/1/2014 10:33 AM
71	co-ordinate the busing for 3 oclock craze at CGC	4/30/2014 7:10 PM
72	taking a stand on wildemess	4/30/2014 4:05 PM
73	providing more community garden space downtown	4/30/2014 3:09 PM
74	LANDSCAPING IS TO MUCH WHEN DEVELOPMENT IN A NEW AREA	4/30/2014 12:59 PM

# 2014 Biennial Citizen Survey

## Q53 On DEMOGRAPHICS, In which area of the City do you live?

Answered: 429 Skipped: 8



Answer Choices	Responses
Riverdale	18% 76
Porter Creek	17% 72
Copper Ridge	15% 66
Country Residential South (South of Lobird Road)(Cowley Creek, Mary Lake, Wolf Creek, Whitehorse Copper, Pineridge, Spruce Hill, McRae)	10% 41
Takhini	9% 40
Downtown/Marwell	7% 30
Crestview	3% 15
Granger	3% 15
Hillcrest	3% 15
Country Residential North (North of Crestview)(Hidden Valley, MacPherson, Takhini Hot Springs)	3% 15
Other, please specify	3% 15
Valleyview	2% 8
Arke	2% 7
Logan	2% 7
Ingram	1% 4
McIntyre	1% 3
Whistle Bend	0% 0
<b>Total</b>	<b>429</b>

## 2014 Biennial Citizen Survey

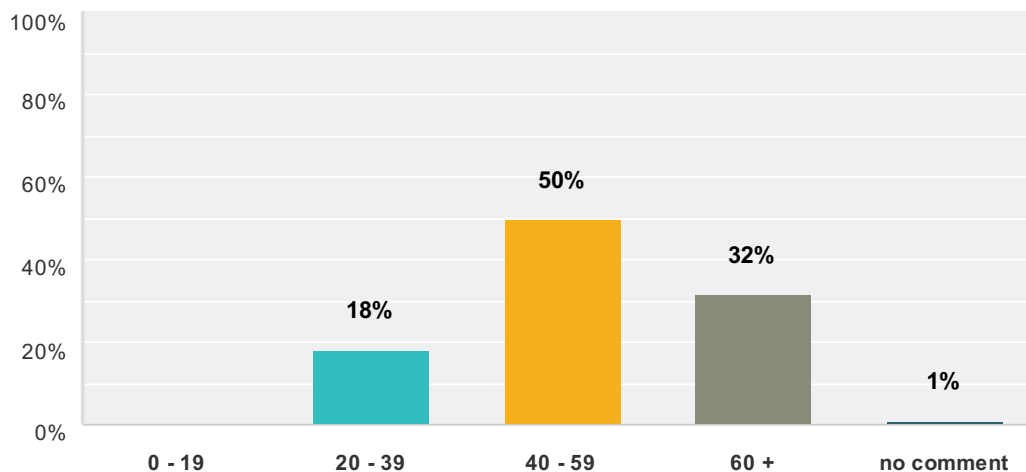
#	Other, please specify	Date
1	COLLEGE AREA (TAKHINI?)	5/16/2014 11:09 AM
2	FORESTVIEW	5/14/2014 6:58 PM
3	MT. SIMA	5/13/2014 4:46 PM
4	MT. SIMA	5/10/2014 8:17 PM
5	LOBIRD	5/10/2014 11:23 AM
6	MT. SIMA	5/9/2014 7:21 PM
7	lobird trailer court	5/6/2014 2:58 PM
8	mountainview trailer park	5/6/2014 10:47 AM
9	Benchmark Trailer Park	5/5/2014 10:16 AM
10	mountainview	5/4/2014 6:57 PM
11	northland trailer park	5/4/2014 11:21 AM
12	northland trailer park	5/3/2014 3:44 PM
13	Mary Lake	5/1/2014 6:25 PM
14	LIVES IN PORTER CREEK AND HILLCREST HALF TIME AT BOTH	5/1/2014 4:50 PM
15	lobird trailer park	4/30/2014 7:40 PM



# 2014 Biennial Citizen Survey

## Q54 Which of the following age groups do you fall into?

Answered: 427 Skipped: 10

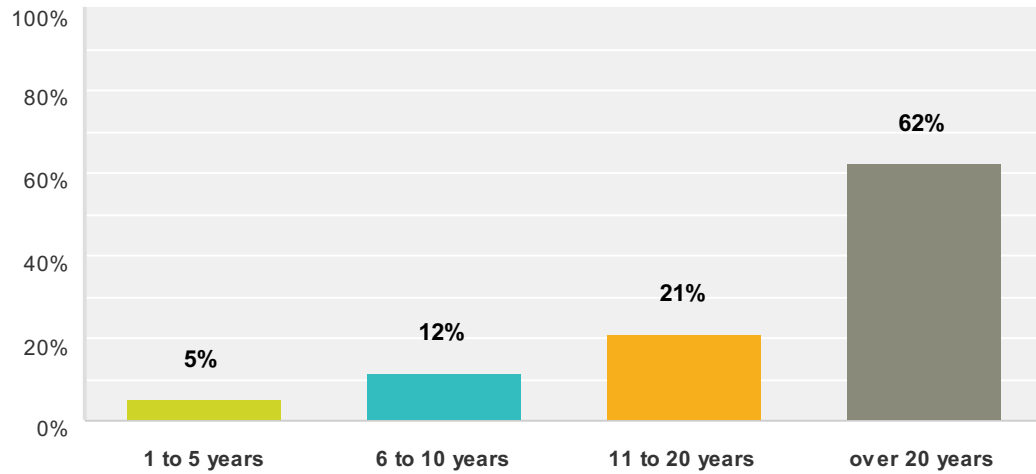


Answer Choices	Responses	Count
0 - 19	0%	0
20 - 39	18%	77
40 - 59	50%	212
60 +	32%	135
no comment	1%	3
<b>Total</b>		<b>427</b>

# 2014 Biennial Citizen Survey

## Q55 How long have you lived in the City of Whitehorse?

Answered: 429 Skipped: 8

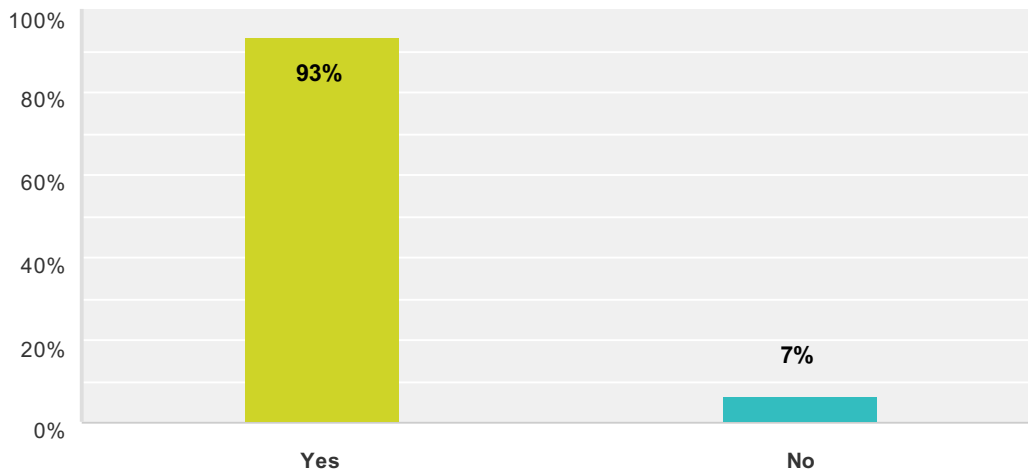


Answer Choices	Responses	
1 to 5 years	5%	22
6 to 10 years	12%	50
11 to 20 years	21%	90
over 20 years	62%	267
<b>Total</b>		<b>429</b>

# 2014 Biennial Citizen Survey

## Q56 Did you vote in the last municipal election?

Answered: 426 Skipped: 11



Answer Choices	Responses	
Yes	93%	398
No	7%	28
<b>Total</b>		<b>426</b>

## 2014 Biennial Citizen Survey

### Q57 If NO, why not?

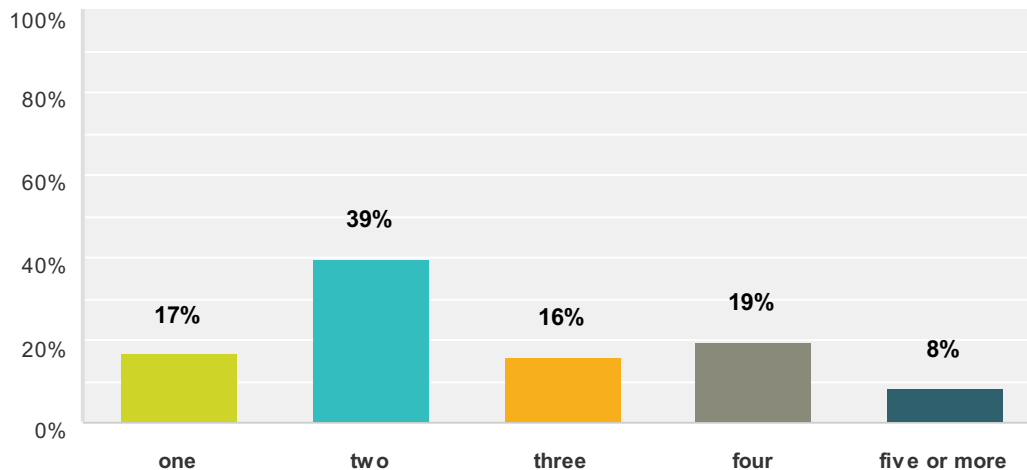
Answered: 26 Skipped: 411

#	Responses	Date
1	OUT OF TOWN	5/23/2014 3:53 PM
2	NOT INTO THAT	5/23/2014 3:03 PM
3	OUT OF TOWN	5/22/2014 9:35 PM
4	OUT OF TOWN	5/22/2014 7:39 PM
5	NOT ELIGIBLE	5/21/2014 9:33 PM
6	TOO BUSY	5/20/2014 7:04 PM
7	OUT OF COUNTRY	5/18/2014 4:20 PM
8	ILLNESS	5/16/2014 1:42 PM
9	HEALTH CONCERNS	5/16/2014 11:09 AM
10	I TOTALLY FORGOT	5/15/2014 5:04 PM
11	FORGOT	5/15/2014 2:03 PM
12	ON VACATION	5/14/2014 10:07 PM
13	OUT OF THE COUNTRY	5/14/2014 4:41 PM
14	LACK OF INTEREST	5/14/2014 1:51 PM
15	lost interest in politics	5/13/2014 8:09 PM
16	FORGOT	5/13/2014 7:20 PM
17	I WASN'T HERE	5/12/2014 5:06 PM
18	WASN'T HERE	5/12/2014 4:34 PM
19	NOT A PROPERTY OWNER	5/12/2014 3:57 PM
20	WAS OUT OF TOWN	5/12/2014 8:59 AM
21	WASN'T OLD ENOUGH	5/9/2014 4:08 PM
22	I just don't vote	5/4/2014 7:12 PM
23	i don't drive and don't pay attention to when elections are	5/3/2014 7:47 PM
24	out of town	5/2/2014 11:03 AM
25	NOT SURE WHY WE HAVE A MAYOR	5/1/2014 10:43 AM
26	out of town	4/30/2014 2:11 PM

# 2014 Biennial Citizen Survey

## Q58 How many people are in your household?

Answered: 428 Skipped: 9



Answer Choices	Responses	
one	17%	72
two	39%	169
three	16%	68
four	19%	83
five or more	8%	36
<b>Total</b>		<b>428</b>

## 2014 Biennial Citizen Survey

### Q59 Are there any other questions you can think should be included in future surveys? If YES, what?

Answered: 80 Skipped: 357

#	Responses	Date
1	IMPROVED BYLAWS, BEARPROOF CONTAINERS AND LOCKS NEEDED. ENVIRONMENTAL ISSUES, REMAINING WATER DRAINAGES, WHAT IS BIG PLAN FOR LANDFILL. SERVICES FOR THE ELDERLY. SAFETY, ACCESSIBILITY, ETC.	5/23/2014 3:53 PM
2	CHURCH AND RELIGION - CITY SHOULD BE AWARE OF CHURCHES AND THEIR WILLINGNESS TO CO-OPERATE WITH CITY IN AREAS OF DRUGS AND ALCOHOL	5/23/2014 2:51 PM
3	SHOULD BUSINESSES BE ALLOWED IN RESIDENTIAL AREAS - NOISE LEVELS	5/23/2014 2:12 PM
4	AFFORDABLE HOUSING	5/23/2014 1:33 PM
5	DIFFERENCE BETWEEN RURAL AND TOWN LIVING AND TAXES	5/23/2014 11:31 AM
6	MORE CONSULTATION - NEED TO LISTEN TO PEOPLE....MCINTYRE CREEK IS AN EXAMPLE	5/23/2014 11:17 AM
7	helpful to be told of less services that the city offers.	5/22/2014 7:31 PM
8	I'D LIKE TO SEE THE CITY LISTEN MORE TO THE CITIZENS	5/22/2014 2:43 PM
9	Better questions about recreational activities outside of the cgc. More bike questions shared roads and cars.	5/20/2014 7:53 PM
10	EXPANDING THE MANDATE OF BYLAW IN REGARDS TO TRAFFIC, USE AS CITY POLICE SO RCMP CAN BE USED MORE IN THE CRIMINAL ASPECTS	5/20/2014 4:58 PM
11	TRAFFIC CALMING STRATEGIES	5/20/2014 4:44 PM
12	TRAFFIC CIRCLE IN RIVERDALE IS TOO TIGHT AND IT IS A DANGEROUS SPOT....WAY TOO CONGESTED...REPLACE WITH TRAFFIC LIGHTS?	5/20/2014 4:28 PM
13	COMMITMENT TO SKATEBOARD USERS	5/20/2014 1:27 PM
14	Process of auditing city inquiries to ensure the accuracy of information taken, and privacy of questions asked before they get out into the community and cause grief for citizens.	5/19/2014 3:53 PM
15	WHY, WHEN WE CALLED THE CITY ABOUT A CAR HITTING THE POLE IN FRONT OF OUR HOUSE ON TAMARACK, 5 MONTHS LATER THE PARTS THAT HAD FALLEN OFF THE CAR WERE STILL THERE. I AND MY NEIGHBOUR REPEATEDLY CALLED THE CITY...MY NEIGHBOUR FINALLY HAULED THE PIECES HIMSELF.....JUST SAYING.	5/18/2014 8:17 PM
16	INFILL IN NEIGHBOURHOODS - HOW DO PEOPLE FEEL ABOUT THAT. A PROBLEM WITH FAMILIES TRYING TO REGISTER FOR PROGRAMS WITH CGC THEY FILL UP SO QUICKLY YOU CAN'T GET IN, ESPECIALLY WITH SWIMMING LESSONS.	5/18/2014 1:37 PM
17	QUESTIONS REGARDING ASPECTS OF LIFE THAT ARE NOT GENERALLY COVERED (VISUALLY OR PHYSICALLY IMPARED)	5/16/2014 11:28 AM
18	INFILL ISSUES ON ALLOCATION OF PARKLAND	5/16/2014 10:36 AM
19	CONTROL OF CATS GETTING IN GARDENS ENCOURAGING DOWNTOWN SHOPPING AND HAVE LESS TRAFFIC REDUCING AUTOMOBILE USE RE: EMISSIONS	5/15/2014 7:46 PM
20	QUESTIONS REGARDING SNOW REMOVAL AND ROAD MAINTENANCE. QUESTIONS CONCERNING BYLAW SERVICES.	5/15/2014 4:31 PM
21	THE IMPORTANCE OF MT. SIMA MORE TENNIS COURTS COMMUNITY ICE RINKS	5/15/2014 3:40 PM
22	WOULD LIKE TO SEE QUESTION ABOUT ATV'S AND MAKE PEOPLE AWARE ABOUT THE WALKING TRAILS THAT TATVS SHOULD NOT BE ON	5/15/2014 2:47 PM
23	COME UP WITH SOME WAY OF EDUCATING PEOPLE TO CLEAN UP AFTER THEIR DOGS	5/15/2014 1:10 PM

## 2014 Biennial Citizen Survey

24	WHY WERE ALL THE TREES IN WHISTLE BEND CUT DOWN. WE MUST PRESERVE THE FORESTS	5/14/2014 7:32 PM
25	WHAT ARE BYLAW LAWS REGARDING PEOPLE NOT TAKING CARE OF THEIR PROPERTIES. THE ART OF BICYCLE WHEELS ON PERSONS YARD ON LEWES BLVD - EYESORE.	5/14/2014 1:35 PM
26	HOW TO ALLEVIATE TRAFFIC IN DOWNTOWN CORE DURING PEAK TIMES	5/14/2014 10:53 AM
27	SHOULD PLANNING SHOULD BE MADE MORE CLEARLY BEFORE PROJECTS GO AHEAD - CUTTING DOWN ALL THE TREES IN WHISTLE BEND AND THE SMELL OF THE LAGOON	5/14/2014 10:11 AM
28	MORE QUESTIONS ABOUT COMPOSTING AND RECYCLING. QUESTIONS ABOUT WHAT KIND OF NEIGHBOURHOODS WOULD YOU SUPPORT.	5/13/2014 9:33 PM
29	DO YOU THINK PEOPLE WHO DON'T TAKE PRIDE IN THEIR YARDS SHOULD BE PENALIZED	5/13/2014 8:30 PM
30	HAVING ELECTRONIC SPEED SIGNS SHOWING DRIVERS SPEED...IT SEEMS TO HAVE PEOPLE SLOW DOWN. HAINES JUNCTION USES THEM	5/12/2014 7:34 PM
31	something about the acceptability of whitehorse	5/12/2014 5:49 PM
32	PEOPLE WHO ARE RENTING OR IN SENIORS HOUSING CAN'T VOTE - LOOK INTO CHANGING THIS	5/12/2014 3:57 PM
33	WHAT INCENTIVE DO WE HAVE FOR KEEPING OUR HOMES AND YARDS CLEAN (LANDSCAPING, FIRESMART) WHEN THIS INCREASES OUR TAXES, YET PEOPLE WITH JUNKY YARDS GET AWAY WITH LOWER TAXES. IMPROVEMENTS SHOULD BE REWARDED, NOT PENALIZED.	5/12/2014 1:17 PM
34	WHAT ADDITIONAL SERVICES WOULD PEOPLE LIKE IN COUNTRY RESIDENTIAL.....FOR EXAMPLE, COMPOST AND RECYCLING	5/11/2014 8:53 PM
35	RED LIGHT CAMERAS AT INTERSECTIONS	5/11/2014 2:27 PM
36	BYLAW ENFORCEMENT OF TRAFFIC RE: SIGNS USE OF SNOWMOBILES IN CITY	5/11/2014 1:55 PM
37	IS CROSS COUNTRY SKIING PART OF CITY? ENERGY CONSERVATION - LNG PROPOSALS	5/11/2014 9:19 AM
38	ALL SERVICES IN WHITEHORSE (ELECTRICAL, CABLE ETC) SHOULD BE UNDERGROUND	5/10/2014 4:20 PM
39	ATV USE - MULTI-USE TRAILS	5/10/2014 1:18 PM
40	MORE DISCUSSION AROUND ELECTRONIC SERVICES...FACEBOOK, TWITTER, E SERVICES	5/9/2014 7:01 PM
41	BEING ABLE TO USE SCHOOL EQUIPMENT (BALL, NETS, ETC.) WHEN USING SCHOOL FACILITIES.	5/9/2014 11:05 AM
42	THE POSSIBILITY OF HAVING CITY POLICE TO TAKE THE BURDEN OFF OF THE RCMP AND BYLAW	5/8/2014 7:46 PM
43	HOW PEOPLE FEEL ABOUT THE CO-OPERATION BETWEEN THE CITY AND THE TERRITORIAL GOVERNMENT	5/8/2014 7:16 PM
44	ASK ABOUT OVERCROWDING IN HOMES	5/8/2014 4:18 PM
45	SHOULD THE CITY BE ALLOWED TO CHANGE THE NAME OF EXISTING STREETS. (FOR EXAMPLE CHANGING 1ST AVENUE TO FRONT STREET)	5/8/2014 3:30 PM
46	PERHAPS A COPY OF THE SURVEY COULD BE SENT OUT IN ADVANCE SO WE COULD THINK OF BETTER ANSWERS TO SOME OF THESE QUESTIONS. MAYBE EVEN MAKE IT AVAILABLE TO US ON-LINE TO COMPLETE.	5/8/2014 12:32 PM
47	MORE QUESTIONS ABOUT WHETHER OR NOT PEOPLE LIKE THE TRAFFIC CIRCLES	5/8/2014 10:43 AM
48	I WOULD LIKE THE CITY TO TAKE A LOOK AT EFFECTIVENESS OF THE INPUT OF CHARRETTES.	5/7/2014 2:39 PM
49	ARE THE ANSWERS TO SURVEYS MADE PUBLIC...PUT ON WEBSITE	5/7/2014 1:25 PM
50	QUESTIONS REGARDING DISABILITY.	5/7/2014 10:52 AM
51	what do you think about the mayor and councillors and how they perform	5/6/2014 8:57 PM
52	which language would be more comfortable speaking in when doing surveys.	5/6/2014 8:32 PM

## 2014 Biennial Citizen Survey

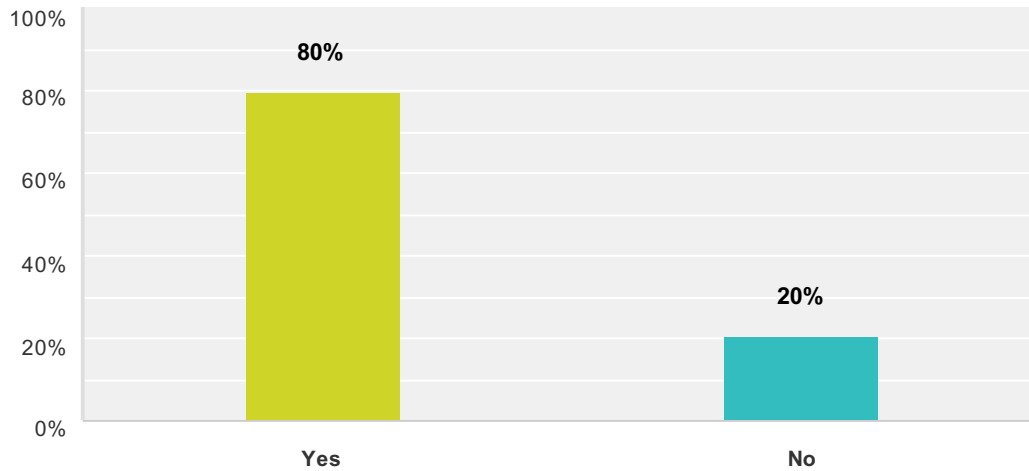
53	ADD TIPS TO WHAT CAN BE IMPROVED IN	5/6/2014 7:59 PM
54	have less leading questions. blue box program. if people would pay more in taxes towards the solid waste program. the costs of the canada games centre, if people think its affordable.	5/6/2014 7:40 PM
55	be more conscience where traffic is an issue	5/5/2014 7:17 PM
56	figure out a way to attract more people to city meetings...better public awareness	5/4/2014 7:32 PM
57	would see more for seniors, facilities, handicapped parking, etc.	5/4/2014 6:57 PM
58	questions about trails and parks	5/3/2014 6:45 PM
59	how can the city engage people	5/3/2014 4:52 PM
60	ask how we think our elected officials are doing	5/3/2014 2:30 PM
61	more on what bylaw is doing, maybe they don't have enough staff?	5/3/2014 1:42 PM
62	garbage disposal...not enough for household of 4	5/3/2014 11:08 AM
63	the possibility of bylaw enforcement of loitering, intoxication, etc. (RCMP are stretched to the limit)	5/3/2014 10:49 AM
64	airport parking - don;t know who is responsible for it but you can't park in front picking up or dropping off and you can't park in short term because there are no spaces (yet the vehicles are covered in dust or snow, so you know they have been there for awhile) so what is a person to do. I don't know who to contact about this but if it is the citys responsibility for parking and ticketing these issues should be discussed.	5/2/2014 7:27 PM
65	have survey designed...make sure the survey is not opinion without a context (respondent is VERY worried about confidentiality)	5/2/2014 11:41 AM
66	ASK MORE ABOUT THE SCHOOLS BOOKINGS BECASUE THESE ARE REALLY HARD TO SCEDULE EVENTS IF THE SCHOOLS ARE CLOSED THEN MY SONS KARATII TEACHER CANT GET INTO TO HOST THE CLASS	5/2/2014 10:29 AM
67	training in how to enter and leave traffic circles	5/2/2014 10:14 AM
68	more open ended questions	5/1/2014 8:46 PM
69	address downtown parking	5/1/2014 8:09 PM
70	i am paying for garbage but not using it...would be nice if you could separate these	5/1/2014 7:34 PM
71	registration of animals and are your pets neutered	5/1/2014 2:08 PM
72	more interest in small businesses in the city	5/1/2014 11:45 AM
73	RCMP should give bylaw more authority	5/1/2014 11:20 AM
74	WHERE DO YOU WANT TO SEE THE CITY IN 10YRS? WOULD YOU LIKE MORE RECREATIONAL CENTERS?	5/1/2014 10:43 AM
75	about housing development	4/30/2014 9:14 PM
76	make the question about taxes and eliminating programs less confusing	4/30/2014 8:54 PM
77	traffic control...left hand tum lights are needed on main street and second avenue	4/30/2014 7:40 PM
78	someway that you could follow up on survies so more information could be given at a later time	4/30/2014 7:10 PM
79	some questions to do with any aboriginal services...a more active interest	4/30/2014 4:51 PM
80	about the amount of dog poo that owners don't pick up, especially in our area	4/30/2014 1:33 PM



## 2014 Biennial Citizen Survey

**Q60 One last question, Would you like to have your name entered in the draw for a prize of \$200.00 towards any City of Whitehorse program or service?  
(SURVEYOR - Please record "YES" answers on your control sheet)**

Answered: 420 Skipped: 17

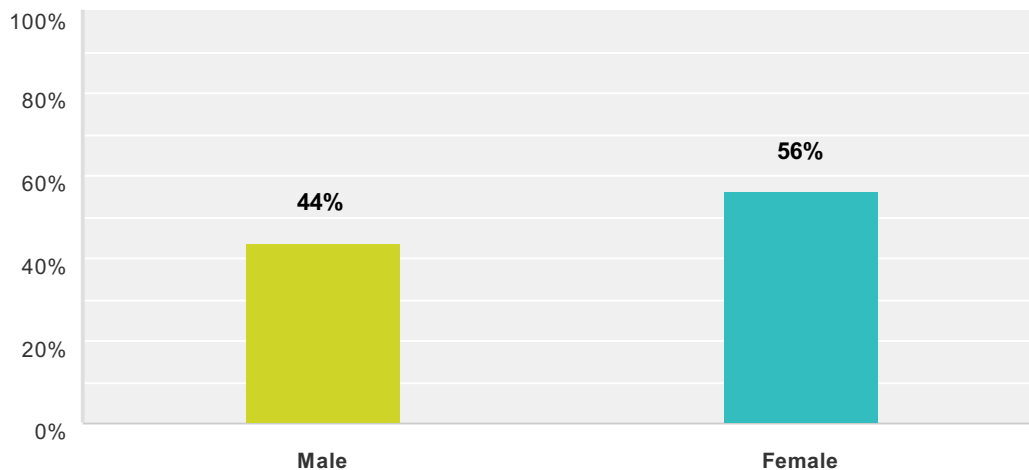


Answer Choices	Responses	
Yes	80%	334
No	20%	86
<b>Total</b>		<b>420</b>

# 2014 Biennial Citizen Survey

## Q61 SURVEYOR - DO NOT READ ALOUD Identify the gender of the person you have been speaking to:

Answered: 426 Skipped: 11



Answer Choices	Responses	
Male	44%	186
Female	56%	240
<b>Total</b>		<b>426</b>