

Registration Information

Policies for Registering

You must have successfully completed all pre-requisites to register for a program and if there are age restrictions you must be the correct age on or before the start date of the course.

Cancellations

A class may cancel if there is not enough registrants or an instructor becomes unavailable. You are entitled to a full refund or you may transfer to another program, space permitting.

Waitlists

If a class is full, you may add yourself to a waitlist. New classes are created if there is sufficient demand, available instructors, and program space.

When a space becomes available on a waitlist, you will be contacted and given 24 hours to register either in person or by phone.

Payment Plan

Payment plans are available for programs or courses over \$100. Please inquire by phone or in person.

Withdrawals

A \$25 fee is charged for each participant withdrawing from a program and the balance of the course fee is refunded or placed on your account. If the course fee is less than \$25, the course fee is charged and no balance is refunded.

◆ Refunds

Due to the extensive planning and preparation, programs marked with a ◆ will not be refundable within 7 days of the program start date.

Peanut Alert

Due to the number of participants with fatal nut-related allergies, peanut butter, nuts and all foods containing nut by-products are not permitted in our programs.

Allergies

My Child carries an Epi-Pen

Please request and complete the Anaphylaxis Emergency Plan prior to the first class.

Family Registrations

In order to register a family member online you must have them created in your family account. Verify your online account before Registration Day.

Parent Handbooks / Registration Packages

Provides answers to questions you may have, such as ratios, forms, age requirements and what to bring.

Some programs require you to complete and submit a Participant Profile Form or other documents prior to the course start. These documents can be found online and returned to CGC Reception.

Forms available at Reception or visit whitehorse.ca/registrationforms

Reading the Registered Program Table

Location — Canada Games Centre – Green Room				Fee	
Sa	Dec. 10	1:00 pm – 4:00 pm	1	\$37	65903
Day of Week	Date	Time	Number of Classes	Registration Barcode	

3 Easy Ways to Register



ActiveLiving Online

whitehorse.ca/alo

Available 24 hours a day,
7 days a week with
no convenience fees!



By Phone

Canada Games Centre
668-8360

Parks and Community
Development Office
668-8325



In Person

Canada Games Centre
200 Hamilton Boulevard

Parks and Community
Development Office
(Sport Yukon Building)
4061 – 4th Avenue

Saturday, August 26

at **10:00 am** is your first opportunity to register at the Canada Games Centre
or online at whitehorse.ca/alo for Fall Programs.

