



Tuesday, March 13 at 4:30 pm

Registration starts for Spring/Summer 2018 Programs

3 Easy Ways to Register

Online or at Canada Games Centre Reception



ActiveLiving Online whitehorse.ca/alo

Available 24 hours a day,
7 days a week with
no convenience fees!



By Phone 668-8360



In Person 200 Hamilton Boulevard

3 Steps to Online Registration

1. **Enter your login and password** (this is usually your client barcode and assigned password).
2. Enter your Course Barcode or browse by category or Advanced Search on the Programs tab.
3. Provide a valid Visa and MasterCard to complete your online payment.

Tip: You can also view facility availability and purchase CGC memberships online.

Access your Online Account

Go to whitehorse.ca/alo

Option A

Click on **“Sign In”** and enter your login and password.
(Click on **“Forgot Login Information”** to have your login and password emailed to you.)

Option B

Click on **“Request New Account”**, this may take up to 24 hours to validate.

TABLE OF CONTENTS

- Registration Info..... 2
- Canada Games Centre..... 4
- Parks..... 12
- Shipyards Park 14
- Aquatics 15
- Preschool 23
- Youth..... 27
- Adult & Senior..... 31
- Community Connections 45
- Grants..... 80



Mayor and Council are pleased to support the wide variety of exciting recreation opportunities offered to our residents by the City of Whitehorse.



The next registration session opens August 25, 2018 for Fall Programs.



Program Registration Information

Reading the Registered Program Table

Location — Canada Games Centre – Green Room		Fee	
Sa	Dec. 10	1:00 pm – 4:00 pm	1 \$37 65903
Day of Week	Date	Time	Number of Classes Registration Barcode

Registration

- Participants must meet the age requirements and have achieved all pre-requisites to register.
- Individuals may waitlist for a program that is full. If space becomes available, you will be contacted and given 24 hours to register either in person or by phone.
- Required program forms or waivers must be submitted to CGC Reception prior to the program start.
- Participants can be registered in only one swim lesson at a time.
- If the participant carries an Epi-Pen, the Anaphylaxis Emergency Plan must be filled out.
- All foods containing nuts are not permitted in our programs.

Cancellations

- All programs are subject to cancellation if there are insufficient registrations or an instructor becomes unavailable.
- If the City of Whitehorse cancels a program, participants will be notified and a full refund will be credited to the participant's account.

Withdrawals

- A \$25 fee is charged for each participant withdrawing from a program and the balance is placed on account.
- If the program fee is less than \$25, the program fee is charged and no balance is refunded.
- Due to the extensive planning and preparation involved, programs marked with a ♦ will not be refundable within 7 days of program start date.
- Participants who do not complete required program forms will be withdrawn without a refund.

Transfers

- All transfers are subject to space availability.
- If a program has started, transfers depend on a programmer's approval.
- Contact CGC Reception if you are transferring from another city or programming stream to ensure proper placement and eligibility for programs.

Payment Plans

- Offered on any program over \$100.
- Must be set up in person or by phone at the time of registration.
- Continuous programs require an automatic payment authorization form.

Senior & Youth Discounts

- Program fees for seniors' age 60 plus and Youth age 18 and under are discounted to 50% cost recovery.
- Ensure your account has your date of birth to be eligible.

Recreation Assistance Options



Kids Recreation Fund

668-4236
sportyukon.com

Supports sport and recreation for children 18 or under. Families may qualify for up to \$400 yearly per child.



Canadian Tire Jumpstart

jumpstart.canadiantire.ca

Funding is available to support children ages 4 to 18 years participating in sport and recreation.