



### **Passenger Code of Conduct**

1. Passengers are expected to treat staff and other passengers with courtesy and respect at all times.
2. Skis, Snowboards, Rollerblades and Skates must be carried in a bag (not worn) - also sharp objects in general.
3. Passengers will be allowed to carry on bulky articles provided that they do not inconvenience other passengers.
4. Passengers are not allowed to carry any explosive, flammable materials or firearms on board a bus.
5. Only Seeing Eye dogs or animals in carriers / cages are allowed on the bus.
6. Passengers are required to use headphones in all audio devices at a reasonable level.
7. Blocking the aisles is not allowed at any time.
8. Passengers are allowed to bring on 2 children under the age of 4 free of charge. The adult will pay the regular adult rate only.
9. Passengers with small children are asked to exit from the front of the bus for safety reasons.
10. Bikes will only be allowed on the bus when the bike rack is full and if there is room on the bus.
11. Eating or littering on the bus is not allowed.
12. If priority seating is needed for passengers using mobility aids, other passengers are required to move.
13. Passengers must be reasonably clean and able to care for themselves while on the bus at all times.
14. Graffiti and vandalism is strictly prohibited.
15. Passengers will be refused service if they:
16. Extend any part of their body or any object out an open window.
17. Purposely distracting the driver in any way.
18. Any practice that would annoy or embarrass other passengers - like shouting or swearing.
19. Consume alcohol, use drugs, smoke or vape while on the bus.
20. Are not prepared to board or de-board the bus in an appropriate manner.
21. Do not pay full fare.